# Colorfu Games Service Agreement

#### 1. Acceptance of Colorfu Games Service Terms

- 1.1 Colorfu Games is owned and legally operated by Hong Kong Colorfu Games Limited. (hereinafter referred to as "Colorfu Games"). Colorfu Games provides services under the terms and requirements of this User Service Agreement.
- 1.2 When a user accesses, browses and uses the services and businesses provided by Colorfu Games, the user indicates that he/she has accepted the terms of this Service Agreement and agrees to be bound by this Service Agreement. The user also guarantees that the information submitted by him/her is true, accurate, timely and complete; if the user does not agree to the terms of this Agreement, please stop the registration process.
- 1.3 The user referred to in this Service Agreement refers to the service recipient who fully agrees to all terms of this Service Agreement (hereinafter referred to as the "Service Terms") and visits or browses the relevant pages of Colorfu Games.

#### 2. Changes and modifications to the Service Terms

Colorfu Games reserves the right to change, modify, add or delete the terms of this Service Agreement at any time in the future at its own discretion. All modified agreements constitute part of this service agreement. Colorfu Games has the right to modify the terms of service at any time. Once the terms of service change, Colorfu Games will publicize the modified content; when the user uses any service of Colorfu Games, he shall accept the rules or instructions related to the service provided by Colorfu Games at any time, and such rules or instructions shall constitute part of this service agreement. If the user disagrees with the modification of the terms of service, he can actively cancel the service he has obtained; if the user continues to enjoy the service, it is deemed that the user has accepted the modification of the terms of service.

#### 3. Service Description

- 3.1 Colorfu Games uses its own operating system to provide users with rich online resources through the international Internet, including games, forums, SNS communities and other personalized services (hereinafter referred to as this service). Unless otherwise clearly specified, any new functions, services, and new products added for the purpose of enhancing or strengthening the current service shall be unconditionally subject to this service agreement.
- 3.2 Unless otherwise specified in this agreement, Colorfu Games shall not bear any responsibility for the service, that is, the user shall bear the risk of using the service. Colorfu Games does not guarantee that the service will meet the user's usage requirements, nor does

it guarantee that the service will not be interrupted, nor does it guarantee the timeliness, security, and accuracy of the service.

- 3.3 To use this service, users must equip themselves with the necessary equipment to access the international Internet, including computers, mobile phones, PDAs and other access devices or other equipment required to receive services, and pay the fees related to this service.
- 3.4 Colorfu Games reserves the right to charge fees for all or part of the service items in the future.
- 3.5 When accepting this service, users must provide complete, true, accurate, and up-to-date personal information and continuously update their account information according to changes. If there are special provisions in national laws, regulations or policies, users need to provide true identity information. If the information provided by the user is incomplete, the relevant services provided by Colorfu Games cannot be used or will be restricted during use.
- 3.6 If the user provides any wrong, false, outdated or incomplete information, or Colorfu Games has reasonable reasons to suspect that the aforementioned information is wrong, false, outdated or incomplete, Colorfu Games has the right to suspend or terminate the user's account and refuse to use all or part of the service now or in the future.
- 3.7 Colorfu Games has the right to stipulate and modify the general measures for the use of this service, including but not limited to determining the time to retain e-mail messages or other uploaded content, limiting the number of messages that can be received by an account of this service, etc. Colorfu Games does not bear any responsibility if the Colorfu Games fails to store or delete the content or other information of this service.
- 3.8 If any third party makes a claim or Colorfu Games suffers any form of fine or penalty due to the user posting, uploading or transmitting content through this service, connecting to this service, violating the terms of service or infringing any rights of others, the user agrees to fully eliminate the adverse effects on Colorfu Games in an appropriate manner, compensate Colorfu Games and its branches, affiliates, agents or other partners and employees for losses, and protect them from damage.

