

# **VICTORIA LAKES AMENITY CENTER AND POOL** **OPERATING HOURS**

**6:30 A.M. (or Dawn) UNTIL 8:15 P.M. (or Dusk)**

(HOURS ARE ADJUSTED WEEKLY DEPENDING ON SUNRISE & SUNSET TIMES)

**SPECIAL NOTE: THIS FACILITY IS LOCATED ON PRIVATE PROPERTY.** It is not open to the public. All members must have a valid & active pool card as well as some form of identification to be granted entry into this facility. Otherwise this notice serves as a warning that trespassers will be prosecuted.

**THERE ARE NO LIFEGUARDS ON DUTY!**  
**ALL MEMBERS AND THEIR GUESTS**  
**"SWIM AT THEIR OWN RISK"**

**IN CASE OF AN EMERGENCY CALL 911**

**THE FACILITY ADDRESS IS: 13697 VICTORIA LAKES DRIVE**

**MANAGEMENT CAN BE REACHED AT: 800-435-8718**

**EMERGENCY POOL SERVICE (Brown Out) CALL: 904-855-8884**

**JACKSONVILLE SHERIFF'S NON-EMERGENCY NUMBER: 904-630-0500**

**SMOKING AT THIS FACILITY IS STRICTLY PROHIBITED.** You cannot smoke on any part of the Amenity Center & Pool property. This includes the parking lot, playground, covered pavilion, Splash Park, multi-use field and pool area. You must either smoke at home or leave the facility (go out to Victoria Lakes Drive) if it becomes necessary to smoke. Violations of this policy will result in immediate expulsion from the facility and your pool card will be deactivated while the association pulls the camera footage and conducts an investigation.

- **ALCOHOLIC beverages are prohibited from being consumed on this property.** Those who violate this policy will be expelled from the facility. This includes the parking lot which is located on private not public property. Depending on the severity of your condition, JSO may be called to assist us in your removal. We will have spot checks throughout the pool season so don't be alarmed if a Pool Monitor asks to see inside any cooler brought into this facility.
- **The maximum pool load is 112 people.** Your use of this facility are at the sole discretion of The Owners Association of Victoria Lakes, Inc. through its policies and procedures established from time to time. It is **NOT** a right of ownership that you have access to this facility. It is a privilege for those who are current in their annual and special assessment payments. When this maximum pool load number is exceeded, you will be barred from entering until sufficient numbers of people leave to allow you to enter. This is specifically why we are limiting the number of guests to FIVE (5) per property owner, ONE (1) per youth over 16 years old, and limiting parties to a maximum of 25 people and for 4 hours in duration.
- There will not always be an authority figure from the association onsite so please be aware this facility is used at your own risk.
- Contamination of the pool is a big concern for all of us. If the pool has been contaminated, immediately call the Management Company at **800-435-8718** and Crystal Clean Pool Service at **904-855-8884**. The pool will have to be closed for treatment and will remain closed until water tests indicate it is safe to re-open. If your child was the cause, either because they did not have a baby swim diaper or accident, you may be responsible for the costs of the cleanup.
- Each member is responsible for the actions of their family and guests. Access to Amenity Center and Pool is by Key Card only. These cards are handed out to our members to ensure security and to control access. Sharing of these key cards with others not living in Victoria Lakes is explicitly prohibited and may result in your card being revoked. Equally important is that you do not hold open the gate for

those not in your immediate family. Everyone is required to "Key-in" to gain access. If you happen to notice someone doing this, please call our manager at **800-435-8718** so they can review the security files to address the issue.

- You are our security ambassadors. You are encouraged to see that members entering the pool have a key card and have done so by properly using it for access. Non-members are not and should not be allowed to use the facilities you pay for with your dues. This includes property owners who do not have pool cards because of the status of their account. To allow them to be in the pool as your guest can result in your pool access card being revoked.
- Lost and Found items found at the end of the day may be collected and disposed of. While we will make every attempt to hold them in our secure storeroom, we are not responsible for them or their subsequent disposal.
- After 8:30 P.M. or dusk and before dawn, any trespassing will be prosecuted. Vandalism, theft or deliberate inappropriate behavior will also be prosecuted to the fullest extent of the law. Those in violations can have their pool privileges revoked and be responsible for all costs. Each member and their guests entering the Amenity Center & Pool area assume sole responsibility for their personal safety and personal property. The Owners Association of Victoria Lakes, Inc. (hereafter referred to as HOA), its agents, employees and contractors shall not be responsible for the loss or damage or destruction to any private property used on the premises of the Amenity Center & Pool.
- No person shall remove any property or furniture belonging to the Association. Each member and guest shall be liable for any property damage and/or personal injury at the Amenity Center & Pool, or at any activity or function operated, organized, arranged or sponsored by the HOA, its agents, employees or contractors, which is caused by said member or their guests. The HOA reserves the right to pursue any and all legal and equitable measures necessary to remedy any losses due to any property damage or personal injury.
- Any member, guest, or other person who, in any manner, makes use of any portion of the Amenity Center & Pool or who engages in any contest game, function, exercise, competition or other activity operated, organized, arranged or sponsored by the HOA, its agents, employees or contractors, shall do so at his or her own risk, and shall hold the HOA, its agents, employees and contractors harmless for any and all loss, cost, claim, injury damage or liability sustained or incurred by him or her, resulting there from and/or from any act or omission of the HOA, its agents, employees and contractors. Any member shall have, owe, and perform the same obligation to the HOA, its agents, employees and contractors hereunder in respect to any loss, cost, claim, injury, damage or liability sustained or incurred by any guest or family member of such member
- Should any party bound by these HOA policies bring suit against the HOA, its agents, employees and contractors in connection with any event operated, organized, arranged or sponsored by the HOA or any other claim or matter in connection with any event operated, organized or sponsored by the HOA, and fail to obtain judgment therein against the HOA, its agents, employees and contractors, said party shall be liable to the HOA for all costs and expenses incurred.

