

ALTIS
WELCOME
TO THE neighborhood

Welcome Neighbor to the Altis Community!

We would like to welcome you and introduce ourselves. We are residents who serve on the ALTIS Welcome 411 Committee, and our mission is to establish communications with Altis homeowners in a welcoming, friendly, helpful, happy, and positive way. We are a resource to all homeowners. We are committed to providing important information, sharing answers to the most commonly asked questions brought before the Homeowner Association Board of Directors, and answering questions that you may have. We would like you to join us in the many activities here at Altis!

We hold quarterly orientations to teach new residents how to navigate their day-to-day lives in the Altis Community. Our contact information is:

Email: Altiswelcome411@yahoo.com

Eileen Blaga, the Committee Chairperson's Cell: 909-225-7307

We look forward to meeting you soon. Have a great day here at Altis!

Sincerely,

Altis Welcome 411 Committee

Welcome to Altis Beaumont! We are excited to have you join our community!

Below is information that we hope will help answer questions that you may have. The *Rules & Regulations* and the *CC & R's* are in the documentation provided to you by your sales representative. You should review both of these in full, however, below is a short informational sheet!

The VuePoint Hours of Operation

Sunday – Thursday 6:00 am – 10:00 pm

Friday – Saturday 6:00 am – 11:00 pm

IMPORTANT HOA INFORMATION

- A resident ID/keycard is required to enter resident-only facilities. (Includes Pool, VuePoint, Jacuzzi, Pickleball Restroom)
- Pets are to be on a leash when outside your residence; residents are to pick up after pets (bags are available throughout the paseos)
- HOA Resident Board Members (term through November 2025)
Cathy Eckman
Anthony Shaw
- HOA meetings are on the 3rd Thursday of each month @ 6:00 pm in the Studios at the VuePoint and on Zoom.
- Coffee with the GM (Jason) is the first Wednesday of the month at 10:00 am in the studios.

LANDSCAPE

- Talk to Jenn, the HOA Associate Manager, for help with the Design Application. You can pick one up in the VuePoint behind the front desk in the acrylic file holder on the wall.
- Design plans for your backyard landscaping are to be submitted to Jenn by your six-month anniversary at Altis; completion of work is to be done in nine months. You must also submit front yard designs to Jenn if you plan to make changes.
- Do not start a landscaping project until approval from the ARC (Architectural Review Committee.) The process can take **up to 45 days**.
- Winter holiday decorations are allowed from Thanksgiving - January 15th. All other decorations must be displayed no more than 10 days before the holiday and must be removed within 5 days after.

GUESTS

- Residents must accompany their guests to all Altis facilities. Do not share your key card with guests.
- Maximum of 5 guests per residence.
- There are other guest limits for the lifestyle events at Altis – see each event on the website or the flyers in the VuePoint.

PARKING

- No overnight street parking (12 am to 6 am- see parking rules/guidelines).
- The first 30 days after closing are waived for convenience.
- Guest parking passes are available at the VuePoint during clubhouse hours.
- Last-minute guest passes can be issued through onsite Security between 10 pm – 5 am by calling 951.404.9159.

POOL / GYM INFORMATION

- Pool hours for children are 12:00 pm – 4:00 pm.
- No children under 18 are allowed in the lap pool, spa, or to use any of the gym equipment at any time.
- The lap pool and spa are heated year-round. The Play pool is heated between April – October.
- Keycards are required while at Altis. They must be presented when requested by staff.
- Please be courteous when in the common areas.

PRIVATE EVENTS AT THE VUEPOINT

To book a private event at the VuePoint, call or meet with the HOA staff to check available dates. The applications are available at the front desk in the HOA Forms Binder.

TRASH CANS

Trash pickup is on Wednesday.

Place your trash cans on the street after 6:00 pm Tuesday evening/put them away the evening of pickup. After pickup, trashcans are to be stored behind your fence or in your garage, out of site from the street. Those with smaller side yards can request smaller trash cans be delivered from Waste Management.

COMMUNICATION

- Flyers for all upcoming events are available at the VuePoint front desk in the Event Binder.
- Altis Little Free Library is located by the Pickleball Courts.
- There is a Facebook page for residents to connect. Altis Beaumont: A Community Elevated.

