



October 20 – 21, 2022

CASINO DEL SOL

5655 W Valencia Rd

Tucson, AZ 85757

Arizona Association of Medical Staff Services



<https://azamss.com/>



ATTEND IN-PERSON



OR VIRTUALLY



2022 CONFERENCE

AAMSS

The mission of AAMSS is to provide continuing education, promote improvement of professional knowledge, foster collaborative relationships and support the mission of NAMSS.

Who Should Attend

Medical Staff Services Professionals – Credentialing Specialists – Managed Care Enrollment Specialists – Chief Medical Staff Officers – Provider Onboarding Professionals – Medical Staff Coordinators – Manage Care Professionals - Credentialing Directors – Office Managers – Provider Enrollment Specialists

THURSDAY
OCTOBER 20, 2022
6:30 PM – 8:00 PM
WELCOME RECEPTION
PRE-CONFERENCE CHECK-IN

Early Pre-conference Check-in, enjoy networking with your peers, light food at the Nacho Bar and making new friends!

FRIDAY
OCTOBER 21, 2022
8:00 AM – 5:00 PM
AAMSS 2022 FALL CONFERENCE

Join AAMSS live and in-person in beautiful Tucson, Arizona at Casino Del Sol or listen live virtually for a full day of Education, Motivation, Networking and Fun!

Friday, October 21, 2022

8:10 AM – 11:30 AM

Credentialing across the Spectrum of Hospitals, Surgery Centers and Managed Care

Janet Wilson, BS, FMSP, CPMSM, CPCS

Faculty, Edge-U-Cate, LLC

A comparative review of credentialing standards and processes for hospitals, surgery centers and managed care organizations.

Objectives: Confirm the credentialing standards for CMS, NCQA, TJC, DNV, HFAP and AAAHC - Understand the credentialing requirements and process for each regulatory and accrediting entity - Be able to establish “best practice” credentialing policies and procedures to comply with regulatory and accreditation requirements.

12:30 AM – 1:30 PM

The Science of Sanity: Thriving, Challenge & Change in Today's Healthcare

Amy Dee

Keynote Speaker

Motivational Speaker, Amy Dee, turns advanced behavioral science into practical "retrain your brain" techniques for keeping negative thoughts from creating crazy-toxic emotions and situations at home and at work.

Covid tested us like never before, and we know many challenges remain. But here's the good news: Your power is either hindered or helped by how you choose to interpret a situation or event. Self-mastery comes from focusing on what you can control and making the best of what you cannot control.

Audiences across the country recognize Amy Dee as a master storyteller and brilliant comedian. Amy uses hilarious stories and her psychiatric RN training to teach mental techniques that broaden and build resilience through awareness, perspective, and choice. So, laugh while learning how to harness your strength to build a brighter, better future. You've got this!

1:30 PM – 2:30 PM

Navigating Physician Aging and Re-entry – Tricky but Doable

Chris Mobley, CPMSM, CPCS

Owner, Co-Founder, Edge-U-Cate, LLC

We are all aging, including physicians and they're working longer these days! And many are coming out of retirement to re-enter the work force. How is your medical staff handling this? We'll talk about the conundrums and ways you can address these on-going concerns for safe, quality patient care.

2:45 PM – 3:45 PM

Aspire Higher – Stepping Up to Leadership

Chris Mobley, CPMSM, CPCS

Owner, Co-Founder, Edge-U-Cate, LLC

You can do it. What are the obstacles preventing you from seeking a higher position in your job, state association, or NAMSS? Explore the possibilities and take a chance.

3:45 PM- 4:45 PM

MSP Stress and Burnout - Can We Talk?

