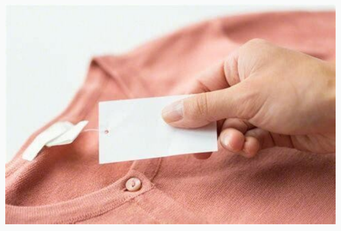


I am not robot!

Can you return clothes to a different store

Is it illegal to return something to a different store. Can you return clothes to a different store h&m. Do you have to return clothes to the same store. Can you return clothes at a different location. Can you return clothes to a different store primark. Can you return clothes to a different asda store. Can you return hollister clothes to a different store. Can you return things to a different store.



You have 30 days to decide if an item is right for you.



Can you return zara clothes to a different store. Can you return pacsun clothes to a different store.

You have 30 days to decide if an item is right for you. If you decide to make a return or exchange, head to any H&M store in the United States (excluding Puerto Rico), or register your return in the return portal. RETURN POLICY H&M will refund most items within 30 days of purchase so long as they are in resellable condition, provided it has not been damaged, soiled, washed, altered or worn and that all labels and tags are attached, including furniture which must be disassembled and returned in it's original packaging. The following exceptions are in place: • For hygiene and safety reasons, we can only accept returns of Beauty items if the product is unopened. • Undergarments are Final Sale for hygienic reasons. • We cannot offer refunds on swimwear if the hygienic seal is not in place or has been broken. • Fabric face masks cannot be returned due to safety and hygienic reasons. • We do not accept returns of restricted items. Read more about restricted items. • Gift cards are Final Sale. • Special collections and designer collaborations may be subject to a return policy that may differ from our standard return policy above • A small number of products cannot be returned to store. Should you try to return one of these items, our store staff will support you in other ways to place your return • Some items are marked “Final Sale” and can not be returned even with a receipt You cannot exchange items online. If you prefer items in another color, or size, please return the items you don’t like and place a new order on hm.com. FREE IN-STORE RETURN OR EXCHANGE You are always welcome to return or exchange for free in any H&M store in the US, excluding Puerto Rico. Please bring the e-receipt attached to your shipping confirmation email along with the item(s) you wish to return/exchange within 30 days of purchase. After 30 days, you will be eligible for exchange only at the current selling price. Items exchanged must be of equal or greater value. The following cannot be returned in stores: • Articles from H&M HOME purchased online cannot be returned in our stores and must be returned by mail. • Damaged orders must be returned to the warehouse. For missing and incorrect items, please contact Customer Service for assistance. Your refund will be issued in the form of original payment, such as the credit card used for the order. Shipping and handling costs are not refundable. We will issue a refund to the original form of payment. Please allow up to 14 days for your transaction to process. Please note: Without a receipt, we offer an in-store exchange only at the current selling price.

Items exchanged must be of equal or greater value. RETURNS WITH USPS ($5.99, ALWAYS FREE FOR H&M MEMBERS) To return items via USPS, simply show the QR code when you hand over your package at a USPS location or print and affix the label provided in our Returns Portal. This label is pre-paid and pre-addressed. The return shipping fee of $5.99 will automatically be deducted from your refund. If you are an H&M Loyalty Member, the return shipping fee will be waived. Return Instructions: 1. Visit our Returns Portal to get started.

2. Place the item(s) you wish to return in a suitable bag or box, e.g. the one you received your order in.

3. Download the QR code to show when handing your package over at a USPS location or print and affix the return label provided in our Returns Portal. 4. Take the package to any Post Office or USPS Mailbox of your choice. Your refund will be issued in the form of original payment. Shipping and handling costs are not refundable. You will receive return tracking emails and a return confirmation email when your merchandise has been processed. Please allow up to two weeks for the credit to post to your account. Please allow up to two billing cycles for the credit to appear on your credit card statement. RETURNS OF ORDERS USING FREE IN-STORE PICKUP Please note that all Free In-store Pickup orders can only be returned in stores. Returns by mail are not accepted. To learn more about this service and for FAQs, click here. 1 Find your receipt. You will need your receipt/invoice to return the item.[1] Go through your purse or wallet to find the receipt. You should also check your email account, since the receipt could have been sent to you electronically. It may be in the bag, which you might have thrown in the trash. Go through to find the bag. If you don’t have the refund, it may be harder to return. However, some stores will refund without a receipt if the item didn’t cost much. Alternately, others will give you a replacement or store credit (but not a cash refund). 2 Collect all parts or accessories. You want to return everything that came with the item—packaging, accessories, parts, etc. Find everything and put it in the original box so that you will have it all when you return to the store.[2] If only one part is broke, you still might want to take the entire item to the store and get the entire product replaced. Advertisement 3 Identify why you want to return the item. Before heading back to the shop, you should know why you want to return the item. This will matter to the shop, so identify the reason before returning to the store. Common reasons for returns are: It isn’t what you need. Sometimes, we buy the wrong item. For example, you might have bought an electric cord which doesn’t work with your TV. You’ll probably want to return the item and get something different. You just want a refund.