#### **AMENITY CENTER PARKING & GENERAL RULES:**

- This parking lot is provided solely for members utilizing the Amenity Center. Vehicles parked in this lot for any other reason are subject to being towed at owners' expense without any further warning. Parking is for homeowners only and any unauthorized vehicle will be towed away at owners' expense. ***Parking is until 8:15 P.M. or dusk only.*** There is no overnight parking allowed and all vehicles parked after dark will be towed away.
- The Amenity Center & Pool is for use by its members and their guests. These rules and regulations have been established to assure safe and sanitary operation. In order to provide for everyone's safety and enjoyment of the pool and splash park, the following rules are to be observed all members and guests ***"swim at their own risk"***
- **Children who are not reliably toilet trained must wear rubber lined swim diapers, as well as a swim suit over the swim diaper to reduce the health risks associated with human waste in the swimming pool/deck area.** Disposable diapers are not allowed within the pool area. Violators will be asked to leave. For the comfort of others, the changing of diapers or clothes is not allowed at poolside. Changing tables are provided in both restroom facilities.
- Swimming is permitted only during designated hours, as posted at the pool. Any person swimming when the pool is closed may be suspended from using the pool. The pool may be closed when necessary for maintenance operations/repairs or inclement weather at the sole discretion of the Board of Directors. Members are responsible for informing their guests of the rules and regulations.

- Members (parents) are responsible for determining the skill level of their children and guests before allowing them to swim at the pool without adult supervision. **Children under the age of 16 must be accompanied and supervised by an adult (18 years or older) at all times.** The gate to the pool and Amenity Center must remain closed after entering or leaving the Amenity Center & Pool area at all times. Do not prop open the gates. Access must be by authorized members with key card only. **Property Owners or Tenants CANNOT sponsor another property owner or Tenant as their guest.**
- Pool entrance must be kept clear at all times. Showers are required before entering the pool. Bathing suits and appropriate swimwear (no cutoffs) are to be worn in the pool. No one should enter the water of the swimming pool in any clothing or apparel other than swimwear. Chairs cannot be placed anywhere inside the identified safety zone (lined with grey-toned pavers) around the pool. Nor can they be placed along the top edge of the pool deck or in the pool itself, as these are a safety hazard.
- No member shall knowingly enter the Amenity Center & Pool, or permit a child or guest to do so, while suffering from any contagious disease, such as athlete's foot, ringworm, colds, flu, etc. or while suffering from an open wound or sore.
- Spitting, spouting of water, blowing of nose, etc., are strictly prohibited in the pool and pool area. Pool area is defined as anywhere within the fenced area.
- No diving, running, jumping, pushing, horseplay or games that would endanger swimmers or sunbathers.
- The use of the lifesaving equipment is for emergencies only.
- Radios and other electronic devices may be listened to **only with earphones or other in-ear devices.** Except at association sponsored and hosted events are external speakers or external audio equipment authorized for use.
- Glass containers or other sharp or potentially hazardous objects are not allowed within the Amenity Center & Pool complex.
- No food or sugary or syrupy beverages are allowed on the pool or pool deck area. Food must be consumed at the picnic tables and not on the pool deck.
- Please dispose of all litter. Keep the grounds clean and tidy when enjoying this facility. Trash cans are provided within the pool area and throughout the Amenity Center & Pool area.
- No Pets or animals (with the exception of service dogs) are allowed within the Amenity Center & Pool area.
- No bicycles, skateboards, roller blades, scooters or other wheeled vehicles are to be used or stored within the pool and facility area. Radio controlled watercraft and drones are not allowed in the pool area.
- All pool furniture and property is to remain within the pool area.
- No one can throw or place any stones, debris, mulch, refuse or discarded substances or articles of any kind in the pool or swim area or enclosed area, or willfully pollute the waters of the pool.
- No swinging on ladders, fences, railings, gates, etc. is allowed.
- ***Loud, profane, or abusive language is prohibited and will be subject to loss of privileges and immediate expulsion from the facilities.***
- ***Air inflated equipment is restricted to one person. Certain types of play equipment may be also restricted depending on size of flotation device and the user load in the pool.*** The Board of Directors reserves the right to prevent usage of such play equipment during times of peak activity at the pool, or if the equipment provides a safety concern.
- All members must comply with these rules that you have agreed upon and that are posted at the Center. The HOA, Board of Directors, its agents, employees and contractors have the right to evict anyone from the Amenity Center & Pool facility who is not in compliance with these rules. In addition, action may be taken to suspend the use of the pool for violation of these rules and regulations.