OUR HOME PAGE: BEAUMONTALTISLIFESTYLE.COM

The Altis Beaumont homeowner's website is **BeaumontAltisLifestyle.com**. Everything you need to know about what is happening at Altis, you can find it here. Meia, with the HOA, hosts a website orientation for how to navigate the website quarterly.

On the website, you can find:

- Online calendars.
- Online Registration for those events that require reservations (this ensures we have room for everyone).
- Referral list (list of resident referrals).
- Resident-run clubs and interest groups.
- Health and Wellness (some programs have a charge associated with it).
- HOA Information.
- Links to other information that will help you as you become acquainted with Altis Beaumont!

We hope that this information is helpful! Please remember to be courteous and respectful to your neighbors!

Have an HOA Question? Here are the FAQs!

Something in my house is broken or doesn't look right, who do I talk to about this?

Call TriPointe's Customer Care at 866-231-2425.

How do I get a key (Key Card) to the VuePoint and a transponder sticker for my car?

Come see the HOA to fill out some paperwork. They will get you set up and answer any questions you might have. They will take your picture, so come ready. Appointments are strongly encouraged, and weekends are by appointment only.

I am having guests over, how do I let them into the community?

The HOA will assign each household a personalized gate code that the homeowner can give to friends, family, or other trusted people. Also, visitors at the front gate can use the display panel to look up your name. You will then be called by the automated gate system (the number will display as 951-365-6613). Press 9 on your phone and the gate will open for your visitor[s].

I have a delivery scheduled, how do I let them into the community?

During business hours ONLY, ask the driver to enter through the construction entrance (on Cougar Way).

Deliveries can also use the front gate. If the delivery truck is on the resident side, the driver will have to walk over to use the display panel as explained above. Instead of 9, you will press 5 on your phone and the resident side gate will open for your delivery.

Why are the gates open, and who should I contact about it?

When emergency services need access to the community, they use a special key to keep the gates open. They will stay open until the emergency service removes the hold; this can be a few days. The gates may malfunction during high winds or other strong weather conditions. They default to open for safety reasons. Pedestrian gates should always be closed.

What is the SmartBar and how can I get access to the drinks?

The SmartBar is a drink cart that has juices, sodas, and other mixers for your enjoyment. The SmartBar has the tonic for your gin, the Coke for your Jack & Coke, etc. Each drink is .75¢. Talk to Meia with the HOA about setting up an account and she will help!

How do I know more about the events, fitness classes, or massages?

The AltisLifestyle.com website is available 24/7 365! Grab flyers from the Event Binder, grab a calendar, and see what's on the event board for more information. Some classes have a cost, and some are at no charge!

How do I get a Locker in the Poker/ Pool Table Room and how much are they?

Lockers can be rented from the HOA for \$50 every 6 months if available. Talk to the HOA about availability if you are interested.

Where do I pay my HOA dues?

About 30-45 days after moving in, residents will receive a letter in the mail from Seabreeze. It will have information regarding setting up auto debit, or where to send payments. The HOA office cannot accept checks for your HOA dues. If you have more questions or concerns, reach out to the HOA staff for help.

Want to Join the Club?

Check the AltisLifestyle.com Resident Connection page for when & where to meet!

ALTIS GROUPS, CLUBS, & COMMITTEES

FACEBOOK PAGES

Altis Chartered Committees

Altis Beaumont Community Awareness (ABCA)	Altis Beaumont Community Awareness - ABCA
Altis Welcome 411 Committee	Altis Welcome 411
Altis Lifestyle Committee	

Chartered Clubs

Altis Wine Enthusiasts (AWE)	Altis Wine Enthusiasts
Altis 4 th Tuesday Bingo Club	Altis 4 th Tuesday Bingo Club
Altis Pickleballers Club	Altis Pickleballers
Altis Paint & Sip	Altis Paint & Sip
American Mah-Jongg Club	
Altis Filipino-American Families	
Altis Trivia Game Night	
Altis African American SistaHood Alliance (AAA)	
BS Club (Beer & Spirits)	BS Club (Beer & Spirits)

