

4 MeterHome™

Multi-Part AC Energy Storage System Model No. MH-1010143E

Installation & User Manual

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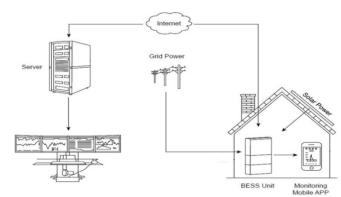
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1. Introduction

The MeterHome TM Multi-Part AC Energy Storage System (ESS) can provide up to 10kW of power and store up to 14.3 kWh of electrical energy – enough to power a typical large home during periods of peak time-of-use electrical pricing.

To get the most utility out of your MeterHome™ AC ESS, it is suggested that a backup load panel or automatic transfer switch (not included) be installed and integrated into the system to provide backup power during periods when grid power is not available.



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The purpose of this instruction manual is to provide trained and certified field technicians and installers with step-by-step guidance on the safe and effective installation of the battery storage system for residential housing. This manual covers necessary procedures, tools, and safety precautions to ensure compliance with industry standards and manufacturer requirements. By following this manual, qualified technicians can ensure a reliable installation that maximizes the performance and safety of the battery storage system for residential applications.

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2. About This Manual

This manual describes the installation, connection, APP setting, commissioning and maintenance etc. of Energy Storage System(ESS). Please read the manual and related documents carefully before illustrations in this user manual are for reference only. This user manual is subject to change without prior notice. (Specific please in kind prevail.) using the product and store it in a place where installation, operation and maintenance personnel can reach it at any time. The illustrations in this user manual are for reference only. This user manual is subject to change without prior notice.

(a) Target Group

The MeterHome[™] ESS must be installed by professional electrical engineers who have obtained relevant qualifications.

(b) Conventions

The following safety instructions and general information are used within this user manual.

| DANGER | Indicates an imminently hazardous situation which, if not correctly followed, will result in serious injury or death. |
|-----------------|---|
| MARNING WARNING | Indicates a potentially hazardous situation which, if not correctly followed, will result in serious injury or death. |
| CAUTION | Indicates a potentially hazardous situation which, if not correctly followed, could result in moderate or minor injury. |

| NOTICE | Indicates a potentially hazardous situation which, if not correctly followed, could result in equipment failure or property damage. |
|--------|--|
| NOTE | Calls attention to important information, best practices, and tips. Also used to provide additional information related to your ESS. |

3. Technical Specifications





| ESS Battery — | Feature | Specifications |
|----------------|---|--|
| Technical Data | Energy Configuration (kWh) | 14.3 |
| | Dimension (W x D x H) | 39.6" x 16" x 34.5" (1006mm x 406mm x 876mm) |
| 1 | Weight Approximation | 463 lbs (210 kg) |
| | Max. Charging / Discharging Current (A) | 150 |
| | Max. Charging/Discharging Power (W) | 8760 |
| \$ | Battery Operating Voltage (V) | 40-58.4 |
| | Battery Chemistry | LiFePO4 |
| | Enclosure Protection Rating | IP 44 |
| | Charging Temperature Range | 0°C to 35°C (32°F to 95°F) |
| | Discharging Temperature Range | -30°C to 35°C (-22°F to 95°F) |
| | Humidity | 5%-95% |
| | Altitude | ≤Max 6562 ft (2000m) |
| | Cycle Life | 25°C (77°F) 8000 cycles, 70% SOH / 45°C (113°F) 3000 cycles, 70% SOH |
| | Safety Certification | UL60730, UL1973, UL9540, UL9540A, UN38.3 |
| | Installation Style | Indoor, Floor Mounted |
| | Warranty | 10 years (Standard) |

4. Technical Support

For further support, please contact the installer or the MeterHomeTM after-sales service team at: (1) <u>service@meterhome.com</u> or (2) (+1) 866-846-7416. Please be prepared to provide the following information before you contact the MeterHomeTM after-sales service team:

- Owner's name
- Your preferred desired contact method (name, phone number, email)
- The serial number of your MeterHomeTM ESS (on the ESS Battery Label)
- A brief description of your problem

5. Emergency Procedures

In any hazardous situation that could cause health and serious injury, follow the recommended actions:

- Evacuate to a safe area.
- Call 911 as soon as it is safe to do so.

(a) In case of fire

- Shut off the Inverter ESS circuit breakers, when it is safe to do so.
- Evacuate to a safe area.
- Call 911 as soon as it is safe to do so.
- Use approved fire extinguishing devices, if it is safe to do so.

(b) In case of flooding

- If the wiring sections of the ESS are submerged, please keep away from the water. It is an electrocution hazard.
- Drain the water to protect your ESS, if it is safe and possible.
- If water reaches the battery, please call your installer for an inspection. If the
 water level is below the battery, please completely dry the site and your ESS
 before use.

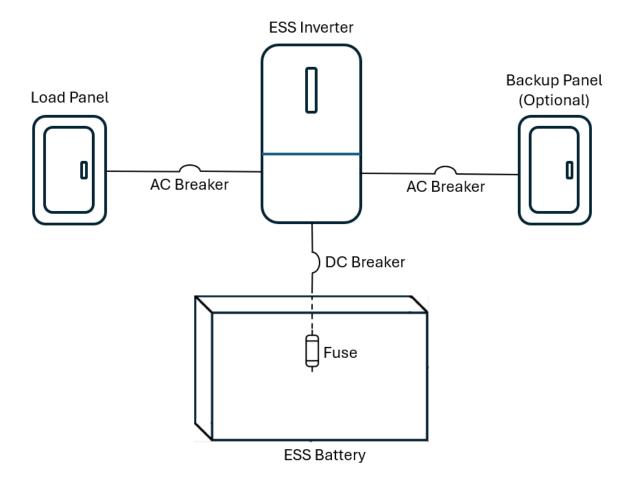
(c) In case of abnormal noise, odor or smoke

- Check to ensure the air vent of the ESS Inverter is not blocked.
- Keep the installation site well ventilated.
- Call your installer or MeterHomeTM after-sales support team.

6. Simplified Wiring Diagrams

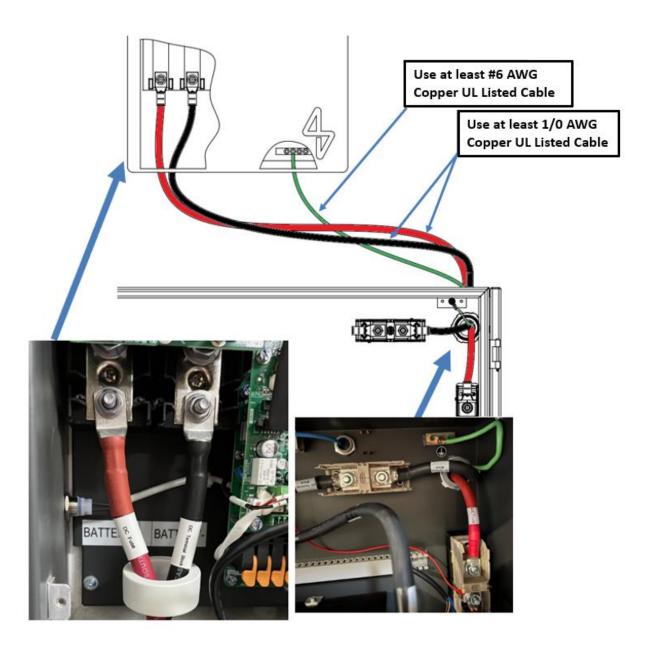
(a) Single-Line Diagram:

The MeterHome™ multi-part ESS consists of an ESS Inverter and an ESS battery. The ESS battery has two battery modules. The ESS inverter is connected to the main load panel of the building/home in which it is installed. The ESS battery is connected to the ESS inverter. An optional backup panel may also be connected to the ESS inverter. The ESS inverter is connected to the main load panel and the optional load panel by 70-amp circuits. Only UL Listed components and wires that are installed according to local building codes and regulations shall be used. For a more detailed wiring diagram, see Appendix A.



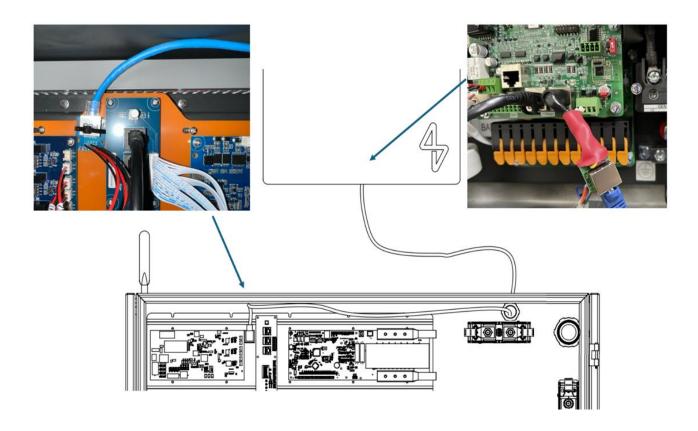
(b) Power and Bonding Cables:

The ESS Inverter is connected to the ESS Battery by two DC cables: (1) a positive terminal cable; and (2) a negative terminal cable. The two DC power cables used to connect the ESS Inverter to the ESS battery should be at least 1/0 AWG copper UL listed cables rated to carry 150 amps continuously. The ESS battery enclosure is bonded to the ESS Inverter by a bonding cable. The bonding cable used to bond the ESS Battery to the ESS Inverter should be at least a #6AWG copper UL listed cable. All local codes and regulations are to be followed when installing and connecting the ESS inverter and ESS battery.



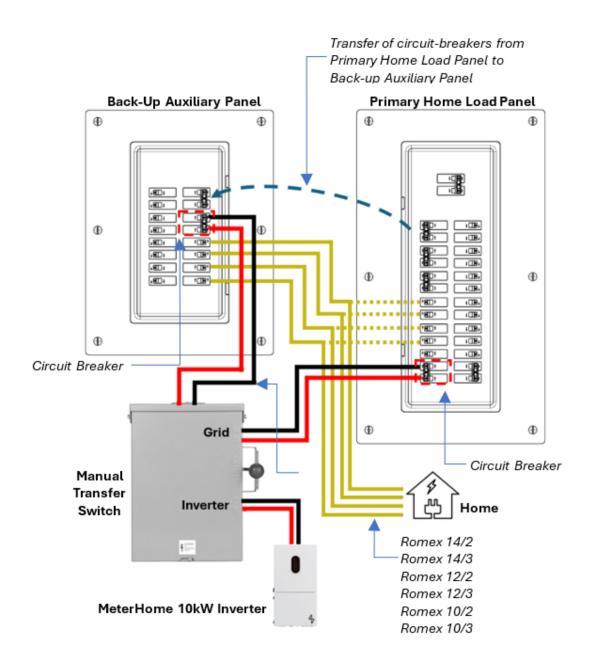
(c) BMS to Inverter Data Cable

The Battery Management System (BMS) Inverter (PCS) communication port (inside the ESS Battery enclosure as shown in the diagram below) is connected to the ESS Inverter BMS communication port (inside the ESS Inverter lower compartment) by a communication cable as shown in the diagram. Use a CAT5e or a CAT6 data cable to connect the BMS to the ESS Inverter. UL Listed wire and components that are installed according to local building codes and regulations shall be used.



(d) Example Installation with Backup Load/Auxiliary Panel & Transfer Switch

As an option, a backup load/auxiliary panel may be installed and connected to the ESS Inverter as illustrated in the diagram below. When installing a backup/auxiliary load panel as shown in the simplified wiring diagram below, only UL Listed components and wires that are installed according to local building codes and regulations shall be used.



7. Safety Considerations

Please read this entire manual carefully to ensure safe and proper installation of the MeterHome ™ Battery Energy Storage System, as well as ensuring warranty compliance and maximizing the life and reliability of the system. Failing to heed any warnings or instructions in this manual could result in damage to system components, electric shock, injury, or loss of life.

This manual is intended for qualified professionals and licensed service providers only, and none of the information or recommendations contained herein constitute in any way an implied or expressed warranty. Please see the QPO Energy LLC MeterHomeTM Limited Warranty document for more information.



DANGER

Please read this document carefully before installing or using the MeterHome[™] equipment. Failure to follow any instructions or warnings in this document may result in damage to the equipment, personal electric shock, severe injury, or even death.

The MeterHome[™] multi-part ESS kit includes a MeterHome[™] ESS Hybrid Inverter capable of outputting up to 10,000 W of power and one or more battery enclosures each housing two battery modules. Installation and final inspection of the ESS system must be performed by a qualified electrician and in accordance with all local building codes and regulations before the system can be commissioned and used.

Please handle battery modules with care. Do not use a battery module that appears to be leaking, damaged, or has been subjected to significant impact force.

Do not use the top of the battery enclosure box for storing liquids or any objects with a combined weight in excess of 20 lb. (9 kg).

When mounting the inverter or battery enclosure box, avoid cutting or drilling holes in pipes or cables inside walls. Ensure that all aspects of system installation and usage comply with all local codes and regulations. Wear appropriate PPE throughout the installation process.

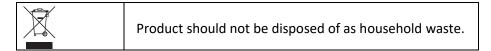
(a) Safety Precautions

- Installation, maintenance and connection of the EES inverter and the ESS battery must be
 performed by qualified personnel, in compliance with local electrical standards, wiring rules
 and requirements of local power authorities and/or companies.
- The ESS is an indoor system; it is only intended to be installed in attached or detached garages, sheds, enclosed utility closets, basements, storage or utility spaces within dwelling units and is not intended for installation in habitable spaces and living spaces in dwelling units.
- In Canada, the ESS may only be installed in a garage, a free-standing structure or storage building.
- The ESS is an indoor system. Smoke alarms shall be installed and provided in the residence in

- accordance with all local building, fire and installation codes.
- The temperature of some parts of the ESS inverter may exceed 60 °C during operation. Do not touch the inverter during operation to avoid being burnt.
- Ensure children are kept away from ESS inverter and ESS battery.
- Don't open the front cover of the ESS inverter or ESS battery. Apart from performing work at the wiring terminal (as instructed in this manual), touching or changing components without authorization may cause injury to people, damage to the ESS and annulment of the warranty.
- Static electricity may damage electronic components. Appropriate methods must be adopted to prevent such damage; otherwise, the ESS may be damaged, and the warranty annulled.
- Ensure the output voltage of any proposed PV array is lower than the maximum rated input voltage of the ESS inverter; otherwise, the ESS inverter may be damaged, and the warranty annulled.
- When exposed to sunlight, the PV array generates dangerous high DC voltage. Please operate according to instructions, or it will result in danger to life.
- PV modules should have an IEC61730 class A rating.
- If the equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.
- Completely isolate the ESS inverter and ESS battery before maintaining. Completely isolate the
 ESS inverter by turning off the PV switch and disconnecting the PV terminal, battery circuit
 breaker inside the ESS inverter, and all AC circuit breakers both inside the ESS inverter and any
 connected load panel. Isolate the two battery modules inside the ESS battery by disconnecting
 the power cables from the battery module terminals.
- The maximum fault current of the ESS inverter for the 70 amps main panel circuit is 16,800 A for a duration of approximately 15 milliseconds.
- The maximum short circuit current of the ESS battery is 4312 amps for 185 microseconds.
- After the ESS inverter is powered off, the remaining electricity and heat may still cause electric
 shock and body burns. Do not touch parts of the ESS inverter for 10 minutes after
 disconnection from the power sources.
- Do not insert or pull AC and DC wires when the inverter is running.
- The BACKUP Port of the ESS inverter should not be connected to the grid.
- The BAT Port of the ESS inverter should not be connected to PV and AC voltage. The voltage connected to this port cannot exceed 64 V DC.
- The GRID Port should not be connected to PV voltage.
- A single PV panel string should not be connected to two or more ESS inverters.

(b) Disposal of ESS Products and ESS Scrapped Parts

MeterHomeTM ESS products and any ESS scrapped parts (including their internal chemicals and electrical materials) should not be disposed of with household waste. Please refer to your local laws and regulations regarding disposal.



(c) Symbols Use

| Safety Symbol | Description |
|---------------|--|
| A | Danger of high voltage and electric shock! Only qualified personnel may perform work on the inverter. |
| \triangle | A hazardous situation, which if not avoided could cause minor or moderate injury. |
| | Risk of battery explosion in the event of a fire — Do not open battery enclosure during a fire. |
| 5 mins | Residual voltage exists after the inverter is powered off. It takes 5 minutes for the system to discharge to a safe voltage. |
| | Danger of hot surface |
| 20 | Environmental Protection Use Period |
| i | Refer to the operating instructions |
| <u> </u> | Transport this side up. |
| | Product should not be disposed of as household waste. |
| | Grounding terminal |

8. Suggested Tools & Supplies for Completing Installation:

(a) Suggested Mechanical Tools:

- Philips P3 and Flat Screwdriver
- Hammer
- Power Drill with Standard Drill Set
- Metric Allen Key Set (2.5mm, 6mm, 10mm)
- 10" Channellock plier
- Electrician Lineman's Pliers
- Torpedo Level
- Tape measure
- Stud Finder
- Pencil / Marker
- Safety Glasses
- Electricians Work Gloves
- Socket Wrench Set (7mm, 12mm, 13mm, 17mm, and 19mm Sockets)
- Socket Wrench extension
- Torque Wrench minimum 45ft-lbs/ 61Nm capacity
- Hand truck, furniture dolly, or lifting straps
- Drywall Cutter (Saw)
- Drywall Screw
- Drywall Putty
- Drywall
- Scrap 2x4 Lumber
- Putty Knife

(b) Suggested Electrical Tools:

- Multimeter
- Electrical Tape
- Hydraulic Lug Crimper AMZCNC, MODEL YQK-300, 160kN (18 Ton)
- High Leverage Cable Cutter
- Klien Tools RJ45 Modular Crimper Pass-Thru VDV226-110

(c) Suggested Standard Installation Materials

The following is a list of suggested materials to have on hand for a standard MeterHome[™] Residential Energy Storage installation without a backup load/auxiliary panel. Use only UL Listed components.

