





# Arizona Association of Medical Staff Services

## Summer Webinar Series

Join us for three insightful webinars covering crucial topics in healthcare credentialing and payer enrollment. Each session features industry experts sharing valuable knowledge and best practices.

### Webinar Schedule:

#### 1. Shadow of Deceit – How Crimes of Michael Swango Strengthened Healthcare Credentialing



 **Date:** Friday, June 20, 2025 |  10:00 AM – 11:00 AM

 **Speaker:** Sara Cameron, CPCS, CPMSM, Hardenbergh Group

##### Objectives:

- Describe the measures introduced following the Swango case that prevent similar occurrences and improve medical staff credentialing standards.
- Understand the growth of the National Practitioner Databank following the Healthcare Quality Improvement Act and mandatory reporting requirements.
- Identify improvements in Medical Staff peer review processes that ensure more rigorous evaluation of practitioners' clinical competencies, professional conduct, and patient outcomes.

#### 2. Trends in Negligent Credentialing Case Law

 **Date:** Friday, July 25, 2025 |  10:00 AM – 11:00 AM

 **Speaker:** Josh Hodges, Associate General Counsel, Banner Health

##### Objectives:

- Learn the legal principles that govern negligent credentialing cases.
- Identify areas that pose higher risks in today's legal environment.
- Navigate challenging practitioner health issues.

#### 3. Delegated Credentialing – What, How, Why, and the Impact on Revenue Cycle Management

 **Date:** Friday, August 15, 2025 |  10:00 AM – 11:00 AM

 **Speaker:** Tammy West, MHA/ED, CPMSM, CPCS, Hardenbergh Group

##### Objectives:


- Define payer enrollment, delegated credentialing, and revenue cycle.
- Discuss payer enrollment and delegated credentialing and its impact on revenue cycle.
- Compare payer enrollment turnaround times for government payers (Medicare, Medicaid, TriCare) vs commercial plans.
- Understand the steps to become delegated with health plans.

**NAMSS-Approved CEUs:** 1 CEU per webinar, 3 CEUs total

# Registration Form

## Arizona Association of Medical Staff Services

### Summer Webinar Series

 **Location:** Virtual (Link provided upon registration)

 **Select Your Webinar(s):**

- ☐ June 20 – Shadow of Deceit
- ☐ July 25 – Negligent Credentialing Case Law
- ☐ August 15 – Delegated Credentialing & Revenue Cycle

 **Registration Fees:**

- **AAMSS Members:** Free
- **Non-Members:** \$30 per webinar or \$75 for all three (discounted rate)
- **Become a Member for \$50 and Attend All Three for Free!**

 **Registrant Information:**

**Name:** \_\_\_\_\_

**Email:** \_\_\_\_\_

**Organization/Title:** \_\_\_\_\_

**AAMSS Member?** ☐ Yes ☐ No

**Total Payment:** \$ \_\_\_\_\_

**Payment Method:** ☐ Credit/Debit Card ☐ Check to AAMSS Education Committee | PO Box 5157 | Phoenix, AZ 85010

 **Submit Registration to:** [ranflynn@honorhealth.com](mailto:ranflynn@honorhealth.com)

