

Cairn Stone Adventure Tours, LLC
TRIP CANCELLATION REFUND POLICY
2023 *Pacific Northwest III* Hiking Tours

2FEB2023

TRIP DEPOSITS

Deposits are 100% refundable if you have not participated in any of the 2023 training program. We will accept a trip deposit for a training fee.

TRIP PAYMENT REFUND TABLE

The table below is based on full payment having been made and does not include the \$100 deposit/training fee.

| <u>% Refund</u> | <u>2023 DATES</u> |
|-----------------|---------------------------|
| 100% | before APR 6 or Insurance |
| 75% | after APR 6 |
| 50% | after May 18 |
| 25% | after JUN 29 |
| 0% | after AUG 10 |

NOTES

- Exceptions to this policy cannot be made for any reason, including weather, civil unrest, or personal emergencies. (see *Insurance* below)
- There can be no refund for arriving late or leaving a hiking tour early.
- All drop/refund requests must be made in writing; Email to:
Accounting@CairnStoneTours.com & CC's to Ron@CairnStoneTours.com & Thom@CairnStoneTours.com or submit a *Drop Form* (found on *Insurance* page of website)
- We must use the date of your written request. Any verbal request requires a written one.
- Thank you for your cooperation with this policy - It is fair. Prepayments are required for airline, ground transportation and hotels and often not refundable. Penalties may occur when airline group seats are canceled. Ground transportation costs are fixed regardless of the number on the bus.
- This policy applies regardless of finding a replacement for you.
- ***Trip Cancellation Insurance protects YOU.*** Insurance works and is the only way to fully protect your money. (see *Insurance* page on the website for links to help you choose.)