

THE —BACK UP—

Back Up Therapy — Free Supervision Agreement Draft Promotion Terms & Conditions

Last updated: March 2026

These Promotion Terms and Conditions (“Agreement”) govern participation in the Free Supervision Agreement Draft Promotion offered by Back Up Therapy ABN 65 842 559 589 (“The Back Up”, “we”, “us”).

By submitting the online questionnaire or survey associated with this promotion (“Submission”), the organisation or individual completing the form (“you”) confirms that they have read, understood and agree to be bound by these Terms and Conditions.

1 PROMOTION OVERVIEW

1.1 The Back Up is offering a limited promotional service whereby organisations may complete a questionnaire outlining their supervision structure, needs and boundaries.

1.2 Based on the information submitted, The Back Up may provide a draft supervision agreement template (“Draft”).

1.3 The Draft is provided free of charge as part of a promotional initiative.

1.4 This promotion is available until 30 June 2026, unless withdrawn earlier at the discretion of The Back Up.

2 NATURE OF THE DRAFT

2.1 The Draft provided is intended as a conceptual starting point only.

2.2 The Draft is not a final policy, legal document or operational agreement and must be reviewed, adapted and critiqued by the receiving organisation.

2.3 Organisations are responsible for:

- collaborative team review
- adapting the Draft to their organisational context
- ensuring compliance with professional, regulatory and workplace requirements
- seeking independent legal advice where appropriate

2.4 The Draft should not be relied upon as legal advice, regulatory advice or governance advice.

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3 DELIVERY TIMEFRAME

3.1 Where a Draft is provided, The Back Up will generally aim to deliver the Draft within 2–3 working days from submission of the questionnaire.

3.2 Delivery timeframes are indicative only and are not guaranteed.

4 DISCRETION TO DECLINE OR WITHHOLD SERVICE

4.1 Participation in this promotion does not create an obligation for The Back Up to produce or deliver a Draft.

4.2 The Back Up reserves the right, at its sole discretion, to:

- decline to provide a Draft
- discontinue the promotion at any time
- refuse submissions that are incomplete, inappropriate or outside the intended scope of the promotion.

5 NO FEES

5.1 No fee is payable for participation in this promotional service.

5.2 The provision of a Draft under this promotion does not create any ongoing contractual relationship or obligation between the parties.

6 LIABILITY AND DISCLAIMER

6.1 The Draft is created based solely on the information submitted in the questionnaire survey and may not fully reflect the needs, risks, governance requirements or regulatory obligations of the organisation.

6.2 To the maximum extent permitted by law, The Back Up:

- makes no representations or warranties regarding the suitability, completeness or accuracy of the Draft; and
- disclaims responsibility for how the Draft is interpreted, implemented or relied upon.

6.3 The Back Up is not liable for any loss, damage, liability, cost or claim arising from:

- use of the Draft
- reliance on the Draft
- modification or implementation of the Draft
- organisational decisions made based on the Draft.

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6.4 Organisations remain fully responsible for their supervision structures, governance processes and legal compliance.

7 ORGANISATIONAL RESPONSIBILITY

By participating in the promotion, you acknowledge and agree that:

- the Draft is only a starting template
- the organisation is responsible for collaborative development and review of the document
- the organisation should undertake appropriate legal and governance review before using the document operationally.

8 CONSENT TO CONTACT AND COMMUNICATIONS

8.1 By submitting the questionnaire, you consent to The Back Up using the contact details provided to:

- communicate regarding your Draft
- request clarification about your submission
- provide updates relating to this promotion.

8.2 You also consent to being contacted by The Back Up for:

- promotional communications
- service updates
- educational resources or related offerings.

8.3 You may withdraw consent to marketing communications at any time by contacting The Back Up at team@thebackup.com.au or using unsubscribe options provided.

9 PRIVACY

9.1 Information submitted in the questionnaire survey will be used for the purpose of generating the Draft and communicating with you about the promotion.

9.2 The Back Up will handle personal information in accordance with applicable Australian privacy laws.

10 GENERAL

10.1 GOVERNING LAW

This Agreement is governed by the laws of Queensland, Australia, and the parties submit to the jurisdiction of its courts.

10.2 AMENDMENTS

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The Back Up may update or modify these Terms and Conditions at any time.

10.3 SEVERABILITY

If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions remain in full force and effect.

10.4 ENTIRE AGREEMENT

These Terms and Conditions constitute the entire agreement relating to participation in this promotion.