

## **DELTA HEALTH SYSTEMS UPDATE**

### **November 20, 2025**

#### **Quarterly Medicare Reimbursement**

The retiree data has been successfully uploaded and paper checks for the 700+ eligible retirees will be mailed in batches starting the first week of December.

A communications update from Delta will be sent to all participants regarding the Medicare Reimbursement and Life Insurance billing, in addition to a form to complete with your direct deposit (ACH) information, if that is how you choose to receive your reimbursements.

Medicare Reimbursement checks will continue to be mailed until the direct deposit form is received by Delta Health Systems.

#### **Life Insurance**

For those retirees who have life insurance, the billing notices are still in the process of being updated, but during this transition period no one will lose coverage or be cancelled.

#### **Claims Processing**

Delta will start processing claims the first week of December. There has been a delay caused by not receiving all of the historical data from Zenith, including current deductibles and co-pays, and Anthem is aware of this delay. If you are having issues with your providers, you can contact the Delta Customer Service team to assist by making outbound calls to providers to place your accounts on hold while the claims are being processed. Delta Health Systems Customer Service can be reached at 888-401-7743.

#### **Open Enrollment**

Everyone should have received their open enrollment packet. **If you have no changes, you do not need to do anything.**

If you **do** have changes, the completed enrollment form should be mailed to:

Delta Health Systems  
P.O. Box 1147  
Stockton, CA 95201

If you have any questions about open enrollment, call Delta Health Systems Customer Service at 888-401-7743.

**We understand the inconvenience that these issues cause for our retirees. REACTA will keep you posted as we learn new information.**