

5.0 QUICK INSTALLATION GUIDE

Easy to setup. Easy to use.

TV•EARS
Voice Clarifying TV Headset

TV•EARS Products and Accessories

TV•Ears Digital 5.0

Item Number — 11741 | MSRP \$169⁹⁵

This is advanced television listening system with digital and analog connectivity. *Includes one 5.0 Headset, one Digital Transmitter, and accessories.*



TV•Ears Dual Digital 5.0

Item Number — 11841 | MSRP \$219⁹⁵

For the person who watches more than 4 hours of TV per day or 2 person watching family. This is our advanced television listening system with digital and analog connectivity. *Includes two 5.0 Headsets, one Digital Transmitter, and accessories.*



TV•Ears Headset 5.0

Item Number — 11621 | MSRP \$79⁹⁵

This TV•Ears 5.0 Headset is an accessory for a TV•Ears 5.0 system and should only be purchased if you already own a TV•Ears 5.0 headset system.



TV•Ears Voice Clarifying Sound Bar®

Item Number — 22900 | MSRP \$229⁹⁵

This sound bar is easy to use & connect. It offers surround sound and also offers 2 voice clarifying modes to improve your overall TV experience. *Includes one Sound Bar and accessories.*



TV•Ears Foam Ear Tips 5.0

Item Number — 40738 | MSRP \$19⁹⁵

One Year supply (4 pairs) of replacement foam ear tips for the TV•Ears 5.0 headset. Tips should be replaced every 90 days for optimal performance and hygiene. Ear tips are only available through TV•Ears.



TV•Ears Battery 5.0

Item Number — 40810 | MSRP \$19⁹⁵

Replacement battery compatible with the TV•Ears 5.0 Headset ONLY. Batteries last up to 1-2 years depending on use and should only be replaced after speaking with a TV•Ears technician.



TV•Ears 5 Year limited warranty:

Welcome to the TV•Ears family and thank you for purchasing our product!

What are the terms of the warranty:

This 5 year limited warranty covers product failures for a period of 5 years after the original purchase. The warranty is only valid if the product is purchased from TV•Ears directly or from one of the TV•Ears authorized resellers. During the 5 year warranty, if the product fails within the first year of the original purchase date, it will be replaced once at the cost of shipping and handling with the same or newer model. Subsequently, for the remainder of the 5 year warranty period, if the product fails it will be replaced for 50% off MSRP with the same or newer model of equal value. The following items are NOT covered under this warranty: ear tips, batteries, and shipping charges. Any replacement parts purchased at 50% off automatically extends your warranty into a new 5 year limited warranty.

How to receive warranty service or return product:

To receive warranty service or for returns, call 1-866-611-9934 to speak to our friendly American based customer support representatives. For returns, you will need to receive an RMA number and place it clearly and legibly on the outside of the package otherwise returns are not accepted. Return shipping charges are NOT covered by TV•Ears.

To activate your **FREE 5 Year** limited warranty:

Call: 1-866-611-9934
Go online: tvears.com/warranty-registration
Or Mail to: TV Ears, Inc.
2701 Via Orange Way, Suite 1
Spring Valley, CA 91978

tvears.com
[Facebook.com/tvearsinc](https://www.facebook.com/tvearsinc)
[@tvears](https://twitter.com/tvears)
1-888-883-3277 — Sales Main Line
1-866-611-9934 — Support
1-888-958-7899 — Fax
info@tvears.com — Email



Charge the Headset

Whether you purchased our Original or Digital version, all 5.0 headsets should be charged for 14 hours **BEFORE** first use. This step will instruct you on how to appropriately charge the headset to make sure you're getting the best use possible.

Turn the volume knob of the headset to the "off" position. You should hear and feel a 'click' when the knob has been turned all the way off.

NOTE: If leaving your Headset for an extended period of time, please make sure to place your headset in the off position on its charging cradle (transmitter). This will reduce the likelihood of the battery dying completely.

Place the headset into the transmitter's charging cradle and be sure the front of the headset is facing towards you. The TV•Ears logo should be visible on both the front of the headset as well as the front of the transmitter. Press down on the headset when it is in the cradle until it is secure. The headset should slightly stick in the cradle when you try to remove it. The charging light will illuminate when the headset is in the correct position. When fully charged, the headset should last about 4-6 hours.



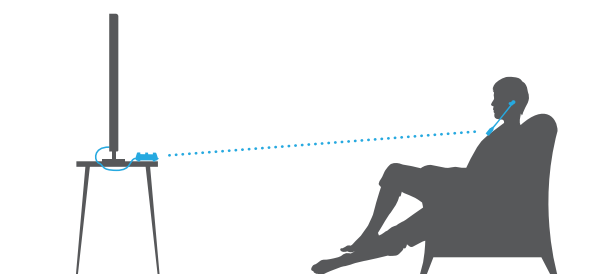
Contact our US Based Customer Support at 1-866-611-9934

Does your TV require a Digital Transmitter? Contact us today for a special upgrade without the hassle of returning your product!

