

## **PORT HURON INTERNAL MEDICINE**

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# The Patient-Physician Partnership

The health and wellness of our patients is a top concern of this office. Providing the best possible care to every patient is our primary goal. The only way we can meet this goal is if I, your primary care physician, the office staff and you, my patient, work together.

This concept is called PATIENT CENTERED MEDICAL HOME.

#### PHYSICIAN RESPONSIBILITIES

- Explain diseases, treatments, and results in an easy to understand way.
- Listen to patient's feelings and questions to help them make decisions about their medical care
- Keep treatments, discussions, and medical records private.
- Provide 24-hour access to medical care and same day appointments, whenever possible.
- Provide instructions on how to meet your health care needs when the office is not open.
- To care for you to the best of my abilities based on my understanding of current medical methods available.
- Send my patients to trusted expert specialists if needed.
- End every visit with clear instructions about expectations, treatment goals and future plans.

### **PATIENT RESPONSIBILITIES**

- Ask questions, share your feelings and be a part of your care.
- Be honest about your history, symptoms, and other important information about your
- health.
- Tell me, your doctor about any changes in your health and well being.
- Take all of your medicine and follow medical advice.
- Make healthy decisions about your daily habits and lifestyle.
- Prepare for and keep scheduled visits: reschedule appointments that you cannot keep in advance, whenever possible
- Call me first, your primary care physician, with all medical problems, unless it is an emergency.
- End every office visit with a clear understanding of expectations, treatment goals, and future plans for you.

#### **OFFICE HOURS**

•	MONDAY	9:00 A.M. – 4:00 P.M.
•	TUESDAY	9:00 A.M. – 4:00 P.M.
•	WEDNESDAY	9:00 A.M. – 3:00 P.M.
•	THURSDAY	9:00 A.M. – 4:00 P.M.
•	FRIDAY	9:00 A.M. – 3:00 P.M.

PHONE: 810-987-1000 - A PHYSICIAN IS ON CALL FOR YOUR CONVENIENCE 24/7, HOWEVER, IN CASE OF EMERGENCY, PLEASE GO TO THE NEAREST EMERGENCY ROOM AND THE ON-CALL PHYSICIAN WILL BE NOTIFIED.