Can you return things to a different store. Can you return zara clothes to a different store. Can you return pacsun clothes to a different store.

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from our standard return policy above • A small number of products cannot be returned to store. Should you try to return one of these items, our store staff will support you in other ways to place your return • Some items are marked “Final Sale” and can not be returned even with a receipt You cannot exchange items online. If you prefer items in another color, or size, please return the items you don’t like and place a new order on hm.com. FREE IN-STORE RETURN OR EXCHANGE You are always welcome to return or exchange for free in any H&M store in the US, excluding Puerto Rico. Please bring the e-receipt attached to your shipping confirmation email along with the item(s) you wish to return/exchange within 30 days of purchase. After 30 days, you will be eligible for exchange only at the current selling price. Items exchanged must be of equal or greater value. The following cannot be returned in stores: • Articles from H&M HOME purchased online cannot be returned in our stores and must be returned by mail. • Damaged orders must be returned to the warehouse. For missing and incorrect items, please contact Customer Service for assistance. Your refund will be issued in the form of original payment, such as the credit card used for the order. Shipping and handling costs are not refundable. We will issue a refund to the original form of payment. Please allow up to 14 days for your transaction to process. Please note: Without a receipt, we offer an in-store exchange only at the current selling price. Items exchanged must be of equal or greater value. RETURNS WITH USPS ($5.99, ALWAYS FREE FOR H&M MEMBERS) To return items via USPS, simply show the QR code when you hand over your package at a USPS location or print and affix the label provided in our Returns Portal. This label is pre-paid and pre-addressed. The return shipping fee of $5.99 will automatically be deducted from your refund. If you are an H&M Loyalty Member, the return shipping fee will be waived. Return Instructions: 1. Visit our Returns Portal to get started. 2. Place the item(s) you wish to return in a suitable bag or box, e.g. the one you received your order in. 3. Download the QR code to show when handing your package over at a USPS location or print and affix the return label provided in our Returns Portal. 4. Take the package to any Post Office or USPS Mailbox of your choice. Your refund will be issued in the form of original payment. Shipping and handling costs are not refundable. You will receive return tracking emails and a return confirmation email when your merchandise has been processed. Please allow up to two weeks for the credit to post to your account. Please allow up to two billing cycles for the credit to appear on your credit card statement. RETURNS OF ORDERS USING FREE IN-STORE PICKUP Please note that all Free In-store Pickup orders can only be returned in stores. Returns by mail are not accepted. To learn more about this service and for FAQs, click here. 1 Find your receipt.
You will need your receipt/invoice to return the item.[1] Go through your purse or wallet to find the receipt. You should also check your email account, since the receipt could have been sent to you electronically. It may be in the bag, which you might have thrown in the trash. Go through to find the bag. If you don’t have the refund, it may be harder to return.