Special Interest Groups

Book Club	Altis Literary Alliance
Getting Dicey Bunco	
Crafty Card Creators	
Altis Writers Club	
Art & Photography Club	
Astronomy Club	
The Gardeners Club	
Altis Oh, the Places we will Go!	Altis Oh, the Places we will Go!
Fit for Life	
HKOS (Chinese) Mah-Jongg	
Altis Veterans, Law Enforcement & Firefighters Group	Altis Veterans, Law Enforcement & Firefighters Group (VLEFF)

Meet Offsite

Altis Hiking Group	Altis Beaumont Hikers
Altis Movie Mondays Group	



OTHER GREAT FACEBOOK PAGES TO KNOW:

Altis Beaumont: A Community Elevated (*Current Residents ONLY*)

Altis Beaumont Buy/Sell/Trade

Altis Beaumont Gamers

Altis Pets

People to Know Contact List

ALTIS STAFF - For any HOA needs or concerns, please get in touch with the Altis staff members.

Jason Kratz – General Manager

Altis Administration

For after-hour concerns, please contact Jason via voicemail or email.

951.284.4581 – Jason.Kratz@Seabreezemgmt.com

Jenn Jarman – Associate Manager

Assists with Altis Administration.

Please contact Jenn for design applications, questions about yard or exterior changes, or private event information and booking.

951.846.8940 – Jennifer.Jarman@Seabreezemgmt.com

Meia Krage – Lifestyle

Assists with Activities and Lifestyle Events.

Please contact Meia for any of the following: Calendars, events, lifestyle.

951.846.8330 – Meia.Krage@Seabreezemgmt.com

Kendra Foster– Facility Assistant

Assists with Activities and Lifestyle Events.

Please contact Kendra for any of the following: new homeowner registration, additional transponders, or parking passes.

951.846.8941 – Kendra.Foster@Seabreezemgmt.com

IMPORTANT NUMBERS FOR ALTIS

Altis On-Site Security (9 pm – 5 am) – 951.404.9159

TriPointe Customer Care – 866.231.2425 / or **951.639.1052 Emergencies Only**

Seabreeze Customer Care – 800.232.7517

ALTIS RESIDENT-TO-RESIDENT CONTACT LIST Sharon Granowitz – Shargran@yahoo.com

ALTIS REFERRAL LIST Susan Haub – AltisReferrals@yahoo.com

THE RECYCLING GUY Kevin Perdue – [909.534.9685](tel:909.534.9685)

ALTIS BEAUMONT COMMUNITY AWARENESS COMMITTEE

Greg Davis – Resident Committee Chair – ABCommunityAwareness@yahoo.com

ALTIS WELCOME 411 COMMITTEE

Eileen Blaga – Resident Committee Chair – AltisWelcome411@yahoo.com

ALTIS BOARD MEMBERS

Cathy Eckman – VP – AltisHOA.Cathy@yahoo.com

Anthony Shaw – Secretary – AnthonyShaw2282@yahoo.com

For More Information: BeaumontAltislifestyle.com

☐ **Non-Emergency POLICE 951-769-8500**

Service	Phone
Adult Protective Services	1-800-491-7123
Altis General Manager - Jason Kratz	951-284-4581
Altis Security & Patrol	951-404-9159
Beaumont Senior Center (1310 Oak Valley Parkway)	951-769-8539
Beaumont Fire Dept - Station #20 Non-Emergency	951-845-2791
CAP— Assistance with utility, taxes, mediation, emergency assistance, weatherization, and more. Free Services	951-955-4900
County of Riverside Department of Public Health	951-358-5311
Dial-A-Ride	951-769-8530
Grandparents Raising Grandchildren Program	951-791-3594
CA Department of Fish & Wildlife (Inland Empire)	909-484-0167
Meals on Wheels	1-800-510-2020 or 951-867-3800
Office on Aging—Senior HelpLink hotline:	1-800-510-2020
Poison Control Center	1-800-222-1212
Riverside County Dept of Animal Services	951-358-7387
Salvation Army	951-653-9131
SCE Medical Equipment Help (check your bill for more numbers)	1-800-655-4555
Social Security	1-800-772-1213

PERSONAL EMERGENCY CONTACTS (Include Relationship)	Phone

ALLERGIES TO MEDICATIONS

MEDICATIONS (Include resident's name if more than one household)	Frequency