QUICK INSTALLATION GUIDE TV•EARS Original 5.0

1 STEP 1 Place the transmitter

Place the transmitter on a flat surface that is 3 to 5 feet above the ground. Be sure it is pointed to the seating area where the headset will be used.



2 STEP 2 Plug in your power adapter

Plug the AC adapter into a standard electrical outlet or surge protector (a surge protector is recommended to protect against power surges).

Plug the end of the AC adapter into the power port labeled "DC 12V" on the back of the transmitter.




3 STEP 3 Installation of the Transmitter

Connect the Analog Audio Cord

Plug one end of the Analog Audio Cord (green) in the "Audio Out" port on the back of the television, satellite box, or cable box.

Plug the other end of the Analog Audio Cord (green) into the port labeled "Analog Audio In" on the back of the transmitter. The correct port has a green border around it.

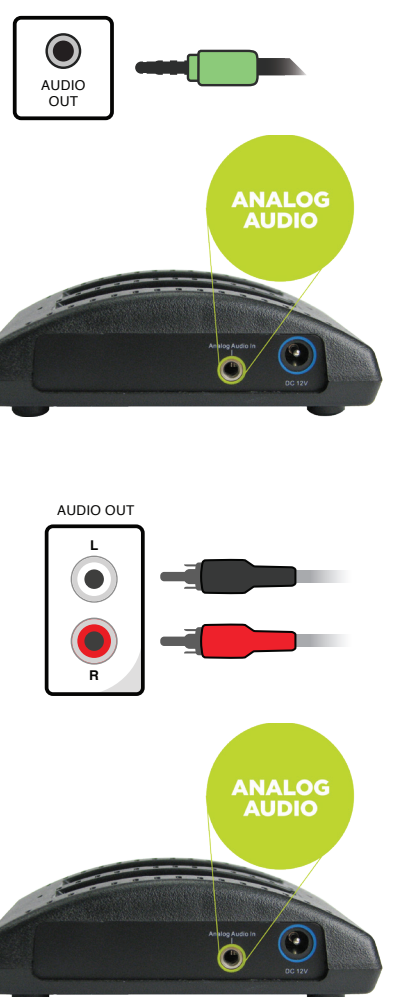
▶ If you connect to your Headphone port of your TV, the port is usually labeled with an icon that looks like the following: , your TV may be muted. If this is the case then connect using the RCA Analog Installation method.

—OR—

RCA Analog Installation

Plug the dual end of the 3.5mm RCA cord (red and black ends) into the analog "Audio Out" ports on the back of the television, satellite, or cable box.

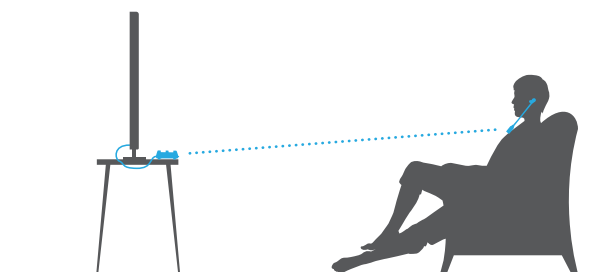
Plug the single (green) end of the 3.5mm RCA cord into the port labeled 'Analog Audio In' on the back of the transmitter. The correct port has a green border around it.



QUICK INSTALLATION GUIDE TV•EARS Digital 5.0

1 STEP 1 Place the transmitter

Place the transmitter on a flat surface that is 3 to 5 feet above the ground. Be sure it is pointed to the seating area where the headset will be used.



2 STEP 2 Plug in your power adapter

Plug the AC adapter into a standard electrical outlet or surge protector (a surge protector is recommended to protect against power surges).

Plug the end of the AC adapter into the power port labeled "DC 12V" on the back of the transmitter.



3 STEP 3 Installation of the Transmitter

Connect the Digital Audio Cord

Sometimes located underneath plastic tray

Remove the plastic caps from both ends of the digital audio cord.

Plug either end of the digital audio cord into the "Digital Audio Out" port on the back of the TV.

Plug the other end of the digital audio cord into the port on the back of the transmitter labeled Digital Audio. You should hear and feel a 'click' when it has been pushed in all the way.

▶ Your TV's digital audio out format may be set to Dolby digital or DTS. If you get static from your TV Ears after installing the digital audio cord, you need to change this option to PCM in your TV's setup menu. The setup menu is different per brand but it should be similar to the following sequence - Audio Settings>Additional Audio Settings>Digital Audio Out Format>Change format from Dolby or DTS to PCM

▶ The TV•Ears Digital system may also connect with the Analog Connection featured on the other side of this guide.

NOTE: The optical plug and jack are not square. Position the optical plug so it matches the orientation of the optical jack, then push the plug into the jack. You should hear and feel a "click" when the plug is correctly inserted into the optical jack.

