

**Alabama Jewelers Association** 

101st Annual Convention

**Featuring** 

Jewelers of America Learning Workshop





### Alabama Jewelers **Association**

**Executive Director: Nancy Dawkins** 

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# AGA President's Message



President

Megan Sherrer-Neel

Lou's Jewelry

Mobile, AL

The first quarter always seems like a new chapter: "New Year, New Me" (and NEW business). I get excited about new engagement ring trends, the start of wedding season in Mobile and seeing what new styles our vendors have to offer. As exciting new trends are coming around for the jewelry industry this spring, so is our AJA Spring Convention. April will be here in just a few short months. Let's all get ready for a fun Spring Convention in Montgomery at the Renaissance Montgomery Hotel & Spa, April 25-27. Bring your family for the fun and your store employees for the education. Room block is open until April 1st, but don't wait too long to book your room and send Nancy all registration forms. I look forward to seeing new faces, as well as the familiar ones.

Thank you,

Megan Sherrer-Neel

Megan Sherrer-Neel AJA President



**EST 1913** 

# Jewelers Mutual®

GROUP



### Ship Happy This New Year with JM® Shipping Solution

The holidays are a magical time, but for jewelers, the post-holiday shipping rush can leave you feeling a little... Scrooge-like. Between mountains of paperwork and lost package worries, who has time to spread holiday cheer?

This new year, let JM Shipping Solution be your secret weapon against shipping inefficiencies.

- Say "So Long!" to Invoice Chaos: Forget sifting through stacks of invoices. JM Shipping Solution consolidates everything into one easy-to-manage package.
- Track Like a Pro: Our powerful tracking tools let you monitor your shipments in real-time, so you'll always know where your precious cargo is.
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- Effortless Integration: Seamlessly integrate JM Shipping Solution with your favorite platforms like Shopify and WooCommerce©. No tech headaches here!

Getting Started with JM Shipping Solution is as an easy way to check off a New Years Resolution already this year:

- 1. Sign up for a free account on the Zing® Marketplace.
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- 3. Track Away! Monitor your packages with real-time updates and breathe a sigh of relief.
- 4. Unwrap Savings! Analyze your shipping data and identify ways to optimize your budget.

JM Shipping Solution helps you:

- Free Up Your Time: Spend less time wrestling with paperwork and more time creating beautiful jewelry (your true passion!).
- Work Smarter, Not Harder: Streamline your shipping processes and watch your productivity soar!
- Optimize Your Budget: Discover cost-saving opportunities so you can invest more in what matters most.

Don't let the post-holiday shipping blues steal your holiday cheer! Take control with JM Shipping Solution and make your life a whole lot easier.

Plus, Here's a New Year's Resolution Your Business Will Thank You For!

The new year is the perfect time to ensure your business is Anti-Money Laundering (AML) compliant. In conjunction with Jewelers Vigilance Committee, Jewelers Mutual offers JewelPAC, an industry-leading AML certification program designed specifically for jewelers.

Ready to Ship Happy? Contact us today to learn more about JM Shipping Solution and JewelPAC!

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### Alabama Jewelers Association