#### 4. Users should comply with the following laws and regulations

Users agree to comply with the relevant laws and regulations of the People's Republic of China and shall not infringe on the legitimate rights and interests of any third party when using Colorfu Gamess. In any case, if Colorfu Games has reasonable grounds to believe that the user's behavior may violate the above laws and regulations or infringe on the legitimate rights and interests of a third party, Colorfu Games may terminate the provision of services to the user at any time without prior notice. Users should understand the borderless nature of the international Internet and pay special attention to complying with all relevant local laws

and regulations.

#### 5. User Privacy

On the premise that users comply with the requirements of the above agreement, Colorfu Games will fully protect the users' personal privacy, including your use of Colorfu Games products to share information with others and our collection and use of your content and information. Unless

for the following reasons, this website will not publish, edit or disclose their personal account information without the user's authorization:

According to the requirements of relevant laws and regulations;

According to the requirements of relevant government departments;

Maintain the safety of individuals and the public;

For the needs of maintaining social public interests;

Maintain the legitimate rights and interests of this website;

Obtain the user's explicit authorization in advance;

Meet other relevant requirements.

#### 6. User Account, Password and Security

6.1 Once the user successfully registers, he/she will become a registered user of Colorfu Games and will be given a password and account.

The user is obliged to ensure the security of the password and account. The user is fully responsible for all activities conducted using the password and account; Colorfu Games cannot and will not be responsible for any loss or damage derived from it.

- 6.2 If the user's password and account are used without authorization or any other security issues occur, the user can immediately notify Colorfu Games. The user should terminate the account use at the end of each connection, otherwise the user may not be able to obtain the security protection of the Colorfu Games.
- 6.3 Colorfu Games prohibits users from trading Colorfu Gamess, and Colorfu Games has the right to recover the Colorfu Gamess traded by users.

Colorfu Games does not assume any responsibility for any disputes caused by users trading Colorfu Gamess.

6.4 You have the right to request access, correction or deletion of personal information or

restriction of processing, right of objection and data portability.

The general right to object applies to all types of processing described in this Privacy Policy. Unlike the right to object to processing for direct marketing purposes, we are only obliged to accept an objection if you state a specific reason related to your particular situation.

If otherwise permitted by applicable law, you may send an email to thatsinfinitygames@gmail.com to request access to, receive (portability), seek correction of, or request deletion of personal information that Hong Kong Lottery holds about you. Please include your full name, user identification number, the email address associated with your account, and a detailed description of your data request. Such requests will be processed in accordance with applicable law.

6.5 Although Hong Kong Lottery makes good faith efforts to provide individuals with access to their personal information, Hong Kong Lottery may not be able to provide access in certain circumstances, including, but not limited to, where the information is legally privileged, would prejudice the privacy or other legal rights of others, when the burden or expense of providing access would be disproportionate to the risk to the individual's privacy in the relevant circumstances, or when it is commercially proprietary. If Hong Kong Lottery determines that access should be restricted in any particular case, we will explain to you the reasons for that decision and provide a contact point for any further inquiries. To protect your privacy, Colorfu Games will take commercially reasonable steps to verify your identity before granting access or making any changes to your personal information.

#### 7. Storage and restrictions on user information

Colorfu Games is not responsible for the deletion or storage failure of information posted by users under any service of Colorfu Games. Colorfu Games has the right to determine whether the user's behavior complies with the provisions of the Colorfu Games service terms. If Colorfu Games believes that the user has violated the provisions of the service terms, Colorfu Games has the right to delete the information posted or sent by the user until the service is interrupted or terminated.

#### 8. Users are prohibited from engaging in the following behaviors:

- 8.1 Upload, post, send or transmit any illegal, obscene, pornographic, vulgar, coercive, harassing, slanderous, defamatory, infringing on the privacy of others or defaming the reputation or goodwill of others, other information or emails that violate national laws and regulations, socialist moral norms and inappropriate, including but not limited to information, materials, text, software, music, photos, graphics, information, video or other materials (hereinafter referred to as content).
- 8.2 Harming minors in any way.
- 8.3 Impersonating any person or organization, or falsely claiming or misleading others to be related to any person or any organization in a false and untrue manner.

