THE HICKORY GOLF WORKSHOP

ACCESSIBILITY POLICY



INTRODUCTION

At the Hickory Golf Workshop, we are dedicated to creating an inclusive and welcoming environment where all visitors, regardless of ability, can fully participate in and enjoy our experiences. We recognise the importance of accessibility and are committed to making reasonable accommodations to ensure that everyone, including individuals with disabilities, has the opportunity to engage with our workshop, learn about the craft of hickory golf, and enjoy the rich heritage of the sport.

OUR GOAL

Our goal is to provide clear information about the accessibility features of our venue and the accommodations we can offer. While some aspects of our historic building and hands-on activities may present challenges, we are committed to working with visitors to find suitable solutions and ensure an enjoyable experience. This policy outlines the measures we have in place to support accessibility and details how visitors can request additional assistance when needed.

WORKSHOP ACCESSIBILITY

The Hickory Golf Workshop is situated on a single floor, making it generally accessible for visitors with mobility needs. However, due to the nature of the building, some areas may have uneven flooring, and we are happy to assist visitors in navigating these spaces. Seating is available throughout the workshop for those who may need to take rest breaks during their visit. Additionally, we have accessible restroom facilities on-site to accommodate visitors with mobility requirements.

We welcome assistance dogs and can provide water bowls upon request to ensure their comfort. For any specific concerns regarding accessibility, visitors are encouraged to reach out in advance so that we can make suitable arrangements.

SENSORY CONSIDERATIONS

The workshop environment includes sounds from woodworking tools and other equipment. We can provide quieter areas or schedule visits at less busy times, including days when there is no other work taking place, upon request.

Lighting is natural and supplemented with dimmable artificial lighting. If you have specific lighting needs, please let us know in advance.

VISUAL AND HEARING IMPAIRMENTS

Workshop demonstrations include detailed verbal explanations and hands-on activities to aid understanding.

Large-print versions of informational materials are available upon request.

While we do not currently offer sign language interpretation, visitors are welcome to bring an interpreter or contact us in advance to discuss accommodation options.

MOBILITY ASSISTANCE

Visitors using wheelchairs or mobility aids are welcome, though some activities may require adaptation. Our team will assist in making modifications where possible.

We can provide alternative experiences if any part of the session is inaccessible.

BOOKING AND CONTACT INFORMATION

If you have specific accessibility requirements, we encourage you to contact us in advance so we can best accommodate your needs.

We welcome feedback on accessibility improvements and will continually strive to enhance our visitor experience.

CONTACT US

For any inquiries regarding accessibility, please contact us at:

Email: info@thehickorygolfworkshop.com

Phone: +44 (0) 1334 840860

Mobile: +44 (0) 7442 504624

Website: <u>www.thehickorygolfworkshop.com</u>

This policy is reviewed regularly to ensure it meets the needs of all visitors.