



2017 Impact Report

March 2018

I would like to personally thank all those who have supported us this past year as well as in the past. Your support allows us to continue to serve persons living with HIV/AIDS in the greater Austin area. Please take a few moments to learn about 2017 from our unique perspective.

At the end of 2016, there were 5,903¹ reported HIV-positive individuals living in the Austin/Round Rock metropolitan area, an increase of 252 individuals. This number reflects both those individuals newly diagnosed in 2016 as well as those individuals who either move to or away from the greater Austin area. While there were 242 new HIV diagnoses in Travis County in 2016, this represents a 15% reduction in new diagnoses as compared to 2015. There were a total of 80 individuals with an AIDS diagnosis living in Travis County in 2016. This number is down approximately 20% from 2015 and is the lowest rate in the last decade.

HCV, also known as Hepatitis-C, continues to impact the lives of persons across the country. According to the National Viral Hepatitis Roundtable, there were approximately 325,000 individuals living with HCV in Texas. Recent advances in treatment are resulting in very high cure rates, 90%-100%² and the medications are well-tolerated. However, the treatment can be prohibitively expensive depending on the insurance-status of the individual.

As we move into a new year, our commitment to serving persons living with HIV/AIDS and HCV is unwavering and we look forward to an exciting new chapter as WHWC celebrates its 30th anniversary.

Thank you,

Lauren Potter

Lauren Potter, MHR
Executive Director

¹ Texas Department of State Health Services, Texas Health Data

² U.S. Food & Drug Administration, Consumer Update, May 4, 2017

Our Year

January

- We welcomed a new employee, Paul Hassell, as Office Manager. He had been volunteering with the Wright House since 2014 working with our management team on special events.

April

HCRA – Team Wright House was the top ASO fund-raising team

June

- Lauren Potter was announced as our new Executive Director. Lauren started with the Wright House in May of 2015 as a Case Manager. She has worked tirelessly over the years in various capacities as Program Manager and Interim Executive Director.

August

- The Wright House Wellness Center, Project Transitions, and Waterloo Counseling Center presented the [summer shindig!](#), an event to raise funds and awareness for all three organizations. The event was a success and we plan to jointly present a similar event later in 2018.
- Ralph Tellez joined WHWC as a Case Manager. He brings with him several years of experience working with persons living with HIV/AIDS and HCV.

September

- Lilly Rosado joined WHWC as a Bi-Lingual Case Manager. Her experience as a case manager in other settings brings a wonderful diversity to our collective experience.
- Outreach efforts restarted funded by Viiv Pharmaceutical

October

- Bridge the Gap, a basic necessities program for homeless individuals

Our Programs

Case Management

- 168 clients received Case Management Services.

HIV Support Group

- 33 clients participated in our weekly HIV Support Group.

Holistic Services

- 29 clients received massage and/or acupuncture therapy.

Housing Services

- 122 clients received housing assistance through the BSS+ (Best Single Source Plus) program.
- 6 clients received housing assistance through HOPWA.

Outreach

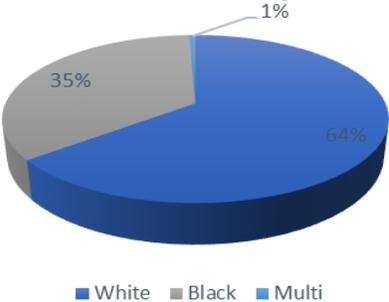
- 214 individuals received safer sex education and preventative care.
- 54 individuals were referred to appropriate HIV related services.

Patient Outcomes

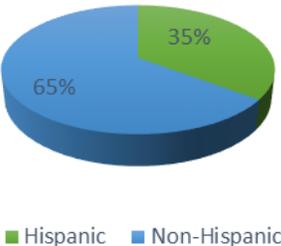
- 80% of clients achieved viral suppression
(Defined as having a viral load result of <200 copies/mL at the most recent viral load test among people who have been diagnosed with HIV)
- 67% of clients achieved an undetectable viral load
(Defined as having a viral load result of <20 copies/mL at the most recent viral load test among people who have been diagnosed with HIV)
- 79% of clients report 100% medication adherence
- 95% of clients attended at least 2 medical appointments in the prior 12 months.
- 100% of clients receiving Holistic Services reported “Positive changes in their health or life”

Our Clients

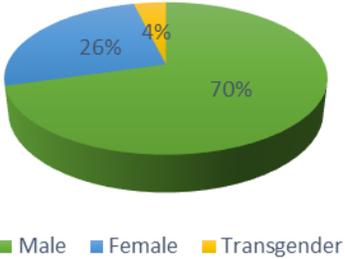
Clients Served by Race



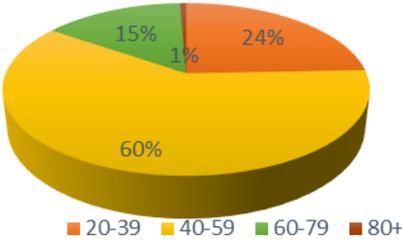
Clients Served by Ethnicity



Clients Served by Gender

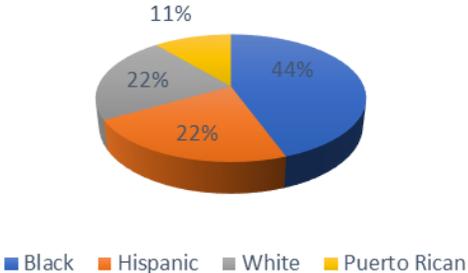


Clients Served by Age

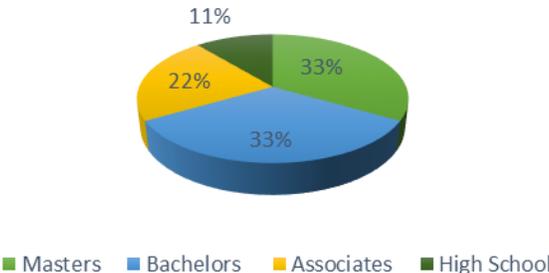


Our Staff

Staff by Race



Staff Education





Hoping every day our community shows that it is thriving as a result of the services we provide.

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Our Staff & Board

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Vincetta Green
Case Manager

Lawrence Vaults
Case Manager

Glenn Hutchins, LMSW
Medical Case Manager

Norma Otero
Bilingual Case Manager

Ralph Tellez
Case Manager

Lilly Rosado, MA
Bilingual Case Manager

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