FAQS



It is Time to Q&A



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Stress & Your New Puppy -FAQ





When it comes the time for your puppy to leave the only environment they have ever known and travel to a new home, there is a certain amount of stress involved regardless of how comfortable and their travel is. Its like a child starting a new school. Often this can cause the puppy to have an upset tummy for a few days even though things were very normal prior to departure. Change of diet can also have an effect on the puppies tummy. This is a very common occurrence and will just need to be monitored closely. Make sure the puppy has at all times fresh clean water. It is very normal for puppies to have what we call Puppy stress diarrhoea in the first few days of arriving in his new home, especially if he has had to come to you on a flight.

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Mostly this will settle after a couple of days but on the odd occasion it can continue longer than we would like. Boiled chicken and rice with no other food will often help settle this Please enjoy your puppy and phone or message us if you have any concerns – We are happy to offer support especially in those first weeks. We will never send a puppy to its new home if we for one minute believe that puppy is not well but with travel and relocation it can put stress on these young and vulnerable babies so please be vigilant at all times.





Rules for children around puppies?

- -Don't bother a sleeping puppy, pups need rest/sleep.
- -Your pups crate and bed are their personal space, stay out of it especially when the puppy is using it.
- -Dont put puppy on high surfaces, like beds, couch, pups cant gauge the distance to the ground.
- -If you run, squeal & wave your arms around it means that you want to puppy to jump on and bite you; don't do this
- -If the puppy is jumping on you, gently push puppy down, say NO, turn your back to the puppy.
- -Don't pick the puppy up or carry it around all the time, this can annoying to the puppy
- -Put your toys and shoes away, small toys etc can be a

hazard for puppies





Caring for your Puppy-FAQS





Has my puppy been wormed?

Yes, Puppy worming is up to day when you got her, the next worming is 2 week later.





How do I keep my puppy safe at home?

Remember, having a puppy at home is like having a baby or toddler.

- Put breakables up out of reach
- Keep all wires and cords out of reach behind furniture, or encased in hard plastic flexible tubing.
- Anything small enough to be swallowed (coins, balls, shoelaces, bits of paper, socks, nuts, bolts etc) should be removed from the floor
- Block access behind furniture wherever possible
- Put children's toys and stuffed animals away





When can I take my puppy to outside in public?

In the first three months of your puppies life, you should introduce them to as many people, places and experiences as possible, however if they haven't received all their vaccines yet, it's not a good idea to take them to public places like parks or beaches, where they could contract a deadly disease like parvo. It's not worth the risk – wait until your vet gives the all-clear.





Behaviour and Training FAQS





How do I toilet train my puppy?

It's quite simple, when pups are in a new environment/home, they don't yet know where the best place to toilet is yet. This is where you step in.....

Take puppy outside to the area that you want them to toilet in, do this every 30 mins in the beginning. Yes, it seems a lot, however being consistent in the beginning, your puppy will learn faster to take themselves outside.

Put puppy down on the grass, only say "Toilet", if puppy needs to go, he/she will do so within a minute-5 minutes.





Be patient. Once puppy has toileted, then they can be given lots of praise and or a treat. As a rule, your puppy will want to toilet as soon as they wake, so it's always a good idea to be ready. Don't scold your puppy if they have an accident inside, still take them outside to their toileting area.





Will my puppy/dog bark?

IYes, your puppy will definitely bark, this is natural and simply what pups/dogs do.

A bored puppy will bark more than a puppy that has plenty of stimulation i.e if your puppy has a good routine and has its people to play with and lots of socialisation, training and sleep (don't forget puppies are like babies and need plenty of naps too).





How Can I Train My Puppy Properly?

If you want your puppy to grow up to be a well-behaved family member, you need to teach them, and help them to learn some basic obedience commands.

Your puppy needs to learn what behaviour is acceptable and what is not! These should be some of their earliest lessons. If you want your pup to understand what you expect of them, there are three simple steps that you MUST follow:

- -tell your puppy what you want them to do
- -help them to perform that behavior
- -reward them with treats and/or praise when they are

successful





Should I crate train my puppy?

Crate training is fantastic, it gives your puppy a safe place to take naps as well as his/her bed for the night, great also if you need to travel anywhere with puppy, puppy will feel secure in the fact that they still have their den to nap in with their familiar smells.

Crates are also flatten down and put in your vehicle or be set up so your puppy is able to travel inside the crate. If you are going to be away for a longer period of time, then a crate is good, but with some modifications added, i,e a puppy play pen attached safely to the puppy crate works well.





Should I crate train my puppy?

It allows puppy more space to get up and stretch his/her legs, and room for a play.

When choosing a puppy play pen, best to chose one that is sturdy, rather that a flimsy type one, also good idea to choose a puppy pen that is high enough that your puppy wont climb out (you can get them off trademe-Bingo brand)

Your dog usually loves sitting in his crate because, to him, his crate is like your favorite chair or spot on the couch. It is like a den for your puppy.





Even if you have bought one of the best crates on the market, it's a good idea to cable tie any weak points, to ensure puppy can't get his/her head through anywhere.

We also advise to take off pups collar while they are in their crate.

Never leave your puppy or dog in their crate all day.





How do I stop nipping?

Don't ever allow bitting or nipping.

When your puppy bites, yelp and replace your hand with a toy.





Grooming FAQS





How often will my puppy need Grooming?

To keep your puppy in tip top condition, grooming can be done every 8 weeks or if brushing is done regularly, puppy can be groomed every 3-5 months.





How often should I wash my pup?

This largely depends on the pups coat type & length, also depends on whether you are living in town or country.

Here, we have our pups here on a 7-12 day wash routine – we do live in the country and dogs roll in all sorts here and often walk on the farmland and swimming in the dam.

