

Cairn Stone Adventure Tours, LLC
TRIP CANCELLATION REFUND POLICY
January 20, 2016

2022 GC XII March 12, 2022

TRIP DEPOSITS

Deposits are 100% refundable up to 2 weeks after the date the price and description is sent to you.

TRIP PAYMENTS & DEPOSIT

FEB 21, 2022 - Trip Description & Price emailed. Payment due by March 12, 2022

REFUND SCHEDULE FOR GC XII

| DAYS | | |
|-------------------------|------------------------|------------------------------|
| <u>To SEP 16</u> | <u>% Refund</u> | <u>Trip 1 & 2</u> |
| 150-219 | 75% | Through APR 19 |
| 120-149 | 60% | APR 20 - MAY 19 |
| 90-119 | 50% | MAY 20 – JUN 18 |
| 60-89 | 30% | JUN 19 – JUL 18 |
| 0-59 | 0% | JUL 19 – SEP 16 |

NOTES

- ◆ Exceptions to this policy cannot be made for any reason, including weather, civil unrest, or personal emergencies.
- ◆ There can be no refund for arriving late or leaving early.
- ◆ Refund requests must be in writing (a, b or c):
 - a) Submit online form (How To/Sign Up or Drop)
 - b) Email to: Ron@CairnStoneTours.com (cc Thom@CairnStoneTours.com & Accounting@CairnStoneTours.com)
 - c) Mail to: Ron Gunn, 142 Conifer Trail, Dowagiac, MI 49047.
- ◆ Verbal requests must be followed by a written request (see above). Date written request is received will be used to determine refund amount.
- ◆ Thank you for your cooperation with this policy. It is modeled after other tour company policies. Early on we must pay airline, ground transportation and hotel progress payments . Airline payments may not be refundable and penalties are levied when group seats are canceled. Ground transportation costs remain the same and hotel refunds can be tricky especially with an independent roommate involved.
- ◆ **Trip Cancellation Insurance protects you and is the only way to get a 100% refund.** (see How To/Insurance)