- 8.4 Forging titles or otherwise manipulating identification information to mislead others into believing that the content is transmitted by Colorfu Games.
- 8.5 Uploading, posting, sending emails or otherwise transmitting content that is not authorized to be transmitted.
- 8.6 Uploading, posting, sending emails or otherwise transmitting content that infringes on any person's patent, trademark, copyright, trade secret or other civil rights.
- 8.7 Uploading, posting, sending emails or otherwise transmitting advertising letters, promotional materials, spam, etc.
- 8.8 Interfering with or destroying this service or servers and networks connected to this service, or failing to comply with the provisions of this service agreement.
- 8.9 Violating any relevant Chinese laws, regulations, rules, ordinances and other legally binding regulations.
- 8.10 Stalk or otherwise harass others.
- 8.11 Steal other people's passwords, accounts and other digital information or property.
- 8.12 Other behaviors deemed inappropriate by Colorfu Games.
- 8.13 Colorfu Games has the right to review the content uploaded, posted and sent by users. If there is any content that violates laws and regulations or the relevant provisions of this Agreement, Colorfu Games has the right to immediately delete or block it without notifying the user separately.
- 8.14 Colorfu Games Blocking Rules

Ignoring national regulations, using illegal words or uncivilized words, illegal characters in names, game character names, etc.

Penalty rules: Depending on the severity of the circumstances, the account will be frozen for a limited time; in serious cases, the account will be frozen permanently.

Involving intrusion, interception, destruction, copying, modification of game programs, as well as the promotion, hawking and use of various auxiliary programs or malicious illegal programs, that is, the use of plug-in programs, or the promotion of plug-in programs in the game.

Penalty rules: Depending on the severity of the case, the account will be frozen for a limited time; in serious cases, the account will be frozen permanently

Deceive or deceive other users in any fraudulent form, such as publishing websites that imitate official websites and contain viruses, unofficial winning information, illegal advertisements, game codes, Trojans, plug-ins, viruses, pornographic information, spam ads and other information

Punishment rules: Depending on the severity of the case, the account will be frozen for a limited time; in serious cases, the account will be frozen permanently

Publish illegal websites, promote or use private servers, game codes, Trojans, plug-ins, viruses, pornographic information, spam ads, illegal advertisements and other information through Colorfu Gamess

Punishment rules: Depending on the severity of the case, the account will be frozen for a limited time; in serious cases, the account will be frozen permanently

Publish words that violate government laws through Colorfu Gamess, such as: incitement, reactionary, obscene, violent, racial discrimination, religious discrimination and other words, including the reverse writing of such related words

Penalty rules: Depending on the severity of the case, the account will be frozen for a limited time; in serious cases, the account will be frozen permanently, and the relevant departments will be reported to investigate their legal responsibilities.

Promoting or selling bugs, attacking server operations, seeking personal interests, affecting the fairness of the game, and affecting the normal game of other players.

Penalty rules: After verification, the account will be suspended and all illegal items will be removed; depending on the severity of the case, the account will be frozen for a limited time; in serious cases, the account will be frozen permanently.

Stealing or participating in stealing other people's accounts, causing serious losses to the stolen person

Penalty rules: After verification, depending on the severity of the case, the account will be frozen for a limited time; in serious cases, the account will be frozen permanently, and the relevant departments will be reported to investigate their legal responsibilities.

Insult, slander, molest, threaten, abuse other users, distort facts, maliciously spread false rumors, maliciously affect the game environment, etc. Penalty rules: Depending on the severity of the case, the account will be frozen for a limited time; in serious cases, the account will be frozen permanently.

#### 9. Content and Disclosure

9.1 Users are fully responsible for the content uploaded, posted or transmitted through this service; Colorfu Games does not guarantee the accuracy, completeness or timeliness of the content transmitted through this service. In any case, Colorfu Games is not responsible for any content provided by any user, including but not limited to any errors or omissions in any content and any losses or damages derived therefrom. Users are responsible for handling any and all disputes related to the content they provide. Colorfu Games has the right (but not the obligation) to refuse or delete any content provided through this service. Users should bear their own risks when using the above content.

