

Cairn Stone Adventure Tours, LLC
TRIP CANCELLATION REFUND POLICY
January 20, 2016

TRIP DEPOSITS

Deposits are 100% refundable up to 2 weeks after the date the price and description is posted.
Deposit is kept for Training Partner fee.

TRIP PAYMENTS

*Calculation based on up to date payments

DAYS		
<u>Prior To Trip Start</u>	<u>% Refund</u>	<u>*Not Refunded</u>
<20	85%	15%
150-219	75%	25%
120-149	60%	40%
90-119	50%	50%
60-89	30%	70%
0-59	0%	100%

NOTE

- Exceptions to this policy cannot be made for any reason, including weather, civil unrest, or personal emergencies.
- There can be no refund for arriving late or leaving early.
- All refund requests must be made in writing; Email to: Ron@CairnStoneTours.com or submit online form or Mail to: Ron Gunn, 142 Conifer Trail, Dowagiac, MI 49047.
- Verbal requests must be followed by a written request.
- Thank you for your cooperation with this policy. It is fair especially considering our unique easy payment option. This works out for airline, ground transportation and hotel progress payments when all payments are made on time. Airline payments may not be refundable and penalties are levied when group seats are canceled. Ground transportation costs remain the same and hotel refunds can be tricky especially with an independent roommate involved.
- Trip Insurance protects you and Cairn Stone Adventure Tours.
- Details at: CairnStoneAdventureTours.com