

MEDIA ALERT

FOR IMMEDIATE RELEASE:

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Medicare Is Not Calling to Update Information

We have received reports of scammers pretending to be Medicare calling to update information over the phone. The callers ask if a person has received their new Medicare card and then ask for the number and the dates of enrollment from the card. They may reference real details about the cards. For instance, one person was asked if their card was “blue on the top, white in the middle, and red on the bottom.”

If you are on Medicare, be aware: Medicare does **not** call people to update or upgrade their Medicare information. If somebody calls you to tell you that, they're lying. It's another Medicare scam.

This scam is active in Montana and several people have given away their Medicare numbers already. Please be on alert, calls have been reported in multiple counties. If you receive this call, hang up and call Montana Senior Medicare Patrol, or SMP, at (800)-551-3191.

Medicare will never call people on Medicare to ask for or check their Medicare number.



Missoula Aging Services promotes the independence, dignity and health of older adults and those who care for them.

Established in 1982 by the Missoula County Commissioners, Missoula Aging Services is the designated Area Agency on Aging for Missoula and Ravalli Counties.



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