The 'S' Word



- Shame is universal; we all have it by virtue of being hard-wired for connection
- We think it results from major trauma, yet it also stems from the common experience of not feeling worthy of belonging and acceptance
- It's that 'warm wash' that comes over us when we feel small, or not good enough
- The word itself invokes a visceral reaction
- It's so contagious that even hearing someone else's story about their own shame can trigger us into feeling shame
- The less we talk about it, the more we have it and the more it controls our lives
- Shame cannot survive empathy
- Being spoken about openly dismantles shame, as the lie that we are alone in it is contradicted
- Shame needs three things to grow exponentially in our lives: secrecy, silence, and judgment

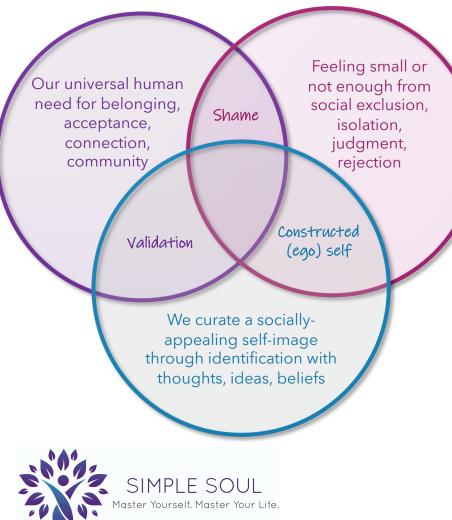
Dr. Brené Brown, research professor at the University of Houston







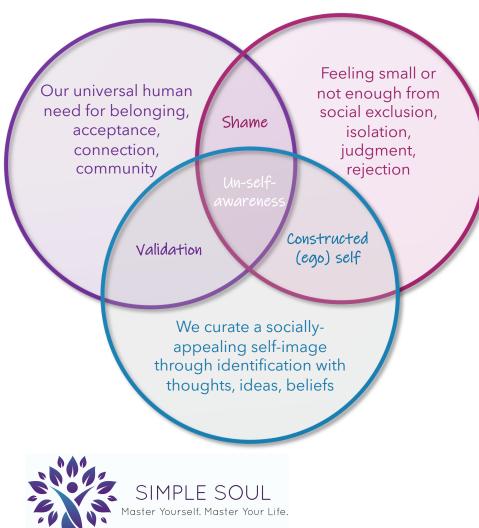
Me & My Ego



- Ego gets a bad rap, but it's actually there to protect us from pain and discomfort
- It convinces us that it serves our best interests (which aligns nicely with a short-term painavoidance strategy)
- It protects us by creating a new self-image based upon socially desirable traits
- This conveniently serves two outcomes: one is that we avoid feeling the pain of shame, and the second is that social desirability leads to belonging and acceptance
- This comes with a cost; whatever qualities we identify with as the platform for our curated selfimage requires the upkeep and maintenance of constant validation from everyone around us
- The moment we do not feel validated by others, we slip into feeling disconnected, which brings us perilously close to feeling shame
- The clever ego has us convinced this is the easiest way to go, yet those around us may likely disagree since we constantly rely on them to do our heavy lifting...and they know it



Un-self-awareness



- Perhaps the silver lining in the research findings that 95% of people think they're selfaware when 10–15% actually are*, is that most people blissfully live their lives needing and seeking constant validation to reinforce their constructed sense of self-worth, believing this is working well for them
- According to corporate research, leaders who are out of touch with their reality are six times more likely to derail*
- Leadership derailment at work presents much like personal turmoil at home, including the display of subversive behaviours such as: controlling, blaming, public reprisals & reprimands, falsifying facts, undermining others, the inability to accept criticism & feedback or be held accountable, and even complete withdrawal
- Each of these behaviours are linked to lower engagement and satisfaction, higher stress levels, and the erosion of relationships through the breakdown of trust

