

Head 2 Toe Body Waxing – Return & Exchange Policy

At Head 2 Toe Body Waxing, we pride ourselves on providing high-quality products for your self-care needs. Due to the **intimate nature** of our products, **we do not accept returns** for any reason once an item has been purchased. However, your satisfaction is important to us. If you receive a product that is defective, damaged, or incorrect, we are happy to offer a **free exchange** for the same item or a comparable product of equal value. **Exchange Process:**

1. Contact us within **7 days** of receiving your product.
2. Provide proof of purchase and a description or photo of the issue.
3. We will process your exchange promptly at **no additional cost** to you. Thank you for understanding and supporting our commitment to product safety and hygiene.