



Michelle McConville Programming Coordinator Anne Arundel County Public Library 5 Harry S. Truman Parkway Annapolis, MD 21041

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To whom it may concern,

It is my pleasure to write a letter of recommendation for Lois Blevins and the National Center for Citizen Safety. Ms. Blevins contacted Anne Arundel County Public Library in the Fall of 2017 with the offer to present informational programs for our county residents on what to do in the terrible event of an active assailant. The library hosted two sessions at two different locations last spring. Both sessions were well received by both the library staff and the community members in attendance. Customers leaving the program were heard raving about the presentation and the value of the information that was shared saying, "she may have saved a life tonight."

Ms. Blevins has been wonderful to work with in scheduling our events. She is very flexible in her scheduling and quick to respond to emails. She communicated her needs prior to the presentation and arrived well before the program start time. Her professionalism and knowledge were apparent to our library staff and the public and she used the allotted time efficiently allowing for both the presentation of information and follow up questions from attendees.

The positive feedback from our two hosting branches has led to our scheduling of three more sessions this coming fall at other libraries in Anne Arundel County.

Regards,

Michelle McConville