



We know life gets busy, and sometimes your child can't make it to their scheduled session — and that's totally okay! At TGR, we offer makeup classes so they can jump back in, keep building their skills, and not miss out on the fun. Makeup sessions can be booked in advance and are subject to availability.

You can submit your absence through the customer portal and book a makeup session all online.

To book a makeup session you must submit a 'future absence' through the customer portal and a makeup token will be generated that can be used to book into another session.

Please note:

- Future absence must be submitted at least two (2) hours prior to your missed class.
- Makeup tokens are automatically generated after the missed class is completed.
- Makeup tokens are only available for our recreational members currently enrolled in a class and are subject to availability.
- Makeup tokens are valid for 90 days from issue and can only be booked up to 7 days in advance.

If you have any questions, please feel free to get in contact with us.