Required by legal procedures;

The terms of service stipulate;

The third party who is infringed makes a claim for rights;

To protect the rights, property or personal safety of Colorfu Gamess, their users and the public;

Other situations that Colorfu Games deems necessary.

#### 10. Posting content on the electronic bulletin board

- 10.1 "Electronic bulletin board" includes forums, SNS communities and other areas available to the general public.
- 10.2 Once a user uploads or posts content on the electronic bulletin board of this service, it is deemed that the user grants Colorfu Games a free, non-exclusive, and permanent license to use the copyright of the content. Colorfu Games has the right to copy, modify, and publish the above content for the purpose of displaying, disseminating, and promoting the above content. The losses or profits arising from such display, dissemination, and promotion shall be borne or enjoyed by Colorfu Games. Colorfu Games has the right to decide whether to encourage or reward such users.
- 10.3 The user shall bear full responsibility for any claims or damages or losses caused by any third party due to the above posting.
- 10.4 Without the prior permission of Colorfu Games, the user shall not copy, sell or use for other commercial purposes the content uploaded or posted on the electronic bulletin board or other content of this service by others.

#### 11. Colorfu Games Service Usage Rules

11.1 The user must guarantee that he owns the copyright of the uploaded photos, texts and other works or has obtained legal authorization, and the uploading behavior on this product

does not infringe the legal rights of any third party. Otherwise, the user shall bear all legal responsibilities brought about by this; the user shall not upload, post or transmit in other ways any internal information, confidential information, information involving other people's privacy or content that infringes on anyone's patents, trademarks, copyrights, trade secrets or other exclusive rights.

- 11.2 Users shall not use this service to intentionally create or spread computer viruses or other destructive programs, or create interference or confusion with this service, servers or networks connected to this service, or violate any requirements, procedures, policies or rules of the network connected to this service. Otherwise, Colorfu Games reserves the right to pursue legal liability and submit it to relevant departments for handling.
- 11.3 Colorfu Games has the right to review the images uploaded by users, the texts added, and other contents. If there are any images or texts that violate the laws and regulations or the relevant provisions of this Agreement, Colorfu Games has the right to immediately delete or block them without notifying the user separately.
- 11.4 Users shall not upload, post, send e-mails or transmit in other ways advertising letters, promotional materials, spam, etc.
- 11.5 Colorfu Games solemnly reminds users that any data, text, photos, graphics, videos, information, user registration information or other information (hereinafter referred to as "Content") uploaded, posted, sent through this service, whether publicly or privately transmitted, shall be the responsibility of the content provider. Colorfu Games cannot control the content transmitted through this service, nor can it fully control the user's use behavior. Therefore, it does not guarantee the legality, correctness, completeness, authenticity or quality of the content; users have foreseen that when using this service, they may be exposed to unpleasant, inappropriate or disgusting content, and agree to make their own judgments and bear all risks, without relying on Colorfu Games. However, in any case, Colorfu Games has the right to stop transmitting any of the aforementioned content and take corresponding actions in accordance with the law, including but not limited to suspending the user's use of all or part of this service, saving relevant records, and reporting to the relevant authorities. However, Colorfu Games has the right (but not the obligation) to refuse and delete any content that violates these terms or other content that causes Colorfu Games or users to be disgusted with, which can be provided through this service at its own discretion. 11.6 Users fully understand and agree that if a third party uploads its text or picture works to the Colorfu Games space without the user's knowledge or consent, and any behavior that may infringe on its rights and interests, Colorfu Games will not bear any responsibility to anyone.
- 11.7 Colorfu Games has the right to delete the content uploaded, posted, and sent by users according to the requirements of government agencies or rights holders, regardless of whether Colorfu Games has notified in advance.
- 11.8 Colorfu Games has the right to recover the space domain name used by users or reduce

the size of the space used by users according to the needs of the service, regardless of whether Colorfu Games has notified in advance.