- o Rolls of 6 AWG AC Stranded Copper UL THHN Wire in black, red, white, and green
- 6 AWG Enclosure ground/bonding wire to inverter ground.
- Compression lug for ¼" screw (enclosure terminal connections)
- o ¾" Liquid Tight Conduit Connector (x1) straight, (x1) 90° Bend
- o Roll of ¾" Liquid Tight Conduit
- o 1 ½" Liquid Tight Conduit Connector (x1) Straight, (x1) 90° Bend
- o Roll of 1/2" Liquid Tight Conduit
- o 2' x 1 ½" Power Strut channels

- o 3/8" x 1" bolts w/ washer and lock washer
- o 3/8" power strut nuts
- Roll of CAT5e or CAT6 cable and water-tight pass-through connectors
- o RJ45 Joiner (for extension of CAT6 cable) or Smartmeter (for Extension of CT sensor CAT6 Cable)
- Large CT sensors for Main Panels that use BusBars

When installing a backup/auxiliary load panel, it is suggested to have the following materials on hand before performing the installation. Use only UL listed components.

- 100A 20-Space Circuit Breaker Panel HomeLine
- 100A Manual Power Transfer Switch MUJURUR
- (x1) 70A Circuit Breaker (Matches customer Main Panel Circuit Breaker Type)
- (x1) 70A HOM Type Circuit Breaker
- (x5) 15A HOM Type Circuit Breaker
- (x5) 20A HOM Type Circuit Breaker
- (x5) 30A HOM Type Circuit Breaker
- Roll of Romex 14/2
- Roll of Romex 14/3
- Roll of Romex 12/2
- Roll of Romex 12/3
- Roll of Romex 10/2
- Roll of Romex 10/3

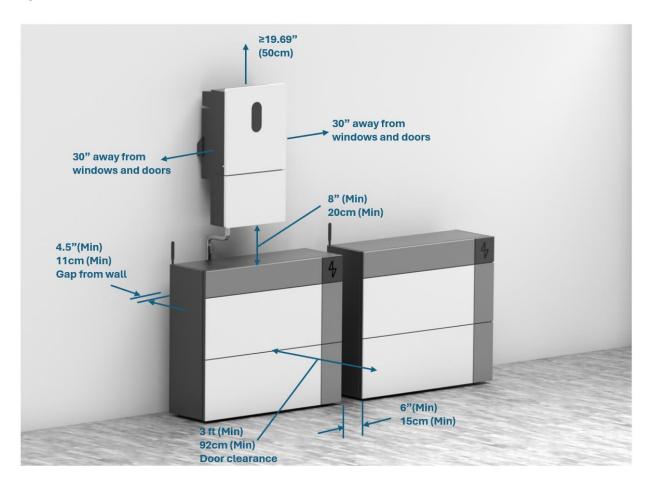
9. Unpacking and Pre-Planning Installation

(a) Installation requirements

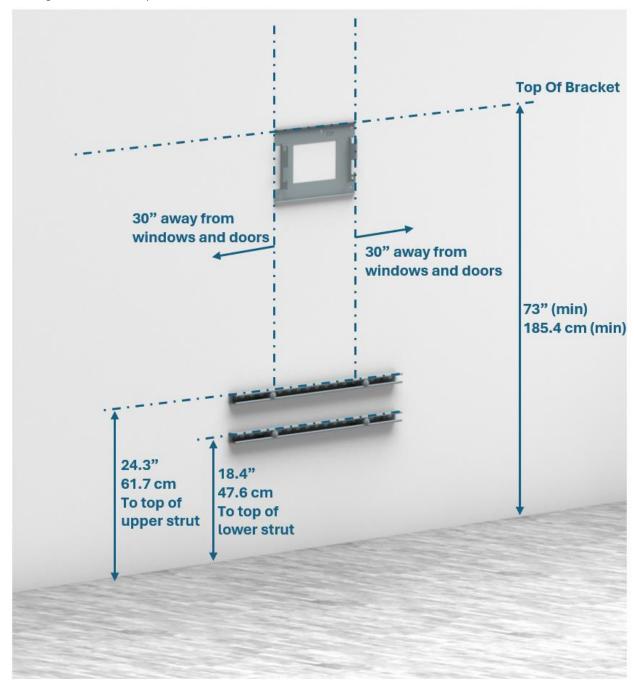
- i) Installation and maintenance of the MeterHome™ Multi-Part Energy Storage System (ESS) must be performed by qualified personnel, in compliance with local electrical standards, wiring rules, and requirements of local power authorities and/or companies.
- ii) The MeterHome[™] ESS should be installed in an indoor space, away from sources of moisture or direct sunlight.
- iii) The MeterHome™ ESS is NOT FOR MARINE USE.
- iv) For optimal system performance, the ambient temperature of the installation environment should be between 32°F and 95°F (0°C 35°C).
- v) The location of the ESS Inverter should be chosen to facilitate short and easy electrical connections to the main household circuit panel and backup circuit panel (if installed).
- vi) The ESS Battery should be set up close to the ESS Inverter.
- vii) To get the most utility out of your MeterHome[™] ESS, it is recommended that a backup load panel or automatic transfer switch (not included) be installed.

(b) Installation Distances

The MeterHome™ ESS system shall be install in accordance with the distances shown in the figure below. The ESS Battery shall be installed at least 4.5 inches from a back wall, 6.0 inches from a side wall, and 6.0 inches from an adjacent ESS Battery. The ESS shall be installed in accordance with minimum separation distances from other exposures (e.g. combustibles, structures) in accordance with all local codes and regulations.



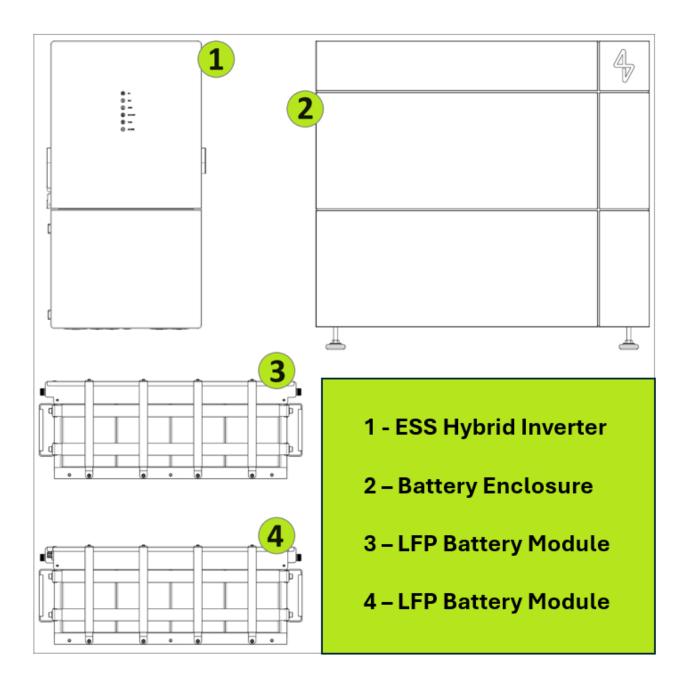
The figure below shows the suggested heights for installing the ESS Inverter support bracket and the ESS Battery support bracket. The support backets must be attached to wall studs or another structure capable of supporting the weight of the ESS components.



(c) MeterHome[™] Components

The MeterHome™ Energy Storage System is shipped in four boxes. These boxes contain the following:

- Box 1: MeterHome[™] ESS Inverter (88lbs/40kg)
- Box 2: MeterHome[™] ESS Battery Enclosure (208lbs/94.3kg)
- Boxes 3 and 4: Two MeterHome[™] 1P8S LFP (LiFePO₄) Battery Modules (122lbs/55.4kg)

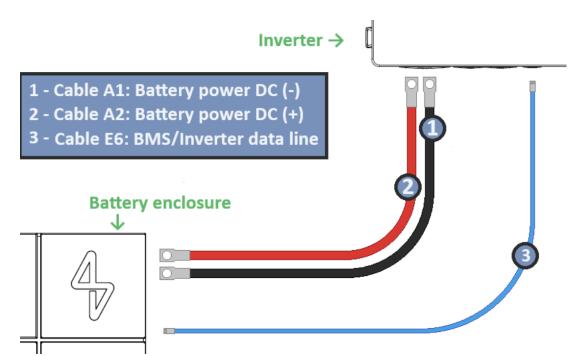


Also included in Box 2 (packaged inside the enclosure box) is the PCB bracket assembly (pre-mounted), Battery Enclosure Wall Mount Adapter, COM Antenna, Inverter COM Adapter, B1 Battery/BMS DC(-), and B4 bridge power cable. Note that many of the cables listed below should already be mounted inside the battery enclosure box; nonetheless, all cable connections should be double-checked to ensure that they are all securely fastened prior to system commissioning.

- **B1** BMS/Terminal Block DC (-) power cable (fully mounted)
- **B2** Battery 1/BMS DC (-) power cable (not mounted)
- B3 Battery2/ Fuse DC (+) power cable (partially mounted)
- **B4** Battery 1- Battery 2 bridge power cable (not mounted)
- **C1** COM board DC power cable
- E1 BMS Ribbon 1 data cable
- **E2** BMS Ribbon 2 data cable
- E3 COM/Adapter communication data cable
- **E4** Battery Module 1 harness cable (partially mounted)
- E5 Battery Module 2 harness cable (partially mounted)

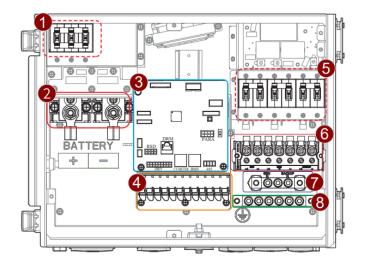
The following cables are needed to complete the installation. These cables can be used to facilitate complete assembly of the system more easily, but they may be substituted for similar cables sourced by the installer.

- A1 Inverter/battery DC (-) power cable (1.2m length)
- A2 Inverter/battery DC (+) power cable (1.2m length)
- C4—Terminal/inverter COM AC power cable
- E6 BMS/Inverter communication data cable (1.6m length)
- Liquid Tight Power Conduit + connectors (not pictured below)
- Liquid Tight Data Conduit + connectors (not pictured below)



DC cables from the ESS Battery connect inside the ESS Inverter, as shown at item #2 in the figure below.

• The Internal Structure of Wiring Box



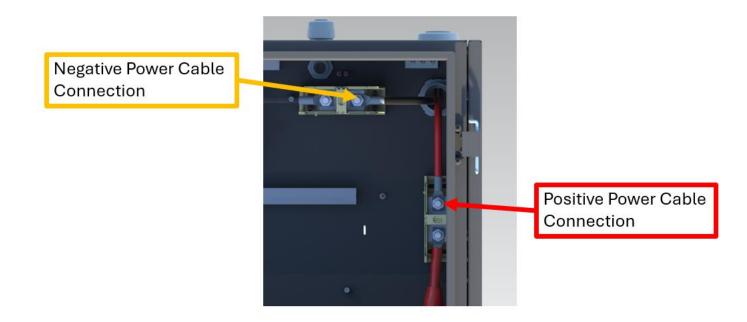
| No. | Description |
|-----|--------------------------------|
| 1 | Battery breakers (Optional)* |
| 2 | Battery terminals |
| 3 | Communication connection ports |
| 4 | PV input connector |
| 5 | AC breakers (Optional)* |
| 6 | GEN/GRID/BACKUP terminals |
| 7 | Neutral terminals |
| 8 | Ground bus bar |



CAUTION

Do not switch the cable polarity when installing the cables between the ESS Inverter and the ESS Battery.

The DC cables (both red & black) are connected to the ESS Inverter from inside the ESS Battery enclosure as shown below.



(d) Pre-Assembly



CAUTION

The battery modules and battery enclosure are heavy and may cause serious injury and/or damage to the units if dropped. A team lift is required to move them safely.

Carefully remove all components from their packaging. Ensure that all components are removed from the ESS Battery enclosure prior to setup. Organize the setup/installation area so that all components can be readily identified for use. Do not remove the protective tape covering the battery terminals until instructed to remove them.

(e) Pre-Commissioning

The MeterHome[™] ESS Inverter included as a part of the MeterHome[™] ESS is capable of outputting up to 10,000 W of power. Installation and final inspection of the MeterHome[™] ESS must be performed by a qualified electrician and in accordance with all local building codes and regulations before the system can be commissioned and used.

Customer account creation and warranty registration should be completed at this point if not already completed. The installing technician should open the packaging and ensure that all components of the Meter Home™ ESS are present. Record all serial numbers below.

| * | Meter Home™ Kit #: | |
|----------|----------------------------------|----|
| * | MeterHome [™] Inverter: | PH |
| * | Battery Module 1: | ВМ |
| * | Battery Module 2: | ВМ |
| * | Battery Enclosure: | BE |

Once the setup process has been completed, be sure to follow the commissioning procedure before turning the system on for the first time.

10. System Setup and Installation

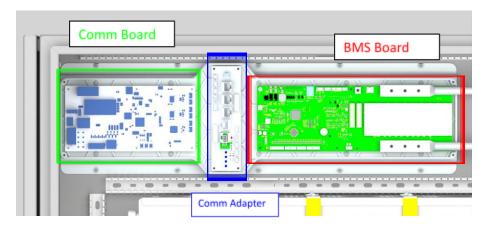


CAUTION

The inverter, battery enclosure box, and battery modules are heavy, and may cause serious injury and/or damage to the units if dropped. A team lift is recommended to move them safely.

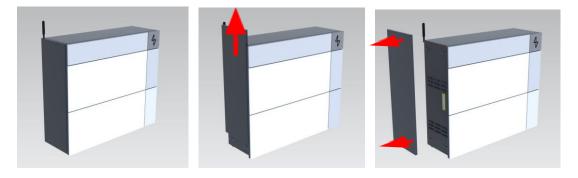
The ESS Battery enclosure should be placed in its final installation position and anchored to the wall prior to installing the battery modules. Once the battery modules are in place, the enclosure is heavy and difficult to move. See Section 3, Technical Specifications, for information about the weight and dimensions of the MeterHome™ ESS.

Inside the ESS Battery enclosure on the upper back panel is a series of three circuit boards. They are, from left to right, the Communication (COM) board, the Communication Adapter, and the Battery Management System (BMS). Most of the wiring and connections in the ESS Battery enclosure should already be complete, but they should be inspected to ensure that they are still secure after shipping.



How to open Battery Enclosure:

i. To access the front panel lock, slide the left side panel up and remove the side panel.

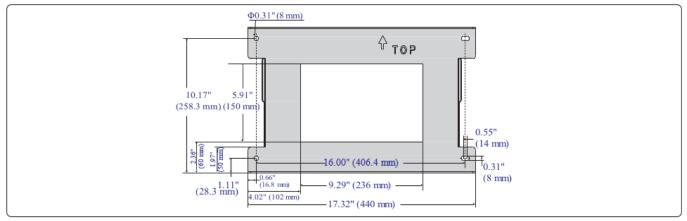


ii. Use the included enclosure key to unlock the door of enclosure when it is locked.

WARNING: The enclosure door is heavy and may cause the enclosure to tip over if the door is opened and the battery modules are not installed. Use foam padding or cardboard underneath the door panel to prevent scratches.

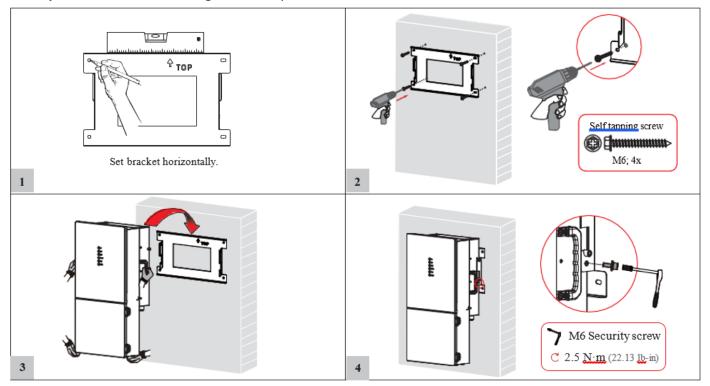
(a) ESS Inverter Installation/Mounting

The dimensions of mounting bracket are shown in the figure below. Before drilling any hole in the wall, ensure that no damage to an electric wire and/or pipe inside the wall will be caused by drilling.



Step 1. Position the mounting bracket against the mounting surface, level it, and mark the mounting hole locations.

- **Step 2.** Drive the screws through the mounting bracket into the mounting surface. Ensure the bracket is firmly attached.
- **Step 3.** Hang the inverter onto the mounting bracket.
- **Step 4.** Lock the inverter using the security screw.



(b) ESS Battery Enclosure Installation

1. Set Battery Enclosure preferred height and level using a leveler.



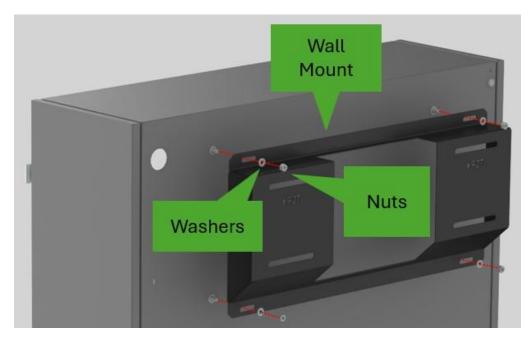
- 2. Attach the wall mount bracket to the back of the enclosure.
 - a. Install 4x M8 set screws on the back of enclosure



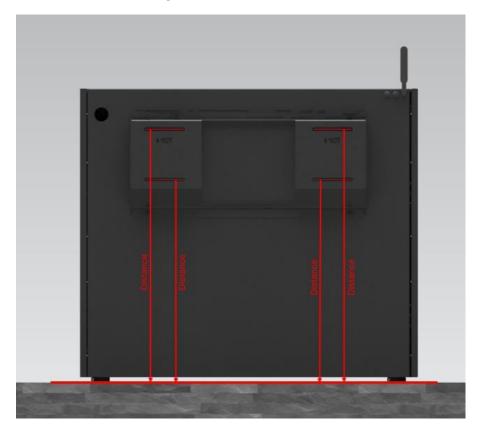
b. Place the wall mounting bracket to the studs as shown.



