



HIGHLAND LAKES OWNER'S ASSOCIATION, INC.

January 14, 2025

C/O Florida Property and Association Management- Atten: Tiffany Woodall

9526 Argyle Forest Blvd., Suite B2, PMB 302

Jacksonville, FL 32222

Reference: AT&T JOB# A054QDF- HIGHLAND LAKES OWNER'S ASSOCIATION, INC.

Hello Board of Directors and Residents,

AT&T is planning to upgrade their existing infrastructure to a new state of the art fiber to the home network. In order to do so we need to upgrade portions of the existing infrastructure within the easements, pole lines and right of way in your community, depending on where the existing network is located in the community. There is no cost to the community. This upgrade work will require digging, underground boring and boring under driveways, along with the installation of underground vaults flush mounted to the ground (similar to water meter boxes), connected by underground fiber and conduits at various locations throughout the community within the legally platted utility easements or right of way. Most homes in the community will be affected by the upgrade. AT&T and its construction contractor guarantee that all disturbed areas will be returned to like condition by the end of the construction project.

During this time, you will see increased traffic and construction workers in your neighborhood. Locate flags will be placed and paint utilized to mark underground facilities. These are for the protection of your community utilities during construction.

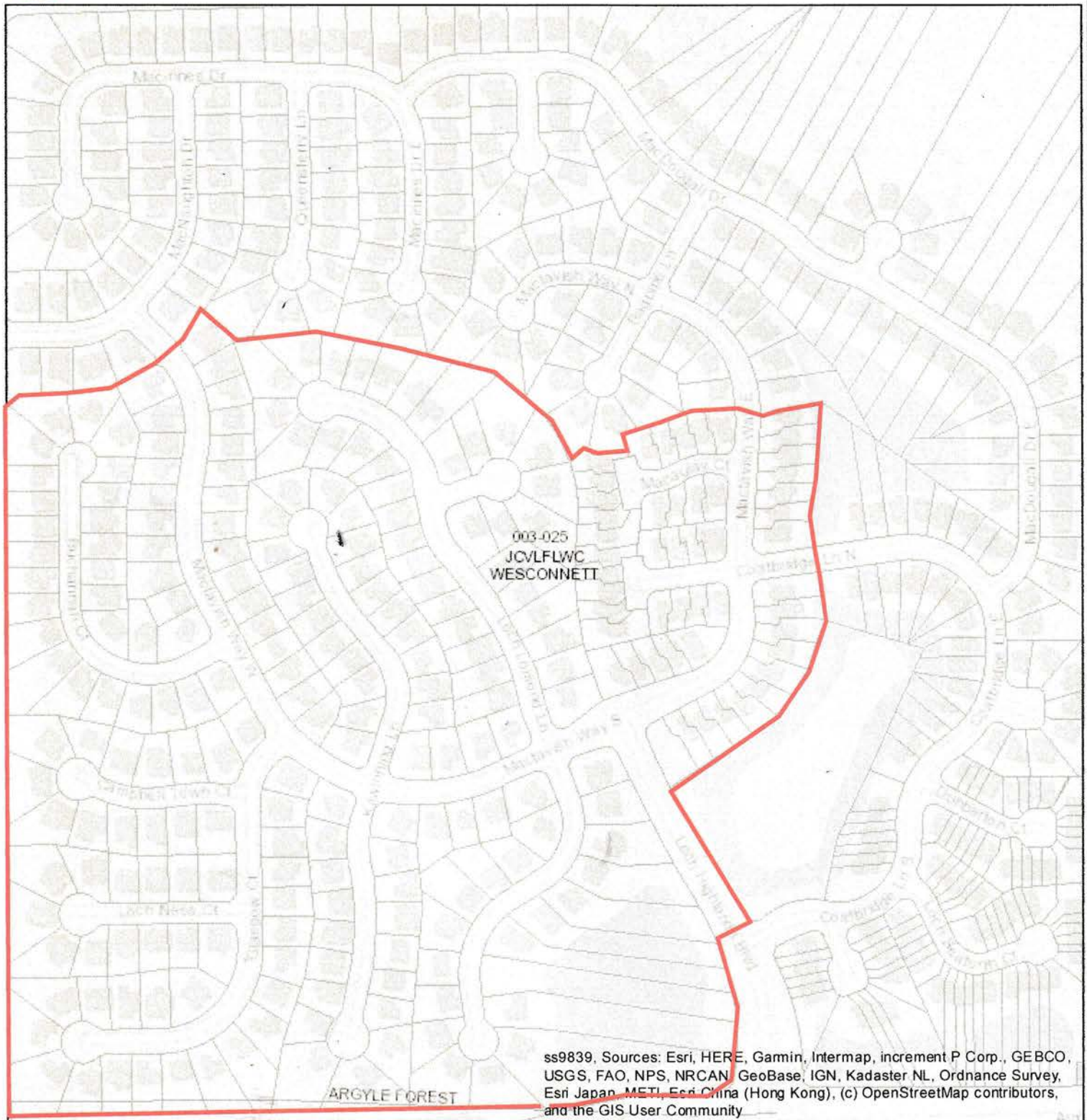
Residents will be notified by door hangers on all resident's doors approximately 2-3 days prior to construction in the community. We look forward to bringing this exciting new technology to your neighborhood soon. This job is scheduled to start in the next 2-3 months, possibly sooner. If you have any questions or if I can be of assistance during the upgrade, please feel free to contact me.