Chris Mobley, CPMSM, CPCS

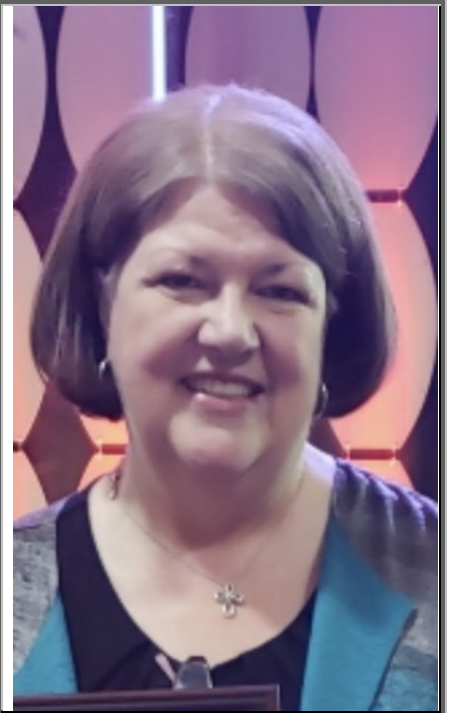
Owner, Co-Founder, Edge-U-Cate, LLC

What's the difference between stress and burnout? Can you recognize the symptoms? We'll discuss that as well as solutions including where your happy place is and some dietary considerations, and ...relax for a few minutes.



JANET WILSON, BS, FMSP, CPMSM, CPCS
Faculty, Edge-U-Cate, LLC
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Jlwilson2019@aol.com



Janet Wilsons' career in healthcare began in 1986 and over the past 34 years she has managed and directed medical staff services in independent and multi-hospital systems, ambulatory care centers, physician groups, health plans (delegated credentialing) and independent and system CVO's.

Janet has extensive experience in multiple organizations in credentialing and privileging, bylaws development and revisions to meet regulatory/accreditation standards, delineation of privileges development and maintenance, medical staff leadership and new practitioner orientation and education, performance improvement and peer review, development and standardization of policies and procedures/forms/documents across multiple healthcare settings. She has been involved in mergers and acquisitions, unification of medical staffs, impaired/disruptive physician management and oversight, and hearings and appeals. Janet also has extensive experience in delegated credentialing and CVO development and management for independent hospitals and multi-hospital systems.

Janet holds a Bachelor of Science in Health Administration and is CPMSM and CPCS certified by the National Association Medical Staff Services (NAMSS). Janet was designated as a Fellow by NAMSS in 2019. Janet has also achieved several professional leadership positions in her career. She served for three years on the board of directors of NAMSS. Janet also served on the board of directors of the Texas Society of Medical Staff Services (TSMSS) and served as President of TSMSS during her six-year tenure on the board.

Janet has served as an independent educator in the healthcare industry for 14 years and has spoken at numerous state and national conferences. In addition, she has served as faculty for Edge-U-Cate, LLC for 10 years and taught certification focused study programs and other industry related programs. Janet has also served as a NAMSS instructor for the past 11 years and has participated in the development of education programs related to credentialing and privileging, managed care, leadership and professional development. She recently co-authored the eighth edition of HCPRO's *Verify and Comply: Credentialing, Medical Staff and Ambulatory Care Standards*.



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Christine "Cris" Mobley,

CPMSM, CPCS

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Owner, Co-Founder, Edge-U-Cate, LLC

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Christine Mobley is an accomplished healthcare professional with over 40 years' combined experience as an educator, speaker, and consultant in the field of medical staff services and credentialing, preceded by 15 years as an employed medical staff services professional in community and healthcare systems. She is well connected within the healthcare community, having consulted nationally with hospitals, health systems, medical boards, CVOs, ambulatory centers, and many others. She has been speaking to audiences on a national and state level for over 30 years on a variety of medical staff governance, credentialing, and professional development topics to name a few. In 2001, her passion for education led her and 4 colleagues to form a national education company, offering week-long courses in hospital credentialing basics, beyond the basics, NAMSS certification live study sessions, and a speakers' bureau. Her vast experience has also allowed her the opportunity to serve as an expert witness in negligent credentialing cases.

In her "spare time," Cris has authored, co-authored, and edited several publications and manuals, among them "The Credentialing Handbook" (Aspen Publishers), "Medical Staff Management: Forms, Policies, and Procedures for Healthcare" (Wolters Kluwer Publishers), "Overcoming Contemporary Credentialing Challenges" (HCPro), and "Privileging for New Procedures and Technology" (HCPro). She has also authored numerous articles for various healthcare publications and received a previous editorial award from NAMSS entitled, "Who Said Management was Easy?"

