

Welcome to Walisades Woint Dakehouse

We're so happy to host you in beautiful Lake Arrowhead! Here's everything you need to know while staying at Palisades Point Lakehouse.

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Meet the Co-Hosts

CONTACT

We have a team of 3 people ready to respond to your questions sent through an Airbnb message. This will be the best form of communication to ensure a quick reply.



In case of emergency

As a secondary form of communication, in the event of an emergency, please reach out to Alexa.

Alexa: 909-436-9866



Before You Arrive

CHECK IN TIME: 4 PM

The key lock box is hanging on the railing opposite the front door. **The code to the lock box will be sent to you through Airbnb 1 day prior to your arrival.** We are happy to offer an early check in or late check out when it's available. Please reach out two days prior to your arrival to inquire about early check in or late check out.

Wifi Network: To Dwell Here_Palisades Point; Password: todwellhere

GOURMET MEALS

We wanted to let you know about a perk all our guests can enjoy for an in-home dining experience while at our cabins. We partnered with "In Good Company" to offer guests signature dishes from top restaurants and chefs in SoCal, that will be in your fridge and ready to enjoy! These heat-and-serve meals are a cross between cooking from scratch and hiring a private chef, without the time and cost (meals start at \$15/per person). Order within 14 days of check-in and your curated menu will be stocked in your kitchen upon arrival.

Check out the menu and order here: http://get.eatigc.com/todwellhere/

RECOMMENDATIONS

We have lots of recommendations for things to do and places to eat in Arrowhead: <u>https://todwellhere.com/recommendations</u>

We love when you share our cabins with your friends! Tag and find us on Instagram:

@to dwell here

Items on Hand

KITCHFN

The kitchen is stocked with spices, condiments, Keurig coffee/pods and coffee maker/grounds, pots and pans, hot water kettle, and cooking/baking supplies such as a blender, toaster, cookie sheets, measuring cups, bbq tools, and more.

KIDS

We have a pack n' play with sheets, a slumber pod for the pack 'n play (available upon request), a floor chair, kid's games and toys, and children's dinnerware and sippy cups.

FSSENTIALS

We provide towels, shampoo, conditioner, body wash, hand soap, lotion, laundry detergent, and dish soap. We also have portable fans available in closets. All our mattresses and sheets are Cariloha (the best of the best, made from bamboo fiber). You're going to fall in love with them, so let us know if you want the 20% off discount code to order your own. Our sales rep Kelly at Cariloha Hungington Beach will beat any other price out there.



House Rules

So much time, effort, investment and love were put into this home, and we hope you treat it with care and respect!

Click here for the Good Neighbor Form

QUIET HOURS

Quiet hours are from 10pm to 8am (this includes loud talking outside since sound travels!). We have the kindest neighbors who are full time residents (but any noise complaints would incur a hefty fine from code enforcement, at guest's expense).

NO PARTIES

Absolutely no parties or reckless treatment of the home. If our cleaning lady notifies us the home was left in such disarray that required their extra time/effort, they will charge an additional cleaning fee.

If you happen to break something, please let me know (it's also the only way we know to replace/fix something).

OCCUPANCY

This house is permitted for 10 overnight guests. Only the number of guests on the reservation are allowed overnight at the cabin. Daytime visitors need prior approval and are required by the county to park on our property (no street parking).

PETS

If you were approved to bring a pet (with additional pet fee), please keep the following rules in mind: 1) Please do not allow them on furniture or beds, 2) please have them do their business in nature and not on our deck. All poop must be picked up, 3) please be mindful of excessive barking, as noise travels and neighbors have complained in the past, 4) never leave them unattended at the cabin, whether inside or outside. If they absolutely cannot go out with you, they must be crated if left at the house. Do not let your pets wander up past the white fence, as that is part of our neighbor's property. Per County Code all pets must remain on leash

House Rules

PARKING

Street parking is NOT allowed for Short Term Rentals (Code Enforcement is very quick to fine Airbnb guests, and fines start at \$5000 at guests expense!).

We can fit 4 cars parked on our driveway. No vehicles can hang off the end of the driveway into the street. A \$5000 fine will also incur if you park under our neighbor's deck or on his portion of the driveway (he will send photos of vehicles parked on his private property and send them to code enforcement immediately).

