



Terms and Conditions

1. **Appointment cancellations or changes** require three hours' notice of cancellation. You may be liable for 50% of treatment cost for no-show or late notice.
2. **COVID-19:** Please follow latest advice from the official Australian Government website <https://www.australia.gov.au/>
3. **COVID-19 - AstraZeneca or Pfizer - vaccinations:**
 - You must cancel all massage appointments for a minimum of 28 days clear of injection.
 - You will be refused service, and you may be liable for up to the full cost of booked service, if you do not comply with this direction.
4. **With regard to any other vaccinations:**
 - It is recommended that you cancel all massage appointments for a minimum of 3 days clear of injection.
 - If you have redness, heat, soreness around injection site or any other symptoms since receiving the vaccination you should cancel massage appointments until you are fully recovered.
5. A carer is the only other person able to attend the appointment with you. Do not bring friends or family members - who are not carers - to your appointment.
6. I reserve the right to refuse entry to any client or other person, showing COVID-19 symptoms or appearing unwell.
7. You are asked to use the Queensland Government's **Check In Qld App** to scan in and out on arrival and departure. This is voluntary. If you do not, the business owner is responsible for uploading your contact and attendance details via the business portal of this app.
8. **Gift vouchers:** Gift vouchers are valid for 3 years from date of issue.
9. Any discount or promotion must be taken up at time of payment.
10. Only one discount, promotion or offer can be applied per treatment.
11. All discounts are discretionary.
12. Prices, discounts, terms and conditions are subject to change without notice.