Early in her career, Cris joined her professional state and national associations and quickly rose to positions of leadership, serving on the Boards of Directors for state and twice on the national Board of NAMSS, including serving as its President in the mid-90s. She was also a NAMSS instructor for 30 years, developing and revising many of the programs in the early years when NAMSS was an all-volunteer organization. She is also a long-time member of The Credentialing Forum, a distinguished national roundtable of healthcare professionals, accrediting organizations, national healthcare associations (e.g., AMA, AOA, ABMS, ECFMG, NPDB, CAQH, FSMB) software executives, national CVOs with limited participation by invitation only. She previously and currently serves as a co-facilitator of the group who meet annually.

Cris was invited to participate as part of the initial group of NCQA surveyors for CVOs nationwide and did so for thirteen years. She also served as a NAMSS alternate to the Joint Commission's PTAC for hospital standards.

Her many accomplishments over the years and her love for her profession have made her a "household" name within the industry, and she enjoys the many relationships she's been able to foster with individuals and groups nationwide.

Although a native of Pennsylvania, Cris and her husband, Jerry, have resided in Colorado Springs, CO for 40 years, enjoying the many clear sunny days, beautiful mountains, and visiting with their family & friends, locally and nationwide.



Amy Dee

Speaker/Author



Funny Motivational Speaker Amy Dee uses her hilarious “we’ve all been there” stories to help audiences connect, laugh and open up to the science of how we behave and the power we have to make different choices about how we treat each other (and ourselves). Audiences never forget Amy Dee’s stories. That’s why they never forget the messages behind those stories: We have the power to choose our attitude. We’re accountable for our choices. Obstacles can be problems *or* opportunities. We can use negative emotions as fuel for positive changes. And kindness *always* matters... especially in today’s rapidly changing and often frightening world. Audiences leave laughing, ready to make profound changes in their life at home and at work. What a remarkable arc of experience—all from one delightful session!

Amy’s Story

Amy Dee is recognized by audiences across the country as a master storyteller and brilliant comedian. She combines her background in standup comedy and theatre with her RN degree and experience as a successful business owner to deliver hilarious stories and valuable content on the brain and behavior. Her message and music rise above the boundaries of gender, age, and occupation. Amy’s hilarious stories coupled with her phenomenal content propels audiences to live, act, and work better. Her authentic spirit and down to earth approach have made her one of the most sought-after speakers throughout the United States. She is truly one of the best speakers in the country at combining message and humor.

Amy’s background is as diverse as her audiences. She once ran a non-profit where she managed five hundred volunteers and organized multiple fundraisers that culminated in an eight-hour telethon.

Amy lived in Norway from 1994-2003, and while learning to speak, read and write in Norwegian, she started a photo calendar business in her home. Her company grew to become Xerox’s largest customer in Scandinavia.

Amy returned to college at age forty-three to obtain her RN degree. She was nominated for Nurse of the Year on six times during her nine years as a Psychiatric RN. Amy has been a monthly guest expert on NBC affiliate ND Today. She has written 100s of blogs and articles, four books and numerous song parodies.

REGISTRATION INFORMATION

To Register:

Complete one attached Registration Form for each person attending. **E-mail a copy of registrations form(s) to tina.english@atlashp.com.** Make your payment online or by mail. Registrations will be considered pending until your payment(s) have been received.

Conference Fees:

	In-Person <i>Includes Breakfast, Snacks & Lunch</i>	Virtual Conference <i>8:00 AM – 5:00 PM PST (Not available for replay)</i>
AAMSS Member	\$175	\$150
Non AAMSS Members	\$200	\$180
Welcome Reception	\$10	

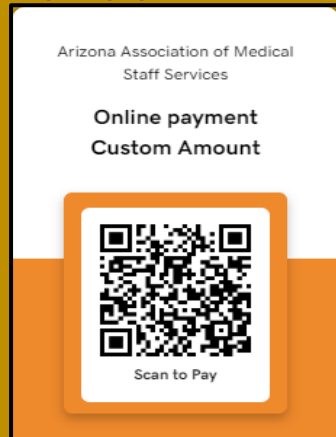
Payments:

