Making Quick Payments_Homeowner View

The Quick Payment module mimics the One-Time Payment module that is linked to that association's template. Quick payments can be made by either:

- eCheck (see Making an eCheck Quick Payment Homeowner View)
- Credit card (see Making a Credit Card Quick Payment Homeowner View).

The system will <u>not</u> allow a Quick Payment if:

- A homeowner is blocked or is in "stop payment" status.
- Quick Payments is not enabled for the association.

If the user is not a WebAxis Admin Portal account member, they will be prompted to sign up for a WebAxis account.

NOTE: CINC does not store financial information.

Making an eCheck Quick Payment_Homeowner View

1. Click Make a Quick Payment on the association's Home page or the Sign In screen.



2. On the Quick Payment screen, enter the Homeowner Account Number (ID) and Email Address, then click Next.



3. On the **Payment Information** tab of the **Quick Payment** screen, enter/verify all required information in the **Account Information** section.

Making Recurring Payments_Homeowner View

The RecurringPaymentView module is used for:

- Setting Up a New eCheck Recurring Payment Homeowner View
- Setting Up a New Credit Card Recurring Payment Homeowner View
- Editing Recurring Payments_Homeowner View
- Deleting a Recurring Payments Homeowner View

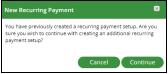
NOTE: CINC does not store financial information.

Setting Up a New eCheck Recurring Payment_Homeowner View

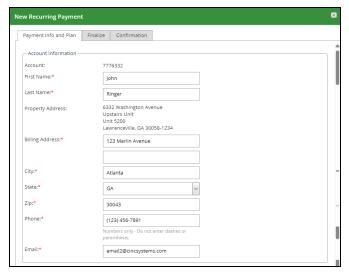
1. On the Recurring Pay screen, click New Recurring Payment.



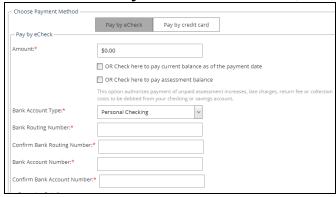
2. If a recurring payment was previously created, the **New Recurring Payment** popup displays. Click **Continue** to set up an additional recurring payment.



3. On the **Payment Info and Plan** tab of the **New Recurring Payment** screen, enter/verify all required information in the **Account Information** section.



4. In the Choose Payment Method section, click the Pay by eCheck tab.



- 5. Complete the following information:
 - Amount: Enter the amount to pay each period <u>or</u> select one of the following checkboxes:
 - Check here to pay current balance as of the payment date: Choosing this option pays the entire balance comprising of all assessment types on the scheduled payment date. This includes any unpaid balances carried over from previous billing period(s).
 - Check here to pay assessment balance: Choosing this option pays the current balance on the scheduled payment date belonging to assessment types specifically flagged in Setup / Assessments in CINC Accounting with the ACH toggled on. This includes any unpaid assessment balances carried over from previous billing period(s) linked to the same ACH toggle.
 - Bank Account Type
 - Bank Routing Number
 - Confirm Bank Routing Number
 - Bank Account Number
 - Confirm Bank Account Number
- 6. In the **Recurring Details** section, select the **Frequency**:
 - Monthly: If selected, the payment schedule will not expire.
 - Processing Day of Month: Select a value (1-31).



- Quarterly:
 - Select the checkbox to automatically renew recurring payment dates each year.

 Enter the dates each quarterly payment is to be made (First Payment, Second Payment, Third Payment, Fourth Payment).



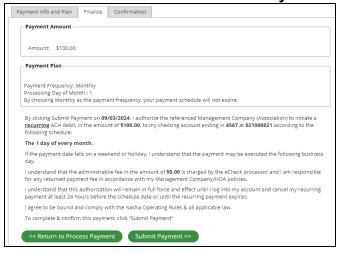
- Semi-Annually:
 - Select the checkbox to automatically renew recurring payment dates each year.
 - Enter the dates each semi-annual payment is to be made (First Payment and Second Payment).



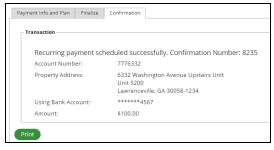
- Annually:
 - Select the checkbox to automatically renew recurring payment dates each year.
 - Enter date the First Payment is to be made.



- 7. Click Submit eCheck Payment.
- 8. On the **Finalize** tab, review the information. Click **Return to Process Payments** to revise the information entered or click **Submit Payment** to finalize the payment.



