

“Terms & Use” Overnight Guest

RV Site Check In: 2:00 PM

Full payment is required prior to check-in

A “meter reading” is required. Please call the On-Sight Park Host to arrange arrival time, 24 hours before, if possible.

RV Site Check Out: 12:00 Noon

Check -Out “meter reading”. Call the on-sight Park Host. (24 hours advance is required please). You may also send your notice to holidayvillagerv@gmail.com at least 24 hours in advance.

Current I.D.

Required for all guest 16 years of age or older. A copy will be required at check-in or at arrival.

Includes in RV Site Rental:

Up to (2) guest, (1) RV, and up to (2) automobiles per site. Also, includes (Water, Sewer, Trash, Electric) for overnight and/or weekly reservation, which are less than a one “month” stay. **Additional fees will apply for each additional guest.**

Reservation Bookings

Any additional reservation request will be subject to availability. Rates may also change or fluctuate at any time without notice. *Management also reserves the right to deny rental space anytime for any reason without notice or change site use.*

Acceptable Forms of Payment

Credit or Debit Card. Other forms of payment: up to a 10% of total amount due, for handling and administrative fees. A current and valid **credit or debit** card is also required to be on file for the duration of booking nights and/or to secure a future reservation. Failure to do so may result in immediate termination of reservation and eviction from the RV park.

Reservation Cancellations & Refunds:

All notices to cancel a reservation **BEFORE** booking begins or ends Early of the entire original booking will be subject to the “**NOTICE CHART**” listed below. Guest is required to notify by emailing management to be eligible for a refund, otherwise, failure to comply will result in an automatic forfeit of all rental fees, deposits and/or payments. Email Management at holidayvillagerv@gmail.com

Note: All reservations ****“Pre-Check-In”** which are cancelled are subject to a minimum one-night rental fee equivalent to the number of guests on the reservation.

“NOTICE CHART”

Refunds for Cancellations of Reservations Before booking Reservation begins or ends Early

- 3 weeks’ notice -- receive up to 100% refund
- 2 weeks ‘notice -- receive up to 75 % refund
- 1-week notice – receive up to 50 % refund
- Less than 1 week notice to cancel – No Refunds

Pets

Only **non-aggressive dog breeds under 25 lbs.** are allowed. Our guests with 4-legs **must be accompanied by at least one 2-legged friend.** Pets are required to be on a leash at all times and cleaning up after your pet. Pets may not be left tied up outside your RV or space at any time. If a dog's behavior results in complaints by other guests, the pet owner may be required to board the dog in an outside kennel facility. Any damages caused by guest's pet; either to other guest/property or RV Park property, will be the responsibility of the pet owner. Guest's pet(s) is pet owner's full responsibility.

Guest RV, Lot Rental Space and RV Park

Management and its staff reserve the right to inspect RV Park property, including the RV lot rental space and the guest's RV, RV connections for any water leaks, electrical issues, sewer issues or improper use of RV "fittings" (according to state laws and manufactures) that may arise during reservation stay. Any issues related to these mentioned above or any other hazards determined at the sole discretion of MSH, LLC or contracted professional services by management to inspect any of the above mentioned and to be determined an "issue" or "hazard" which requires repairs or maintenance, either by the guest or a professional service, must be corrected in a timely manner at guest's expense if determined guest is the responsible party. If at any time guest fails to comply fully and in a timely manner determined by management, the guest may be asked to leave and render park property. Guest may also be responsible for any damages to park property related to the above stated "issue" or "hazard". Additionally, any other related fees associated, such as rental fees, incurred expenses from guest or guest RV or other property, negligence or failure to comply or legal fees.

**Holiday Village RV Park, a Mountain Springs Holdings, LLC company (MSH, LLC), and any of its owners or operators reserves the right for any reason, and at any time, to revise or change any rates, fees, deposits, terms, use, park rules, requirements, qualifications, and conditions without notice any time. Holiday Village RV Park and Mountain Springs Holdings, LLC holds, its owners, operators, employees or retained representative of our company sole discretion to refuse anyone at any time, who does not meet the minimum requirements and qualifications or whom fails to comply fully with all terms and conditions. Failure at any time to comply these terms and use and/or requirements may be subject to citation fees and/or loss of deposits and/or any payments made in advance or present. Once you are a guest in the RV park, either as a guest renter or guest visitor of rental guest, you will be held responsible to follow all park rules, terms, conditions and policies. Any form of breach to the park rules, terms, conditions, failure to comply with internal policies, and/or correct issues requested by management; such as, failure to repair or correct plumbing leaks, electric issues with guest RV, automobile property, clean up, nonperishable items outside RV, guest who are not paying for overnight stay, or any neglect within a 24 hour period or sooner, may be subject to eviction from park and/or termination to the agreement. Management holds sole right to recover any additional losses and fees related to guest noncompliance, neglect to RV or automobile, any damages to RV park property, due to failure of noncompliance with any stated rules, terms, policies or management request or neglect. In this case, you may be notified to leave park property and remove guest RV, guest automobiles and any guest personal property from the park. Failure to pay any fees related to rent, citation fees, electric, late fees or related fees for repairs at park due to incurred fees for repairs from any guest or guest's visitors at any time may result in eviction, termination of agreement and possible legal action and any related fees and expenses for attorney or other necessary professional assistance. Trespassing laws in the state of Texas will also be enforced on our private property at all times. (Overnight Guest are reservations less than a "monthly" stay.)*