

Cultured Cuisine Return Policy

At Cultured Cuisine, we strive to provide our customers with high-quality products. We understand that sometimes a return may be necessary. Please review our return policy below:

- **Eligibility for Returns:**
 - Merchandise must be in their original condition, unused, and in the original packaging to be eligible for return.
 - Perishable items and customized goods are not eligible for return.
 - Online cookbook purchases are nonrefundable.
- **Timeframe for Returns:**
 - Customers have 30 days from the date of purchase to request a return.
- **Return Process:**
 - To initiate a return, please contact our customer support team at culturedcuisinecookbook@gmail.com. They will provide you with a Return Merchandise Authorization (RMA) number and further instructions.
 - Please ensure that the returned items are securely packaged to prevent damage during transit.
 - Customers are responsible for the cost of return shipping, unless the return is due to an error on our part.
- **Refund Options:**
 - We offer a full refund to the original payment method for all returned merchandise that meets the eligibility requirements of our return policy.
 - In certain cases, we may offer store credit instead of a refund. This will be determined at our discretion and will be clearly communicated and confirmed by the customer.
- **Return Fees and Shipping Costs:**
 - Customers are responsible for any return shipping costs, unless the return is due to an error on our part.
- **Customer Support:**
 - If you have any questions or need assistance with your return, please don't hesitate to contact our customer support team at culturedcuisinecookbook@gmail.com.

We value your satisfaction and will do our best to ensure a smooth return process.

Thank you for choosing Cultured Cuisine!