9. On the **Confirmation** tab, click **Print** to print the recurring payment schedule or close the screen.



Setting Up a New Credit Card Recurring Payment_Homeowner View

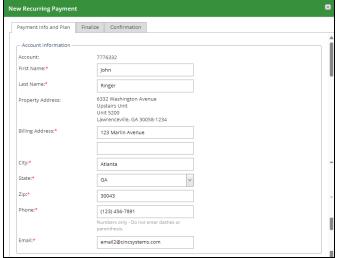
1. On the **Recurring Pay** screen, click **New Recurring Payment**.



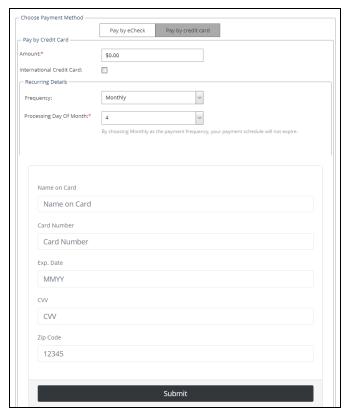
2. If a recurring payment was previously created, the **New Recurring Payment** popup displays. Click **Continue** to set up an additional recurring payment.



3. On the **Payment Info and Plan** tab of the **New Recurring Payment** screen, enter/verify all required information in the **Account Information** section.



4. In the Choose Payment Method section, click the Pay by Credit Card tab.



- 5. Complete the following information:
 - **Amount**: Enter the amount to pay each period.
 - **International Credit Card**: Select the checkbox, if appropriate, and click **OK** on the confirmation popup.

NOTE: The US zip code associated with the property is used for the billing zip code for an international credit card payment.

- 6. In the **Recurring Details** section, select the **Frequency**:
 - Monthly: If selected, the payment schedule will not expire.
 - Processing Day of Month: Select a value (1-31).



- Quarterly:
 - Select the checkbox to automatically renew recurring payment dates each year.
 - Enter the dates each quarterly payment is to be made (First Payment, Second Payment, Third Payment, Fourth Payment).



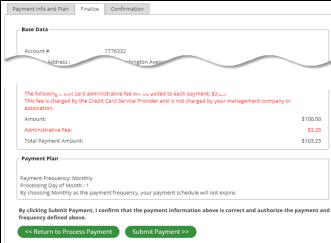
- Semi-Annually:
 - Select the checkbox to automatically renew recurring payment dates each year.
 - Enter the dates each semi-annual payment is to be made (First Payment and Second Payment).



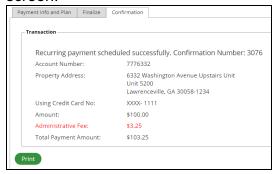
- Annually:
 - Select the checkbox to automatically renew recurring payment dates each year.
 - Enter date the First Payment is to be made.



- 7. Enter the credit card information.
- 8. Click Submit.
- 9. On the **Finalize** tab, review the information. Click **Return to Process Payments** to revise the information entered or click **Submit Payment** to finalize the payment.



10. On the **Confirmation** tab, click **Print** to print the recurring payment schedule or close the screen.



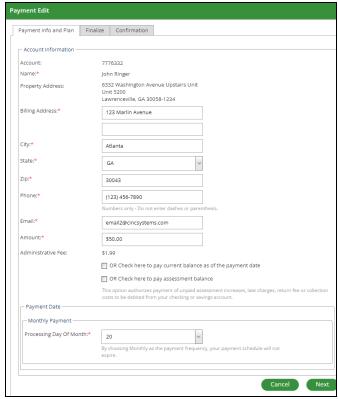
Editing Recurring Payments_Homeowner View

All owners of the same property can view all existing recurring payments set up for the property regardless of who created them. However, recurring payment setups can only be edited by the user who created them.

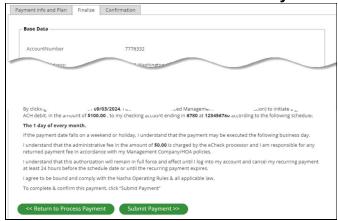
1. On the **Recurring Pay** screen, click **Edit** next to the recurring payment to be edited.



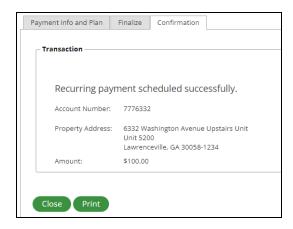
2. On the **Payment Information** tab of the **Payment Edit** screen, edit the information as needed and click **Next**.



3. On the **Finalize** tab, review the information. Click **Return to Process Payments** to revise the information entered or click **Submit Payment** to finalize the payment.