### **Alabama Jewelers Association Convention**

Featuring Jewelers of America Learning Workshop

### **April 25-27**

Renaissance Hotel & Spa – 201 Tallapoosa St. Montgomery, AL 36104

<u>Friday, April 25, 2025</u>						
5:00-10:00PM	Hospitality Suite	1027				
	Saturday, April 26, 2025					
6:30-10:00AM	BreakfastThe House Restau					
12:30-1:00PM	Registration/Check-inAlabama Ballroc	m A				
1:15PM-1:30PM	WelcomeAlabama Ballroom  Alabama Jewelers and Jewelers of America Learning Workshop	A&B				
1:30-2:30PM	Leverage Repairs to Grow Your BusinessAlabama Ballroom	A&B				
	Presented by Tammy Lail TSL Solutions LLC Providing a reliable repairs service can be an essential tool in building trust and loyalty with customers. This sess will offer tips to effectively leverage repair services as part of your overall business strategy. Learn how to better promote repair offerings, streamline processes for efficiency, and create a seamless experience for customers see restoration of their treasured pieces.	•				
2:30-3:00PM	Round Table WorkshopAlabama Ballroom	A&B				
3:00-4:00PM	Keeping up with AI & other Technologies Changing the Jewelry Business					
	Presented by Jennifer Shaheen, President, Technology Therapy  Use of Artificial Intelligence (AI) has been leading the latest technological revolution in retail, offering powerful that enhance customer experience, optimize operations, and boost sales. Understanding how to effectively harn and other new tools could be the difference in keeping pace and staying relevant or going the way of the dinosat This session will offer an overview of the top tech trends in retail today and how to leverage these innovations to enhance your toolkit and future-proof your business.	tools ess Al ur.				
4:00-4:30PM	Round Table WorkshopAlabama Ballroom	A&B				
5:00-6:15PM	Hospitality Suite	.027				
6:30-7:00PM	President's Cocktail ReceptionAlabama Ballroom C, D	, & E				
7:00-8:00PM	DinnerAlabama Ballroom C, D,	, & E				
8:00-9:30PM	Comedian/Magician Brian ReevesAlabama Ballroom C, D	, & E				
9:30-10:30PM	Hospitality Suite/Poker Tournament	027				

IF YOU HAVE ANY QUESTIONS OR WOULD LIKE MORE INFORMATION: CONTACT CONVENTION COORDINATOR - NANCY DAWKINS (205) 526-5710

### Alabama Jewelers Association

### **Alabama Jewelers Association Convention**

Featuring Jewelers of America Learning Workshop

### **April 25-27**

### Renaissance Hotel & Spa – 201 Tallapoosa St. Montgomery, AL 36104

6:30-10:00AM	Sunday, Sunday, April 27, 2025  BreakfastThe House Restaurant
8:00-8:30AM	Discovery Tables and Jewelry Design Set-upAlabama Ballroom A
8:30AM-3:00PM	Discovery Tables OpenAlabama Ballroom A
9:00-9:15AM	Welcome
9:15-10:00AM	On the Cusp: Elevate Your Impact
10:00-10:30AM	Break
10:30-11:15AM	Close the Sale: Turn Customer Interest into Confident PurchasesAlabama Ballroom A&B Presented by William Jones IV, President of Sissy's Log Cabin and Founder of Jewelry Sales Academy (JSA) In today's competitive environment, it takes more than just showing beautiful product to seal the deal. You must build trust and understand customer needs that will help guide them successfully. Attend this session for valuable insights on how to enhance the sales approach and ensure every customer walks away confident and excited about their purchase.
11:15-11:30AM	Break
11:30-12:15AM	Focus on Selling Diamonds, Period
12:30-2:00PM	Past President's Luncheon, Awards and Design Contest Alabama Ballroom C, D, & E
2:00-3:00PM	Discovery TablesAlabama Ballroom A

# 2025 Convention Speakers

ALABAMA JEWELERS AND JEWELERS OF AMERICA LEARNING WORKSHOP



Tammy Lail
OWNER, TSL SOLUTIONS, INC.

Tammy Lail is an accomplished business leader with a proven track record of driving profitability and operational efficiency across diverse industries. As the owner of TSL Solutions LLC, she specializes in guiding businesses through the development and implementation of strategic initiatives that improve performance, streamline operations, and generate significant cost savings. Prior to founding TSL Solutions, Lail served in key executive positions at Stuller Inc., where she spearheaded initiatives that boosted revenue and optimized resource management. Her expertise spans operations, finance, and supply chain management, with a particular focus on manufacturing processes and talent development.

