



“Giving you the tools to cultivate your own remarkable voice”

At Rare Bird Studios we strive to create the conditions where the courageous work of music making can flourish.

We promise to:

- Treat everyone with caring and respect
- Create an environment where risk-taking is admired
- Give clear instruction on how to improve your voice
- Invite and inspire you to take ownership in your singing
- Make singing fun

Singers and families agree to:

- Cherish your voice, treating yourself with kindness throughout the learning process
- Be consistent in practicing so that your body has the repetition it needs to learn new skills
- Celebrate the bumpy process of creativity and learning
- Be good citizens of the world, treating other singers, teachers, artists, and humans with respect and kindness.

Payments, Attendance, Holidays, Weather and Sickness

Automated Online Payments: Members of the studio enjoy online automated payments. Please input your credit/debit into Acuity to secure your lesson times.

Invoices: Tuition students will be charged on the same day each month, based on the day you paid your first bill. Drop-In students will be charged at the time of booking.

Lesson Types: Students can choose between two lesson types, Regular Lessons and Drop-In Lessons. For more information please see the current pricing sheet.

Punctuality: I want you to get the most from your lessons, please arrive at your lessons on time and ready to get to work! As there is no waiting room in the studio, please do not arrive early.

Holidays: Students receive the following holidays off from lessons, Labor Day (9/4), Thanksgiving (11/22-26), Christmas (12/23-1/2), Spring Break (4/1-5), Memorial Day (5/27), and Independence Day (7/4). Any extra vacations taken by the studio will be announced well in advance.

Vaccinations: We also highly recommend all in-person singers getting the yearly flu and covid shot. Singing can easily transmit viruses and it is important that we protect all members of our singing community.

Sickness: Please do not come to your lesson if you are sick. An online lesson or an asynchronous lesson will be made available to those who are contagious but still well enough to sing or learn in some form. Singers coming to their lessons with any symptoms will be sent home and will not receive a reschedule. If your teacher is sick an online lesson will be offered.

Weather: We want you to stay safe! If the weather is such that it is unsafe to travel an online lesson will be offered.

What if I don't get my Time?

Rest assured that your tuition is always working for you. I spend a great deal of time outside of lessons planning, choosing repertoire, answering correspondence, and attending teacher workshops. I kindly remind all students and families that, between rehearsals, recitals, and master classes, students receive more professional time than actually paid for.

Rescheduling

Cancellations/Rescheduling: If you can't make a lesson, please log on to the student portal and cancel your lessons with as much notice as possible (minimum 48 hours). When everyone does this, it allows for others and you to reschedule into those open time slots. Regular attendance is of the ultimate importance to make improvement, so there will be no credits, refunds, or rebates for missed or cancelled lessons. Students must give 48 hours notice of cancellation to be eligible to reschedule your lesson. This policy is consistent with those of sports teams, schools, and camps. It is the sole responsibility of the student/guardian to cancel and re-schedule lessons using the online scheduling system found at www.rarebirdstudios.com.

Online Lessons: Online lessons are available for those who may be sick, out of town, or without transportation to the studio! Just let your teacher know that you need one!

Asynchronous Lessons: Any lesson can become an asynchronous lesson! Need to cancel at the last minute, don't worry, we have a full menu of ways to teach you!

Tuition student late notice cancellations: Students with Regular Lessons are given two waivers of the cancellation policy to use for any reason. After two late notice cancellations, you are no longer eligible for a waiver of the rescheduling policy. Remember that online lessons or asynchronous lessons are available at any time, so save those late notice cancellations for when you really need them!

Performances and Auditions

Performances: There will be two performance opportunities each year to celebrate your continued growth!

Competitions: From time to time, there will be competitions for students who are of age and preparedness.

University and College Music School Auditions: I specialize in preparing students for post-secondary auditions. If you are thinking about pursuing music or theatre in college, please speak to me! Every institution has their own very specific requirements, and we need to make sure that you are prepared to wow them!

Musical theatre/opera auditions: They require a prepared performance too! Let me know early if this is something we need to work on!

Discontinuing Regular Lessons

Your lesson time has been set aside for you for the entirety of the contract year. Therefore there will be no refunds for missed or cancelled lessons. You are committing to an entire year of study. Please contact me privately if there is a life threatening or life changing emergency.

Social Media

On the occasion that photos or videos from various studio events are shared on social media. Please inform me if you don't want to be featured publicly.

Hold Harmless

When I book a lesson, I agree to and understand these policies. Any violation may result in termination from the studio. I assume full responsibility for any risk of personal injury, and agree to hold the instructor harmless from any and all liability. Furthermore, the residents of 801 South Hawthorne Street, Tacoma, WA are not responsible for any injury, illness, loss, or damages suffered by any person while they are at said residence.