cloudmed
an R1 company

Rated #1 by KLAS

BEST IN KLAS® DENIALS MANAGEMENT SERVICES 2023

Denials Management Services

To gain healthcare providers input about their vendor partners, KLAS surveys and interviews key stakeholders on services that help them ensure they get reimbursed correctly for services provided, specifically in reacting to denied claims. Scores are based on results in five key areas of partnership:

Loyalty | Operations | Product | Relationship | Value

Feedback from Cloudmed customers:

I don't hand out my accounts lightly, and I have used Cloudmed for years. I don't plan on getting rid of the firm anytime soon. I have recommended Cloudmed to others. The firm is our partner. They take care of our accounts as if they were their own and work great with our team. I feel like Cloudmed takes care of us and our patients. We have to work with Cloudmed because there are little dips here and there, but every time we reset our expectations, Cloudmed meets them. The firm's execution is very high, and they have a good collection rate.

– Director

When we initially contracted with Cloudmed, we did a dump of information on them, and they did a really great job of running it through their system and bucketing it. They have a lot of branches within their denials team so that they can separate things out and get them to the right people. We have been very impressed. When a firm actually resolves things and we get the money, we know they are pretty good.

- Director

Anytime we need anything from Cloudmed, they are there for us. We have meetings, and they are always willing to provide any data we ask for or any guidance we need. They are extremely willing to assist us. Overall, Cloudmed's availability to answer questions and provide us with data and possible prevention tactics has proved very useful for our organization.

– Director

Cloudmed does an awesome job with our denials. I have recommended them many times. We can call them, and if we have an issue or something, they don't hesitate to partner with us. The firm is really good.

– Director

KLAS®
ACCURATE   HONEST   IMPARTIAL

KLAS has been providing accurate, honest, and impartial insights for the healthcare IT (HIT) industry since 1996. The KLAS mission is to improve the world's healthcare by amplifying the voice of providers and payers. The scope of our research is constantly expanding to best fit market needs as technology becomes increasingly sophisticated. KLAS finds the hard-to-get HIT data by building strong relationships with our payer and provider friends in the industry.

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Cloudmed, an R1 company, helps healthcare systems maximize outcomes in a complex financial world. With industry-leading expertise and data-driven technology, we deliver actionable insights across the revenue cycle, helping providers boost productivity and increase revenue. We are proud to partner with over 3,100 healthcare providers in the United States to recover over $2.5 billion of underpaid or unidentified revenue annually.