

**Effective Date: 2/3/2005**

Tina C Wong Trust Properties ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy describes how we collect, use, disclose, and safeguard your information when you visit our website or interact with our services, including via SMS messaging. By using our website and services, you consent to the practices described in this policy.

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## 1. Information We Collect

We may collect the following types of personal information:

- **Contact Information:** Name, email address, phone number, mailing address.
  - **Property-Related Information:** Details relevant to property inquiries, rentals, or management.
  - **Usage Data:** IP address, browser type, device information, pages visited, and other analytics data.
  - **Communications:** Information provided through forms, emails, or text messages.
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## 2. How We Use Your Information

We use your information to:

- Provide and manage property listings and services.
  - Respond to inquiries and offer customer support.
  - Communicate with you via email or SMS (with your consent).
  - Improve our website and services.
  - Send service-related updates or promotional information (only with consent).
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### 3. Sharing Your Information

We do **not** sell, rent, or trade your personal information to third parties. We may share information with:

- Service providers who help us operate our website and services (under strict confidentiality agreements).
  - Law enforcement or legal authorities, if required by law.
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#### Mobile Information and SMS Privacy

**No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.**

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### 4. SMS Terms and Conditions

By providing your mobile phone number, you consent to receive SMS messages from Tina C Wong Trust Properties, including:

- Appointment reminders
- Property updates
- Lease or payment notifications
- Promotional messages (only if you opt-in)

**Message frequency may vary.**

Standard message and data rates may apply depending on your carrier.

**Opt-Out:**

You may opt out at any time by replying “**STOP**” to any SMS message. After opting out, you will receive a confirmation and no further messages will be sent.

**Help and Support:**

For help, reply “**HELP**” to any SMS, or email us at **Tina@TinaCWong.com**.

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## 5. Data Security

We take appropriate administrative, technical, and physical security measures to protect your personal information from unauthorized access, disclosure, or misuse.

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## 6. Your Rights and Choices

You have the right to:

- Access, update, or delete your personal data.
- Opt out of communications.
- Withdraw consent at any time.

To exercise any of these rights, please contact us at **Tina@TinaCWong.com**.

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## 7. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

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## 8. Contact Us

If you have questions or concerns about this Privacy Policy or our practices, please contact:

**Tina C Wong Trust Properties**  
Email: **Tina@TinaCWong.com**  
109 El Camino Real, San Bruno, CA 94066  
510-502-6018