### **TOPIC - LEVERAGE REPAIRS TO GROW YOUR BUSINESS**

SATURDAY, APRIL 26 | 1:30PM

Providing a reliable repairs service can be an essential tool in building trust and loyalty with customers. This session will offer tips to effectively leverage repair services as part of your overall business strategy. Learn how to better promote repair offerings, streamline processes for efficiency, and create a seamless experience for customers seeking restoration of their treasured pieces.



Jennifer Shaheen
PRESIDENT, TECHNOLOGY THERAPY GROUP

Jennifer Shaheen, President, Technology Therapy: Jennifer Shaheen is a digital transformation expert, user experience enthusiast, and data insights specialist recognized as the authority in planning, implementing, and translating digital marketing and technology in today's competitive online environment. Over her twenty-year career, Jennifer has worked as a digital advisor in a myriad of industries, including finance, banking, manufacturing, design, construction, luxury retail, and jewelry. Private equity firms value Jennifer for her ability to deliver sustainable growth and meaningful results when leading the digital launch and rebranding of various organizations.

# TOPIC - KEEPING UP WITH AI AND OTHER TECHNOLOGIES CHANGING THE JEWELRY BUSINESS

SATURDAY, APRIL 26 | 3:00PM

Use of Artificial Intelligence (AI) has been leading the latest technological revolution in retail, offering powerful tools that enhance customer experience, optimize operations, and boost sales. Understanding how to effectively harness AI and other new tools could be the difference in keeping pace and staying relevant or going the way of the dinosaur. This session will offer an overview of the top tech trends in retail today and how to leverage these innovations to enhance your toolkit and future-proof your business.

Thank You to our Speakers for sharing their expertise!

# 2025 Convention Speakers

ALABAMA JEWELERS AND JEWELERS OF AMERICA LEARNING WORKSHOP



Tonya Mitchell **CEO of Inspired Action Coaching and Consulting** 

Tonya Mitchell is a former Human Resources senior manager and executive steering committee member who directed the Talent and Culture division of a government contractor. She has over 25 years Human Resources expertise and is a certified Senior Professional in Human Resources (SHRM-SCP) and Master Certified Professional Coach and Trainer. She has proven success in talent acquisition, learning and leadership development, culture and engagement to implement change for organizational excellence. Her coaching has helped clients transform performance through high leadership impact.

Tonva is the Founder and Executive Director of Diane's Heart nonprofit. She's the author of "Diane's Heart: Transforming Loss to Purpose and Legacy." She is a graduate of The University of Alabama, Leadership Birmingham Class of 2023 as well as a graduate of Nonprofit Executive Leadership Institute (NELI) - Alabama Association of Nonprofits.

### **TOPIC - ON THE CUSP: ELEVATE YOUR IMPACT**

**SUNDAY, APRIL 27 | 9:15AM** 

We are always on the cusp of greatness—our own personal greatness. However, too often, we stop just shy of evolving to that next level because we've never been there before. The unknown can feel intimidating, and hesitation can keep us from stepping fully into our potential. This session is designed to help you stop waiting and start showing up as your future self-today. Through the On The Cusp framework, you will learn a four-step process that will not only shift your thinking but transform your mindset and actions, ensuring that you elevate your impact in both your personal and professional life.



William Jones IV

PRESIDENT OF SISSY'S LOG CABIN AND FOUNDER OF JEWELRY SALES ACADEMY (JSA)

William Jones IV is the President of Sissy's Log Cabin, leading the company's growth while preserving its legacy of luxury and excellence. With expertise in sales, operations, and customer experience, he ensures seamless alignment between strategy and execution.

Beyond Sissy's, William drives industry innovation through Jewelry Sales Academy and Jewellink, focusing on sales training and recruitment for jewelers. A member of the Little Rock Executive Association, he is committed to leadership, mentorship, and enhancing the future of luxury retail.

