



## Appointment Guidelines

### Confirmation

- Payment required to confirm. No Cash App/Zelle/cash/cards.

### What to Bring

- Valid photo ID for all participants
- Legal test? Bring court/case documents if you have them
- No extra guests unless being tested

### Before Your Appointment

- No eating, drinking (except water), gum, smoking, or mouthwash 1 hr before
- Arrive on time with ID

### Testing Info

- DNA Test: Cheek swab, 5–7 biz days for results, legal ID & docs required
- Drug Test: Bring ID/docs, results same day–72 hrs

### After Testing

- Results via secure email/mail
- Notarized results on request (legal tests only)

### Cancellations & No-Shows

- Cancel/reschedule 24 hrs in advance to avoid \$50 fee
- 15 min late = no-show (to avoid \$50 fee and booking a new appointment that must be paid for in full arrive on time!)
- No refunds after test starts

### Privacy Policy

- All info is confidential and secure
- Disruptive behavior = canceled without refund

### Questions?

We're here to help.

Call (615) 813-7334