



TV-EARS  
Voice Clarifying Headphones

Easy to setup. Easy to use.

# TV-EARS Voice Clarifying Headphones INSTALLATION GUIDE

## TV-Ears 5 Year limited warranty:

Welcome to the TV-Ears family and thank you for purchasing our product!

### What are the terms of the warranty:

This 5 year limited warranty will cover product failure due to manufacturer's defects for a period of 5 years after the original purchase date. The warranty is only valid if the product is purchased from TV-Ears directly or one of the TV-Ears authorized sellers. If the product fails within the first year of the original purchase date, it will be replaced at the cost of shipping and handling with the same or newer model of equal value. If the product fails within the 5 year period it will be replaced for 50% off the MSRP with the same or newer model of equal value. The following items are NOT covered under this warranty: ear tips, batteries, bow arms and shipping charges.

### How to receive warranty service or return product:

To receive warranty service or to return the product, call 1-866-611-9934 (Monday through Friday 6am to 6pm PST) to speak with our friendly American based customer support representatives. If items need to be returned, you will receive an RMA number at that time. No returns will be accepted without an RMA number clearly and legibly written on the outside of the package or shipping label. Return shipping charges are NOT covered by TV-Ears.

To activate your **FREE 5 Year** limited warranty:

**Call:** 1-866-611-9934  
**Go online:** [tvears.com/warranty-registration](http://tvears.com/warranty-registration)  
**Or Mail to:** TV Ears, Inc.  
2701 Via Orange Way, Suite 1  
Spring Valley, CA 91978

**tvears.com**  
[Facebook.com/tvearsinc](https://www.facebook.com/tvearsinc)  
[@tvears](https://twitter.com/tvears)

1-888-883-3277 — Sales Main Line  
1-866-611-9934 — Support  
1-888-958-7899 — Fax  
[info@tvears.com](mailto:info@tvears.com) — Email

## TV-EARS® Products and Accessories

### TV-Ears Original 5.0

Item Number — 11641 | MSRP \$129.95

This is our basic television listening system with analog connectivity. Includes one 5.0 Headset and one Analog Transmitter and accessories.



### TV-Ears Digital 5.0

Item Number — 11741 | MSRP \$229.95

This is our advanced television listening system with digital and analog connectivity. Includes one 5.0 Headset, one Digital Transmitter, and accessories.



### TV-Ears Dual Digital 5.0

Item Number — 11841 | MSRP \$299.95

For the person who watches more than 4 hours of TV per day or 2 person watching family. This is our advanced television listening system with digital and analog connectivity. Includes two 5.0 Headsets, one Digital Transmitter, and accessories.



### TV-Ears Headset 5.0

Item Number — 11621 | MSRP \$79.95

This TV-Ears 5.0 Headset is an accessory for a TV-Ears 5.0 system and should only be purchased if you already own a TV-Ears 5.0 headset system.



### TV-Ears Foam Ear Tips 5.0

Item Number — 40738 | MSRP \$24.95

One Year supply (4 pairs) of replacement foam ear tips for the TV-Ears 5.0 headset. Tips should be replaced every 90 days for optimal performance and hygiene. Ear tips are only available through TV-Ears.



### TV-Ears Battery 5.0

Item Number — 40810 | MSRP \$24.95

Replacement battery compatible with the TV-Ears 5.0 Headset ONLY. Batteries last 1-2 years depending on use and should only be replaced after speaking with a TV-Ears technician.



# QUICK INSTALLATION GUIDE

## TV•EARS® Voice Clarifying Headphones

### Headphone Installation

1. To install the AAA rechargeable batteries or replace the ear pad, carefully rotate the ear pad holder and separate it from the headphone cabinet.
2. Insert 2 AAA size rechargeable batteries (supplied in the package) into the battery compartment inside the headphone cabinet (Right headphone side ONLY).  
Make sure the batteries are placed with the right polarity. + CD -
3. Restore ear pad to the headphone cabinet after the batteries are inserted.

**NOTE:** For initial use, please charge the batteries for 6 hours. If the headphone is not in use, please place it back on the transmitter.



