

Grant William Shull

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Professional Summary

Managing Architect | Scrum Master | Optimization Coach | AI Integration Lead

Architect, scrum master and product delivery optimization coach with deep, hard-tech experience optimizing how work actually gets done. Focused on identifying where processes break down—especially when new tools like AI are introduced—and on stabilizing workflow through controlled, practical, low-overhead improvements. Technically grounded leader with hands-on programming experience who delivers direct contributions to production-ready data, systems & software components while guiding delivery teams to ever-greater efficiency.

Key Skills

Facilitation of focused retrospectives to resolve delivery flow issues · Elimination of redundancy, inconsistency, and delivery breakdowns · Planning, design, hands-on implementation, and testing of operational improvements · Integration of AI tools into real-world workflows · Removal of organizational blockers & facilitation of improved coordination

Certifications

Scrum Master, Product Owner & Executive Agile Leader – Agile for All · Circular Economy Strategist & Planner – Cambridge Judge Business School · SAFe Program Consultant (SPC)

Professional Experience

Lead Architect / Agile Delivery Lead / Scrum Master / Program Manager

Fitness Interface LLC, Las Vegas, NV | Mar 2010 – Present

- Engaged to stabilize delivery, resolve workflow breakdowns, and enable incremental, high-impact improvements in complex environments
- Improved delivery consistency and reduced rework across Agile teams by stabilizing workflows, optimizing architectures & clarifying execution patterns
- Enabled adoption of AI-ready data modeling and workflow practices, increasing adaptability and long-term delivery resilience
- Accelerated transformation of legacy systems into modern, integrated delivery environments through practical, incremental improvements
- Increased alignment in distributed environments, reducing delivery friction, architectural inefficiency & coordination overhead
- Produced significant delivery process improvements for major clients including: DIRECTV · Fifth Third Bank (5/3 Bank) · Nokia Bell Labs · Wells Fargo · MasterCard · FDA · USPTO · DoD / VA · MEPCOM · Various Blue Cross Blue Shield Affiliates · Aetna · Walgreens · Pfizer · FEMA

Selected Tools & Environments: Jira · Azure DevOps · Confluence · Kanban · Mural · Miro · Agile/Scrum · Agentic AI Integration & Data Management · AI-assisted Workflow · FHIR · Healthcare & Financial MDM · IBM BPM/ODM/IIB · Salesforce/nCino · AI-Ready Full-Stack

Program Manager / Executive Agile Coach / Lead Architect

TIBCO, Washington, DC | Dec 2007 – Mar 2010

- Engaged by DHS-USCIS to introduce Agile delivery practices into structured enterprise environments and improve execution without disrupting EVM governance
- Enabled Agile delivery within PMBOK/Waterfall environments, improving responsiveness while maintaining compliance
- Established BPM, SOA, and DevOps Centers of Excellence, increasing architectural reuse and delivery speed
- Delivered large-scale federal programs with measurable, award-winning cost savings and operational improvements

Selected Tools & Environments: TIBCO BusinessWorks · iProcess · IBM BPM · SOA · Oracle · DB2 · Java/J2EE · XML · JSON

Executive Program Manager / Agile Coach / Technical Lead

Cyberangelism, Silver Spring, MD | Sep 2000 – Dec 2007

- Engaged to improve delivery effectiveness, integrate complex systems, and drive measurable ROI across enterprise architectural initiatives
- Delivered multi-million-dollar BPM, SOA, and data warehousing programs, improving operational efficiency and business performance
- Increased delivery speed by introducing Agile practices and architectural patterns into complex enterprise environments
- Led cross-functional and offshore teams, improving coordination, execution & codebase cohesion for IBM, Premier Healthcare and Financial Clients & Disney

Selected Tools & Environment: IBM BPM (Lombardi) · WebLogic · IIB · Oracle · DB2 · Salesforce · Java/J2EE · SOA · BI platforms and tools

Managing Architect / Program Manager

Telismart, Omaha, NE | Jan 2000 – Sep 2000

- Engaged to stabilize delivery execution, align expectations, and improve system reliability
- Led Lean startup initiatives for telecommunications supply chain optimization
- Realigned executive expectations and technical delivery execution to stabilize outcomes
- Implemented IBM Net.commerce variations for large-scale auction house functionality

Productivity Program Manager / Technical Transformation Lead

Keane NTT, Independence, OH | Feb 1999 – Jan 2000

- Engaged to modernize delivery through Lean Six Sigma & Agile practices
- Led Agile award-winning Internet transformation initiatives for enterprise clients including GE
- Improved planning, execution, and alignment; recognized for excellence by Jack Welch

IT Agility Architect / Scrum Master

IBM Global Services, Cleveland, OH | Nov 1996 – Feb 1999

- Engaged to deliver early e-commerce and enterprise integration solutions
- Delivered production-ready systems integrating web, data & enterprise platforms
- Reduced time-to-market through improved delivery practices

Managing Architect / Program Manager

Transformative Consulting, Cleveland, OH | Mar 1994 – Nov 1996

- Engaged to lead enterprise transformation through data modeling & integrated systems
- Designed large-scale knowledge management & delivery optimization platforms
- Improved enterprise coordination and delivery efficiency for IBM Global Services & Fortune 500

Program Manager / Technical Lead

CBIS, Cologne, Germany | Aug 1988 – Mar 1994

- Engaged to deliver highly technical telecommunications management systems across international markets for Various US & European Telecommunications Carriers
- Led distributed teams delivering enterprise data & integration solutions
- Improved global delivery coordination across multi-site, multi-shored teams

Technical Consultant / Data & Systems Specialist / AI Enablement Lead

The Synergy Group, Chicago, IL | Jun 1986 – Aug 1988

- Engaged to develop data-driven decision support systems & early AI-enablement of staff selection and certification processes for Michale Reese Hospital
- Delivered analytics & data modeling solutions for healthcare and commercial clients
- Improved decision-making through targeted data insights

Education

Bachelor's Degree in Interdisciplinary Studies

Miami University, Oxford, OH | Aug 1983 – May 1986