4. On the **Confirmation** tab, click **Print** to print the recurring payment schedule or **Close** to exit the screen.



Deleting a Recurring Payments_Homeowner View

1. On the Recurring Pay screen, click Delete next to the recurring payment to be deleted.



2. Click **OK** on the popup confirmation.

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Making One Time Payments_Homeowner View

One Time payments can be made by either:

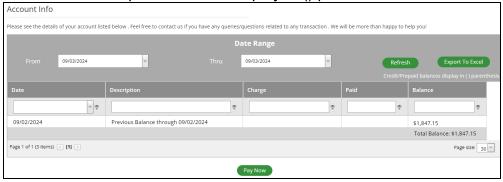
- eCheck (see <u>Making an eCheck One Time Payment Homeowner View</u>)
- Credit card (see Making a Credit Card One Time Payment Homeowner View)

NOTE: CINC does not store financial information.

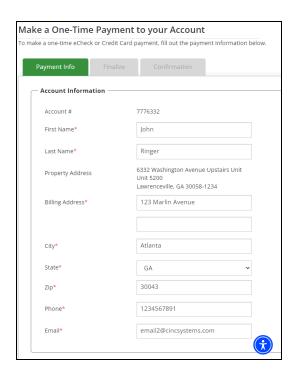
Making an eCheck One Time Payment_Homeowner View

1. Click Make a Payment on the Dashboard screen or click Pay Now on the Account Information screen.

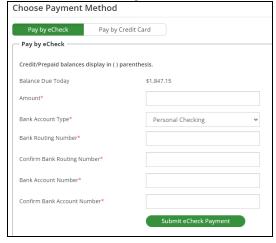
NOTE: Credit/Prepaid balances display in () parenthesis.



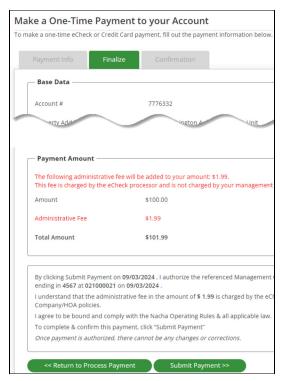
2. On the **Payment Information** tab of the **Make a One Time Payment to your Account** screen, enter/verify all required information in the **Account Information** section.



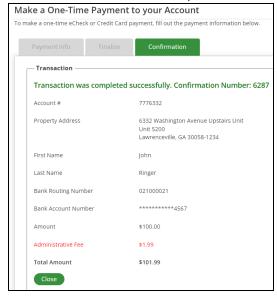
3. In the Choose Payment Method section, click the Pay by eCheck tab.



- 4. Complete the following information:
 - Amount: Enter the amount to pay.
 - Bank Account Type
 - Bank Routing Number
 - Confirm Bank Routing Number
 - Bank Account Number
 - Confirm Bank Account Number
- 5. Click Submit eCheck Payment.
- 6. On the **Finalize** tab, review the information. Click **Return to Process Payments** to revise the information entered or click **Submit Payment** to finalize the payment.



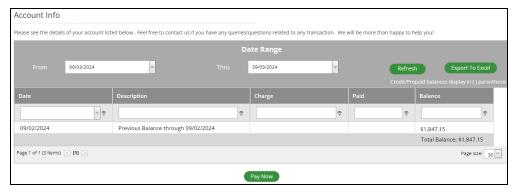
7. On the Confirmation tab, click Close.



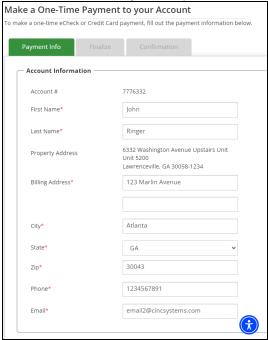
Making a Credit Card One Time Payment_Homeowner View

1. Click Make a Payment on the Dashboard screen or click Pay Now on the Account Information screen.

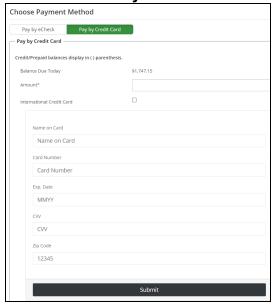
NOTE: Credit/Prepaid balances display in () parenthesis.



2. On the **Payment Information** tab of the **Make a One Time Payment to your Account** screen, enter/verify all required information in the **Account Information** section.



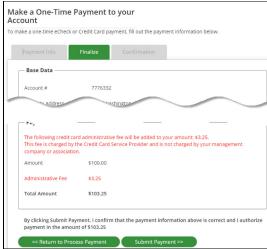
3. In the Choose Payment Method section, click the Pay by Credit Card tab.