### **AMENITY CENTER PLAY STRUCTURE RULES**

- All members and guests use at their own risk.
- The Play structure is designed for children ages 3-12. Adult supervision is therefore required.
- Play hours are from dawn until dusk and at no time when the lights are on should this playground be in use or occupied by any persons. After dark it is considered trespassing to be on the amenity center, pool, walking track or grounds.

- No food or beverages allowed in this area, except for bottled water in plastic or other similar container designed for beverages (i.e. Yeti cups)
- No scarves or other loose clothing is permitted while on the Play structure. These items have been known to cause injury.
- No backpacks will be worn during play.
- Leave the ground cover on the ground.
- No playing or pulling on the fencing.
- No jumping from the top of the Play structure.
- Loud, profane, or abusive language is prohibited.

### **AMENITY FIELD & GROUNDS**

- The fields located behind the Amenity Center are designed for unstructured play, football, Frisbee, volleyball and other active sports.
- Live or recorded music is not allowed due to the close proximity of homes.
- Play at your own risk as the fields are not supervised.

### **RULES FOR PETS AT AMENITY FIELDS & GROUNDS**

- Pets are welcomed at the Amenity Center Fields only they ARE NOT allowed inside the fenced in areas of the pool (Unless they are certified Service animals)
- All pets must be controlled and on a leash. If appropriate, please provide muzzles.
- A "Doggie Station" is provided near the Walking Track behind the Amenity Center. Please be sure to clean up after your pet.

### **USE OF AMENITY CENTER FOR PRIVATE PARTIES & MEETINGS**

- **ALL PARTIES AND GROUPS REQUIRE PRE-APPROVAL.** The Amenity Center & Pavilion may be used for private parties; however, parties must be reserved and approved in advance. Parties will not have exclusive use of the Amenity Center & Pool and must share all facilities with any other members or their guests. While members will typically respect private parties which are set up in the Pavilion, the reservation only covers the six tables that are the closest to the exit gate facing the walking track and not the entire pavilion structure. No part of the Amenity Center & Pool may be reserved exclusively for private use.
- It is imperative that all parties be registered with the association. Failure to pre-register and obtain approval in advance may cause your use of the facility to be terminated to accommodate those who have a reservation.
- If a group does not clean up after their party there will be a clean-up fee charged to the reservation holder's property account. We will use the before and after camera footage to determine whom to charge if multiple parties occur on the same day.
- All members will be responsible for their guests. Please be sure that proper behavior is observed so as not to disturb other members utilizing the center or homeowners surrounding the Amenity Center & Pool and to ensure no property damage occurs. They must also be escorted by a member who holds an active pool card.
- No parking on any grass areas. Violators will be towed without any warning.
- No grilling or cooking is allowed on the premises except at the Pavilion and only using the provided grill equipment. No personal grills are allowed whatsoever.

### **SUSPENSION AND TERMINATION OF PRIVILEGES**

***Privileges of the Amenity Center are subject to suspension or termination by the Board of Directors if a member permits unauthorized use of an access key card; exhibits offensive behavior or appearance; fails to abide by the rules and regulations established for the use of the facility; treats the members of the HOA, its agents, employees and contractors, in an unreasonable or abusive manner; consumes alcohol or smokes while at this facility or engages in conduct that is improper or likely to endanger the welfare, safety or reputation of the community and its management.***

***Persons caught on cameras doing any of the above or involved in property damage, etc. will be prosecuted to the fullest extent of the law. The property owner will also be liable for the repairs caused by their misuse or their guests misuse and destruction.***

***Failure to provide identification along with your pool card will be grounds for immediate expulsion from the facility.*** If a Pool Monitor asks to see your pool card and your identification, you are required to produce both. If you only have your pool card and cannot answer simple questions related to the property like phone numbers or others on the account, you will be barred from entry or expelled until the association can revalidate your pool cards. Your use of the facilities and your pool card affirms you will be bound by these identification requirements.