

TAYLOR LOGUE

317.965.0161

taylor.s.logue@gmail.com

www.taylorlogue.info

EXPERIENCE

	APRIL 2019 - TODAY
ServiceNow Architect Community Health Network Indianapolis, IN	Led transition from a simple ITSM focused ServiceNow instance to an enterprise workflow platform serving 16,000+ caregivers using wide variety of out-of-box and custom apps
	Member of the agile leadership team with IT executive leaders that spreads agile mindset & principles across the organization
	SEPTEMBER 2017 - MARCH 2019
Lead ServiceNow Developer Community Health Network Indianapolis, IN	Instrumental in understanding customer needs, recommending solutions, & configuring platform to meet requirements to improve caregiver lives & patient outcomes
	APRIL 2015 - AUGUST 2017
Assoc. ServiceNow Developer Community Health Network Indianapolis, IN	Worked with leaders, customers, & developers thru multiple implementations, builds, & upgrades to expand platform capabilities across the enterprise
	JUNE 2014 - NOVEMBER 2014
Design Intern DeveloperTown Indianapolis, IN	Conducted user research, participated in ideation sessions, created wireframes, & built prototypes/websites for a diverse array of clients across web & mobile platforms
	2013 - 2014
UX/UI Designer Informatics Capstone Bloomington, IN	Collaborated with a team of four other students senior year to design & develop a social media game called 'What Are The Odds' for iOS7

EDUCATION

2010 - 2014	Bachelor of Science in Informatics Minor and Cognate in Business Indiana University, Bloomington, IN
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CERTIFICATIONS

ServiceNow System Admin
ServiceNow App Developer
Scrum Product Owner
ITIL Foundations
ITIL Service Operations

WEB DEVELOPMENT

HTML
CSS
JavaScript
Bootstrap
Wordpress
SQL
Python
Django
React
Ruby on Rails

SN PRODUCTS

ITSM
ITOM
ITFM
SPM
BCM
HAM
CMDB/CSDM
HRSD
Source-to-Pay Operations
Automation Engine
Legal Request
Nuvolo
Clinical Devices
Contract Mgmt
Third Party Integrations
GRC
Service Portal
Employee Center Pro
Mobile

INTERESTS

Snowboarding
Fantasy Football
Side Projects
Learning
BTC