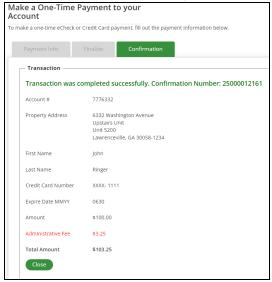
- 4. Complete the following information:
 - Amount: Enter the amount to pay.
 - International Credit Card: Select the checkbox, if appropriate, and click **OK** on the confirmation popup.

NOTE: The US zip code associated with the property is used for the billing zip code for an international credit card payment.

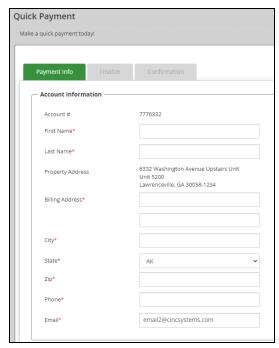
- 5. Enter the credit card information.
- 6. Click Submit.
- 7. On the **Finalize** tab, review the information. Click **Return to Process Payments** to revise the information entered or click **Submit Payment** to finalize the payment.



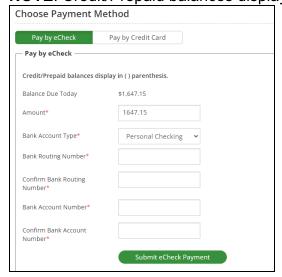
8. On the **Confirmation** tab, click **Close**.



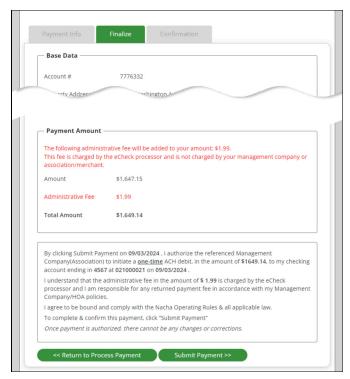
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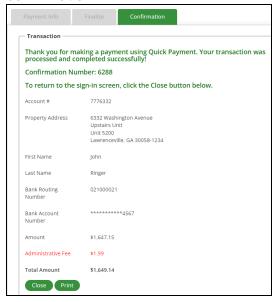
4. In the Choose Payment Method section, click the Pay by eCheck tab. NOTE: Credit/Prepaid balances display in () parenthesis.



- 5. Complete the following information:
 - Amount: Enter the amount to pay.
 - Bank Account Type
 - Bank Routing Number
 - Confirm Bank Routing Number
 - Bank Account Number
 - Confirm Bank Account Number
- 6. Click Submit eCheck Payment.
- 7. On the **Finalize** tab, review the information. Click **Return to Process Payments** to revise the information entered or click **Submit Payment** to finalize the payment.

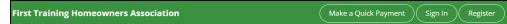


8. On the **Confirmation** tab, click **Close** to return to the **Sign In** screen or **Print** to print the confirmation.



Making a Credit Card Quick Payment_Homeowner View

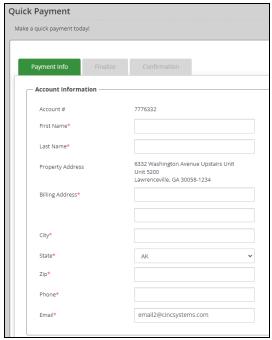
1. Click Make a Quick Payment on the association's Home page or the Sign In screen.



2. On the Quick Payment screen, enter the Homeowner Account Number (ID) and Email Address, then click Next.



3. On the **Payment Information** tab of the **Quick Payment** screen, enter/verify all required information in the **Account Information** section.



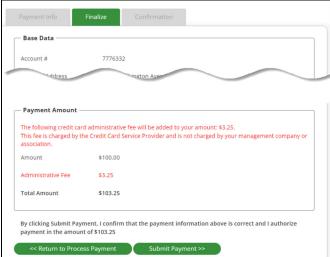
4. In the Choose Payment Method section, click the Pay by Credit Card tab. NOTE: Credit/Prepaid balances display in () parenthesis.



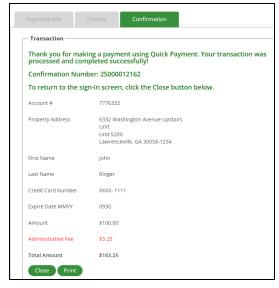
- 5. Complete the following information:
 - Amount: Enter the amount to pay.
 - **International Credit Card**: Select the checkbox, if appropriate, and click **OK** on the confirmation popup.

NOTE: The US zip code associated with the property is used for the billing zip code for an international credit card payment.

- 6. Enter the credit card information.
- 7. Click Submit.
- 8. On the **Finalize** tab, review the information. Click **Return to Process Payments** to revise the information entered or click **Submit Payment** to finalize the payment.



9. On the **Confirmation** tab, click **Close** to return to the **Sign In** screen or **Print** to print the confirmation.



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