### TOPIC - CLOSE THE SALE: TURN CUSTOMER INTEREST INTO **CONFIDENT PURCHASES**

**SUNDAY, APRIL 27 | 10:30AM** 

In today's competitive environment, it takes more than just showing beautiful product to seal the deal. You must build trust and understand customer needs that will help guide them successfully. Attend this session for valuable insights on how to enhance the sales approach and ensure every customer walks away confident and excited about their purchase.

# 2025 Convention Speakers

ALABAMA JEWELERS AND JEWELERS OF AMERICA LEARNING WORKSHOP



### John Pollard

### SENIOR DIRECTOR OF EDUCATION, INTERNATIONAL GEMOLOGICAL INSTITUTE

John Pollard is Senior Director of Education for IGI, overseeing the institute's education and diploma programs instructed around the world, and designing seminars, workshops, and online courses for clients in all industry sectors, including leading luxury brands. A consultant for producers, laboratories, and retailers on three continents, he has given seminars for JCK Las Vegas, the American Gem Society Conclave, the Gemological Institute of America Alumni Association, and international expos in Beijing and Shanghai, China. A board-certified educator with degrees in gemology, science and music, John has educated thousands of professionals and consumers since joining the industry in 2005.

### **TOPIC - FOCUS ON SELLING DIAMONDS, PERIOD**

**SUNDAY, APRIL 27 | 11:30AM** 

Whether you sell only natural diamonds or have ventured into lab-grown sales, this session will empower you with the skills needed to confidently sell both and appeal to the range of customer preferences. From highlighting the unique attributes of natural and lab-grown, to managing customer questions, learn techniques to ensure your customers walk away informed and excited about their choice.

### Thank You to our Speakers for sharing their expertise!



# Begin Creating Your Designs for the

# 2025 AJA Design Competition



Entering a design contest is a great way to bring attention to your store and/or your jeweler(s). The PR that a winner receives is invaluable. AJA membership offers many benefits, and the publicity you'll recieve as a winner far exceeds the cost of your yearly dues.

Consider an entry in every category - this not only increases your chances of winning but it also makes for a more fun and exciting competition.

For more details, contact Nancy Dawkins at (205) 526-5710 or visit www.AlabamaJewelers.us

### These are the Categories:

o CATEGORY 1: Materials may cost up to \$1,000

o CATEGORY 2: Materials may cost between \$1,001 to \$3,000

o CATEGORY 3: Materials cost \$3,001 & Over

o PEOPLE'S CHOICE

o BEST IN SHOW

The Official Rules of Entry are on www.AlabamaJewelers.us

The Design Competition Registration Form is on Page 30 of this Newsletter.



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Mercury Ring - Harsh Jain
Royal Chain, Charles Garnier, Wilkerson & Mondrian- Beverly Goddard
Start to Finish - Renee & Steve Singer
Uneek Jewelry - John Rowlett



Thank You!





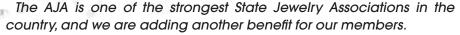




# The 2025 Scholarship Program

Applications are due Monday, March 31, 2025

Ask not what you can do for the Alabama Jewelers Association, but what the Alabama Jewelers Association can do for you.



Since 2020, the AJA has awarded two (2) scholarships annually in the amount of \$500 each, to two AJA members to put towards their continuing education in the jewelry industry.

The scholarship will be awarded on Sunday, April 27th, 2025 at the Annual Convention, which will be held at the Renaissance Montgomery Hotel and Spa, in Montgomery, Alabama.