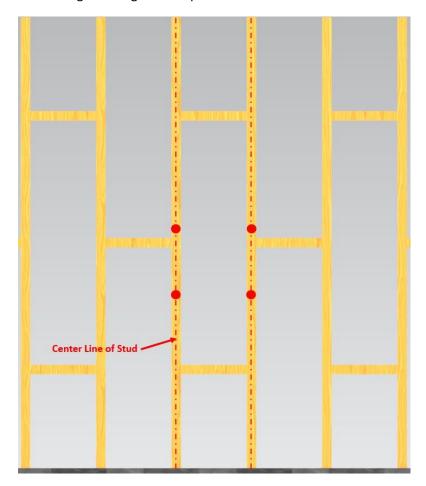
c. Secure wall mounting bracket with 4x M8 nuts and washers, hand tighten.



3. Measure the height from the ground up to the centers of each of the four slotted cutouts in wall mount as shown in the Diagram below.



- 4. Locate and Mark the center of wall studs using a stud finder (Studs are usually 16 inches apart).
- 5. Mark the four slot heights along their respective stud centers on the installation wall.



6. Remove wall mount bracket from Battery Enclosure.



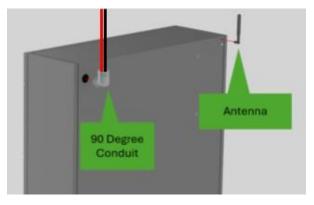
7. Mount strut brackets to installation wall at 'center of stud' and secure to wall studs using $5/16 \times 2.5$ " Lag Bolts. Tools: 3/8" socket wrench, 3" extension, and $\frac{1}{2}$ " socket.



8. For an easier installation, pull the Inverter to Battery Box DC Positive and Negative cables through its liquid tight flexible conduit and through a 90° cable liquid tight conduit connector.

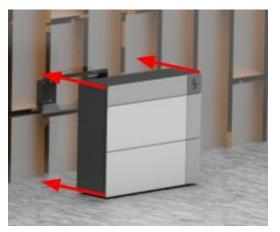


- Attach 90° cable liquid tight conduit with Inverter to battery cables to the back of the Battery Enclosure.
 Use channel lock pliers to tighten nuts from inside.
- 10. Locate the COM Wi-Fi antenna taped to the inside of the enclosure next to the COM board. Remove the tape and fasten the Wi-Fi antenna onto the COM antenna socket on the back of the Battery Enclosure, positioning the antenna for best Wi-Fi connection.



11. Next align the enclosure back up to the secured wall mount and secure it using the 4x M8 nut and washer.



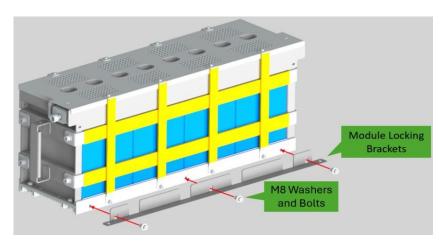




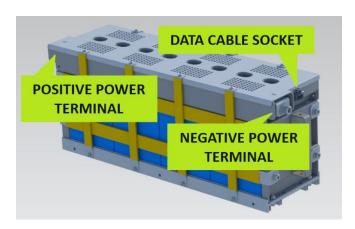
(c) ESS Battery Enclosure Assembly

1. Locate the two Battery Module Locking Brackets and six M8 screws and washers for each battery module. Insert securing screws and tighten to secure Battery Module Locking Brackets to both sides of each battery module using a 6mm Allen wrench.

NOTE: Make sure Module Locking Brackets are level to base of Battery Modules



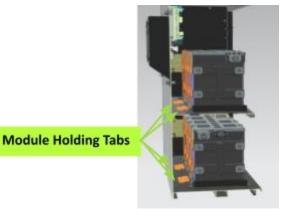
2. Locate the terminal connections on the battery modules. Each module has a positive terminal on one end (marked with a large + on top), and a negative terminal on the other (marked with a large - on top). The + and - symbols may be obscured by the protective tape; the tape may be partially removed to properly identify the terminals if needed. The negative terminal can also be identified by the harness socket next to it.



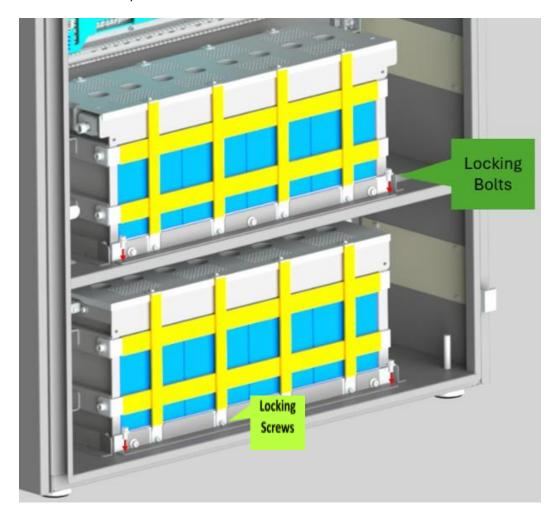
- 3. Slide one battery module on the bottom shelf of the enclosure, with the Positive terminal on the RIGHT side of the box. This will position the terminals toward the back of the enclosure. This will be Battery Module 2.
- 4. Slide the other battery module on the upper shelf of the box, with the positive terminal on the LEFT side of the box. This will position the terminals toward the front of the enclosure. This will be Battery Module 1.



Note: The battery module's back locking bracket will slide under the enclosure's Module Holding Tabs



5. Locate the four nuts and screws for each battery module and align the Module Locking Brackets to the predrilled holes. Secure the battery module with its Module Locking Brackets using the 4x M8 screws with a Phillips head P3 screwdriver or a 12mm socket driver.



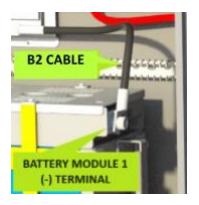
(d) ESS Battery Enclosure Wiring



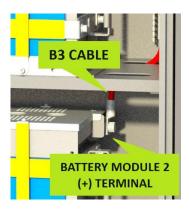
DANGER

The following section involves working with high current electrical connections. Failure to properly follow these steps could result in shock, injury, or death; extreme damage to the equipment may also occur. Never touch a positive wire or terminal at the same time as a negative wire or terminal or allow positive and negative wires/terminals to come in contact.

 Identify the cable marked B2; Locate three M4 screws and securely screw the B2 long cable lug onto the three BMS (B-) mounts, located on the lower right side of the BMS board. Remove the M12 screw using 10mm Allen key from the negative (-) terminal of Battery Module 1; attach the B1 cable lug onto the screw, then reattach it to the battery terminal and torque M12 screw to 50Nm [36.8 ft*lbf].



2. Identify the cable marked B3; Remove the M10 nut from the Fuse holder and attach B3 cable lug labeled DC Fuse and secure tightly to DC fuse. Then route the B3 cable down to the Battery Module 2 compartment through the inner slotted hole. Remove the M12 screw using 10mm Allen key from the positive (+) terminal of Battery Module 2; attach the B3 cable lug onto the screw, then reattach it to the battery terminal and torque M12 screw to 50Nm [36.8 ft*lbf].



WARNING: Steps 3 and 4 below must be performed after steps 1 and 2.



CAUTION

<u>DO NOT</u> connect battery cable B4 until after you have connected battery cables B2 and B3. When connecting the battery cables, always use an Insulated "L" shaped 10mm Allen wrench as shown below.

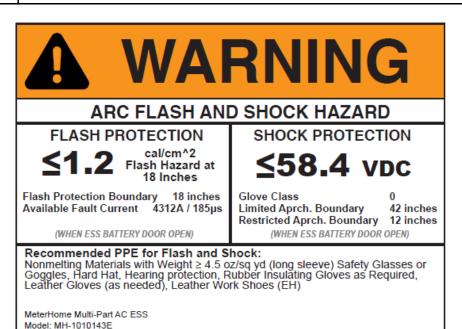


When disconnecting the battery cables, always remove battery cable B4 first before removing battery cables B2 and B3. Always use an Insulated "L" shaped 10mm Allen wrench when disconnecting the battery cables.



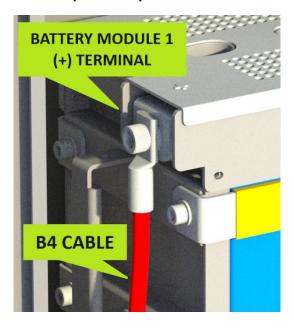
CAUTION

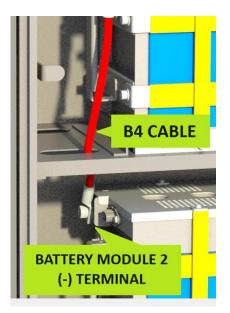
The ESS Battery short circuit current and duration are 4,312A/185 μ S, and the incident energy due to a potential arc flash is calculated to be less than 0.7 cal/cm² at 18 inches. While the required PPE for the incident energy is Category 0 PPE, it is recommended that persons working on or performing maintenance on the ESS Battery wear Category 1 PPE and use insulated tool when working on or performing maintenance on the ESS Battery.



3. Identify the cable marked B4. Remove the M12 screw from the positive (+) terminal of Battery Module 1; attach the B4 cable lug labeled "+ Bat 1" onto the screw, then reattach it to the battery terminal and torque M12 screw to 50 Nm [36.8 ft*lbf].

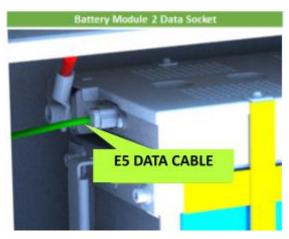
4. Thread the other end of the B4 cable through the front passthrough hole in the shelf; remove the M12 screw from the negative (-) terminal of Battery Module 2; attach the B4 cable lug labeled "- Bat 2" onto the screw, then reattach it to the battery terminal and torque M12 screw to 50 Nm [36.8 ft*lbf].





5. Identify the sensor cables marked E4 and E5 and plug them into their corresponding modules. The shorter E4 cable, which is routed to the right in the cable tray, is plugged into Module 1 (top module) with its connector facing the right side. The longer E5 cable is routed to the left of the cable trays and is plugged into Module 2 (bottom module) with its connector facing the left.





WARNING: Step 6 below must be followed in stepwise order, to prevent damage to the BMS board.



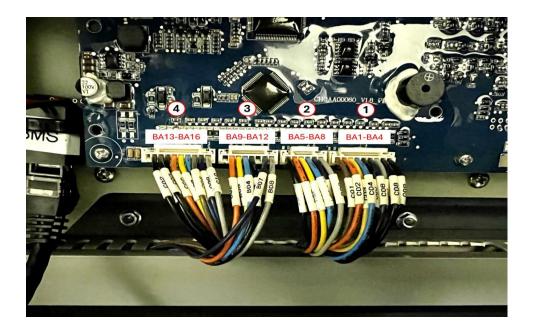
CAUTION

<u>DO NOT</u> plug in Connectors no 1-4 until all of the installation steps are complete, and the full system is ready to be turned-on.

6. Identify the two white connectors on Module 1's E4 cable. First connect the 9-Pin Female connector labeled with C01-C09 into the BA1-4 Male connector on the BMS. Next, connect the 6-Pin female connector labeled with B01-B06 into the BA5-8 Male connector on the BMS.

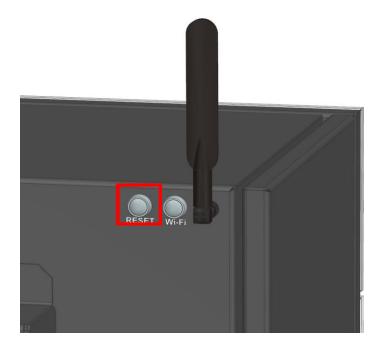
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Then Identify the two white connectors on Module 2's E5 cable. First connect the 8-Pin Female connector labeled with B02-B08 into the BA9-12 Male connector on the BMS. Finally, connect the 10-Pin female connector labeled with C02-C10 into the BA13-16 Male connector on the BMS.



Note: When BA13-BA16 is plugged into the BMS system, the BMS will automatically turn-on. Turn-off the BMS until it is ready for commission by pressing and holding the reset button on the back of the enclosure (furthest away from the Wi-Fi Antenna) for 5 seconds. Once you see the flashing LED lights you can release the button.





Note: When disconnecting connectors from the BMS, disconnect in reverse order starting from BA13-BA16, then BA9-BA12, then BA5-BA8, and finally BA1-BA4.

Note: The Energy Storage System (ESS) and its Battery Management System (BMS) have been evaluated by Intertek and found to comply with the requirements of Annex H of UL 60730-1:2016 Ed.5+R:18Oct2021. The results of the evaluation are documented in Intertek Test Report UL 60730-1, Automatic Electrical Controls, Report No. 240200123TPE-001. The BMS provides active monitoring, keeping track of the temperature, current, and voltage of the battery modules and battery cells. When the detected values exceed the specified range, the BMS MOSFETs used to cut off the main circuit are activated and stop the battery modules from being charged or discharged. As documented in the report, the control functions of the BMS comply with Class B as defined in Annex H of UL 60730-1.

(e) ESS Battery/ESS Inverter Connections



DANGER

The following section involves working with high current electrical connections. Failure to properly follow these steps could result in shock, injury, or death; extreme damage to the equipment may also occur. Never touch a positive wire or terminal at the same time as a negative wire or terminal or allow positive and negative wires/terminals to come in contact.

WARNING: Never work on the ESS Inverter or the ESS battery when the ESS Inverter is energized. When working on the ESS Battery, battery power cable B4 should be disconnected from the battery modules.



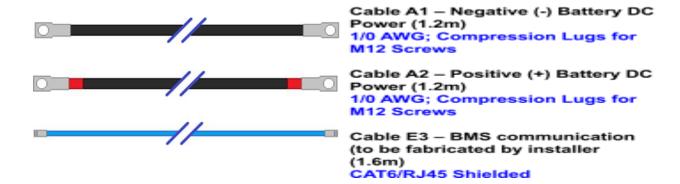
CAUTION

<u>DO NOT</u> work on the ESS Inverter or the ESS battery when the ESS Inverter is energized. When working on the ESS Battery, battery power cable B4 should be disconnected from the battery modules.

When connecting or disconnecting the battery power cables, always use an Insulated "L" shaped 10mm Allen wrench as shown below.



The following cables are recommended to connect the ESS Battery to the ESS Inverter. Cables A1 and A2 will facilitate the power connections between the battery box and the inverter. These cables should already be threaded into the wire conduit. Connect the corresponding DC power cables to their corresponding positive and negative inverter terminals prior to attaching the free end of the Power Conduit to the inverter housing.



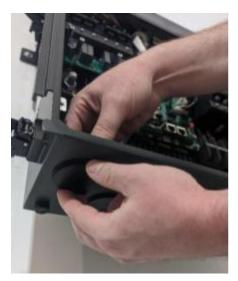
Cable E3 will facilitate the data connection between the ESS Battery and the ESS Inverter. For ease of installation, this cable may be pulled into the lower inverter compartment and connected to the BMS port prior to attaching the free end of the Data Conduit to the inverter housing.

The steps below describe connecting the ESS Battery to the ESS Inverter.

1. Identify Cables A1 and A2. Thread both cables through the Power Conduit, ensuring the ends marked INVERTER are all together. [Fig 5.20 photo: two cables threaded through the conduit correctly



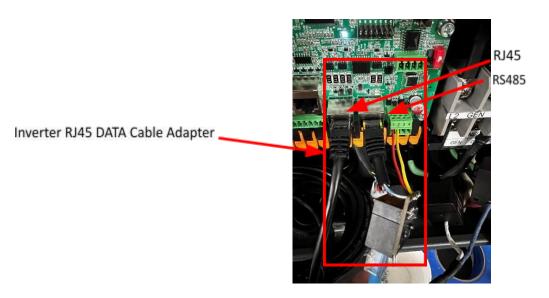
- 2. Identify Cable E3.
- 3. Open the inverter door; remove the inner faceplate to access the electrical connection terminals. [Fig 5.21 photos: door open, removing faceplate screws; connection terminals exposed]. For more details, refer to MeterHome™ ESS Inverter User Manual (Appendix I)



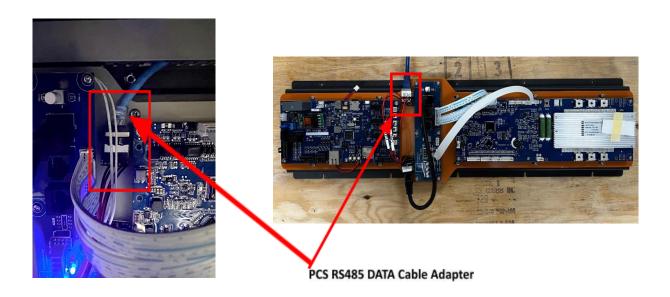


- 4. Identify the large opening marked BAT on the underside of the inverter. Remove the gland cover and the nuts on the battery terminals with the 13mm socket wrench. Note: there are two glands for the battery (marked + and -), but only one is needed to facilitate the battery connections.
- 5. Thread the A1 and A2 cables into their conduit connector and through the BAT opening of the inverter terminal connection box. Cut the A1 and A2 cables to length needed to reach the BAT+ and BAT- Terminals of the inverter and crimp on the lugs, included in the kit.
- 6. Attach the A1 cable to the negative battery terminal, replace the nut and secure tightly. Attach the A2 cable to the positive battery terminal, replace the nut and secure tightly. [Fig 5.23 photos: bolting down A1 and A2]

- 7. Plug the E3 CAT6 cable into the PCS RJ45 DATA Cable Adapter shown below on the BMS + Comm Assembly
- 8. Attach the Inverter RJ45 DATA Cable Adapter to the inverter via its male RJ45 plug (ethernet) and RS485 plug (green plug) as shown below



9. Route the other end of the E3 CAT6 cable through its own data conduit into the inverter and connect to the Inverter RS485 DATA Cable Adapter inside the inverter

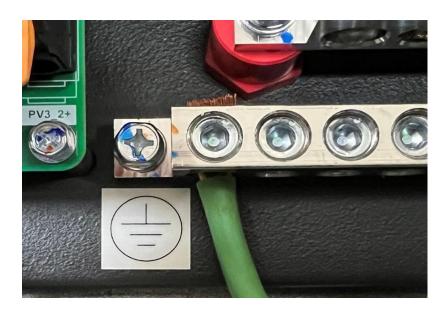


(f) Bonding the ESS Battery to the ESS Inverter

1. Bond the ESS Battery enclosure to the ESS Inverter using at least #6 AWG UL Listed cable. Attach one end of the bonding cable (recommend crimping on a compression lug for ¼" screw) to the grounding bar in the top left corner of the ESS Battery enclosure, as shown in the photo below.



