

Grant William Shull

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Professional Experience

Senior Agile Program Management Consultant

Fitness Interface LLC – Las Vegas, NV | Mar 2010 – Present

Leveraged 39 years of experience serving as a certified, strategic, hands-on, Lean-Agile and Circular Economy while guiding several, variously sized organizations through complex, technically challenging Agile transformations. Demonstrated proven expertise in implementing scaled enterprise agility innovation, integrating AI-ready data into systems and driving measurable business impact. Recognized for eliminating root-cause barriers, optimizing workflows, and aligning technology with mission-driven objectives. Trusted as an advisor to Fortune 500 companies, federal agencies, and global enterprises.

Worked as hands-on, customer-centric, contract-oriented consultant for over 15 years performing duties of various roles in Lean, Agile, Waterfall, Hybrid, SAFe, Kanban, Web, Mobile, e-commerce, testing, and other emerging, rapidly-modernizing, AI-assisted management domains.

Led enterprise-wide, Agile-at-Scale transformations, executive coaching and program delivery efforts across healthcare, finance, telecom, and government sectors. Recognized for guiding organizations through complex modernization initiatives, optimizing claim processing with scalable data models and embedding AI-ready business practices into complex delivery trains.

Led delivery efforts as a Scrum Master, Senior Scrum Master, Agile Architect, BI & AI-Oriented Data Designer, Product Owner, Product Manager and Enterprise Program Management Officer.

Worked closely with customer project POC's and cross-functional project teams. Served as Scrum Master leading at least seven years of projects ensuring alignment with other inter-dependent projects, programs, and stakeholders. Took responsibility for end-to-end delivery of projects, ensuring all milestones and objectives were met effectively and efficiently. Maintained strong lines of communication and collaborative spirit enabling everyone involved to work together while reaching project, program, and enterprise goals, KPIs and OKRs successfully.

Core Competencies Utilized:

- Certified Enterprise Level Scrum Mastering / Coaching / Executive Leadership (39+ Years, Agile for All Certified - Executive Agile Leader — Equivalent to CSM/PSM/CAP/ICP-ACC Certifications and Beyond)
- Certified Enterprise Agile Transformation (39+ years, SAFe 6.0 Certified)
- Certified Circular Economy Sustainability Strategist (5+ Years, Cambridge Judge Business School)
- Program & Portfolio Management | Executive Coaching (39+ years)
- AI-Ready Data Architecture | FHIR/HL7 Integration | Data Modeling | MDM (39+ Years)
- Enterprise Automation | Continuous Process Optimization | Risk Management (39+ Years)
- International Business Development & Cross-Functional Leadership (39+ Years)
- Agile E-Commerce & Business Intelligence Solutions (39+ Years)
- Knowledge Management, Big Data, Data Lake-housing, Blockchain Development (39+ Years)

Hands-on Highlights:

- Leveraged 39+ years Agile career experience comprising at least 15 years as Scrum Master in various Agile environments, and at least 10 years in senior, and enterprise-level roles.
- Realized value of Agile and B Corp transformations and process improvements at all organizational levels.
- Used Scaled Agile Framework (SAFe), and other enterprise Agile methodologies; created enterprise-specific variations to match uniquely transforming cultural norms along the way.
- Acquired Agile certifications at the Scrum Master (CSM) / Certified SAFe Scrum Master (SSM) equivalent level and beyond.
- Architected, designed and integrated Agile Infrastructure and Security into every product.
- Integrated Agile Infrastructure and Security Team members into daily, scrum-wise sprint, quarterly PI, and annual review cycles for every team mastered, and managed.
- Built working cross-functional teams at the enterprise level in a number of fast-paced, and rapidly transforming Agile management environments using Agile frameworks beyond Scrum (i.e. Kanban, Lean, XP, etc.) on many different projects in variously transformed traditional, Agile, and hybrid management environments.

Key Achievements:

- Directed Agile and B Corp transformations at scale, coaching executives and delivery teams to adopt SAFe practices and intelligent data management practices resulting in measurable improvements in speed-to-market and delivery consistency.
- Modernized healthcare claims processing systems through FHIR/HL7 compliance and innovative data modeling.
- Developed enterprise-wide AI-ready data practices, enabling predictive analytics and operational efficiency. Served as Chief Agility Officer, Scrum Master, and Lead Data Architect, balancing executive strategy with hands-on delivery.
- Earned national recognition for technical integration innovations and multiple commendations for achieving the impossible with Agility and Circular Economic Principles.

