



Delegating for Managers

Who?

- Someone who has the skills
- Someone who knows how
- Someone who has the necessary interpersonal skills
- Someone who is available
- Someone you can trust

NOT:

- ✗ Don't overburden certain employees
- ✗ Don't give them all the boring stuff
- ✗ Don't give it to the untrained
- ✗ Don't give it to the untrustworthy

What?

- Stuff easily done by other team members
- Stuff that can be done with minimal coaching
- Stuff done with some training or coaching

NOT:

- ✗ Planning, directing or motivating your team
- ✗ Evaluating employee performance
- ✗ Tasks that require specific technical skills
- ✗ Hiring, firing or laying off team members
- ✗ Helping your direct reports develop their careers

When?

- You can explain what you want them to do
- It helps your own development
- It helps your ability to lead
- It will help the project succeed

NOT:

- ✗ Something you can't explain well
- ✗ Something that puts your development in jeopardy
- ✗ Something that puts your ability to lead in jeopardy
- ✗ Something that will undermine a project's success

How?

Communicate
the Task, Project or
Function

Establish
agreed-upon standards
of performance and
measures of success

Define
the resources
and support
available

Identify
need for spe-
cial training or
coaching

Agree
on boundaries
for follow-up and
feedback

Document
key points and
hold accountable