

John Leaty
Franchise Owner



914 164th Street SE B12
Mill Creek, WA 98012-6399
425.787.5100
425.787.1919 fax

April 21, 2008

Mark King
Top Drawer Development
25200 SW McConnell Rd
Sherwood, OR 97140-
7203

Dear Mark,

It is my pleasure to take a moment a share with you my experiences working with you on my two The UPS Store facelift remodels. I have worked with many contractors and had mixed results over the years. Your promptness and attention to detail during each phase of the facelift process from design to bid to final construction was refreshing. You took the time to plan the entire job, implemented that plan and finally completed the work on schedule. I appreciate the fact that you were willing to work closely with my franchisor and simplify that part of the process for me as well.

You and your team were always courteous and respectful throughout the entire process, just another reason I am thankful that I choose Top Drawer Development for my remodeling. Keep up the good work!

Sincerely,

A handwritten signature in cursive script, appearing to read "John Leaty".

John Leaty