### Headphone Operation

- ▶ Turn on the headphone by pressing the power button for about 2 seconds. The LED will light up in RED and then change to GREEN when the audio signal between the transmitter and the headphone receiver is established. If no audio signal is detected, this light will glow in RED constantly.
- ▶ Adjust the size of the headband then place the headphone on your head. To obtain the desired sound level, adjust the volume control on the headphone ear pad compartment.
- ▶ If there is interference or a poor signal, the headphone will be muted and the light will change to RED, which indicates that it will automatically search for another channel.
- ▶ When the batteries of the headphone are at low level, the light will blink RED. The headphone will beep every minute when you reach 5 minutes of battery life remaining. The first 4 minutes will coincide with 1 beep while the last minute of use will have 2 beeps and then it will automatically switch off. To charge the batteries in the headphone, turn OFF the headphone by pressing the power button for about 2 seconds then place the headphone on the transmitter. The charging process begins automatically, and the charge light on the transmitter will turn GREEN when the charging contacts of the transmitter and headphone are properly installed. When the charging process (about 6 hours) is complete, the GREEN light will turn OFF.

#### WARNING

- Batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or other extreme temperatures.
- Never use another type of battery or non-rechargeable batteries to replace the rechargeable (LR03/AAA) batteries supplied.
- When the headphones are not in use, switch it OFF to avoid damaging the batteries.
- Prolonged exposure to excessive sound pressure from earphones and headphones may cause permanent hearing loss.

### Transmitter Installation

- Plug the AC/DC power adapter in the DC jack at the rear of the transmitter. Connect the supplied AC/DC power adapter to an electrical wall outlet.
- For TV/DVD/PC, switch to -BdB. For Laptop, Tablet or Smartphone switch to OdB.

#### Digital Connectivity — Compatible with most Flatscreen TVs

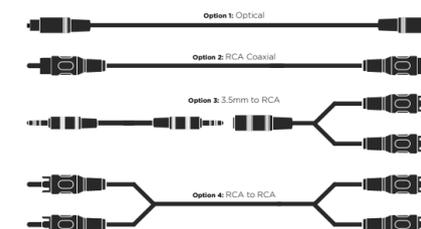
- Plug in the optical cord into the back of the transmitter and plug the other end of the optical cord into your television, satellite, or cable box. Make sure to select the Optical "Toggle Switch" on the back of the transmitter.
- If you do not have an optical connection on your TV, Plug in the RCA Coaxial cord into the back of the transmitter and plug the other end of the RCA Coaxial cord into your digital audio out connection on your television, satellite or cable box. Make sure to select the Coaxial "Toggle Switch" on the back of the transmitter.

#### Analog Connectivity — Compatible with most Tube TVs

- Connect the RCA to 3.5 mm adapter to the back of the transmitter via the RCA (white and red) connection. Then connect the 3.5 mm (green cord) to the 3.5 mm adapter and then connect the other end of the green cord into the Audio Out 3.5 mm connector on the back of your TV. Make sure to select Audio "Toggle Switch" on the back of the transmitter.
- If your TV does not have a 3.5 mm Audio Out, Plug the RCA cord into the back of the transmitter where it says Audio In (red and white) and the other end of that cord into the analog "Audio Out" ports on the back of the television, satellite, or cable box. Make sure to select Audio "Toggle Switch" on the back of the transmitter.



Flat Screen TV



#### Additional steps that may apply for Digital Connectivity

Your TV's digital audio out format may be set to Dolby digital or DTS. If you get static from your TV Ears after installing the digital audio cord, you need to change this option to PCM in your TV's setup menu. The setup menu is different per brand but it should be similar to the following sequence — Audio Settings > Additional Audio Settings > Digital Audio Out Format > Change format from Dolby or DTS to PCM

#### AUTO OFF

The transmitter will switch to stand-by mode automatically if there is no audio signal for approximately 5 minutes. If that occurs, the LED light will turn OFF.

The headphone will switch off automatically if there is no signal from the transmitter for about 5 minutes.

Once the audio signal returns, the transmitter will automatically switch ON and the LED light on the transmitter will turn BLUE. Switch ON the headphone again to use the system.

#### WIRED HEADPHONE

This headphone can be used in conjunction with a Laptop, Tablet or Smartphone by connecting the headphone to the device with the included 3.5 mm to 3.5 mm connection.



Contact our US Based Customer Support at 1-866-611-9934