

# David HUBERTY

Versatile IT professional with a rich background in system support, database management, and leadership roles within the finance and banking sectors. Demonstrated excellence in overseeing IT operations, optimizing CI/CD pipelines, steering corporate initiatives, and directing SCRUM teams. Proficient in guiding software development units and collaborating with C-suite executives to align IT resources with strategic technological advancements. Ready to leverage my comprehensive skillset and expertise in a variety of freelance and contracting roles, driving technology solutions that meet and exceed project goals.



## CONTACT INFO



85 Prospect Trl  
North Little Rock, AR 72118



(719) 332-5104



davidmhuberty@gmail.com



## PROFESSIONAL TIMELINE

### MSD IT Manager

2022 - 2023

#### Arvest Bank - Mortgage Systems Division (MSD) - Little Rock, AR

- Served as IT Manager over all Software Development/Integration for Mortgage Systems including customer facing website, customer registration/authentication and CIF storage, Associate facing applications for Customer Care, IVR/Telecom systems, Mulesoft API dev, custom app development and vendor/cloud integration.
- Manager over all Senior Software Engineers (levels 1-4) dedicated to mortgage.
- Collaborated closely with Arvest's executive leadership to align IT resources with company-wide priorities and strategic initiatives.

### MSD IT Supervisor

2017 - 2022

#### Arvest Bank - Mortgage Systems Division - Little Rock, AR

- Supervise daily operations for the Core/Customer systems within mortgage and operate as SCRUM master for three separate development and support pods.
- Supervise Software Engineers, levels 2 and 3, consisting of 8 direct reports.
- Escalation point for end-of-day processing, system outages and Disaster Recovery.
- Functionally operate as SCRUM master in conjunction with peer supervisors.
- Manage projects, enhancements, system upgrades, and change management.

### MSD Software Engineer 2

2015 - 2017

#### Arvest Bank - Mortgage Systems Division - Little Rock, AR

- Database Creation and Database Administration for departments company wide.
- Project Management for department automation and processes.
- SQL Server Reporting Services (SSRS) report development for general reporting and for Key Performance Indicators (KPI's).
- Developer/Code Writer for Servicing Director, Claims and Vendorscape/iClear primarily working in C# and Visual Basic

### Mortgage Escrow/Post-Closing Analyst

2012 - 2015

#### Arvest Bank - Mortgage Servicing - Little Rock, AR

- Developer/code-writer for Post-Closing workflow applications that provide auditing information to end-users and audit tracking for compliance and Mgmt.
- Developer/code-writer for Adfitech Export, sent to third-party quality control auditing, and a tracking tool for exceptions to be processed by the end-users.
- Created Administrative tools application to track associate performance and department progress for the Post-Closing Dept and coll. Doc Department.
- Auditor of Post-Closing files for loans have been acquired from various sellers.

### Office Manager

2010 - 2012

#### Ferguson's/American Furniture - Bryant/Conway, AR (Same Owner)

- Developed an Inventory Database, with User Interface, that tracked incoming shipments, sold inventory, inventory in the warehouse, and automatic notifications of items needing to be re-ordered.
- Performed Office Manager duties at both locations depending on business needs.
- Handled daily bookkeeping, Human Resource duties, Hiring and payroll.



## Technical Competencies

### Relevant Hard Skills

- |                                   |        |                                   |        |
|-----------------------------------|--------|-----------------------------------|--------|
| • MS Office (Excel, Access, etc.) | 17 yrs | • Finastra Products (D+H)         | 10 yrs |
| • MS SQL Server (Transact-SQL)    | 7 yrs  | • SQL Server Int. Services (SSIS) | 8 yrs  |
| • SQL Server Reporting (SSRS)     | 7 yrs  | • Black Knight Products           | 8 yrs  |
| • Database Design                 | 11 yrs | • Azure DevOps and Jira           | 11 yrs |
| • Database Administration         | 10 yrs | • IBM API Integration             | 5 yrs  |
| • Visual Studio (C#/VB)           | 9 yrs  | • Mulesoft Anypoint Platform      | 1 yr   |

### Relevant Soft Skills

- |                                      |                                    |
|--------------------------------------|------------------------------------|
| • Team Management and Leadership     | • Resource and Time Management     |
| • Department Budgeting and Expense   | • Conflict Resolution              |
| • Personnel coaching and development | • Technical Training/Coaching      |
| • Interdepartmental Relations        | • Problem Solving/Logical Thinking |
| • Public Speaking and Presentation   |                                    |

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## Leadership Background



### Arvest Mtg Systems Division (MSD) • IT Manager 2022 - 2023

Operating in the role of IT Manager, I've cultivated a dynamic and solution-driven environment, leading a robust team of Senior Software Engineers dedicated to pioneering advancements in Mortgage Systems. My leadership style emphasizes not just technical excellence but also interpersonal growth, fostering a culture where innovation thrives and challenges are met with collaboration. By bridging the gap between technology and Arvest's executive vision, I've successfully synchronized IT strategies with broader company objectives. My proactive approach to leadership ensures projects are not only prioritized effectively but are also executed with precision, quality, and a commitment to stakeholder satisfaction.



### Arvest Mtg Systems Division (MSD) • IT Supervisor 2017 - 2022

My primary responsibility as an IT Supervisor is to direct and support the Software Engineers that develop automation and IT solutions/support for the mortgage departments using our core mortgage products. This includes Servicing Director, our Customer and Rep Facing websites, IVR Phone systems, API Integration and Black Knight products. I am responsible for developing the technical skills of my associates while helping them maintain positive and effective relations with all the business units we support. I also serve my team as an escalation point for overcoming roadblocks in development and interfacing with senior mortgage staff to prioritize projects and work.



### Arvest Connect Mentorship • Mentee

Jim Cole (Chief Information officer) as my mentor

2022 - 2023

Ed McClain (Customer Service Manager) as my mentor.

2017 - 2018

Scott Kailey (MSD Manager) as my mentor.

2015 - 2016



### STRIVE Leadership Program • Participant

2015 - 2016

STRIVE is a program is comprised of many associates chosen from all sides of the mortgage company. It teaches on situational, peer to peer and direct leadership as well as team work and communication.



### Cadre Leadership Academy • Program Director

2008 - 2009

As Program Director, I was responsible for all training, team coordination, and foreign logistics. With 9 direct reports (team leaders) and their 63 team members I was responsible for 72 personnel for training in the United States and led them to Mexico and overseas to Kenya, Tanzania, Rwanda and Ethiopia.



### Cadre Leadership Academy • Team Leader

2007 - 2008

I returned as a Team Leader of 18 adult students. I trained the students in leadership and for work overseas. I led my team to Mexico and several regions of South Africa.



### Cadre Leadership Academy • Student

2006 - 2007

I was a student in an intensive nine-month (full-time) program where I was trained in situational leadership, personal discipline and foreign humanitarian aid. We provided medical and humanitarian relief for people suffering in Mexico, China and Myanmar.



## Education/Training

- EXCEL Leadership Program 2020 - 2021
- Arvest Connect Mentorship 2017 - 2018
- STRIVE Leadership Program 2015 - 2016
- Arvest Connect Mentorship 2015 - 2016
- Univ. of Central Arkansas 2011 - 2012
- Cadre Leadership Academy 2006 - 2009



## Volunteer Services

- Mentor - Young Adult (YA) Ministries
- Director - YA Recovery
- Mentor - Real Life Ministries
- Serve Team - Arkansas Dream Ctr