#### 12. Colorfu Games Game Rules

- 12.1 Users shall abide by the game conventions, player rules, and game rules and announcements issued from time to time;
- 12.2 Users shall not use Colorfu Games game products and services or participate in Colorfu Games game activities by improper means or other unfair means. Users shall not interfere with the normal provision of products and services by Colorfu Games, including but not limited to: attacking, intruding into Colorfu Games's website server or overloading the website server; making, publishing, disseminating, and using any form of auxiliary tools or programs (plug-ins) that hinder the fairness of the game; using program loopholes and errors (bugs) to disrupt the normal progress of the game or spread such loopholes or errors (bugs); unreasonably interfering with or hindering others from using the products and services provided by Colorfu Games.
- 12.3 In order to maintain the fairness of the game, if Colorfu Games finds that the user data is abnormal, regardless of whether the user is at fault for the generation of the abnormal data, Colorfu Games has the right to take corresponding measures in accordance with these rules, the game convention, the player code and the game announcements released from time to time later, including but not limited to freezing, terminating, and deleting the account; the user hereby promises that Colorfu Games has the right to take the above actions and promises not to ask Colorfu Games for any compensation or refund for the above actions.
- 12.4 Colorfu Games hereby reminds users: the games provided by Colorfu Games will be provided as is, and users clearly know that there are known and unknown vulnerabilities and errors (bugs) in the game. Although Colorfu Games will do its best to solve known vulnerabilities and errors (bugs), users know or should know that the game may still contain unknown vulnerabilities and errors (bugs). Users agree not to claim any compensation from Colorfu Games and its affiliates for any vulnerabilities and errors (bugs). Colorfu Games does not advocate transactions between virtual items and does not support or guarantee any problems arising from such transactions.

#### 13. Intellectual Property and Other Rights of Colorfu Games

- 13.1 Colorfu Games has corresponding rights to this service and the software used in this service and materials protected by laws related to intellectual property or other laws.
- 13.2 The content transmitted through this service is protected by copyright law, trademark law, patent law or other laws; without the express authorization of Colorfu Games, users shall not modify, rent, distribute or derive other works, except for the content created by the user and posted in the public use area.

13.3 Users have non-exclusive use rights to the software used in this service, but they shall not copy, modify, sell or derive products by themselves or any third party.

13.4 Colorfu Games and other Colorfu Games patterns, product and service names are trademarks owned by Colorfu Games and its affiliated companies. No one may use, copy or use them for other purposes without the prior written authorization of Colorfu Games.

#### 14. Disclaimer

14.1 Colorfu Games does not guarantee the accuracy or reliability of any content, information or advertisements contained in this service or obtained by users through or from any means related to this service; and Colorfu Games is not responsible for any products, information or materials purchased or obtained by users through advertisements or displays on this service. Users shall bear the risks of using this service.

14.2 Colorfu Games has the right but no obligation to improve or correct any omissions or errors in any part of this service.

14.3 Colorfu Games does not guarantee the following matters (including but not limited to):

This service is suitable for the user's use requirements;

This service is uninterrupted, timely, safe, reliable or error-free;

Any products, services or other materials obtained by the user through this service meet the user's expectations;

The use or inability to use this service;

14.4 The user shall bear the risk of any information downloaded or obtained through this service; the user shall be fully responsible for any damage to the user's mobile phone or other device system or loss of data caused by such use;

14.5 Colorfu Games shall not bear any direct, indirect, incidental, derivative or punitive compensation for loss of profits, business reputation, data or other tangible or intangible losses caused by the following reasons:

The use or inability to use this service;

Any products, data or services purchased or obtained through this service;

Unauthorized use or modification of user data;

Loss or deletion of user data:

14.6 Users shall use the search directory of Colorfu Games at their own discretion when browsing the Internet. This search directory may lead users to websites that are considered offensive or inappropriate. Colorfu Games has no obligation to review the content of the websites listed in the search directory and therefore assumes no responsibility for their correctness, legality, or legitimacy.