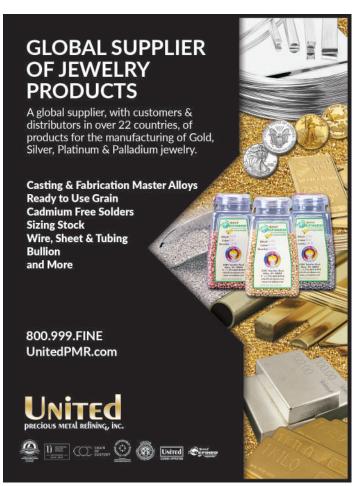
#### REQUIREMENTS FOR AJA SCHOLARSHIP APPLICANTS AND RECIPIENTS:

- The AJA Scholarship Applicants and Recipient(s) must be at least 18 years old (or older) before the first day of the Annual Spring Convention.
- Each Applicant and Recipient must be currently in the jewelry industry in some form before the date of the application submission and must have at least one (1) year of experience in the jewelry industry.
- By accepting this Scholarship, the Recipient has agreed to attend one (1) Qualifying Jewelry Program (listed online)
- Applicant and Recipients must be a member of AJA and current with their yearly dues. (Applicant may be employed by a company that is a current member of AJA.)
- Application must include one (1) Letter of Recommendation for the Applicant.

The Official Rules of Entry are on www.AlabamaJewelers.us

The AJA Scholarship Program Registration Form is on Page 31 of this Newsletter.









# LET'S GET NAKED. BARE NAKED. WHERE ARE THE PRONGS?







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### Jenn Beagle

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### **Bill Harrison**

Regional Sales Manager

662.574.2467 billharrison@allisonkaufman.com





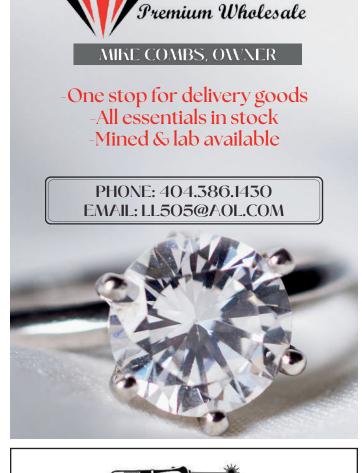
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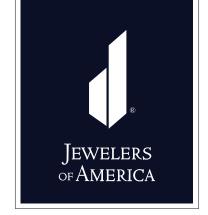


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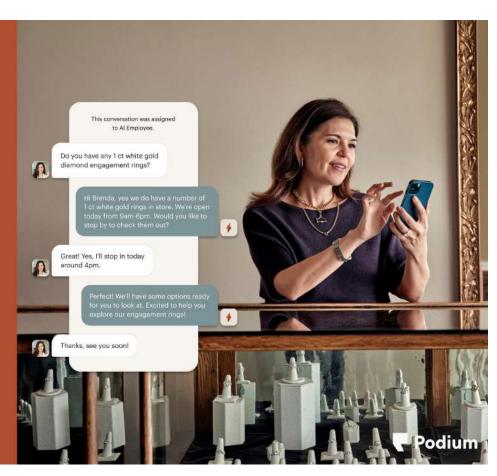
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### 2025 ALABAMA JEWELERS ASSOCIATION **CONVENTION REGISTRATION FORM**

### Featuring Jewelers of America Learning Workshop

Renaissance Montgomery Hotel and Spa, Montgomery, Alabama Friday- Sunday, April 25-27, 2025

Room Reservation: www.alabamajewelers.us Or (334)481-5000 Code AJA Special Convention Room Rate starting at \$212 (Room Block Ends April 1, 2025)

Name	ne Spouse or Guest(s)			
Company				
Phone		Mobile		
Address			City	
State (Please fill-in <u>all</u> inform	Zip ation for our files)	Email		

Convention Registration Options - Educational Classes offered by Jewelers of America

### **OPTION 1: \$200**

Includes:

Breakfast Saturday/Sunday Hospitality Friday/Saturday Night Saturday & Sunday Education Classes Saturday Night Dinner/Entertainment Past President Luncheon Sunday Swag Bag & Door Prizes

#\_\_\_\_\_ @ \$200 = \$\_\_\_\_

### **OPTION 2: \$90**

Includes:

Saturday Night Dinner/Entertainment **Swag Bag** 

#\_\_\_\_\_@ \$90 = \$\_\_\_\_\_

### **OPTION 3: \$75**

Includes:

