



Will Power Wellness & Consulting, LLC

Intro to Tai Chi Course Cancellation & Refund Policy

What is the cancellation/refund policy for Classroom/CEU Courses?

- * *Acceptable cancellation requests must be clear and specifically made in person, on a phone call/conversation, text message, or email directed to Will Power Wellness & Consulting, LLC or an affiliated agent/Instructor (heretofore identified as the “Agency”) via the contact information provided at the bottom of the page.*

- * A student can request to cancel class enrollment 21 days before the start of the class without penalty- and receive a full refund. If a cancellation occurs after this, the following amounts are refunded:
 - * 50% from 14 to 20 Business Days before the event starts;
 - * 25% from 7 to 13 Business Days before the event starts;
 - * 0% from 0 to 7 Business Day before the event starts.

- * In the case of an Emergency, the student can request to postpone attendance to a class (at no cost) if the instructor is notified within 1 hour of the scheduled class start time. In this case, a credit voucher may be granted, and may be applied towards attendance at another course/date, upon Agency approval. No refunds will be given.

- * If the Agency postpones a class, a credit voucher will be granted, and may be applied toward attendance at another course/date, upon Agency approval. No refunds will be given.

- * *Modification/adjustment to the Cancellation & Refund Policy is at the discretion of the Agency.*