

# PRIVACY POLICY

## SAMADHAN Foundation

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SAMADHAN Foundation is committed to protecting the privacy and personal information of all visitors, donors, beneficiaries, volunteers, partners, and users of our website and online services.

### 1. Information We Collect

#### Personal Information

- Name
- Mobile Number
- Email Address
- Postal Address
- Organization Details (if applicable)
- PAN & Aadhaar Details (Optional for donations of ₹2,000 and above and if required for issuance of 80G certificate for tax exemption)

#### Payment Information

Payments made through Cashfree Payment Gateway are processed securely. SAMADHAN Foundation does not store sensitive banking information such as debit/credit card details, CVV, UPI PIN, net banking passwords, or OTP details.

#### Technical Information

- IP Address
- Browser Type
- Device Information
- Website Usage Data through cookies or analytics tools

### 2. Purpose of Collecting Information

The information collected may be used for processing donations and payments, registration for training/events/programs, issuing receipts and confirmations, communication regarding organizational activities, and compliance with legal and tax requirements.

### 3. Data Protection

SAMADHAN Foundation takes reasonable administrative and technical measures to protect user information from unauthorized access, misuse, disclosure, alteration, or loss.

### 4. Sharing of Information

SAMADHAN Foundation does not sell, rent, or trade personal information to third parties except where required for payment processing, legal compliance, audit, or statutory purposes.

### 5. Cookies and Analytics

Our website may use cookies and analytics tools to improve website functionality and user experience. Users may disable cookies through browser settings if preferred.

## **6. Third-Party Links**

Our website may contain links to third-party websites or social media platforms. SAMADHAN Foundation is not responsible for the privacy practices or content of external websites.

## **7. Refund and Payment Privacy**

Online payments are processed through secure third-party payment gateways such as Cashfree. Refunds, if approved, shall be processed according to applicable banking timelines.

## **8. Changes to this Privacy Policy**

SAMADHAN Foundation reserves the right to update or modify this Privacy Policy at any time. Updated policies will be published on the official website.

## **9. Contact Us**

### **SAMADHAN Foundation**

Kundu Banglow Road, Madhupur  
District – Deoghar, Jharkhand, India

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Last Updated: April 2026