**Sunday Education Classes** Past President Luncheon Swag Bag & Door Prizes

# @ \$75 = \$

### Navy AJA 20oz Straight Tumbler



@ \$20 = \$

### Dark Grey AJA 20oz Straight Tumbler



@ \$20 = \$

**Last Day to Order AJA Tumblers** will be April 9.

**PAYMENT:** 

**Check Enclosed** 

Online Invoice



Alabama Jewelers Association 2802 Lurleen B Wallace Blvd., Northport, AL 35476 (205)526-5710



### 2025 Alabama Jewelers Association Jewelry Design Competition Renaissance Montgomery Hotel and Spa - Montgomery, Alabama

### Sunday, April 27th, 2025 Entry Form

Registration Fee \$25.00 per design, per category
Jewelers may submit one design per category in the competition.
Deadline for entries – Tuesday, April 22, 2025

\*\*\*Please advise AJA about your entry before Tuesday, April 22, 2025\*\*\*

\*\*\*Must have entries at the Design Competition Desk with display at 8:30am on April 27\*\*\*

Designer Name		Store Name	
Email		Address	
City		State	Zip
Phone	Fax	Num	ber of Years at the Bench
Selec	ct Your Category (based on <u>cc</u>	ost of materials only – <u>NO</u> T	the retail value of the finished item)
	1) \$1,000 & Under	2) \$1,001 to \$3,000	3) \$3,001 & Over
Entry #1 – Total Cos	st of Materials \$		
<b>Detailed Description</b>	n of Piece Required (if possible	e, include a sketch or photo)	
Entry #2 – Total Cos	st of Materials \$		
Detailed Description	n of Piece Required (if possible	e, include a sketch or photo)	
<u>Entry #3</u> – Total Cos	st of Materials \$		
Detailed Description	n of Piece Required (if possible	e, include a sketch or photo)	
Please cont	act Anna Alexander about y	our entry: Call (256) 22	7-1469 or email anna@hobbsjewelers.com
	**PAYMENT FOR ENTRY	/ IS DUE BEFORE DESIGN	N COMPETITION BEGINS**
T 000 II 0			
For Office Use On	•	Paid Via: Chook	Cash Credit Card
	d By:	_1 alu via: Check	Casii Credit Card
ITEM DROP OF	•		



### Alabama Jewelers Association Scholarship Requirements and Application

### Requirements for AJA Scholarship Applicants and Recipients:

- The AJA Scholarship applicants and recipient(s) must be at least 18 years old (or older) before the first day of the Annual Spring Convention.
- Each applicant and recipient must be currently in the jewelry industry in some form before the date of application submission and must have at least one (1) year of experience in the jewelry industry
- · By accepting this Scholarship, the Recipient has agreed to attend a qualifying jewelry program
- Application and Recipients must be a member of AJA and current with yearly dues. (Applicant may be employed by a company
  that is a current member of AJA).
- Application must be sent in with one (1) letter of recommendation for applicant
- Applications are due by March 31, 2025

Upon receipt of this scholarship, recipient has six weeks to enroll in a course at Gemological Institute of America (GIA), New Approach Jewelry School or American Gem Society (AGS Course). Upon enrollment a scholarship check will be sent to one of the above-mentioned courses.

Alabama Jewelers Association will award two (2) scholarships in the amount of \$500 each.

### Send Scholarship Application and Letter of Recommendation to:

alabamajewelers@icloud.com

### **Scholarship Application**

Full Legal Name:		HULAN
Employer Name:		-
Employer Address:		_
City	State	Zip Code
Email:		
Years in Jewelry Industry:	Current Position:	
In a few short sentences, please tell us you have been in the jewelry industry		rently have, include how many years
In a few short sentences, please explado with the scholarship if received:	in why you would like to receive a	scholarship, including what you will



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