#### 15. Modification and termination of service

Colorfu Games has the right to modify or terminate this service or any part of it temporarily or permanently at any time without prior notice. Colorfu Games shall not be liable to users or any third party for modification or termination of this service. Colorfu Games has the right to terminate the user's account, password, or refuse to use this service for any reason, or delete or transfer the content stored or published by the user in this service. Colorfu Games does not need to notify the above actions and shall not be liable to users or any third party.

#### 16. Notice

The notice issued by Colorfu Games to users may be in the form of email, page announcement, or any form that Colorfu Games deems appropriate. When the terms of service are modified or other matters are changed, Colorfu Games will notify in the above form.

#### 17. Data Collection

Colorfu Games will collect and transmit relevant data of users through technical means, and analyze these data to understand the performance of Colorfu Games products on different terminal devices, platforms or application distribution channels and the use of users. When agreeing to this agreement, users authorize, agree and permit Colorfu Games to collect relevant data and process and transfer the data anonymously and aggregated (including international transfer). Colorfu Games will comply with and continue to comply with applicable laws, regulations and regulatory requirements, including but not limited to the formulation and publication of relevant policies on personal information protection and privacy protection.

#### 18. Entire Agreement

This Service Agreement and other service terms of Colorfu Games constitute the entire agreement.

#### 19. Applicable Law and Jurisdiction

The effectiveness, performance, interpretation and dispute resolution of these terms of service

shall be subject to the laws of the country where the user is located, and any disputes arising shall be governed by the local court with jurisdiction. If a clause in this service agreement is invalid due to conflict with the laws of the country where the user is located, it will not affect the validity of other parts.

#### 20. Effective conditions

This agreement shall come into effect when the user accesses, browses and uses the Colorfu Games.

Colorfu Games reserves the final right of interpretation of this agreement

# Parental supervision and customer service center

### "Tips for healthy participation of minors in online games"

With the popularity of the Internet among young people, it has become a common phenomenon for minors to access online games. In order to protect the healthy participation of minors in games, parents should also strengthen supervision and guidance under the premise that the government further strengthens industry management. To this end, we provide the following suggestions for minors to participate in online games:

- 1. Actively control game time. Games are just a supplement to study and life. You should actively participate in various offline activities and let your parents understand your behavior and experience in online games.
- 2. Do not participate in game settings that may take up a lot of time. Do not play large-scale role-playing games, and do not play games with PK settings. School students should not play games for more than 2 hours per week, and spend no more than 10 yuan per month on games.
- 3. Do not use games as spiritual sustenance. Especially when you encounter pressure and frustration in real life, you should communicate more with your family and friends, and don't rely solely on games to relieve stress.
- 4. Develop a positive and healthy gaming mentality. Overcome the psychology of comparison, showing off, hatred and revenge, and avoid forming bad online behavior habits such as bullying the weak and robbing others.
- 5. Pay attention to protecting personal information. Including personal family and friend identity information, home, school, unit address, phone number, etc., to prevent network traps and cybercrime.

## "Parental Guardianship Application Process"

The parental guardianship system fully considers the actual needs of parents. When parents find that their children are too addicted to games, parents provide legal guardian qualification certificates, game name account, and parents' desire to limit the intensity of the information. Several restrictive measures can be taken for accounts in which children are addicted to games to solve the bad phenomenon of minors being addicted to online games, such as limiting the time interval and length of children playing games every day, or limiting games to weekends only, or completely prohibiting them.

# "Parental Supervision Progress Inquiry"

If you have applied for parental supervision service, you can inquire through our customer service to understand the latest processing progress of the service application you submitted, such as: whether the fax has been received, whether subsequent information needs to be submitted, whether the account has been processed, etc. During the service period, if you have any questions about the information you need to submit or the processing results, or any other questions, you can contact us at any time, and we will have a dedicated customer service supervisor to provide you with consulting and answering services, or cooperate and guide you to solve the problem.

For any game problems, please contact the customer service phone: 0755-26605024