REGISTRATION FORMS AND PAYMENTS DUE BY OCTOBER 7, 2022

Two Ways to Pay

By Credit/Debit Card Online

Scan Barcode or go to
<https://pay.azamss.com/>



- * Enter Amount
- * Enter 2022 Fall Conference in Notes
- * Complete your payment and contact information

By Check

Mail a copy of your registration form with check to:

AAMSS
Education Committee
PO BOX 5157
PHOENIX, AZ 85010
(Tax ID 86-0516862)

- ❖ If your check is for more than one person, please indicate all names either on the check or a note sent with the check.

Cancellations/Refunds:

All cancellations and refund requests must be received in writing by email to tina.english@atlashp.com by **October 7, 2022**. All requests must include the name of person requesting the refund, the name of organization/person that paid the registration, address where the refund is to be mailed and a detailed reason for the refund request. **Cancellations after October 7, 2022 will be charged a \$50 processing fee to cover our costs.** No telephone cancellations will be accepted. All approved refunds will be processed 2 weeks after conclusion of the Conference.

No refunds will be provided for cancellations received after October 7, 2022 or no shows. In lieu of a refund, you may send an alternate provided you notify registrar by October 14, 2022.



Arizona Association of
Medical Staff Services

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2022 Fall Conference

October 20 – 21, 2022

REGISTRATION FORM

REGISTRATION FORMS AND PAYMENTS DUE BY OCTOBER 7, 2022

Complete one form for each person registering and email the form(s) to tina.England@atlashp.com

Name: _____ Certification(s): ☐ CPCS ☐ CPMSM
Position: _____ Phone (Required) _____
Facility: _____
Address _____
Street: _____
City: _____ State: _____ Zip: _____
Work Email: _____ Personal Email: _____
(Required)

CONFERENCE FEES

ATTENDING IN-PERSON

Includes Continental Breakfast, Snacks & Lunch Buffet

AAMSS Member ☐ \$ 175

Non-Member ☐ \$200

Welcome Reception ☐ \$10

TOTAL _____

ATTENDING VIRTUALLY

8:00 am – 5:00 pm PST Only

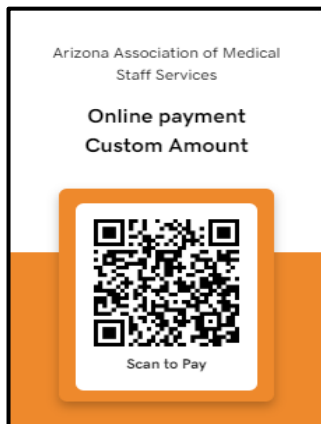
AAMSS Member ☐ \$150

Non-Member ☐ \$180

Two Ways to Pay

By Credit/Debit Card Online

Scan Barcode or go to <https://pay.azamss.com/>



By Check

Mail a copy of your registration form with your check to:

AAMSS
Education Committee
PO BOX 5157
PHOENIX, AZ 85010

(Tax ID 86-0516862)

Reservation Instructions

Arizona Association of Medical Staff Services

October 20-21, 2022

Group Information:

Rate: \$104.00 plus 12.1% Occupancy fee in Del Sol Tower

- Rates are based on single/double occupancy.
An additional \$10 per person fee will be added for each additional adult occupying the room.

Cancellation Policy: 48 hours prior to arrival date to avoid penalties

Cutoff Date: Group rate will be available until the cutoff date of Tuesday, September 20, 2022 or, until the group block is full, whichever occurs first.

Reservation Instructions

- Step 1:** <https://www.casinodelsol.com>
Step 2: Click on Meetings & Groups.
Step 3: Enter Reservation dates
Step 4: Enter group code 5951
Step 5: Click Book Now

To make reservations over the phone: Please call our 24-hour Reservations Department at 1-855-SOL-STAY (765-7829)

Make sure you mention you will be attending the

Arizona Association of Medical Staff Services

