

BOOKING FEE:

A NON-REFUNDABLE booking fee is required at the time of booking to reserve all appointments, and is applied towards the total cost at your first appointment. Booking fees reserve your appointment time, cover any last minute no-shows or cancellations, and compensate for reserved time that is unavailable for other clients.

CANCELLATIONS/NO SHOWS:

With the understanding of schedules changing and last minute things popping up, we ask that you provide at least 24 hours notice if you need to cancel or reschedule. Appointment cancellations made with less than 24 hours notice, no-shows, or failure to contact your artist may result in losing your appointment time and require a new booking fee to rebook.

RESCHEDULING:

One complimentary reschedule is permitted with at least 24 hours notice. Additional reschedules or cancellations will require a new booking fee. Booking fee's may be transferred to one new future appointment at artists discretion.

LATE ARRIVAL:

Arrival of 20 minutes or later than your appointment time will result in canceling your appointment and losing your booking fee.

THINGS TO EXPECT:

A permanent makeup appointment will range anywhere from 2-4 hours depending on the service, and is overall painless and comfortable. Come in comfy clothes, no makeup, and avoid things like claw clips and ponytails for comfort.

GUESTS:

Guests are welcome! But please note the PMU studio is limited on space and concentration is most important for the artist and client. We ask that you do not bring more than 1 guest.

COMMUNICATION:

Email- aubrey@divineeyesandbrows.com

Instagram- [divineeyesandbrows](https://www.instagram.com/divineeyesandbrows)

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