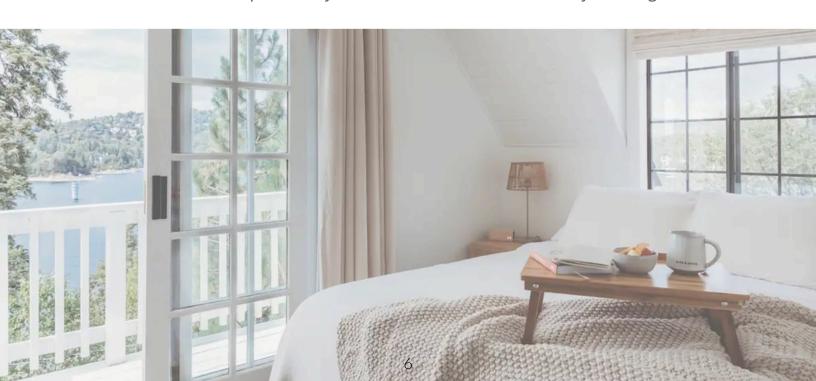
Any daytime guests and loading/unloading of cars must also fit on our driveway at all times. If you have additional cars, please let us know so that we can provide you with off site parking!

Please let us know how many cars you plan to bring, and the make/model/color of the cars...

This way if any Code Enforcement complaint is made about cars on the street, we would be able to quickly tell them they do not belong to our guests:)

TRASH

Trash cans are kept in the driveway along the rock wall (there are 4). Kitchen trash should always go in a can with a lid and bungee straps fastened to avoid raccoons. A family of raccoons circle the property in the middle of the night every night so, trash cans left without a lid and straps securely on will become a raccoon buffet by morning!



House Wotes

WIFI

Network: To Dwell Here_Palisades Point Password: todwellhere

YOUTUBE

Want a quick tutorial on how to operate a feature at the house?

Click here for "How To" videos on our YouTube Channel

WHOLE HOUSE FAN

The top floor and loft can get warm in the summer, but you can quickly suck out all that hot air with the whole house fan located at the top of the third floor stairs (labeled "QuietCool")

It's vented in the loft to draw cool air up from the bottom level and hot air in the loft out. Always crack a window open in the bottom level when in use. The QuietCool only has a "high" setting but you can select how many hours it runs by pushing the buttons for each hour.

LINENS

Sheets for the pull-out beds in the den are in the chest of drawers next to it.

To fold out both the queen sofa-bed and the twin sofa-bed at the same time, you'll have to twist the twin sofa sideways so it folds out towards the fireplace.

FIRFPI ACF

The two fireplaces in the upstairs and downstairs living room are gas. Use the key (which should be placed close to the fireplace) to turn on the gas, then light the flame with a lighter (found in a kitchen drawer).

PATIO

There is a bbq on the side patio along with two charcoal/wood burning grills. The French doors onto the front top deck can be tricky. The non-locking door is secured/bolted down by pulling the handle upward when you close it. To open it, just push the handle down as usual. The locking door also secures/seals shut with pulling the handle upward.

OUTSIDE LIGHTS

The exterior lights by the front door and on the front stairs are turned on/off by the switch in the den that has all the buttons (they are on a timer). The side patio lights are located on the post by the table as well as by the edge of the bbq area.

Dake Access

We're excited for you to enjoy the lake and wanted to provide info on how "lake access" works, per the Arrowhead Lake Association (ALA).

If you plan to walk lake trails, go to our recommended coves, or swim, please note the following instructions:

- 1) we will need the full names of everyone who would like lake access, as well as one email, at least one day prior to your arrival.
- 2) after we enter your names in the ALA portal, you will need to take our lake pass lanyard to their office. Everyone in the group must be present in order to receive wristbands.
- Their address is: 870 N State Hwy 173 (located at the Marina). You can park in their small lot or across the street and walk down their driveway. Their office is located at the bottom of the driveway on the righthand side.
 - 3) you'll sign their digital waivers and receive wristbands from the ALA office, which costs \$10/day per person.
- 4) when you're enjoying the lake, please keep the lake pass lanyard with you. An ALA official in a red shirt may ask to scan it to ensure you're registered.