Thank you,

Jen Lewer

ROW Coordinator/sub-contractor AT&T Southeast

jenlewer@rowcoordinator.com



ss9839, Sources: Esri, HERE, Garmin, Intermap, increment P Corp., GEBCO, USGS, FAO, NPS, NRCAN, GeoBase, IGN, Kadaster NL, Ordnance Survey, Esri Japan, METI, Esri China (Hong Kong), (c) OpenStreetMap contributors, and the GIS User Community

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|---------------|--------------------------------|-----------------|----------------------|
| DAX West | Internally Managed Streets | Airport Runways | County |
| ATT COs | Major Highways | Parks | LBE Managed Parcels |
| Wire Centers | Public Land Survey Area (100K) | Water | LBE Licensed Parcels |
| Cities < 250k | Airports | Wetlands | |
| Right-of-Ways | Airport Boundary | City Area | |

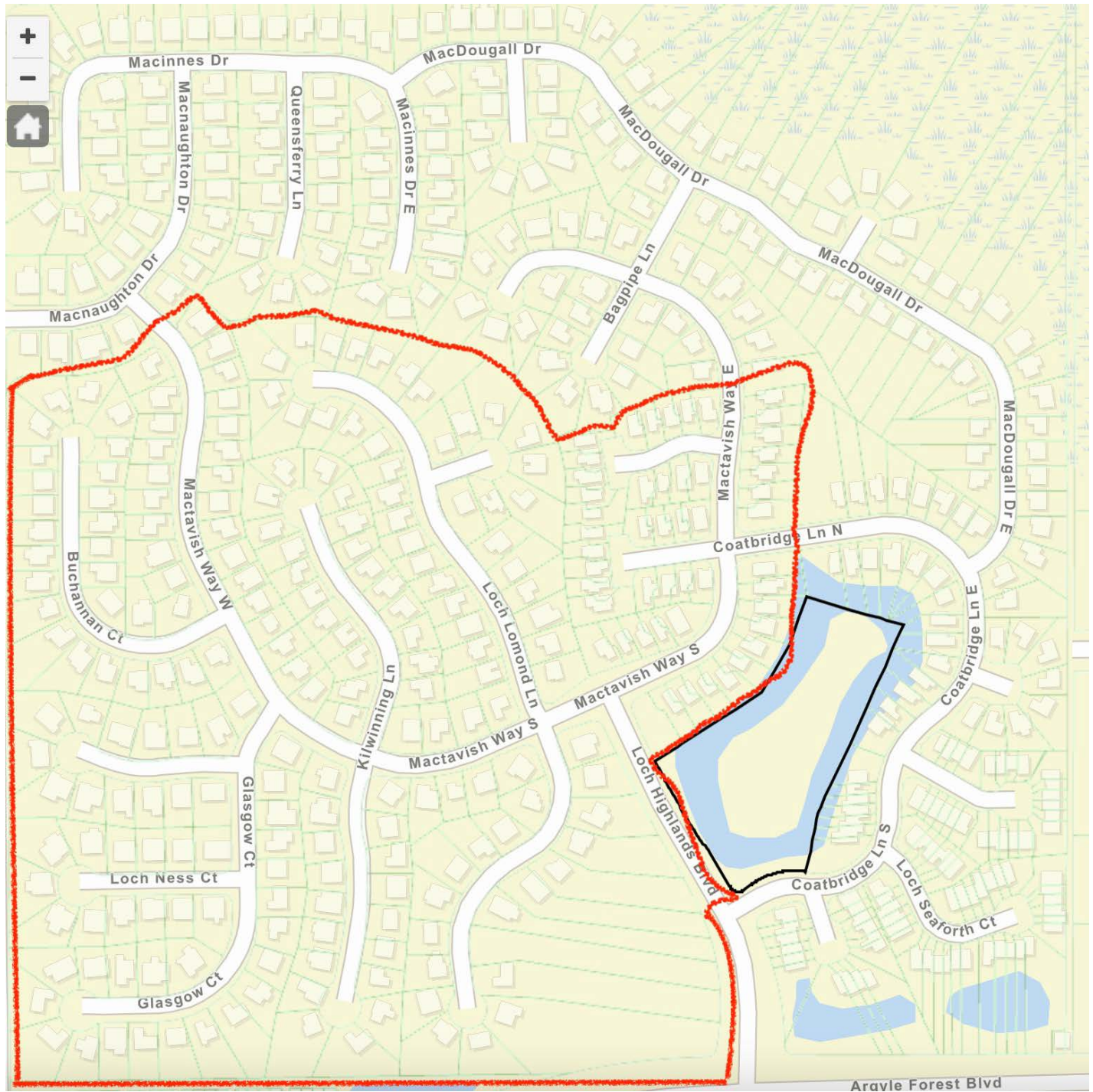


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0 0.075 0.15 Miles

Affected Areas in Red Outlined Section of Highland Lakes Community



FREQUENTLY ASKED QUESTIONS

Q. What work will AT&T be doing?

A. Placing a new high speed network, conduit/fiber cable below ground and water meter sized boxes / hand holes both flush to ground.

Q. Who do I contact if I need restoration in my yard?

A. Call the phone number on the door hanger: Blue Streak Construction 1-800-869-1615 or email at: customerservice@bluestreakllc.com

Q. How will we know when they will start working?

A. Door hangers will be placed on resident's door 3 to 5 days prior to work commencing.

Q. What information is on this door hanger?

A. Important contact information for any questions during the project and any restoration issues you may have. Restoration phone number for Blue Streak Construction LLC is: 1-800-869-1615, email: customerservice@bluestreakllc.com

Q. How will contractor Bluestreak LLC be doing the work?

A. By limited trench (digging) and "stich" boring under driveways and sidewalk.

Q. Will this work require removing sidewalks or cutting streets?

A. No. All work will be within the right of way or utility easements of the community. No pavers, concrete or asphalt will be disturbed.

Q. Will heavy equipment be in my yard?

A. The boring machine on a small trailer may be used in the utility easements of your yard, as well as a cable reel at limited locations while placing cable for a very short amount of time. BUT all track marks and or dead grass will be restored.

Q. How will work area be left at the end of each work day?

A. All areas not restored by end of day (weather permitting) will be safely secured with safety barriers, fences or cones.

Q. Will AT&T/contractor guarantee all restorations?

A. An AT&T contractor will promptly repair and restore all areas that are disturbed as a result of the installation to substantially the same or better condition that they were prior to the installation.

Q. How soon will our community be able to subscribe to the new AT&T services?

A. Approximately 10-14 weeks after the installation is complete. You can check AT&T.com for updates.