



MERCURY GLOBAL
Efficient Outsourced Business Services





The Right Processes Our staff perform your same work processes, just how you like it. We become an extension of your business office.

The Right Teams Our experienced team is your trusted partner. We help by filling those challenging or chronically open positions.

The Right Locations Mercury Global has locations across the globe to match your needs with the right teams.

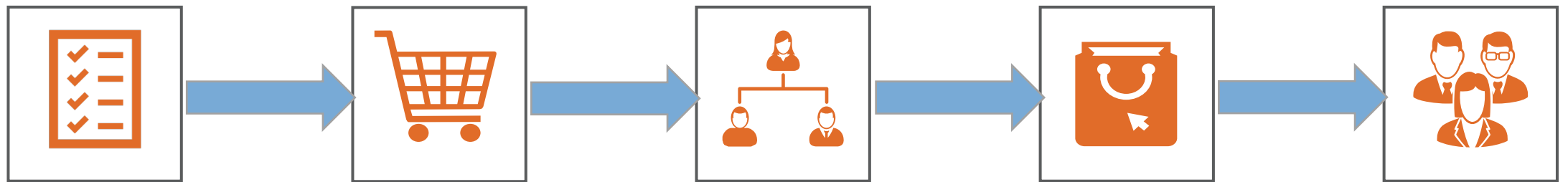
The Right Services and Solutions A solution for almost any problem you are trying to solve. From software to help capture missing revenue to services that reduce cost.

Mercury Global provides staffing resources to help healthcare providers with all phases of Revenue Cycle Management, from patient pre-registration through coding and denial management

We have extensive experience with Epic, so we can quickly get up to speed implementing your processes and supporting your team



Revenue Cycle Management Services



- Insurance Verification
- Pre-Authorization
- Patient Registration
- No Surprise Billing

- Professional Coding/Abstraction
- Inpatient Coding/Abstraction
- Charge Capture
- Claims Edit/Eligibility

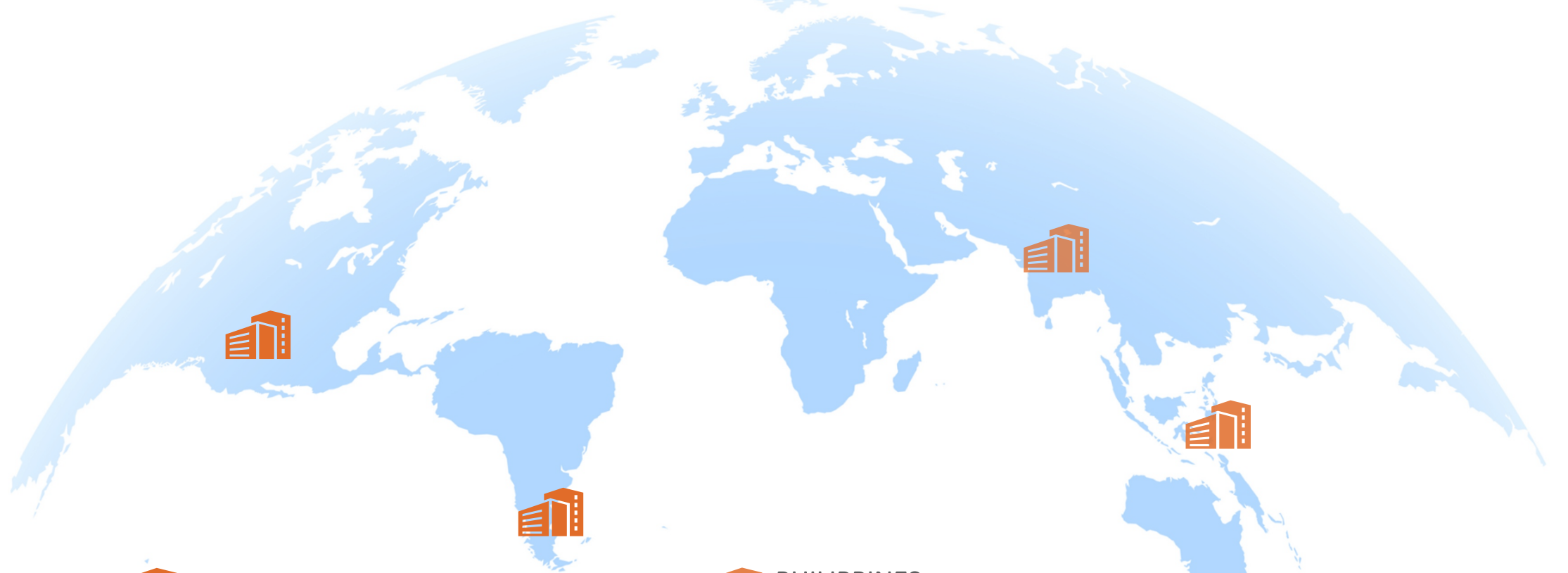
- Clinical Coding/Technical Denials Management
- Insurance Follow-up
- Accounts Receivable Resolution

- Credit Balance Resolution
- Payment Posting
- Self Pay Services/Payment Plans

- Billing Compliance
- Provider & Coder Education/Auditing
- Audit the Auditor
- HCC & HEDIS/Quality Measure Abstraction



Mercury Global – The Right Location for the Right Service



USA – Executive Management, Account Management, Provider & Coder Education/Quality



INDIA – Professional Coding, HCC Coding, Data Entry Services, Medical Coding Training, and Quality Control. No surprise Billing Calculation



PHILIPPINES – In Patient and Profession Coding, HCC abstraction, HEDIS and Quality Measure Abstraction



URUGUAY – Multi-lingual Communication, AR and Technical Denials, Insr Verification, Pre-Auth, Self Pay, No Surprise Billing Direct Communication



Mercury Global Experience and Expertise



Qualifications and
References Provided



Global Presence. The Right
Teams for The Right
Services



Relationship with the
Universities Going Back 6+
Years



Demonstrated Successful
Engagements with Other
University Health Plans



Reputation Verification by
Length of Time With
Current Customers



Proven Leadership Team



THANK YOU

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