Unfortunately, if these procedures aren't followed (as in guests access the lake or lake trails without wristbands), the ALA will issue a hefty fine (to the tune of \$1000, yikes!) which will be at guests' expense. And we ALL want to avoid that :)

Let us know if you have any questions and please send us your full names to get the process started! If you don't plan to access the lake, you can disregard.

Click here for the lake map

Our recommendation for the best place to swim and relax on a beach (that you'll likely have all to yourself!) is a little cove located closest to ALA trail marker 8 on John Muir Rd. Park anywhere along the road closest to gate 8, and at the bottom of the stairs go left on the trail. (You can also get there from gate 9 on John Muir or gate 7 on Palisades, it's just a little longer of a walk). Bring chairs or towels for sitting! There's also some shade from the trees all day long.

Our second recommendation for playing at the lake would be through ALA trail marker 7. You could park along Palisades Rd close to gate 7 and at the bottom of the stairs go to the right.

There is a volleyball net on this beach and it is hardly ever busy!

Our third recommendation is through gate 54 to the right of Tavern Bay. You enter through the pedestrian gate, follow the lake trail to the left, and just after the third dock is a little beach area to hang out and swim.



Cedar Barrel Hot Tub

This is a soaking tub, so you sit deep in the water. There are no jets. The hot tub runs automatically for a few hours every day to keep the water from getting too cold.

HOW TO TURN ON

To manually turn on the hot tub, push the round white button on the side, which turns on the heater. After use, please turn off the hot tub using the same button (the timer does not shut off the hot tub, so if you don't manually turn it off, it will run until the next day's cycled run time). The hot tub will take several hours to heat up. Please give it around 4-5 hours to heat prior to use. If the water is ever too hot or too warm, the temperature is adjusted with a black dial on the bottom left of where the pool equipment is. To access this, remove the wood panel on the side where the white button is (lift up and out since it's resting on a ground). The black dial should be pointed at about 3:00 (all the way right is as hot as it goes which is about 106 degrees). There's a red light you'll see when the tub's heating.

WHEN USING

Please unclip ALL the sides of the cover before sliding it off the hot tub so as not to break off the clips. The cover is expensive to replace so please put it carefully on the cement and not in dirt. There's a blue hand net under the stairs you can use to scoop out any debris. ALWAYS put the cover back on the hot tub, with clips fastened on, when not in use to protect children.

PROBLEM SOLVING

If the hot tub motor ever makes a loud terrible noise, the problem has always been the water level needs to be increased (there is a hose on the side of the house to fill it up with). The water level should always be above the top silver belt around the outside of the tub. If the hot tub is ever not turning on at all, the problem has always been a breaker needs to be flipped, in which case you'd text us for instructions.



CHECK OUT TIME: 10 AM

Lupe has been cleaning this home for us for the past few years and she is one of the best! She loves this home as much as we do and also really appreciates when you're careful to follow these checkout instructions...

- 1) Please clean pots/pans and put all dirty dishes in the dishwasher. Start the dishwasher, so it finishes in time for the cleaners to empty it.
- 2) Please remove opened food items from the fridge and take them out with the rest of the kitchen trash (put it in a trashcan with a lid secured so critters don't make a mess of it).
- 3) Our cleaner would greatly appreciate it if you started one load of towels. You can leave used beds unmade and the rest of the used towels on the ground.

Please let us know if there's any feedback we can give Lupe! If anything in the home needs to be fixed or replaced, please let us know so we can address it right away and keep the home in the best condition.

Thank you for Taying with us!

If you'd like to be the first to know when we release new dates, or have last-minute availa

If you'd like to be the first to know when we release new dates, or have last-minute availability for any of our properties, you can sign up for our emails at <u>ToDwellHere.com</u> (and tag @To_Dwell_Here on Instagram and follow us to see all our homes!)

We're so happy we could host you, and hope we earned a 5-star review from you. Reviews mean the world to us, so thank you in advance.

Safe travels home,

To Dwell Here Team