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Should you try to return one of these items, our store staff will support you in other ways to place your return • Some items are marked “Final Sale” and can not be returned even with a receipt You cannot exchange items online. If you prefer items in another color, or size, please return the items you don’t like and place a new order on hm.com. FREE IN-STORE RETURN OR EXCHANGE You are always welcome to return or exchange for free in any H&M store in the US, excluding Puerto Rico. Please bring the e-receipt attached to your shipping confirmation email along with the item(s) you wish to return/exchange within 30 days of purchase. After 30 days, you will be eligible for exchange only at the current selling price. Items exchanged must be of equal or greater value. The following cannot be returned in stores: • Articles from H&M HOME purchased online cannot be returned in our stores and must be returned by mail. • Damaged orders must be returned to the warehouse. For missing and incorrect items, please contact Customer Service for assistance. Your refund will be issued in the form of original payment, such as the credit card used for the order. Shipping and handling costs are not refundable. We will issue a refund to the original form of payment. Please allow up to 14 days for your transaction to process. Please note: Without a receipt, we offer an in-store exchange only at the current selling price. Items exchanged must be of equal or greater value. RETURNS WITH USPS ($5.99, ALWAYS FREE FOR H&M MEMBERS) To return items via USPS, simply show the QR code when you hand over your package at a USPS location or print and affix the label provided in our Returns Portal. This label is pre-paid and pre-addressed. The return shipping fee of $5.99 will automatically be deducted from your refund. If you are an H&M Loyalty Member, the return shipping fee will be waived. Return Instructions: 1. Visit our Returns Portal to get started.
2. Place the item(s) you wish to return in a suitable bag or box, e.g. the one you received your order in. 3. Download the QR code to show when handing your package over at a USPS location or print and affix the return label provided in our Returns Portal. 4. Take the package to any Post Office or USPS Mailbox of your choice. Your refund will be issued in the form of original payment. Shipping and handling costs are not refundable. You will receive return tracking emails and a return confirmation email when your merchandise has been processed. Please allow up to two weeks for the credit to post to your account. Please allow up to two billing cycles for the credit to appear on your credit card statement. RETURNS OF ORDERS USING FREE IN-STORE PICKUP Please note that all Free In-store Pickup orders can only be returned in stores. Returns by mail are not accepted. To learn more about this service and for FAQs, click here. 1 Find your receipt. You will need your receipt/invoice to return the item.[1] Go through your purse or wallet to find the receipt.
You should also check your email account, since the receipt could have been sent to you electronically. It may be in the bag, which you might have thrown in the trash. Go through to find the bag. If you don’t have the refund, it may be harder to return. However, some stores will refund without a receipt if the item didn’t cost much. Alternately, others will give you a replacement or store credit (but not a cash refund). 2 Collect all parts or accessories. You want to return everything that came with the item—packaging, accessories, parts, etc.
Find everything and put it in the original box so that you will have it all when you return to the store.[2] If only one part is broke, you still might want to take the entire item to the store and get the entire product replaced. Advertisement 3 Identify why you want to return the item. Before heading back to the shop, you should know why you want to return the item. This will matter to the shop, so identify the reason before returning to the store. Common reasons for returns are: It isn’t what you need. Sometimes, we buy the wrong item. For example, you might have bought an electric cord which doesn’t work with your TV. You’ll probably want to return the item and get something different. You just want a refund. Maybe you regret the purchase or realize you don’t need the item. You’ll probably want a full refund. It doesn’t work. If the item doesn’t work as expected or as promised, you can return for a refund or to replace it. 4 Find your warranty. Warranties are usually sold for expensive items like electronics. However, everything you buy comes with “implied” warranties in the United States. These warranties are automatically created by law. If an item violates an implied warranty, the store cannot refuse to take the item back.
For example, every sale carries an “implied warranty of merchantability.“ This is a promise that the product will work as you expect it to, given its condition and age.[3] If you buy a toaster and it catches on fire, then it has not worked as you would expect a toaster to. There is also an “implied warranty of fitness.” This warranty applies when you buy something for a specific purpose. For example, you might need a blender that can crush ice. If a sales associate helps you find one for that purpose, then the blender comes with a warranty that it will crush ice. In most states, these implied warranties last for four years. However, in some states, they will last longer. The seller might eliminate these implied warranties by including language that the product was sold “as is.” Look at your receipt and the packaging. Nevertheless, in some states, even the inclusion of “as is” language can’t eliminate implied warranties. 5 Research return policies online. Check to see if the shop has a website.
The website might explain the return policy in greater detail. Find the website and read up on what you need to do. The website might tell you whether you can ship the item back, which you might prefer as an option. The website should tell you which steps to take. Advertisement 1 Ship the item to the manufacturer, if necessary. You might need to send the item to the manufacturer, especially if the item is defective but covered by the warranty. Check your written warranty to see where you should ship it. Remember to pack the item securely so that it doesn't break while being delivered. Ideally, you should call ahead of time and ask for specific directions.
For example, the manufacturer might send you a form to fill out to include with the item. 2 Tell the clerk you want to return the item. Smile and say, “Hi, I want to return this item which I bought last week.” Show the clerk the item and your receipt.[4] Don’t delay returning the item. Some stores allow returns but only for a certain amount of time. For example, many stores only allow returns within 14 days of the purchase. 3 Explain what is wrong. If the item doesn’t work, explain why. For example, you could say, “The laptop won’t turn on. See? I press the button but the screen is blank.” Always keep your reason for returning the item short. The longer your reason, the more suspicious you appear.[5] Believe it or not, sometimes nothing is wrong with the item.
Instead, you may be using it wrong. If so, the clerk can show you how to use it properly. 4 Say what you want. Stores have different rules about what you can get when you return an item. Some stores will issue a full refund. However, others might only let you swap the item or issue store credit. State clearly what you prefer. For example, you can say, “I’d like to swap this item with another if one is available. If not, I’ll take a cash refund.” 5 Answer any questions. If you don’t have the receipt, the clerk might have questions for you. Answer all questions politely and completely. Remember to remain friendly. You are more likely to get what you want that way.
The store might have a return limit. For example, they might allow only $500 worth of returns in a 12-month period.[6] Be prepared to talk about other returns you have made. 6 Complain if you are unhappy.
Ask to speak to a manager if the sales clerk won’t take the item back. Calmly say, “Is there someone else I can speak with?” Work your way up the chain of command. If the store manager won’t help you, ask who else you can speak to. You may have to write a letter to corporate headquarters.[7] You can find sample letters online. 7 File a consumer complaint. If you strike out at the store, you may want to complain to a government agency. The agency will depend on where you live.
In the U.S., look for a local consumer protection agency by searching online or looking in your telephone book.[8] You can also find a list here: . Click on your state.
You can also complain to the Better Business Bureau for the city where the shop is located. Also file a complaint with the BBB where the company has its national headquarters.
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