Notable Projects:

- Nokia Bell Labs – Introduced Lean/Agile/DevOps practices; implemented Agile data modeling to foster collaboration and servant leadership.
- Wells Fargo – Led guest services modernization; created Agile data models to improve efficiency and customer satisfaction.
- MasterCard – Implemented decision automation platform (DMaaS) to enhance fraud detection and operational decision-making.
- US Dept. of Defense / Veterans Affairs – Architected largest IBM IIB Healthcare Pack integration implementation to date; secured Authority to Operate (ATO) under technically challenging, and highly uncertain management conditions. Received service award.

- United States Patent and Trademark Office — Re-architected entire patent intake process into enterprise-supporting, Agile, e-commerce technology & management environment.
- FDA, Various BC/BS, DaVita – Provided architectural guidance for real-time event management and process modernization based on sound Agile architectural/management principles, and FHIR-driven data architecture.

Agile Program Manager

TIBCO – Washington, DC | Dec 2007 – Mar 2010

- Performed Scrum Master, Coaching, Technical Lead and Agile Program Management duties.
- Co-innovated Agile contracting vehicle for US Federal Government; received national award.
- Led scaled Agile transformation within highly structured PMBOK EVM environment.
- Generated \$30M+ annual savings for DHS USCIS Benefits Processing.
- Grew team size from three working on one delivery stream to over 50 working on over seventeen delivery streams.

Executive Agile Program Management Consultant

Cyberangelism.com – Silver Spring, MD | Sep 2000 – Dec 2007

- Led multiple scaled agility transformations and C-level modernization initiatives.
- Performed Scrum Master, Coaching, Technical Lead and Agile Program Management duties.
- Delivered enterprise BPM, SOA, data warehousing, and e-commerce implementations for Fortune 500 clients.
- Ensured project delivery at least 10% more effectively than non-Agile methods.

Managing Architect and Agility Coach

Telismart.com – Omaha, NE | Jan 2000 – Sep 2000

- Led lean-startup engineering team of telecom supply chain disruptor.
- Performed Scrum Master, Coaching, Technical Lead and Agile Program Management duties.
- Architected, and implemented Agile, automated, DevSecOps CI/CD pipelines.
- Improved C-Suite performance by 10x.

Transformative Agile Program Management Consultant

Keane Inc – Independence, OH | Feb 1999 – Jan 2000

- Led comprehensive, Agile, e-commerce modernization for GE Quartz internet migration.
- Performed as Senior Scrum Master, Enterprise Level Coach, and Lead Architect
- Recognized by Jack Welch as Lean/Agile integration thought leader; ROI-driven innovation approach mandated by Mr. Welch as GE corporate model for all GE divisions.

Business Agility Architect

IBM Global Services – Cleveland, OH | 1996 – Feb 1999

- Performed as hands-on Senior Scrum Master, Enterprise Level Coach and Enterprise Architect.
- Led e-commerce modernization for major retail clients, saving 33% in development costs

- Authored and edited IBM Redbook 'Building e-Commerce Solutions with Net.Commerce'.

Agile Program Management Consultant & Transformative IT Architect

Transformative Consulting – Cleveland, OH | Mar 1994 – Nov 1996

- Pioneered Agile-at-Scale practices with IBM's Intellectual Capital Management System (ICMS) using Lotus Notes.
- Worked with Bob Hopewell (Father of RAD) while pioneering new iterative delivery methods.
- Made IBM largest Agile enterprise ever & authored essence of Cynefin while creating ICMS.

Agile Program Manager

CBIS – Cologne, Germany | Aug 1988 – Mar 1994

- Led, from German headquarters, international team of systems engineers delivering Agile telecom data management products throughout Europe.
- Pioneered Agile process management & Data Architecture wire-framing techniques through adaptation of theatrical storyboarding, directorial, and production design practices.

Agile AI Automation Consultant

The Synergy Group – Chicago, IL | Aug 1986 – Aug 1988

- Led Agile development of AI-assisted workflows for Michal Reese Hospital.
- Enabled departmental flexibility while maintaining corporate connectivity.

Education

- Bachelor of Philosophy, Miami University – Oxford, OH | Magna Cum Laude, GPA 3.8
- Valedictorian, Willard High School – Willard, OH | GPA 4.0

Certifications & Professional Development

- Certified SAFe 6.0 Program Consultant
- Certified Circular Economy & Sustainability Strategist – Cambridge Judge Business School
- Certified Executive-Level Agile Leader (Senior Scrum Master Equivalent and Beyond) – Agility for All
- Extensive professional training supported by effective professional experience in Agile, Lean, BPM, SOA, Data Modeling, AI-driven Lake-house Implementation & Program Management.