

# IT Expense Management Platform

## A complete IT spend and lifecycle management platform

One platform, available anywhere, with hundreds of features, backed by expert services and 24/7/365 support. Save time, save money, and deepen insight.

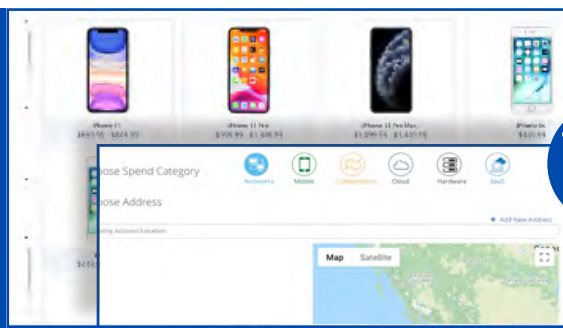
## Centralize administration across technologies, vendors, and locations

Our platform is a single pane of glass that lets you manage all of your IT spend from one place: Networks, Cloud, SaaS, UCaaS, Hardware, and Mobile devices, including IoT. Cross reference assets, usage, contracts, and invoices.



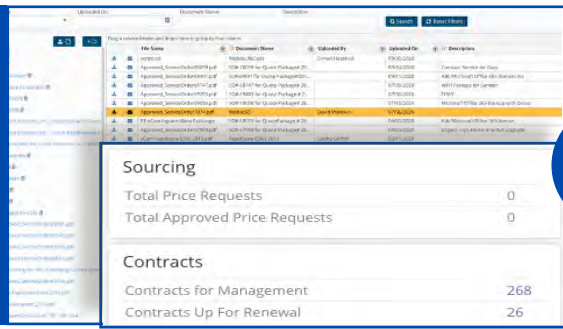
## ROI calculator

Metrics and data enables you to evaluate your current network expenses and adjust 'what if' variables to compare existing cost to other available options.



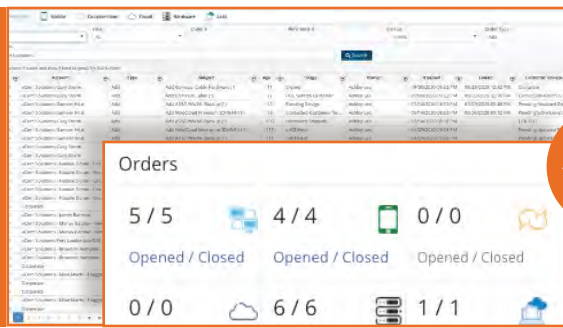
## Procurement

Compare products from hundreds of service providers across dozens of technologies, quickly and efficiently. Price from different vendors and place orders directly within the platform.



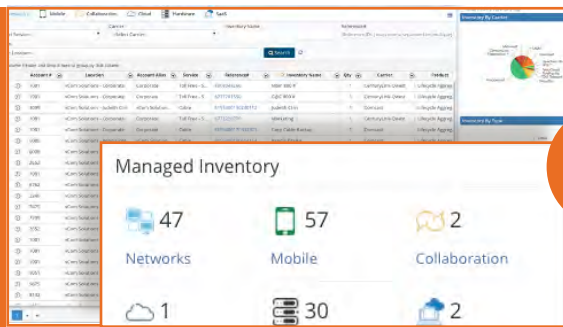
## Document management

All contracts, service orders, exhibits, and vendor communication are centralized, easily accessible, and linked to the corresponding IT assets.



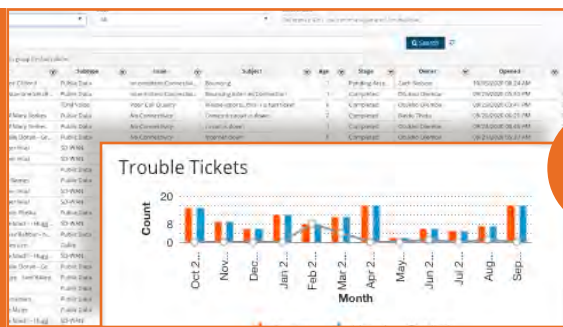
## Order management

A centralized view of all provider orders: track daily changes, service delivery, vendor dispatches, and hardware shipment. Log into our web portal or mobile app any time for the latest status, specifications, or notes.



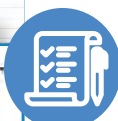
## Asset management

Identify all IT assets: who is using what, and why. Includes hardware management, customized technical attributes, and inventory reconciliation.



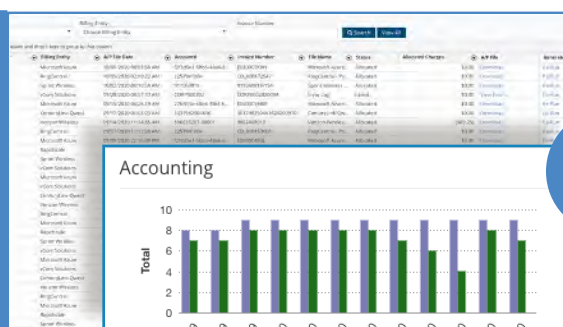
## Trouble ticket management

Open trouble tickets against individual inventory items and track status. Submit and monitor other types of tickets including account and billing inquiries, engagement projects, and enhancement requests.



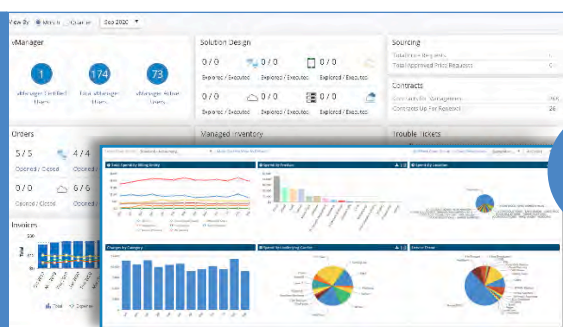
## Invoice management

A single consolidated view of every invoice across technologies, vendors, and locations. Understand what you are paying for, ensure rates are correct, consolidate billing, and manage workflow. Includes managed pay, and invoice audit and dispute.



## Accounts and budget

Understand allocation of cost across all assets. What are the true costs? Which departments? How are budgets affected? Includes GL Coding, AP posting file, cost allocation, and budget management.



## Comprehensive analytics

A comprehensive 13-month trend history is automatically captured and sorted by product, carrier account, location, cost center, and spend category. A customizable dashboard lets you spot patterns and trends.

## Streamline and automate IT administration

For over 20 years, we have helped businesses streamline procurement, operations management, and expense management for their IT ecosystem. We have a 95% (or better) customer satisfaction rating every year for over a decade.

**Get in touch for a friendly, no-pressure demo.**

Contact us for more information: [830-253-CTEL](tel:830-253-CTEL) | [info@CTelSolutions.com](mailto:info@CTelSolutions.com)