



Holly O'Shea
Real Estate Sales Representative
Royal LePage In Touch Realty
Hollyoshea.ca
Office: 705.526.4271
Direct: 705.529.4898

Service Pledge Guarantee

I am dedicated to providing you with service that is professional, courteous and responsive in helping you sell your house. To fulfill this commitment, I agree to provide you with the following services:



1. Dedicate myself to making the process of selling your home as successful as possible.
2. Respect you and your needs and be honest and forthright.
3. Maintain your confidentiality and hold your best interests in the highest regard.
4. Consult with you to determine your particular needs.
5. Value and respect your time, understand your needs and respond quickly.
6. Use my experience, knowledge and training to best serve you.
7. Explain each step of the process, so you can make informed decisions.
8. Provide an action plan for selling your house in an acceptable time frame.
9. Continue to meet your needs to the best of my abilities.
10. Provide you with feedback on all home showings and open houses in a timely manner.
11. Keep you up to date on all activity with your listing.
12. Give you as much advance notice as possible when booking house showings.
13. Assist you in negotiating a successful offer to purchase when the time is right.
14. Provide you with information regarding other professionals (e.g. movers).

If you are unhappy with my services for any reason, you can notify me and I will attempt to rectify the issue to the best of my abilities within 72 hours. If I do not live up to my commitments as outlined above, you can request that my Broker assign your listing to another salesperson within our brokerage.

Explore the opportunity, discover the difference and experience the rewards of working with me for your next home purchase or sale