- 2. Route the bonding wire through the power conduit with the DC Bat+ (A1) and DC Bat- (A2) cables.
- 3. Connect the other end of the bonding cable to the grounding bar in the bottom compartment of the ESS Inverter as shown below.



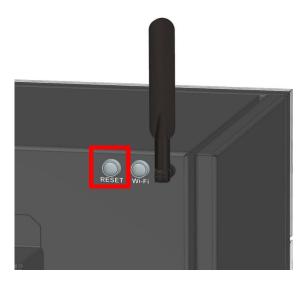
11. System Startup and Commissioning

(a) System Startup

1. If the BMS is powered off (no LEDs on), power-on the BMS by pressing and holding the reset button on the back of the enclosure (furthest away from the Wi-Fi Antenna) for at least 5 seconds. Once you see the flashing LED lights you can release the button. The four blue LED lights will flash and some or all will turn solid (i.e., the number of solid LED lights turned-on shows the current state of charge of the battery).

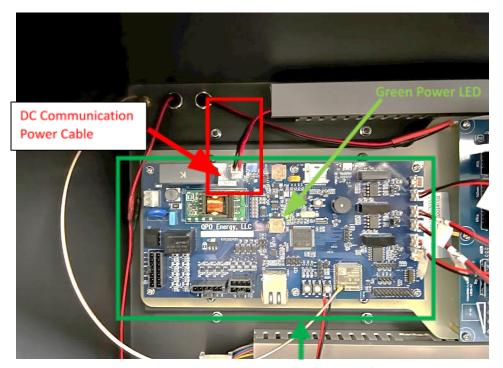


Blue and Green Lights on the Communication Adapter Board Indication the BMS is Turned-On



Reset Button used to turn-on and turn-off the BMS

2. Once the BMS is on, you can turn on the Communication board by plugging in the DC communication power cable, which you can find tucked in the top cable tray in the top left corner of the ESS Battery enclosure as shown below.



Communication Board

3. Once the DC communication power cable is plugged in, you are ready to start the commissioning process in Section9(b) below.

(b) Commissioning the MeterHome[™] ESS

Download and install the "MeterHome" and the "SolarHope" app from the Apple store or the Google Play store.

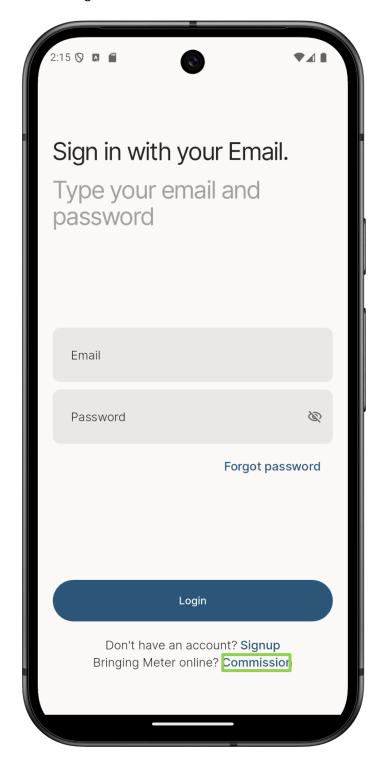
IOS App Store: Download on The App Store



Google play Store: Download on The Google Store



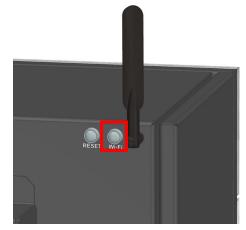
The commissioning setup is only done the first time the ESS is set up. When you reach the Login page, select Bring Meter Online "commission".

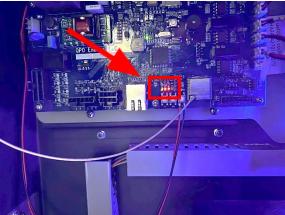


When you reach the add meter battery screen, click continue and scan the QR code on the left side of

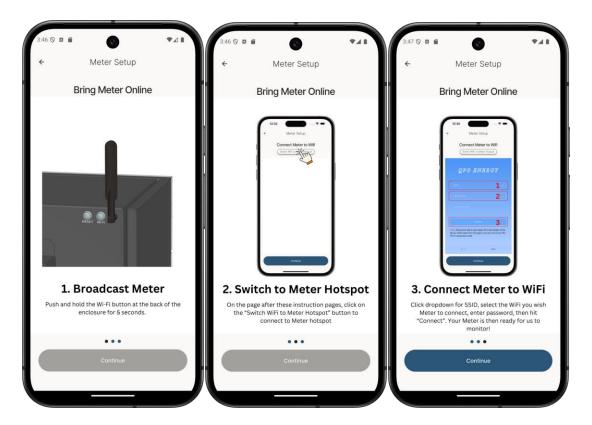
the enclosure under the removable panel.

- 4. Connect the Communication Board to the Wi-Fi:
 - a. Press and hold the Wi-Fi button on the back of the enclosure (closest to the Wi-Fi antenna) until the green, red, and orange LED lights turn on





b. Via a laptop or mobile device connect to the Wi-Fi signal that the communication board is broadcasting as shown below.

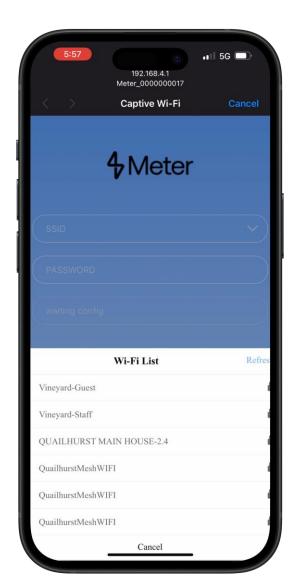


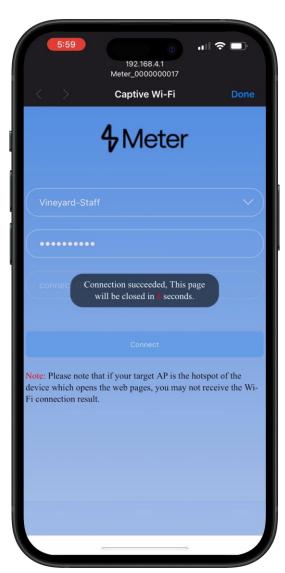
c. On your mobile app select switch WiFi to Meter Hotspot or alternatively in your browser URL search 192.168.4.1, this will bring up the page shown below. Select your home Wi-Fi network and enter your Wi-Fi password to connect the communication board to your home Wi-Fi. Once connected it will indicate "connect ok" and automatically close the site. The three LED lights will also turn off at this point.





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Select your WiFi network. Type your password and hit connect. When you see the connection successful text the unit is connected.

- 5. Your ESS is now ready to be used. At this point, please call the Support Line at (+1)(866) 846-7416 and report the installation and commissioning of your ESS to the after-sales service technician and the UID of the unit.
- 6. Once you have reported the installation and commissioning of the ESS, you may use the Meter and/or SolarHope Apps on your smartphone to set how the ESS operates. See Appendix D, ESS Inverter Working Modes, for more information on how to set the

(c) Controlling the ESS Using the Smartphone User Interface App

1 User Interface APP

1.1 LED/LCD

1.1.1 LED Introduction

This section describes LED indicators, which include PV, BAT, GRID, BACKUP, COM, ALARM indicators.

The table below explains the status and description of all indicators. Please read it carefully.

| @ ~ | - - |
|---------|----------|
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| ∞ ■ | |
| | |
| LED | LED+LC |
| | |

| LED Indicator | Status | Description |
|---------------|--------|--|
| PV | On | PV input is normal. |
| | Blink | PV input is abnormal. |
| | Off | PV is unavailable. |
| | On | Battery is charging. |
| BAT | Blink | Battery is <u>discharging</u> . Battery is abnormal. |
| | Off | Battery is unavailable. |
| | On | GRID is available and normal. |
| GRID | Blink | GRID is available and abnormal. |
| | Off | GRID is unavailable. |
| COM | Bink | Data <u>are</u> communicating. |
| COM | Off | No data transmission. |
| | On | BACKUP power is available. |
| BACKUP | Blink | BACKUP output is abnormal. |
| | Off | BACKUP power is unavailable. |
| ALARM | On | Fault has occurred and inverter shuts down. |
| | Blink | Alarms have occurred but inverter doesn't shut down. |
| | Off | No fault. |

| Details | Code | PV LED | Grid LED | BAT I | BACKUP LED | COM LED | ALARM LED |
|---|----------|-----------|-------------|-------|---------------|------------|--------------|
| PV normal | | • | 0 | 0 | 0 | 0 | 0 |
| No PV | | 0 | 0 | 0 | 0 | 0 | 0 |
| PV over voltage | В0 | | | | | | |
| PV under voltage | B4 | | | | | | |
| PV irradiation weak | B5 | * | 0 | 0 | 0 | 0 | 0 |
| PV string reverse | В7 | | _ | _ | _ | _ | Ŭ |
| PV string abnormal | В3 | | | | | | |
| On grid Bypass output | | 0 | • | 0 | 0 | 0 | 0 |
| Grid absent | A2 | 0 | 0 | 0 | 0 | 0 | 0 |
| Grid over voltage | A0 | | | | | | |
| Grid under voltage | A1 | | | | | | |
| Grid over frequency | A3 | _ | | _ | _ | _ | _ |
| Grid under frequency | A4 | 0 | * | 0 | 0 | 0 | 0 |
| Grid abnormal | A6 | | | | | | |
| Grid over mean voltage | A7 | | | | | | |
| Neutral live wire reversed | A8 | | | | | | |
| Battery in charge | | 0 | 0 | • | 0 | 0 | 0 |
| Battery unavailable | | 0 | 0 | 0 | 0 | 0 | _ |
| Battery absent | D1 | | U | 0 | 9 | 9 | 0 |
| Battery in discharge | | 0 | 0 | ** | 0 | 0 | 0 |
| Battery under voltage | D3 | | | | | | |
| Battery over voltage | D2 | | | | | | |
| Battery discharge over current | D4 | 0 | 0 | * | 0 | 0 | 0 |
| Battery over temperature Battery under temperature | D5 D6 | | | | | | |
| Communication loss (Inverter - BMS) | D8 | | | | | | |
| BACKUP output active | 20 | 0 | 0 | 0 | • | 0 | 0 |
| BACKUP output inactive | | Ö | ŏ | Ŏ | Ō | Ö | Ö |
| BACKUP short circuit | DB | | | | | | |
| BACKUP over load | DC | _ | _ | _ | | _ | _ |
| BACKUP output voltage abnormal BACKUP over dc-bias voltage | D7 CP | 0 | 0 | 0 | * | 0 | 0 |

| Details | Code | PV LED | Grid LED | BAT LED | BACKUP LED | COM LED | ALARM LED |
|----------------------------------|------|-----------|-------------|------------|---------------|------------|--------------|
| RS485/DB9/BLE/USB | | 0 | 0 | 0 | 0 | * | 0 |
| Inverter over temperature | C5 | | | | | | |
| Fan abnormal | C8 | | | | | | |
| Inverter in power limit state | CL | | | | | | |
| Data logger lost | CH | 0 | 0 | 0 | 0 | 0 | * |
| Meter lost | CJ | | | | | | |
| Remote off | CN | | | | | | |
| PV insulation abnorma | B1 | | | | | | |
| Leakage current abnormal | B2 | | | | | | |
| Internal power supply abnormal | C0 | | | | | | |
| Inverter over dc-bias current | C2 | | | | | | |
| Inverter relay abnormal | C3 | | | | | | |
| GFCI abnormal | C6 | | | | | | |
| System type error | C7 | | | | | | |
| Unbalance Dc-link voltage | C9 | | | | | | |
| Dc-link over voltage | CA | 0 | 0 | 0 | 0 | 0 | • |
| Internal communication error | CB | | | | | | |
| Internal communication loss(E-M) | D9 | | | | | | |
| Internal communication loss(M-D) | DA | | | | | | |
| Software incompatibility | CC | | | | | | |
| Internal storage error | CD | | | | | | |
| Data inconsistency | CE | | | | | | |
| Inverter abnormal | CF | | | | | | |
| Boost abnormal | CG | | | | | | |
| Dc-dc abnormal | CU | | | | | | |

Remark: ● Light on ○ Light off ◎ Keep original status

★ Blink 1s and off 1s ★★ Blink 2s and off 2s

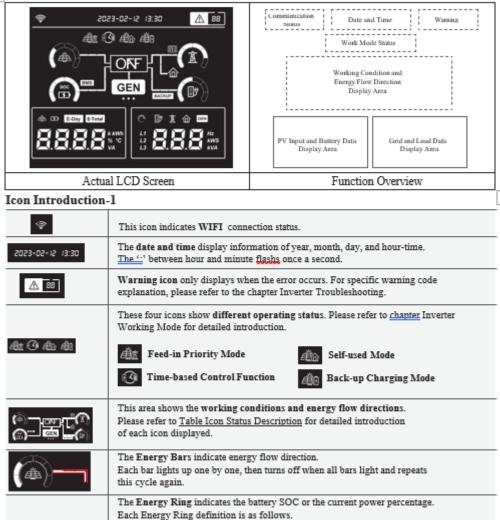
1.1.2 LCD Introduction

An LCD screen is optional for this series of inverters. If you choose the LCD screen, the following introduction will help you understand the function of each icon displayed.

Note:

The LCD screen will be automatically turned off if there is no operation within 10 mins (which cannot be changed by default). You can tap the ON/OFF button on the side of inverter to wake up the LCD screen.

Menu Structure Overview



PV Input Power

Battery SOC

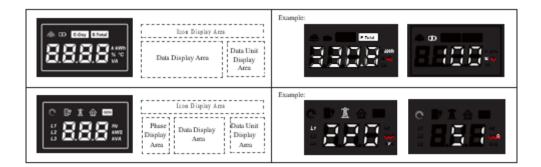
Grid undervoltage

load consumption power + Backup consumption power

On-Grid Mode: Grid Output Power

Non On-Grid Mode:

Grid overvoltage



Icon Introduction-2

| * | The PV icon represents the power of PV. |
|----------------|---|
| GD | The Battery icon represents the current battery charge percentage or the voltage of hattery |
| E-Day | The E-Today icon represents the <u>electricity energy</u> generated today. |
| E-Total | The E-Total icon represents the <u>electricity energy</u> generated in total. |
| Ship Fall | When the Loading icon is on, it represents that the device is starting and the start timer countdown is displayed. The icon lights up a cluster of lights every second, until all <u>lights</u> are <u>on_and</u> then repeat the whole process again. |
| Ö | The Back-Up icon represents the relevant power, frequency or voltage of Back-Up. |
| 盒 | The Grid icon represents the relevant power, frequency or voltage of the Grid. |
| 命 | The Smart Load icon represents the power consumption. |
| GEN | The GEN icon represents the voltage or power of generator. |
| L1 L2 L3 | The L1 icon represents L1 phase of Grid/Backup/Generator. The L2 icon represents L2 phase of Grid/Backup/Generator. The L3 icon represents L3 phase of Grid/Backup/Generator. |
| 8888 | These two areas will display corresponding data of each lit icon mentioned above. |

Table: Icon Status Description

| | Icon Status Description | | | | | | |
|----------|---------------------------|---|---|--|--|--|--|
| Icon | Name | Light | Description | | | | |
| J | ON | Any PV voltage exists (it should be higger than the Min. PV Startup Voltage). | | | | | |
| | ₩ PV | OFF | PV Voltage is lower than the Min. PV Startup Voltage. | | | | |
| rAr a | ON | Grid Voltage and frequency are normal. | | | | | |
| A | Grid | OFF | Grid overvoltage / undervoltage / guerfrequency / underfrequency occurs. | | | | |
| soc | D-11 | ON | Bat. Voltage is higher than the Rated Min. Bat Voltage. | | | | |
| 30 | Battery | OFF | Bat. Voltage is lower than the Rated Min. Bat Voltage. | | | | |
| ⊞# | Back-Up | ON | Backup relay is on | | | | |
| ₫ | Load | OFF | Backup relay is off. | | | | |
| | | ON | Battery is set to BMS Type and its communication is normal. | | | | |
| | BMS | Blink | BMS communication is abnormal. (The icon indicator on for one second, off for one second) | | | | |
| BMS | Divis | OFF | Battery is not set to BMS Type. | | | | |
| | | OFF | Battery voltage is lower than Rated Min. Voltage | | | | |
| BACKUP | BACKUP | ON/OFF | Lights up with Back-Up Load icon simultaneously | | | | |
| | Meter/CT | | ON | Power Limit is set to CT or Meter in APP, and the CT/Meter communication is normal, the Grid side is running well. | | | |
| ·••• | | Blink | When Meter/CT communication is lost, Meter/CT icon on for one second, off for one second) | | | | |
| | | OFF | Power Limit is not set to CT or Meter. | | | | |
| | | | The voltage or frequency of grid side is abnormal. | | | | |
| 命 | Load | ON/OFF | Lights up with Grid icon simultaneously. | | | | |
| | | | 1. Backup relay is on. | | | | |
| ON | ON | ON | 2. The inverter works under On-Grid mode. | | | | |
| | | | The inverter works under Off-Grid mode. | | | | |
| OFF | OFF | OFF | Non-on working mode. | | | | |
| GEN | Generator/ Smart Load/ | From left to right, when the three dots light up, each represents different meanings. | | | | | |
| ••• | | | | | | | |
| GEN | GEN | ON | Generator relay is on. | | | | |
| | | OFF | Generator replay is off. | | | | |
| GEN | Generator | ON | In APP, the "Gen port" parameters set to "Generator Input" and the generator relay is powered on. | | | | |
| • | dot | OFF | APP parameter set to Non 'Genetator Input'. | | | | |
| GEN | Smart Load dot | ON | In APP, the "Gen port" parameters set to "Smart Load Output" and the generator relay is powered on. | | | | |
| | | OFF | APP parameter set to Non 'Smart Load Output'. | | | | |
| GEN | Inverter dot | ON | In APP, the "Gen port" parameters set to "Invertige Input" and the generator relay is powered on. | | | | |
| • | | OFF | APP parameter set to Non 'Inverter Input'. | | | | |
| | | | | | | | |

1.2 App Setting Guide

1.2.1 Download App for Local Setting

- Scan the QR code on the inverter to download the App Solar Hope.
- · Download the APP from the App Store or Google Play.

