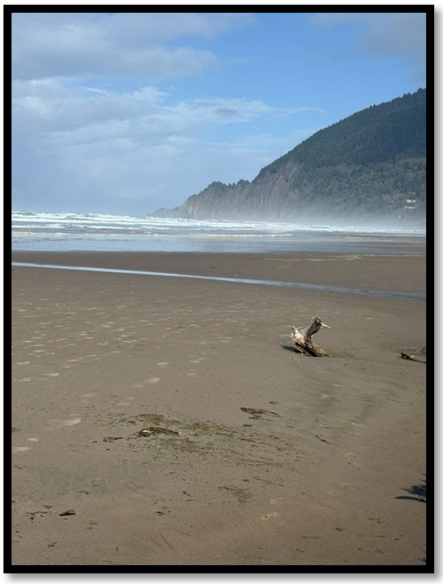
FACES OF AAMSS

Arizona Association of Medical Staff Services

AAMSS Proudly Highlights one of our dedicated leaders and long-time contributors to the MSP community!





Jacque Goggans, CPMSM, CPCS
Organization: Common Spirit
Role: Manager
Years in MSP Field: 11 years

How did you get started in medical staff services?
I was burned out working as a Medical Assistant. Left MSS after attending LPN school but found my heart is really with MSS.

What do you enjoy most about your role?
Being nosey and using my critical thinking skills.

What's a professional accomplishment you're proud of?
Serving as President of AAMSS and passing my CPCS and CPMSM.

What advice would you give to new MSPs? Reference your Bylaws, Rules and Regulations and Credentialing Manuel. Ask questions. Volunteer with the State Association and/or NAMSS. Network as much as possible. Join all the Credentialing Facebook groups and use LinkedIn for networking. Soak up all the information you can.

How has AAMSS supported your career? AAMSS has given me a group of experts in our field that are always more than happy to help.

Help us celebrate Jacque in the comments! 👏

🌵 Fun & Personal

Arizona Native or Transplant?
Arizona Transplant

Favorite Show/Movie?
I have so many, probably too many. I love the NCIS series.

Favorite Arizona Spot:
My backyard.

Favorite Activity?
Relaxing and going out to eat dinner with my husband.

Dream vacation?
Oregon Coast but anytime I can get sea air in my lungs that is my happy place.

Fun Fact (something most don't know about me)?
I was in the Air Force for almost 8 years.

Coffee or tea? (or "Desert heat survival drink?" 😄)
Coffee

What do you like to do outside of work?
Hanging out with husband and traveling to see family.

Go-to stress reliever after a busy credentialing day?
Listening to music on my long drive home!