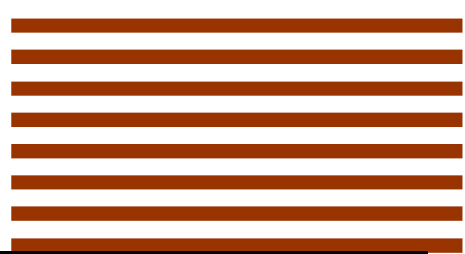




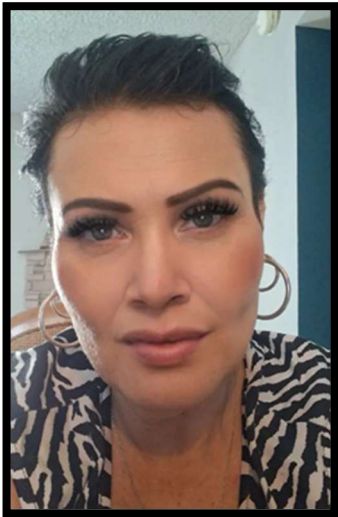
Arizona Association of
Medical Staff Services

FACES OF AAMSS



AAMSS Proudly Highlights one of our dedicated leaders and long-time contributors to the MSP community!

🌱 Fun & Personal



Lorena Diaz, CPMSM, CPCS
Organization: Banner Health
Role: Medical Staff Coordinator
Years in MSP Field: 20+

How did you get started in medical staff services?

Total coincidence – I landed a position as a File Clerk (thru a temp agency in downtown LA). After 3 months of filing, I was offered a position as a Credentialing Analyst. That was the moment this whole new world opened itself to me.

What advice would you give to new MSPs?

Seek mentorships and/or opportunities to get involved with your state/national association and start networking. If you can see it - then you can make it happen.

How has AAMSS supported your career? AAMSS has been instrumental in my professional growth. Serving as Certification Chair and participating in study groups has allowed me to both grow personally and give back to the profession by supporting others on their certification journey. Being a Certification Chair opened many horizons, and it definitely created a new passion. That was one of the reasons I started the MSP Huddle® - Facebook/LinkedIn group page for all MSPs across the nation.

What is one challenge in credentialing/privileging/provider enrollment/onboarding that keeps things interesting? Lack of education across all spectrums.

Help us celebrate Lorena in the comments! 🍷

What do you like to do outside of work? I enjoy building content for MSP Huddle (on FB & LinkedIn). I also enjoy spending time practicing and mastering my eye lashing artistry.

Favorite Arizona Spot: Payson-the scenery is absolutely beautiful, peaceful, and grounding. It's the perfect place to reset and recharge – also great to get away from the heat during the summer.

If you weren't an MSP, what would you be doing?

A nurse

Fun Fact (something most don't know about me)? I've built a professional community and brand from the ground up—MSP Huddle®—driven purely by passion for helping others succeed in Medical Staff Services.

Go-to stress reliever after a busy credentialing day? Unwinding with quiet time, reflecting, and resetting—sometimes that means organizing my thoughts, journaling or just watching a new movie on Netflix (to mentally escape for a couple of hours).