*Dr. Tasha Eurich, organizational psychologist



Self-awareness: The Virtuous 'S' Word

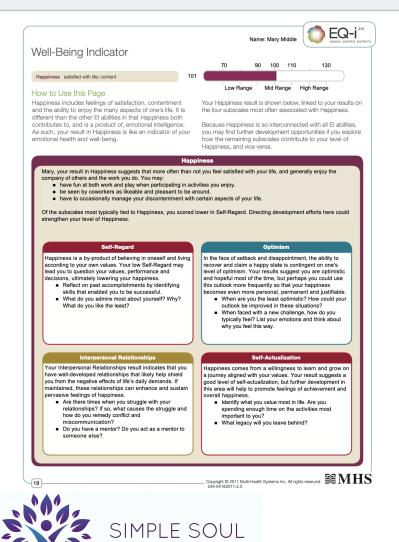


SIMPLE SOUL Master Yourself. Master Your Life.

- Self-awareness is a self-perception competency of emotional intelligence which can be developed with time, attention, and practice
- Acute self-awareness fuels our ability to respond to life's challenges in a socially responsible manner that invites empathy
- The key to developing this skill is to understand our starting point; pinpointing where we are is necessary to track real progress toward a goal
- The EQ-i2.0[®] is the premier model for measuring emotional intelligence based on the original EQ-i (Bar-On, 1997) and supported by more than 25 years of scientific research
- An international and multicultural focus; EQi2.0[®] items were created to be as universally applicable as possible
- This model demonstrates very strong statistical reliability and validity



EQ-i2.0® Lifestyle Report



1aster Yourself. Master Your Life.

- The EQ-i2.0[®] workplace/lifestyle report provides an overall measure of emotional intelligence, including measures for five composite scales, and fifteen subscales
- Developing emotional intelligence is critical for building meaningful workplace and personal relationships, and for overcoming life's challenges
- This report features a Well-Being Indicator that measures overall level of happiness; which is the underpinning of resilience, especially important for successfully navigating and managing uncertainty, anxiety, and stress
- For more information or to schedule an assessment, please visit: simplesoul.ca, or kindly reach out to <u>andrea@simplesoul.ca</u> with any questions



EQ-i2.0[®] Leadership Report

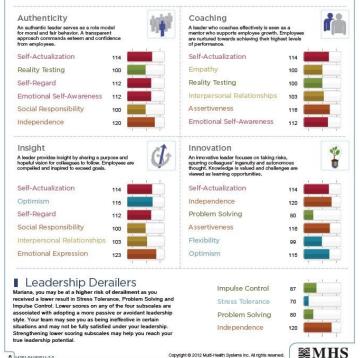
EQ-i

Leadership Potential

The EQ-i 2.0 subscales are strongly related to leadership competencies that in turn may be associated with productivity, decreased employee turnover, and increased efficiency. A leader who embodies the competencies below is more likely to increase work satisfaction, create trust, and foster organizational commitment and lovalty

Name: Mariana Felicita

This page provides you with a leadership lens through which to view your EQ-i 2.0 results. There are four general competencies required of most leaders: authenticity, coaching, insight and innovation. The top six EQ-i 2.0 subscales (based on theory and research) that are associated with each competency are displayed below. High scores on the associated subscales help ensure optimal functioning in the competency area. Alternatively, if you score lower on a few subscales for a particular leadership competency, you can quickly see that this might be an area of challenge for you in your current leadership role. Focusing development efforts in these areas are likely to yield the greatest return in your growth as a leader.



6 14201-04182011-2



SIMPLE SOUL

1aster Yourself. Master Your Life.

- The EQ-i2.0[®] leadership report has many unique features linking emotional intelligence with leadership development
- These features provide a leader with a snapshot of how their emotional intelligence compares to that of other leaders* and insight into leadership strengths and potential areas for development
- These leadership dimensions were identified from research conducted on 220 leaders who completed this same assessment
- For more information or to schedule an assessment, please visit: simplesoul.ca, or kindly reach out to andrea@simplesoul.ca with any questions

*These leaders held positions of mid-level management through to C-suite leadership roles and were from a variety of industries (e.g., healthcare, technology, financial services, and construction) across North America. Most leaders were working in large organizations (over 400 employees).



Copyright © 1997, 2011 Multi-Health Systems Inc. All rights reserved.