

Payment

Lesson Fee is a flat monthly fee of;

_____ a month per student. Individual lessons have no exact value. Payment is due no later than the first lesson of the month. Services may be refused if payment has not been made on time. If a new student begins mid-month the fee will be prorated to reflect the partial month of lessons. Payment can be made in the form of cash or cheque made out to ROB WAITE. E-Transfers are also an acceptable payment form and can be sent to ROBWAITEMUSIC@GMAIL.COM.

Group Payment of Two or More Students

Group Lesson Fee of two of more students is a flat monthly fee of;

_____ a month per group. Group lessons have no exact value. Payment is due no later than the first lesson of the month. Services may be refused if payment has not been made on time. If a new group begins mid-month the fee will be prorated to reflect the partial month of lessons. Payment can be made in the form of cash or cheque made out to ROB WAITE. E-Transfers are also an acceptable payment form and can be sent to ROBWAITEMUSIC@GMAIL.COM.

*Please note that prepaid lessons Individual and/or Group may qualify for a discount if paying in advance greater than three or more months. This discounted rate will be determined and agreed upon between Payor and ALL ACCESS MUSIC. This discount is not guaranteed, and ALL ACCESS MUSIC reserves the right to amend and/or revoke this offer at any time.

Cancellations by Student

If a student needs to cancel a lesson for any reason it must be done as soon as there is a known conflict. A make up will be scheduled if possible and if it meets the criteria of "acceptable cancellations". Refunds will not be granted for lessons cancelled by a student.

Cancellations by Teacher

If a teacher must cancel a lesson for any reason, it will be done as soon as there is a known conflict. A make up lesson will be scheduled if possible. Only in extreme situations will ALL ACCESS MUSIC offer and grant a refund.

Cancellations by Act of Nature

If there is an uncontrollable and unforeseen event that prevents any lesson(s) from taking place, the teacher will contact the student immediately to inform them the lesson will not be held. A make up will be scheduled if possible. Refunds will not be given for unforeseen events. Examples of such events include but are not limited to; weather, power outages, and/or local/national emergencies.

Refunds

The only instance in which refunds will be granted will be if the teacher cancels a lesson and a make up lesson cannot be provided. Though individual lessons hold no exact value, the refund for one half hour lesson is \$25.

LESSON FEE AND PAYMENT POLICY

Withdrawal from Lessons

There is a required minimum of one (1) months notice of intent to withdraw. If a student withdraws from lessons with less than one (1) months notice this may result in a charge for all or part of the next month's lesson fee. ALL ACCESS MUSIC requires that withdrawal from lessons be submitted in writing. If a student has paid in advance the remainder of the monies paid will be refunded back to the student in a prorated amount in relation to the last lesson day.

Make Ups

Make ups WILL be granted for the following acceptable cancellations:

- Sickness (Please notify ALL ACCESS MUSIC as soon as possible by phone)
- Educational school event such as; field trips or science fairs
- Band/Choir Recitals that the student is directly involved in
- Special religious event that the student is directly involved in
- Death of a significant person of influence to the student

Make ups will NOT be granted for the following unacceptable cancellations:

- Sporting Events
- Birthday Parties/Social Events
- Family Vacations
- Forgetting a lesson
- Inadequate notification of a conflict (no reasonable notice and/or attempt to contact ALL ACCESS MUSIC)

Drop-Off/Pick-Up

Students are to arrive no sooner than five (5) minutes before their lesson time and picked up no later than five (5) minutes after the lesson has ended. If the student is running late because of unforeseen circumstances, please call ALL ACCESS MUSIC. Parents/Guardians are responsible for making sure the student make it safely from their car (or other transportation) to the front door and that the student returns safely to the car (or other transportation). ALL ACCESS MUSIC PERFORMANCE SCHOOL is not liable for any injury or damage that may occur going to/from the car (or other transportation) itself.

By signing this agreement, you acknowledge that you have read and understand the terms and conditions of this document.

Signature (if age 18 or older)

Date

Signature of Parent/Guardian (if under age of 18)

Date

Signature of Instructor

Date