NOTE

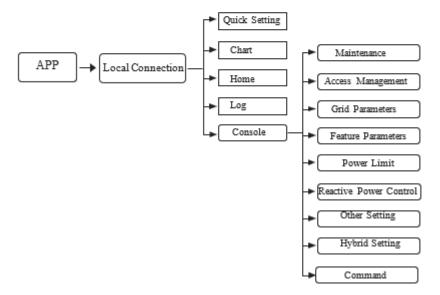
1. The App Solar Hops is only for local settings.

Detailed information about remote monitoring, please refer to corresponding WIFI User Manual.

The App should access some permissions such as the device's location. You need to grant all access rights in all pop-up windows when installing the App or setting your phone.

1.2.2 App Architecture

The App can read data from the inverter through the local Bluetooth connection, allowing you to check real-time data and customize the inverter within the App.



1.2.3 Local Setting

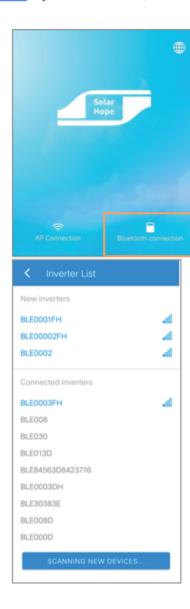
Access Permission

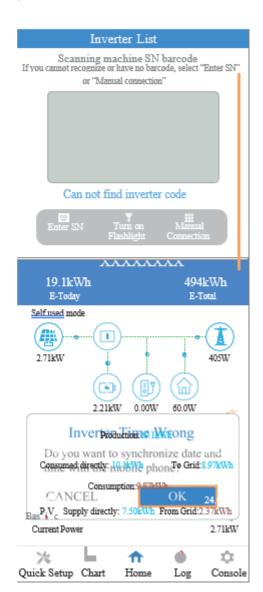
Before using the local setting, the APP should access some permissions. (You can allow them when you install the APP or grant permissions in your own phone setting.) When the APP asks for permission, please click Allow.

Connect Inverter

Firstly, open the Bluetooth on your own phone, then open the APP.

Click Bluetooth Connection to enter scanning interface. This page will list the inverters which you can connect or you have connected. (As shown below) click the inverter's name to connect it.





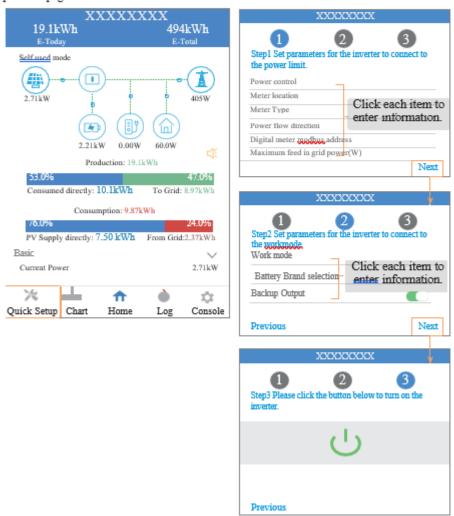
· Quick Setting

> Go to Quick Setup page.

Step 1 Set parameters for the inverter to connect to the power limit. Click each item to enter the information, then click Next.

Step 2 Set parameters for the <u>invetre</u> to connect to the <u>workmode</u>. Click each item to enter the information, then click <u>Next</u>. You can click <u>Previous</u> to go back to the previous page.

Step 3 Click the button below to turn on the <u>inveter</u>. You can click <u>Previous</u> to go back to the previous page.



APP Power Chart

The power chart is <u>showed</u> by Day, Month and Year in our APP. Data curves in the following figures are only for illustration.

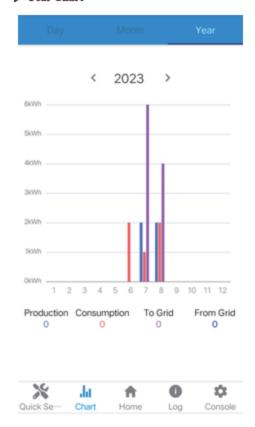
> Day Chart



➤ Month Chart

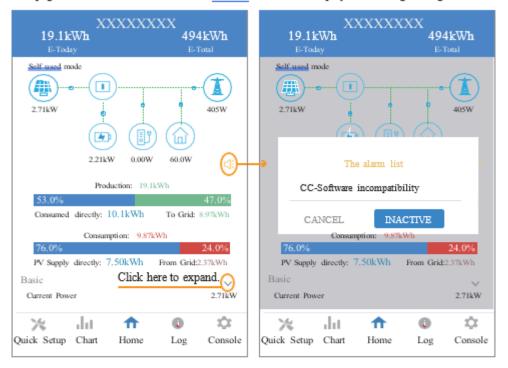


➤ Year Chart

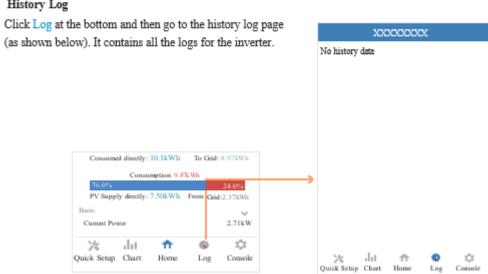


• Local Setting Homepage

This page shows the basic information of inverter. Click on to display the warning message.



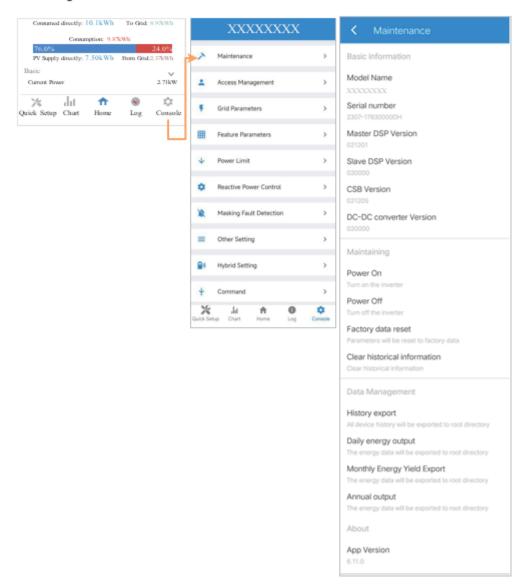
History Log



Console

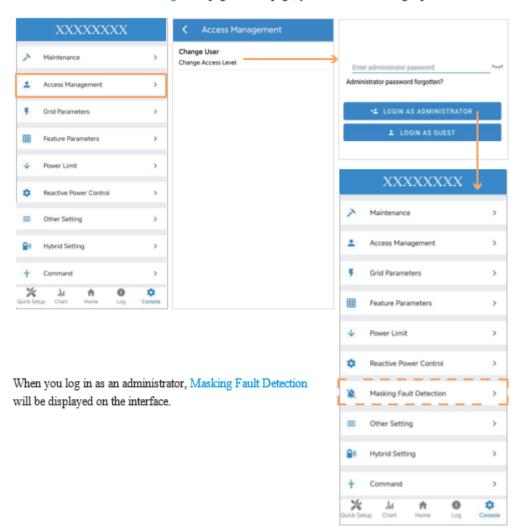
> Maintenance

Go to Console page and click Maintenance. In this page, you can view the basic information including version information, do some maintaining operations like turn off/on the inverter and manage data.



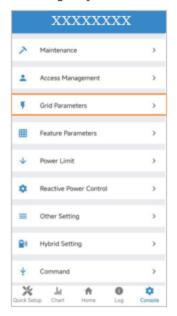
➤ Access Management

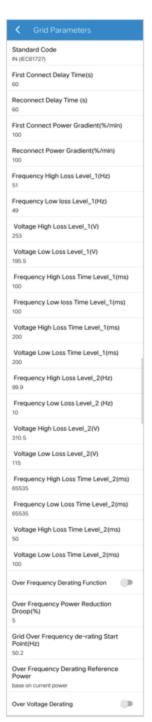
Go to Console > Access Management page. In this page, you can switch the login permission.



▶ Grid Parameters

Go to Console > Grid Parameters page. In this page, you can set or change the parameters of Grid side, as shown in the figure.



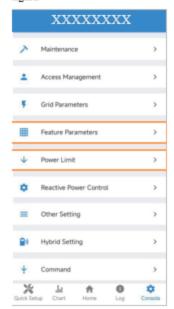


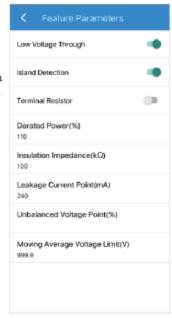
➤ Feature Parameters

Go to Console > Feature Parameters page. In this page, you can set or change the feature parameters, as shown in the figure.

> Power Limit

Go to Console > Power Limit page. In this page, you can set or change the parameters of power limit, as shown in the figure.





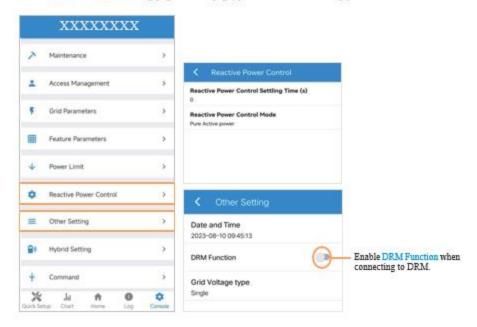


➤ Reactive Power Control

Go to Console > Reactive Power Control page. In this page, you can set or change the Reactive Power Control parameters.

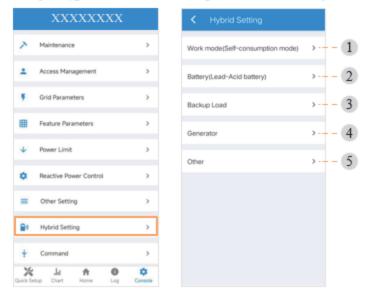
> Other Setting

Go to Console > Other Setting page. In this page, you can set other setting parameters.



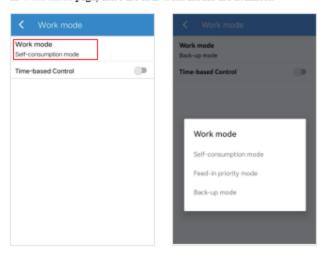
> Hybrid Setting

Go to Console > Hybrid Setting page. In this page, you can set contents about work mode, battery, backup Load, generator and other. The setting interfaces are listed one by one.



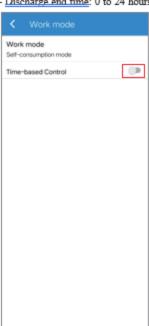
1 Work mode

In Work mode page, there are four work modes are available.



In Work mode page, you can also find "Time-based Control" function. This function is designed to control the time setting of charging and discharging the inverter. You can set the following parameters based on your requirements:

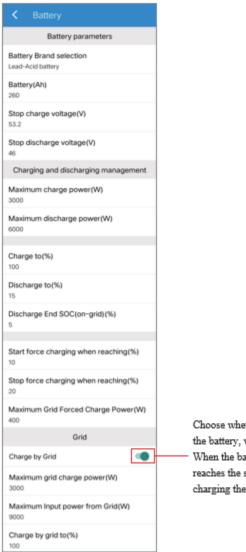
- Charge and discharge frequency: one time or daily
- Charging start time: 0 to 24 hours - Charging end time: 0 to 24 hours - Discharge start time: 0 to 24 hours
- Discharge end time: 0 to 24 hours







In Battery page, information including battery parameters, charging and discharging management and grid will be listed. Enter corresponding information if necessary.



Choose whether to allow the grid to charge the battery, which is prohibited by default. When the battery capacity or voltage reaches the set value, the grid will stop charging the battery.

3 Backup Load

In <u>Backup</u> Load page, if enabling Backup Output, you can set parameters including the range of backup output voltage and Min. initiation/startup battery capacity when off-grid.



4 Generator

To activate functions about generator of the inverter, you should first standby the inverter to connect the App, then set parameters below to enable the functions that you need, and finally power on the inverter to start.

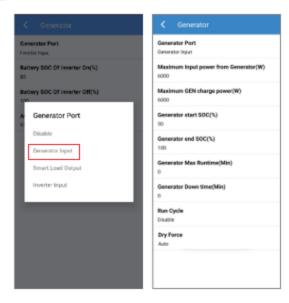
> Generator Input Mode

· Generator Input Mode: In this mode, while the generator is off the grid, the GEN port functions as an input port from the generator. The backup load or battery charging can be supplied by the generator input. The generator can be started and stopped in two ways: via the inverter's dry contact and manually. For the former, the inverter has total control over the generator's start and stop operations. In the latter case, you can apply manual control to start and stop the generator.

Note:

The nominal power of generator should be 1.3 times larger than that of the hybrid inverter.

· Go to Hybrid Setting > Generator > Generator Port page and choose Generator Input



All parameters have been set by default.

Maximum Input power from Generator (W)

Forbid the generator power larger than the setting value (W).

Maximum GEN charger power (W)

Maximum battery charge power from generator.

Generator start SOC (%)

Battery SOC below which the generator starts to charge the battery. Meanwhile, the generator's running time should not exceed the maximum runtime setting value (Min).

Generator Max Runtime (Min)

When the generator's running time <u>reaches to</u> the setting value, the inverter will disconnect the input from generator. But the generator will keep working for a while defined by "Generator down time(Min)".

Generator end SOC (%)

Battery SOC above which the generator stops charging the battery.

Generator Down time (Min)

When the inverter disconnects the input from generator, the generator will keep working for a while by the down time setting value (Min).

- For generator that switch on and off by dry contact, it will stop working automatically
 when the generator working time reaches to the down time setting value (Min).
- For generator that are manually switched on and off, it will stop working by manual regardless of the down time setting value (Min).

Run Cycle

Generator Cycle run mode. You can set as Weekly or Month cycle.



Dry force

When the Grid power is abnormal, the generator is forced to be turned on.

Generator start Bat. Volt(V)

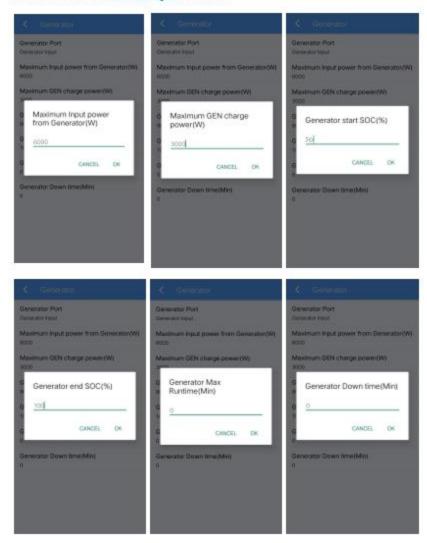
Battery voltage below which the generator starts to charge the battery.

Meanwhile, the generator running time should not exceed the maximum runtime setting value (Min).

Generator end Bat. Volt(V)

Battery voltage above which the generator stops charging the battery.

The default values of Generator Input are as below:



Note:

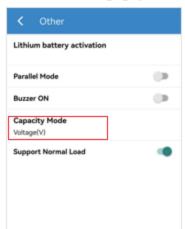
- 1. If 'Generator Max Runtime (Min)' sets to 0, it means the generator can run all the time.
- 2. The default value of Generator start Bat. Volt(V) is 48V.
- 3. The default value of Generator end Bat. Volt(V) is 65V.

- If the values are set as described above, and Capacity Mode is set to SOC (%), the situations are as follows:
 - In off-grid mode, the Generator Input function being ON or OFF depends on the set values of the battery SOC and the Generator Max Runtime.
 - When the value of battery SOC is lower than 50% and the runtime is less than the set value of Generator Max Runtime (Min), the GEN Port function will be enabled and the Generator Input will be turned on.
 - When the battery SOC is ≥ 100% or the run time is longer than the set Generator Max Runtime (Min), the GEN port function will be <u>disabled</u> and the Generator Input will be turned to OFF.
 - In on-grid mode, the GEN Port function will be <u>disabled</u> and the Generator Input will <u>beturned</u> off.

Note:

- The total generator running time is equal to "Generator Max Runtime (Min)" plus "Generator down time (Min)".
- Go to Hybrid setting > Other > Capacity Mode, you can switch Capacity Mode to voltage (V),

as shown in below figure, so that parameter settings about Generator start SOC (%) will be changed to Generator start Bat. Volt(V). Also, parameter settings about Generator end SOC (%) will be changed to Generator start Bat. Volt(V). Yet, under this mode the Generator Input function still follows the running logic you set above.



