

DEPOSITS:

A NON-REFUNDABLE booking fee is required at the time of booking to secure all appointments and will be deducted from the total at the initial appointment. This booking fee is to secure your appointment and cover any last minute cancellations.

CANCELLATIONS/NO SHOWS:

With the understanding of schedules changing and last minute things popping up, we ask that you allow 24-72 hours of notice if you need to cancel or reschedule your appointment.

Failure to contact your practitioner for cancellation will result in losing your deposit as well as your appointment slot.

LATE ARRIVAL:

Arrival of 20 minutes or later than your appointment time will result in canceling your appointment and losing your deposit.

REDUNDS:

All booking fee's, services, products and final payments are NON-REFUNDABLE.

GUESTS:

Guests are welcome! But please note the PMU studio is very small and limited to space. so I ask you don't bring more than 1 guest.

MUSIC AND SILENT APPOINTMENTS:

Please feel free to request music, podcasts, or a silent appointment! Blankets, drinks and snacks are provided! :)

THINGS TO EXPECT:

A permanent makeup appointment will range anywhere from 2-4 hours depending on the service, and is overall painless and comfortable. Come in comfy clothes, no makeup, and avoid things like claw clips and ponytails for comfort.

COMMUNICATION:

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