 If the generator and the grid run normally, the load and battery charging will be powered by the grid in priority.

➤ Smart Load Output Mode Introduction

- Smart Load Output Mode: In this mode, the GEN Port works as an output port for the Smart Load connected to the GEN terminal.
- Go to Hybrid Setting > Generator > Generator Port page and choose Smart Load Output as below.





· All parameters have been set by default.

Minimum PV power of Smart Load On (W) & Battery SOC of Smart Load On (9

If the PV input power is higher than the setting value(Power), and the battery SOC exceeds the setting value simultaneously, the Smart Load will be switched on.

Battery SOC of Smart Load Off (%)

If the battery SOC is lower than the setting value, the Smart Load will be switched off Always On with Grid

When the grid is present, click "Always On with Grid", and the Smart Load will be switched on.

Battery voltage of Smart Load On (V)

If the battery voltage is higher than the setting value, and the PV input power exceeds the setting

power simultaneously, the Smart Load will be switched on.

Battery voltage of Smart Load Off (V)

If the battery voltage is lower than the setting value, the Smart Load will switch off.

Generator Port
Smart Load Output

Minimum PV power of Smart Load On(W)
500

Battery SOC of Smart Load On(%)
B Minimum PV power of Smart Load On(W)
500

Battery SOC of Smart Load On(%)
B Battery SOC of Smart Load On(%)

B B Battery SOC of Smart Load On(%)

B B Battery SOC of Smart Load On(%)

B B Battery SOC of Smart Load On(%)

CANCEL OK

CANCEL OK

Generator Port
Smart Load On(W)

Minimum PV power of Smart Load On(W)

500

Battery SOC of Smart Load On(%)

B B Battery SOC of Smart Load
On(%)

CANCEL OK

CANCEL OK

CANCEL OK

CANCEL OK

CANCEL OK

The default values of Smart Load Output are as below:

Note:

- 1. Go to Hybrid setting > other > Capacity Mode, when you set Capacity Mode to Voltage (V), parameter settings about Battery SOC of Smart Load On (%) will be changed to Battery voltage of Smart Load On (V). Also, parameter settings about Battery SOC of Smart Load Off (%) will be changed to Battery voltage of Smart Load Off (V). Yet, under this mode the Smart Load Output function still follows the running logic you set.
- 2. The default value of Battery Voltage of Smart Load On(V) is 60V;
- 3. The default value of **Battery Voltage of Smart Load Off(V)** is 40V.
- If the values are set as described above, and Capacity Mode is set to SOC (%), the situations are as follows:
 - When Always On with Grid is turned to ON:
 If the grid is present, the Smart Load Output will be on all the time without effect from the change of parameters mentioned above. If the grid is absent, the Smart Load Output being ON or OFF depends on the PV power and the battery SOC.
 - If the PV power is \geq 500W and the battery SOC \geq 100%, the Smart Load Output will be on. If the battery SOC is < 80%, the Smart Load Output will be off. If the PV power is < 500W or the battery SOC < 80%, the Smart Load Output will be off.
 - When Always On with Grid is turned to OFF:
 If the PV power is ≥ 500W and the battery SOC ≥ 100%, the GEN Port function will be enabled and the Smart Load Output will be ON. In the state of Smart Load ON, if the battery SOC is < 80%, the Smart Load will be OFF.
 - If the PV power is < 500W or the battery SOC < 80%, the GEN Port function will be disabled and the Smart Load will be OFF.

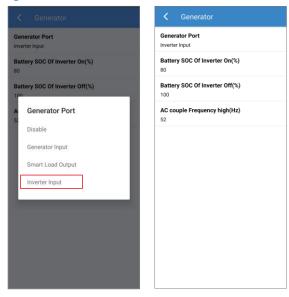
> Inverter Input Mode Introduction

• Inverter Input Mode: Under this mode, the GEN Port works as an input port from other grid-tied inverter whose rated power should be less than the hybrid inverter. The grid-tiedinverter should also support derating output power according to the output frequency.

Note:

The capacity of grid-tied inverter should be less than that of hybrid inverter.

Go to Hybrid Setting



• All parameters have been set by default.

Battery SOC of Inverter On (%)

If the battery SOC is lower than the default value, the inverter powers on and starts to charge the battery.

Battery SOC of Inverter Off (%)

If the battery SOC is higher than the default value, the inverter powers off and stops charging the battery.

AC couple Frequency high (Hz)

This parameter is used to limit the output power of grid-tied inverter when the hybrid inverter works under off-grid mode. As the battery SOC gradually reaches to the setting value (Off), during the process, the grid-tied inverter output power will decrease linear. When the battery SOC equal to the setting value (Off), the system frequency will become the setting value (AC Couple Frequency high) and the grid-tied inverter will stop working.

Battery Voltage of Inverter On (V)

If battery voltage lower than the setting value, the inverter powers on and starts charging the battery.

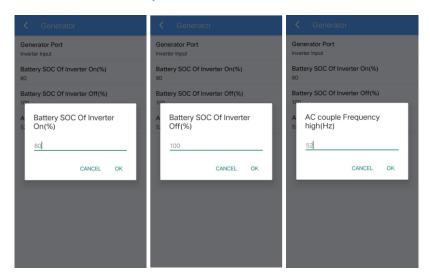
Battery Voltage of Inverter Off (V)

If battery voltage higher than the setting value, the inverter powers off and stops charging the battery.



Go to Hybrid setting > Other > Capacity Mode, when you set Capacity Mode to voltage (V), parameter settings about Battery SOC of Inverter On (%) will be changed to Battery voltage of Inverter On (V). Also, parameter settings about Battery SOC of Inverter Off (%) will be changed to Battery voltage of Inverter Off (V). Yet, under this mode the Inverter Input function still follows the running logic you set.

The default values of Inverter Input are as below:

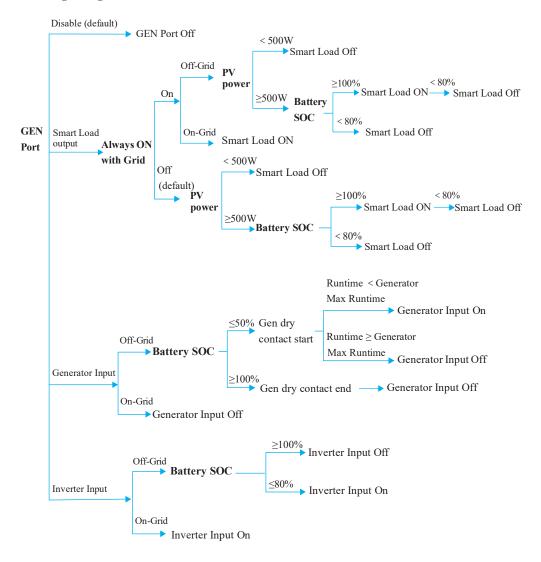


Note:

The default value of **Battery Voltage of Inverter On(V)** is 40V; The default value of **Battery Voltage of Inverter Off(V)** is 60V.

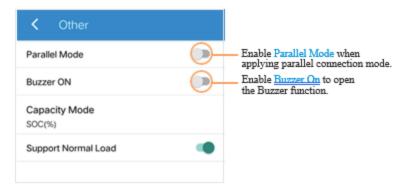
- If the values are set as described above, and Capacity Mode is set to SOC (%), the situations are as follows:
 - In off-grid mode, the Inverter Input being on or off depends on the battery SOC.
 When the Battery SOC ≤ 80%, the GEN port function will be enabled and Inverter Input will be ON.
 - When the battery charge power lower than the grid-tied inverter output power, the hybrid inverter will increase the output frequency to maximum 52Hz. Then the grid-tied inverter will work in limited power mode.
 - When the Battery SOC \geq 100%, the GEN port function will be disabled and Inverter Input will be OFF.
 - Under on-grid mode, the grid-tied inverter works as normal regardless of battery capacity.

Logic Diagram of Enable/Disable GEN Port Function



5 Other

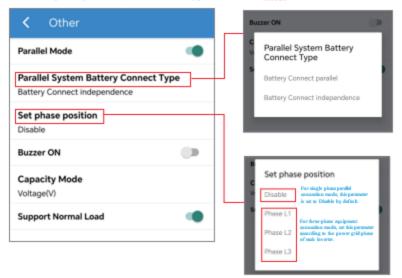
In Other page, options including Parallel mode, Buzzer ON, Support Normal Load are listed. Enable them when necessary.



> Parallel mode

In Other page, if enabling Parallel Mode, you can set the following parameters:

- Parallel System Battery Connect Type
- · Set phase position (for more details, please refer to Chant



12. Decommissioning and Disposal

(a) Decommissioning

ESS system decommissioning and uninstallation should only be performed by qualified personnel.

(b) Disposal

MeterHome[™] ESS products and any ESS scrapped parts (including their internal chemicals and electrical materials) should not be disposed of with household waste. Please refer to your local laws and regulations regarding disposal.



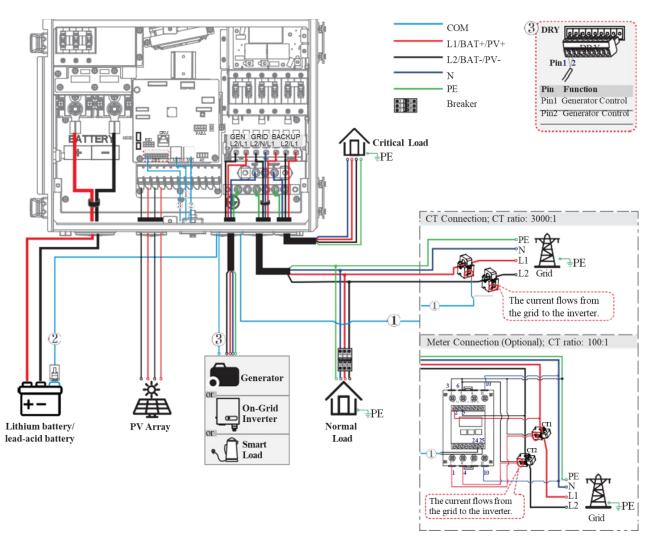
Product should not be disposed of as household waste.

Appendix A – 120/240 Vac Wiring Diagram

Standard Non-Parallel Wiring Diagram

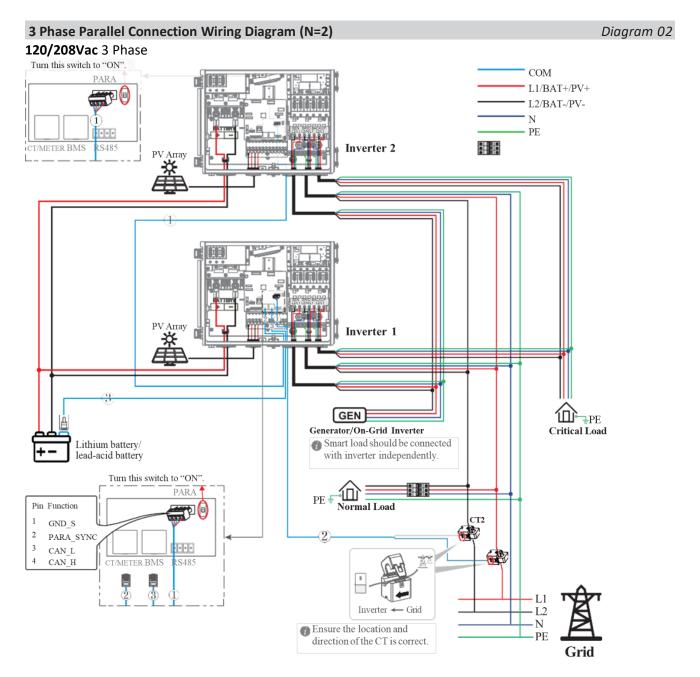
Diagram 01

120/240Vac Split Phase



- 1. CT/Meter communication connection (meter is optional)
- 2. BMS communication connection (only for lithium battery)
- 3. DRY communication connection

Appendix B - 120/208 Vac Wiring Diagram



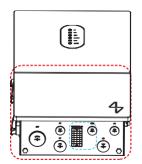
- 1. Parallel Communication Connection
- 2. CT Communication Connection
- 3. BMS communication connection

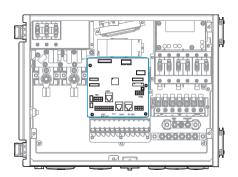
^{*}CT and BMS communication cables can be connected to any inverter of the parallel system, but they must be inserted into the same inverter and this inverter will be inverter 1.

^{*}Refer to Note for Parallel Wiring Diagrams (Appendix IV) to learn more information about this parallel diagram

APPENDIX C – ESS Communications

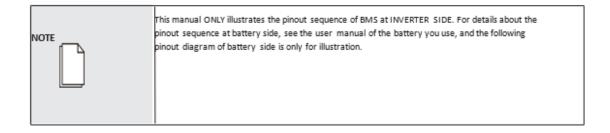
This Appendix describes the ESS communications protocol and connections. There are communication interfaces in the communication port on the bottom of the inverter as show below:



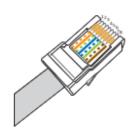


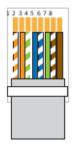
| Interface Descriptions | | Descriptions | |
|------------------------|-----|--|--|
| PARA | | 4-Pin interface for parallel communication | |
| | | A matched resistance switch for parallel communication | |
| RS485 | | 4-Pin interface for RS485 communication | |
| DRM | | Demand response mode for Australia application | |
| CT/METE | :R | For CT/Meter communication or Grid current sense | |
| BMS | | Lithium battery communication interface | |
| GEN | | Generator control | |
| 9-Pin | NTC | Temperature sensor terminal of lead-acid battery | |
| | RMO | Remote off control | |
| | DRY | DI/DO control | |
| RSD | | RSD control interface | |
| GPRS/WIFI/LAN | | For GPRS/WIFI/LAN communication | |

(a) BMS Connection (Only for Lithium Battery)



Standard RJ45 Pinout





| RJ45 Pin Configuration | | |
|------------------------|--------------|--|
| Pin | Color | |
| 1 | White-Orange | |
| 2 | Orange | |
| 3 | White-Green | |
| 4 | Blue | |
| 5 | White-Blue | |
| 6 | Green | |
| 7 | White-Brown | |
| 8 | Brown | |

Always face the flat side of the terminal and count the pin slots from left to right from 1 to 8. Read the pin definitions of both the battery and inverter carefully.

Pin definition of terminal

Taking one battery's pin configuration as an example.

INVERTER: BATTERY:

| Inverter | | |
|----------|------------|--|
| Pin | Definition | |
| 1 | RS485_A | |
| 2 | RS485_B | |
| 3 | NC | |
| 4 | CAN_H | |
| - 5 | CAN_L | |
| 6 | NC | |
| 7 | NC | |
| 8 | NC | |

| | Battery Example | | |
|-----|-----------------|--|--|
| Pin | Definition | | |
| | | | |
| 1 | NC | | |
| 2 | NC | | |
| 3 | NC | | |
| 4 | CAN_H | | |
| 5 | CAN_L | | |
| 6 | GND | | |
| 7 | NC | | |

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CAN BUS connection principle

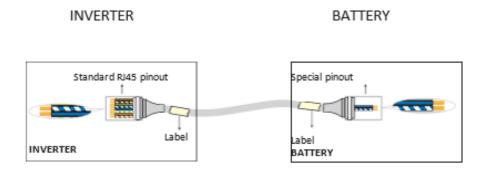
(b) BMS communication cable preparation:

- 1 Prepare RJ45 terminals and strip appropriate length of COM cables.
- ② According to pin definitions and cable order, assemble the RJ45 terminals and crimp communication wires.

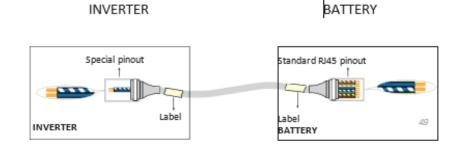
There are two methods to assemble the RJ45 terminals.

- (3) Then label the RJ45 terminals (BAT or INV) to avoid confusion.
- 4 After finishing wire-making, use a multimeter or other specific tool to check if your cable is good, bad, or wired incorrectly.

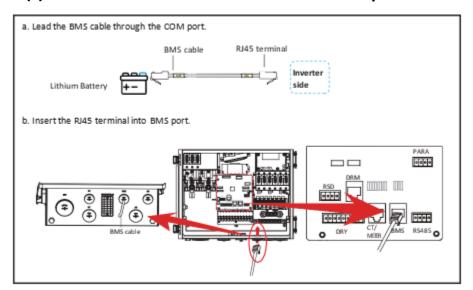
Method 1: Use the INVERTER RJ45 pinout as the standard pinout to crimp wires, then the battery side will be a non-standard one (special pinout). Cut off the other no-used wires (1/2/3/6/7/8) for the battery RJ45 terminal.



Method 2: Use the BATTERY RJ45 pinout as the standard pinout to crimp wires, then the inverter side will be a non-standard one (special pinout). Cut off the other no-used wires (1/2/3/6/7/8) for the inverter RJ45 terminal.



(c) BMS communication cable connection steps:



(d) CT/Meter Connection

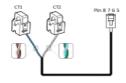
A CT/Meter is applied to monitor electricity usage of all loads.

• RJ45 Terminal Configuration for CT and Meter Communication



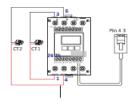
Note: The Standard RJ45 Pinout Color in BMS Connection section is also applicable to this part .

• Cable connection overview CT:



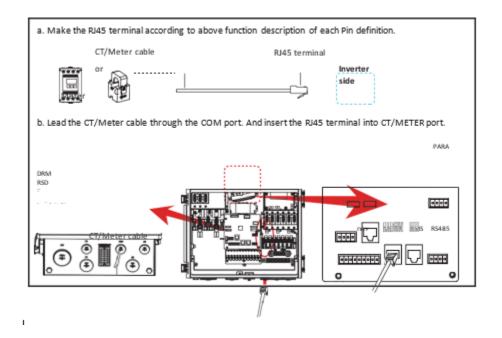
| RJ45 | RJ45 Pinout Color | CT Cable Color | |
|-------------|-------------------|----------------|--|
| Pin5 (CT2-) | White-Blue | White | |
| Pin6 (CT2+) | Green | White | |
| Pin7 (CT1+) | White-Brown | 71 | |
| Pin8 (CT1-) | Brown | Blue | |

Meter+CT:



| RJ45 | Meter |
|----------------|-------|
| Pin3 (RS485_A) | Pin24 |
| Pin4 (RS485_B) | Pin25 |
| | 1 |

(e) CT/Meter communication cable connection steps:



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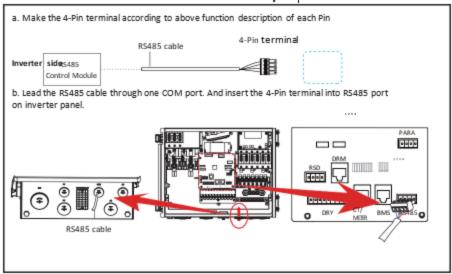
(f) RS485 Connection

• 4-Pin Terminal Configuration of RS485 Communication



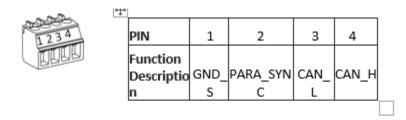
| PIN | 1 | 2 | 3 | 4 |
|------------------------|--------|-------------|----|----|
| Function Descriptio | RS485_ | RS485_ B | PE | PE |

• RS485 communication cable connection steps:

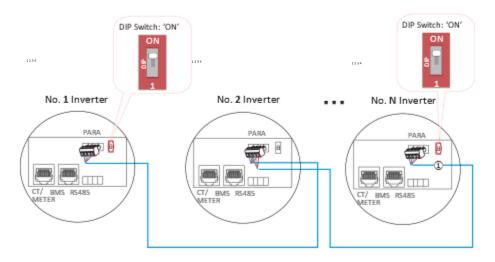


(g) Parallel Communication Connection

• 4-Pin Terminal Configuration of parallel Communication



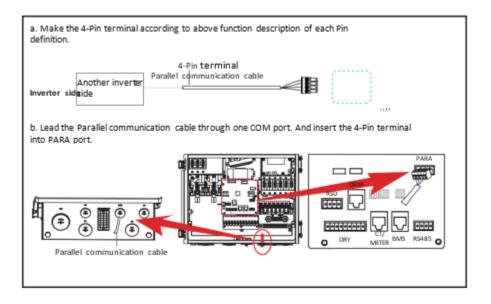
Parallel communication cable connection overview



It is necessary to turn the matched resistance switch of No. 1 inverter and No. N inverter to "ON" in parallel connection mode.

| No. 1 Inverter | No. 2 Inverter | ··· No. N Inverter |
|------------------|-----------------------|---------------------------|
| Pin4 (CAN_H) | Pin4 (CAN_H) | Pin4 (CAN_H) |
| Pin3 (CAN_L) | Pin3 (CAN_L) | Pin3 (CAN_L) |
| Pin2 (PARA_SYNC) | Pin2 (PARA_SYNC) | Pin2 (PARA_SYNC) |
| Pin1 (GND_S) | Pin1 (GND_S) | Pin1 (GND_S) |

• Parallel communication cable connection steps:



(h) NTC/RMO/DRY Connection(s)

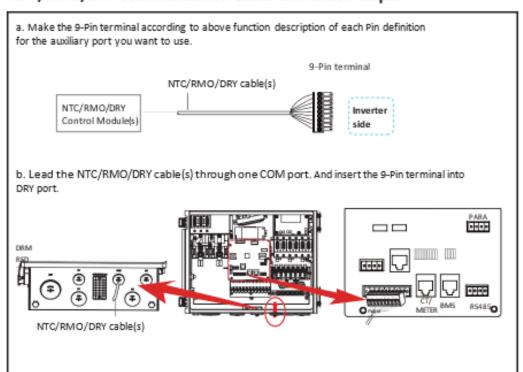
• 9-Pin Terminal Configuration of Auxiliary Communication

Pin 123456789



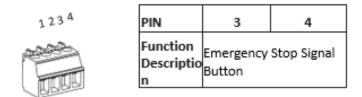
| PIN | Function Description | |
|-----|----------------------|--|
| 1 | GEN Control | |
| 2 | GEN Control | |
| 3 | NC1 (Normal Close) | |
| 4 | NO2 (Normal Open) | |
| 5 | N2 | |
| 6 | NC2 (Normal Close) | |
| 7 | REMO OFF | |
| 8 | GND S (NTC BAT) | |
| 9 | NTC BAT+ | |

• NTC/RMO/DRY communication cable connection steps:

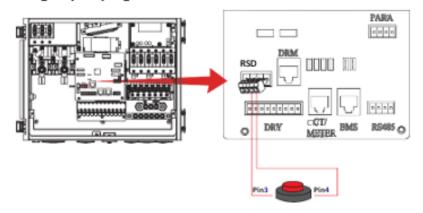


(i) RSD Connection(s)

• 4-Pin Terminal Configuration of RSD

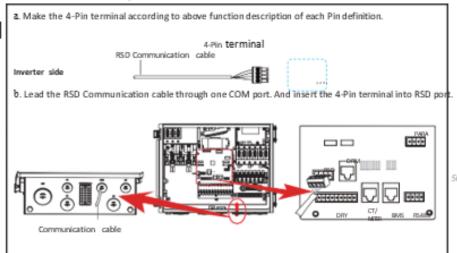


· Emergency Stop Signal:



Normally Open Rapid Shutdown Signal Button

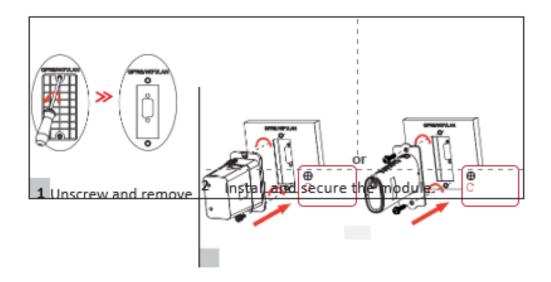
RSD connection steps:



(j) GPRS/WIFI/LAN Module Connection (Optional)

For details, please refer to the corresponding Module Installation Guide in the packing.

The appearance of module may be slightly different. The figure shown here is only for illustration.



APPENDIX D – Inverter Working Modes

The inverter supports several different working modes.

(a) Self-consumption Mode

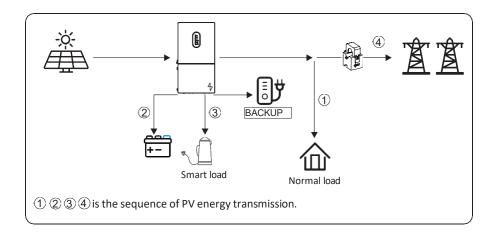
Go to the "Hybrid Setting" menu and select the "Self-consumption mode".

Under Self-consumption mode, the priority of PV energy consumption will be Load > Battery > Grid, which means the energy produced by PV gives priority to powering local loads, the excess energy is used to charge the battery, and the remaining energy is fed into the grid.

This is the default mode to increase self-consumption rate. There are several situations of self-consumption working mode based on PV energy.

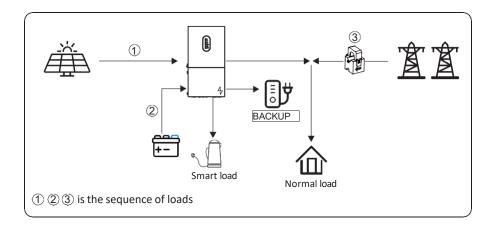
1. Wealthy PV Energy

When PV energy is wealthy, the PV energy will be first consumed by loads, the excess energy will be used to charge the battery and then the remaining energy will be fed into the grid.



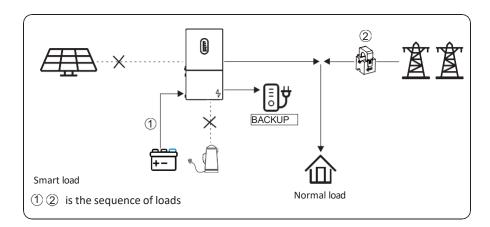
2. Limited PV Energy

When the PV energy is not enough to cover all consumption, the PV energy will be entirely used by loads, and the insufficient part will be supplied by battery. Then still insufficient parts will be supplied by grid.



3 No PV Input

The inverter will first discharge the battery energy for home load consuming when no PV input (such as in the evening or some cloudy or rainy days). If the demand is not met, the loads will consume grid energy.



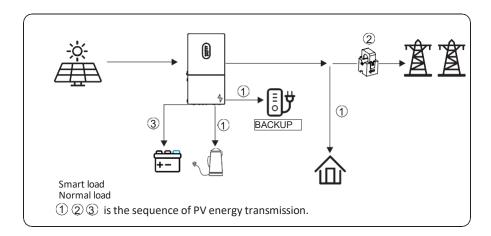
(b) Feed-in Priority Mode

Go to the "Hybrid Setting" menu and select the "Feed-in priority mode".

Under this mode, the priority of PV energy consumption will be Load > Grid > Battery, which means the energy produced by PV gives priority to powering local loads, the excess energy is fed into the grid, and the remaining energy is used to charge the battery.

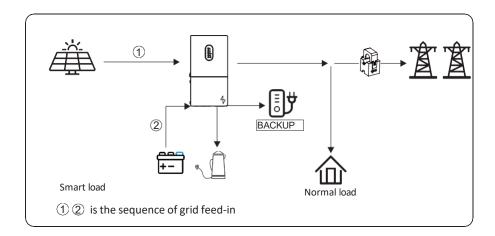
1 Wealthy PV Energy

When PV energy is wealthy, the PV energy will be first consumed by loads. If there is excess PV power, the power will be fed into grid. If there is still PV energy left after load consuming and grid feeding, then the remaining PV power will be used to charge the battery.



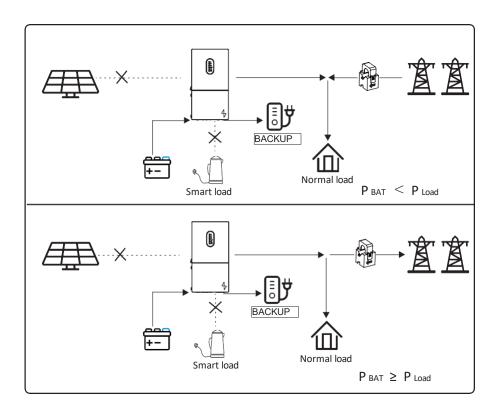
2 Limited PV Energy

When PV energy is limited and cannot meet the feed-in grid power, the battery will discharge to meet it.



3 No PV Input

The inverter will first discharge the battery energy for home load consuming when no PV input (such as in the evening or some cloudy or rainy days). If the demand is not met, the loads will consume the grid energy.



(c) Back-up Mode

Go to the "Hybrid Setting" menu and select the "Back-up Mode".

Under this mode, the priority of PV energy consumption will be Battery > Load > Grid.

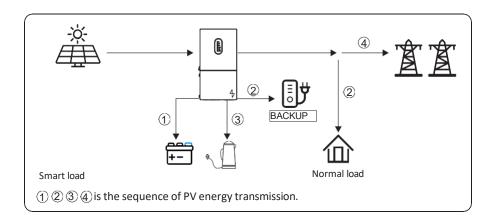
This mode aims at charging the battery quickly, and at the same time, you can choose whether to allow AC to charge the battery.

Forbid AC charging

In this mode, the battery can be charged only with PV power, and the charging power varies with PV power.

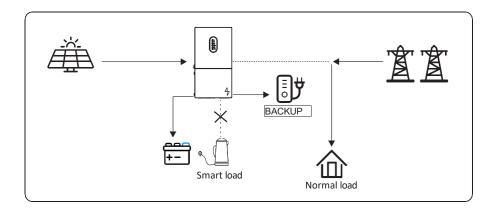
1. Wealthy PV power

When PV energy is wealthy, PV charges the battery first, then meets the load, and the rest is fed into the grid.



2. Limited PV power

When PV energy is limited, PV gives priority to charging the battery, and the grid directly meets the load demand.

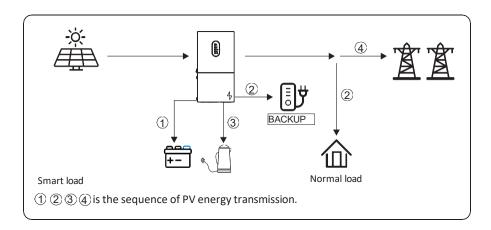


Allow AC charging

In this situation, the battery can be charged both with PV and AC.

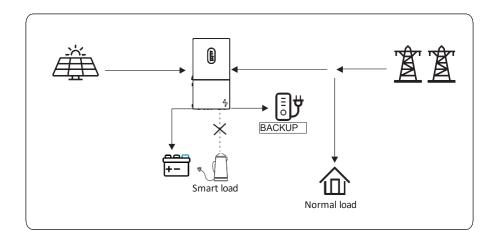
1. Wealthy PV power

When PV energy is wealthy, PV charges the battery first, then meets the loads, and the rest is fed into the grid.



2. Limited PV power

When the PV energy is not enough to charge the battery, the grid energy will charge the battery as a supplement. Meanwhile, the grid energy is consumed by loads.



(d) Forced Charge/Discharge Function

According to the demands of application, the user can set the inverter to work on forced charge/discharge the battery in any working mode.

There are three time periods in which you can set this function. Outside of the set periods, the inverter returns to its original working mode. The forced charge/discharge function has the highest priority.

The relationship between the forced charge/discharge function and working mode shown as below.



M: Self-consumption Mode/Feed-in Priority Mode/Back-up Mode T1: Time period 1 for forced charge/discharge parameter setting T2: Time period 2 for forced charge/discharge parameter setting T3: Time period 3 for forced charge/discharge parameter setting T1, T2, and T3 priority to M.

For the detail settings, please go to Console > Hybrid Setting to enable Time-based Control on APP.

(e) Off Grid Mode

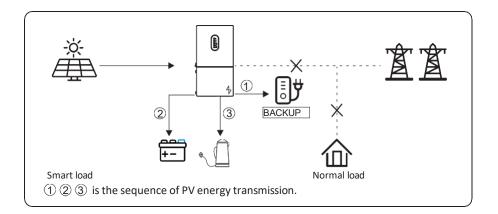
When the power grid is cut off, the system automatically switches to Off Grid mode.

Under off-grid mode, only critical loads are supplied to ensure that important loads continue to work without power failure.

Under this mode, the inverter can't work without the battery.

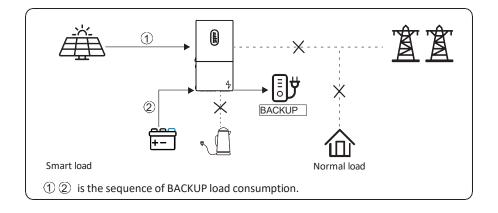
1. Wealthy PV power

When PV energy is wealthy, the PV power will be first consumed by critical load, then charge the battery.



2. Limited PV power

When PV energy is limited, BACKUP loads are first powered by PV and then supplemented by battery.





NOTICE

- Under this mode, please complete the output voltage and frequency settings.
- It is better to choose the battery capacity greater than 100 Ah to ensure BACKUP function works normally.
- If BACKUP output loads are inductive or capacitive loads, to make sure the stability and reliability of system, it is recommended to configure the power of these loads to be within 50% of BACKUP output power range.

(f) Startup/Shutdown Procedures

Startup Procedure:

Before starting up, check whether the installation is secure and strong enough, and whether the system has been well grounded. Then make sure the connections of AC, battery, PV etc. are correct, and confirm the parameters and configurations conform to relevant requirements

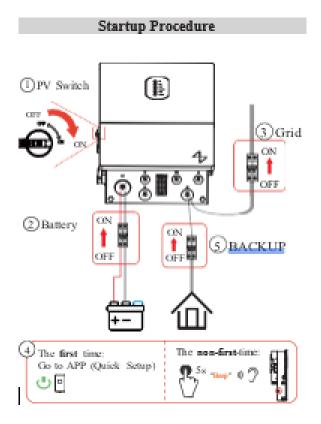
| | - | _ | • |
|-----------------|---------|-----------------|--|
| AC Frequency | 50/60Hz | PV Voltage | 70~540V |
| Battery Voltage | 40~64V | Grid AC Voltage | 120/240V(Split phase) /208V(2/3 phase) |

Make sure all the above aspects are right, then follow the procedures below to start up the inverter.

- 1) Power on the PV Switch.
- 2) Power on the DC breaker at BATTERY side.
- 3) Power on the AC breaker at GRID side.
- 4) Connect the cell phone App via Bluetooth. And click the Power ON in the App for the first time. Refer to Section 7.2 for details.

Or you can hold the ON/OFF button on the side of the inverter for 5s in this step when performing subsequent startup.

5) Power on the AC breaker at BACKUP side.



Shutdown Procedure:

When it is necessary to shut down the running system, please follow the procedures below:

1) Connect the cell phone App via Bluetooth. And click the Power OFF on the App.

Refer to Section 7.2 for details. Or you can hold the ON/OFF button on the side of the inverter for 5 seconds in this step when performing subsequent shutdown.

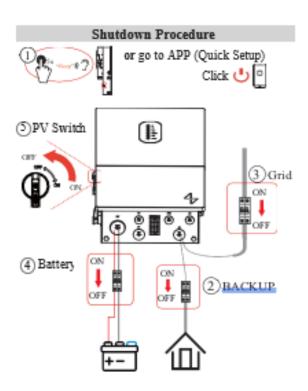
Power off the AC breaker at BACKUP side.

Power off the AC breaker at GRID side.

Power off the DC breaker at BATTERY side.

Power off the PV Switch.

To disconnect the inverter cables, please wait at least 5 minutes before touching them.



APPENDIX E – Maintenance

WARNING: Never work on the ESS Inverter or the ESS battery when the ESS Inverter is energized. When working on the ESS Battery, the B4 battery power cable must be disconnected from the two battery modules.



DANGER

The following section involves working with high current electrical connections. Failure to properly follow these steps could result in shock, injury, or death; extreme damage to the equipment may also occur. Never touch a positive wire or terminal at the same time as a negative wire or terminal or allow positive and negative wires/terminals to come in contact.



CAUTION

<u>DO NOT</u> work on the ESS Inverter or the ESS battery when the ESS Inverter is energized. When working on the ESS Battery, battery power cable B4 should be disconnected from the battery modules.

When connecting or disconnecting the battery power cables, always use an Insulated "L" shaped 10mm Allen wrench as shown below.





CAUTION

The ESS Battery short circuit current and duration are $4,312A/185\mu S$, and the incident energy due to a potential arc flash is calculated to be less than 0.7 cal/cm² at 18 inches. While the required PPE for the incident energy is Category 0 PPE, it is recommended that persons working on or performing maintenance on the ESS Battery wear Category 1 PPE and use insulated tool when working on or performing maintenance on the ESS Battery.



(a) De-Energizing and Isolating the ESS Prior to Performing Any Maintenance

Before working on or performing any maintenance on the ESS, the ESS Inverter must be isolated and deenergized. To isolate and deenergize the ESS Inverter, follow the steps below. The PV switch and circuit breakers used to isolate the ESS are controlled manually and cannot be overridden by remote control.

1. Turn-off the PV switch on the left side of the ESS Inverter as shown below.



 Open the bottom compartment of the ESS Inverter, and turn-off the ESS Battery Circuit Breaker (BATTERY +/BATTERY -), the Generator (GEN) Circuit Breaker, the GRID Circuit Breaker, and the Backup Panel (BACKUP) Circuit Breaker.



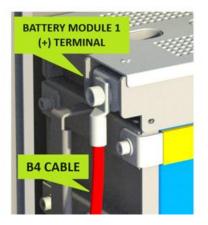
3. Wait at least 10 minutes after turning off the last circuit breaker before starting any work or performing any maintenance to allow any energy stored in the ESS Inverter to dissipate.

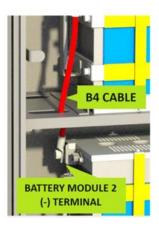


Before maintaining and commissioning inverter and its peripheral distribution unit, switch off all the charged terminals of the inverter and wait at least 10 minutes after the inverter is powered off.

4. Before performing any work or maintenance inside the ESS Battery enclosure, the B4 battery power cable connecting the two battery modules must be disconnected from the battery modules. When removing the B4 battery cable, use an insulated 10mm Allen wrench.







(b) Routine Maintenance

| Item s | Check Content | Maintain Content | Maintenance Interval |
|---------------------------------------|--|--|-------------------------|
| Inverter cleaning | Check periodically that the heat sink is free from dust and blockage. | Clean periodically the heat sink. | Yearly |
| Inverter running status | Check that the inverter is not damaged or deformed. Check for normal sound emitted during inverter operation. Check and ensure that all inverter communications are running well. | If there is any abnormal phenomenon, replace the relevant parts. | Monthly |
| Inverter electrical connections | Check that all AC, DC and communication cables are securely connected; Check that PGND cables are securely connected; Check that all cables are intact and free from aging. | If there is any abnormal phenomenon, replace the cable or re-connect it. | Semiannually |

(c) Inverter Troubleshooting

When the inverter has an exception, its basic common warning and handling methods are shown below.

| Code | Alarm Information | Suggestions | |
|------|--------------------------------|--|--|
| A⊠ | Grid over voltage | ☑. If the alarm occurs occasionally, possibly the power grid voltage is abnormal temporarily, and no action is required. ☑. If the alarm occurs repeatedly, contact the local power station. After receiving approval of the local power bureau, revise the electrical protection parameter settings on the inverter through the App. ☑. If the alarm persists for a long time, check whether the AC circuit breaker /AC | |
| A⊠ | Grid under voltage | | |
| A⊠ | Grid over frequency | terminals are disconnected, or if the grid has a power outage. | |
| A⊠ | Grid under frequency | | |
| A⊠ | Grid absent | Wait till power is restored. | |
| В⊠ | PV over voltage | Check whether the maximum input voltage of a single PV string exceeds the MPPT working voltage. If yes, modify the number of PV module connection strings. | |
| В⊠ | PV insulation abnormal | ☑. Check the insulation resistance against the ground for the PV strings. If a short circuit has occurred, rectify the fault. ☑. If the insulation resistance against the ground is less than the default value in a rainy environment, set insulation resistance protection on the App. | |
| В⊠ | Leakage current abnormal | ☑. If the alarm occurs occasionally, the inverter can automatically recovere to the normal operating status after the fault is rectified. ☑. If the alarm occurs repeatedly, contact your dealer for technical support. | |
| В⊠ | PV under voltage | ☑. If the alarm occurs occasionally, possibly the external circuits are abnormal accidentally. The inverter automatically recovers to the normal operating status after the fault is rectified. ☑. If the alarm occurs repeatedly or last a long time, check whether the insulation resistance against the ground of PV strings is too low. | |
| c⊠ | Internal power supply abnormal | ☑. If the alarm occurs occasionally, the inverter can be automatically restored, and no action is required. ☑. If the alarm occurs repeatedly, please contact customer service. | |

| C⊠ | Inverter over dc-bias current | ☒. If the alarm occurs occasionally, possibly the power grid voltage is abnormal temporarily, and no action is required. ☒. If the alarm occurs repeatedly, and the inverter fails to generate power, contact customer service. |
|----|-------------------------------|---|
| C⊠ | Inverter relay abnormal | ☑. If the alarm occurs occasionally, possibly the power grid voltage is abnormal temporarily, and no action is required. ☑. If the alarm occurs repeatedly, pls. refer to the suggestions or measures of Grid over voltage. If the inverter fails to generate power, contact the customer service center. If there is no abnormality on the grid side, the machine fault can be determined. (If you open the cover and find traces of damage to the relay, it can be concluded that the machine is faulty.) And pls. contact customer service. |
| CN | Remote off | ☑. Local manual shutdown is performed in APP. ☑. The monitor executed the remote shutdown instruction. ☑. Remove the communication module and confirm whether the alarm disappears. If yes, replace the communication module. Otherwise, please contact customer service. |
| c⊠ | Inverter over temperature | ☑. If the alarm occurs occasionally, the inverter can automatically recover. No action is required. ☑. If the alarm occurs repeatedly, please check whether the installation site has direct sunlight, bad ventilation, or high ambient temperature (such as installed on the parapet). Yet, if the ambient temperature is lower than ☑° C and the heat dissipation and ventilation is good, please contact customer service. |
| c⊠ | GFCI abnormal | ☑. If the alarm occurs occasionally, it could have been an occasional exception to the external wiring. The inverter can automatically recover. No action is required. ☑. If it occurs repeatedly or cannot be recovered for a long time, please contact customer service. |
| B⊠ | PV string reverse | Check and modify the positive and negative polarity of the input string. |
| C⊠ | Fan abnormal | ☑. If the alarm occurs occasionally, please restart the inverter. ☑. If it occurs repeatedly or cannot be recovered for a long time, check whether the external fan is blocked by other objects. Otherwise, Please contact customer service. |
| C⊠ | Unbalance Dc-link voltage | ☑. If the alarm occurs occasionally, the inverter can automatically recover. No action is required. ☑. If the alarm occurs repeatedly, the inverter cannot work properly. Please contact customer service. |
| CA | Dc-link over voltage | |

| СВ | Internal communication error | ☑. If the alarm occurs occasionally, the inverter can automatically recover and no action is required. ☑. If the alarm occurs repeatedly, the inverter cannot work properly. Pls. contact the customer service center. |
|----|------------------------------|---|
| СС | Software incompatibility | ☑. If the alarm occurs occasionally, the inverter can automatically recover and no action is required. ☑. If the alarm occurs repeatedly, the inverter cannot work properly. Pls. contact the customer service center. |
| CD | Internal storage error | ☑. If the alarm occurs occasionally, the inverter can automatically recover and no action is required. ☑. If the alarm occurs repeatedly, the inverter cannot work properly. Pls. contact the customer service center. |
| CE | Data inconsistency | ☑. If the alarm occurs occasionally, the inverter can automatically recover and no action is required. ☑. If the alarm occurs repeatedly, the inverter cannot work properly. Pls. contact the customer service center. |
| CF | Inverter abnormal | ☑. If the alarm occurs occasionally, the inverter can automatically recover and no action is required. ☑. If the alarm occurs repeatedly, the inverter cannot work properly. Pls. contact the customer service center. |
| CG | Boost abnormal | ☑. If the alarm occurs occasionally, the inverter can automatically recover and no action is required. ☑. If the alarm occurs repeatedly, the inverter cannot work properly. Pls. contact the customer service center. |
| CJ | Meter lost | ☑. Check the meter parameter Settings ☑. Local APP checks that the communication address of the inverter is consistent with that of the electricity meter ☑. The communication line is connected incorrectly or in bad contact ☑. Electricity meter failure. ☑. Excluding the above, if the alarm continues to occur, please contact customer service center. |
| P⊠ | Parallel ID warning | It is Parallel ID Alarm. Pls. check the parallel communication cable, and check whether any inverter joins or exits online. All inverters are powered off completely, check the line, and then power on the inverters again to ensure that the alarm is cleared. |
| P⊠ | Parallel SYN signal warning | Parallel synchronization signal is abnormal. Check whether the parallel communication cable is properly connected. |
| P⊠ | Parallel BAT abnormal | The parallel battery is abnormal. Whether the battery of the inverter is reported to have low voltage or the battery is not connected. |
| P⊠ | Parallel GRID abnormal | The parallel grid is abnormal. Whether the grid of the inverter is abnormal. |

| P⊠ | Phase Sequence abnormal | Ensure that Set phase position on APP is consistent with the power grid phase. There are two ways to clear this alarm: Solver off each inverter, change the phase sequence for each inverter and then power on inverter. Solver Standby each inverter, change the phase sequence for each inverter on APP, power off inverter, and then power on inverter. If excluding the above, the alarm continues to occur, please contact the customer service center. |
|----|---------------------------------|--|
| D⊠ | Battery over voltage | ☒. If the alarm occurs occasionally, the inverter can automatically recover and no action is required. ☒. Check that the battery overvoltage protection value is improperly set. ☒. The battery is abnormal. ☒. If excluding the above, the alarm continues to occur, please contact the customer service center. |
| D⊠ | Battery under voltage | ☒. If the alarm occurs occasionally, the inverter can automatically recover and no action is required. ☒. Check the communication line connection between BMS and inverter (lithium battery). ☒. The battery is empty or the battery voltage is lower than the SOC cut- off voltage. ☒. The battery undervoltage protection value is improperly set. ☒. The battery is abnormal. ☒. If exclude the above, the alarm continues to occur, please contact the customer service center. |
| D⊠ | Battery discharger over current | ☒. Check whether the battery parameters are correctly set. ☒. Battery undervoltage. ☒. Check whether a separate battery is loaded and the discharge current exceeds the battery specifications. ☒. The battery is abnormal. ☒. If exclude the above, the alarm continues to occur, please contact the customer service center. |
| D⊠ | Battery over temperature | ☑. If the alarm occurs repeatedly, please check whether the installation site is in direct sunlight and whether the ambient temperature is too high (such as in a closed room). ☑. If the battery is abnormal, replace it with a new one. ☑. If exclude the above, the alarm continues to occur, please contact the customer service center. |
| D⊠ | Battery under temperature | |
| D⊠ | BACKUP output voltage abnormal | ☒. Check whether the BACKUP voltage and frequency Settings are within the specified range. ☒. Check whether the BACKUP port is overloaded. ☒. When not connected to the power grid, check whether BACKUP output is normal. ☒. If exclude the above, the alarm continues to occur, please contact the customer service center. |

| D⊠ | Communication error (Inverter- BMS) | ☑. Check whether the battery is disconnected. ☑. Check whether the battery is well connected with the inverter. ☑. Confirm that the battery is compatible with the inverter. It is recommended to use CAN communication. ☑. Check whether the communication cable or port between the battery and the inverter is faulty. ☑. If exclude the above, the alarm continues to occur, please contact the customer service center. |
|----|--|--|
| D⊠ | Internal communication loss(E-M) | ☑. Check whether the communication cables between BACKUP, electricity meter and inverter are well connected and whether the wiring is correct ☑. Check whether the communication distance is within the specification range ☑. Disconnect the external communication and restart the electricity meter and inverter. ☑. If exclude the above, the alarm continues to occur, please contact the customer service center. |
| DA | Internal communication loss(M-D) | |
| CU | Dede abnormal | ☑. If the alarm occurs occasionally, the inverter can automatically recover and no action is required. ☑. If the alarm occurs repeatedly, please check: ☑. Check whether the MC☑ terminal on the PV side is securely connected. ☑. Check whether the voltage at the PV side is open circuit, ground to ground, etc. If exclude the above, the alarm continues to occur, please contact the customer service center. |
| СР | BACKUP over dc-bias voltage | ☑. If the alarm occurs occasionally, the inverter can automatically recover and no action is required. ☑. If the alarm occurs repeatedly, the inverter cannot work properly. Pls. contact the customer service center. |
| DB | BACKUP short circuit | ☑. Check whether the live line and null line of BACKUP output are short-circuited. ☑. If it is confirmed that the output is not short-circuited or an alarm, please contact customer service to report for repair. (After the troubleshooting of alarm problems, BACKUP switch needs to be manually turned on during normal use.) |
| DC | BACKUP over load | ☑.Disconnect the BACKUP load and check whether the alarm is cleared. ☑.If the load is disconnected and the alarm is generated, please contact the customer service. (After the alarm is cleared, the BACKUP switch needs to be manually turned on for normal use.) |

APPENDIX F – UL 9540A Unit Level Test Results

The MeterHomeTM Multi-Part AC Energy Storage System, Model No. MH-1010143E, has been tested and evaluated at the unit level in accordance with UL 9540A and found to conform to the acceptance criteria of the test standard. The results of the testing and evaluation are documented in Intertek Test Report No.: 105933855CRT-002, dated January 31, 2025.

The composition and volumes of the released gases as well as the released smoke rate are summarized in the tables below.

| Illustration A1: Gas Composition Excluding the Constituents with Boiling Points Higher Th | Than 60° | Higher | a Points | Boiling | with | Constituents | the | Excluding | Composition | Gas | Illustration A1: | 1 |
|---|----------|--------|----------|---------|------|--------------|-----|-----------|-------------|-----|------------------|---|
|---|----------|--------|----------|---------|------|--------------|-----|-----------|-------------|-----|------------------|---|

| Gas | | Measured % | Component LFL | |
|------------------------|------------|------------|---------------|--|
| Carbon Monoxide | СО | 10.680 | 10.9 | |
| Carbon Dioxide | CO2 | 23.743 | N/A | |
| Hydrogen | H2 | 51.194 | 4.0 | |
| Methane | CH4 | 5.878 | 4.4 | |
| Acetylene | C2H2 | 0.148 | 2.3 | |
| Ethylene | C2H4 | 3.828 | 2.4 | |
| Ethane | C2H6 | 1.205 | 2.4 | |
| Propadiene (Allene) | C3H4 | N.D.* | 1.9 | |
| Propene | СЗН6 | 0.933 | 1.8 | |
| Propane | C3H8 | 0.395 | 1.7 | |
| - | C4 (Total) | 1.075 | N/A | |
| - | C5 (Total) | 0.303 | N/A | |
| - | C6 (Total) | 0.179 | N/A | |
| 1-Heptene | C7H14 | 0.026 | N/A | |
| Styrene | C8H8 | N.D.* | 1.1 | |
| Benzene | C6H6 | 0.064 | 1.2 | |
| Toluene | C7H8 | 0.010 | 1.0 | |
| Dimethyl Carbonate | C3H6O3 | 0.007 | N/A | |
| Ethyl Methyl Carbonate | C4H8O3 | 0.332 | N/A | |
| Total | - | 100 | - | |

IN.D. - Non Detectable

Table 1: Smoke Release Rate

| Smoke Release Rate (SRR) | | | | |
|---|--------|--|--|--|
| Max SRR (m²/s) | 0.72 | | | |
| Total Smoke Released (m²) | 272.45 | | | |
| Max smoke release rate observed 9 Jan 2025 at 12:58:38. Total smoke released totaled for the duration of the test (9 Jan 2025 at 11:39:42 to 10 Jan 2025 at 06:35:45). | | | | |

Table 2: Gas Details

| Gas | Volume Measured (L) |
|-------------------------|---------------------|
| Carbon Monoxide | 0.07 |
| Carbon Dioxide | 0.35 |
| Hydrogen (Gold, Silicon | 0.54 |
| Oxy-Nitride) | |
| Unburned Hydrocarbons | 0.55 |

APPENDIX G - Manual Revision Table

| Revision Date | Version | Description | Approved by |
|----------------------|---------|--|----------------|
| 3.11.2025 | 1.0.0 | Initial Release | Virgil Beaston |
| 3.11.2025 | 1.0.1 | Updated UL 9540 Labels; Added Additional Maintenance Safety Instructions | Virgil Beaston |
| 3.16.2025 | 1.0.2 | Added UL 9540A Test Results; Added Additional Maintenance Instructions | Virgil Beaston |
| 4.1.2025 | 1.0.3 | Added New Warning and Product Labels | Virgil Beaston |
| 4.24.2025 | 1.0.4 | Added FS Reference | Virgil Beaston |
| 4.25.2025 | 1.0.5 | Added Reference to BMS Passing UL60730 Testing | Virgil Beaston |
| | | | |
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